



Installation Manual

WELLEA MAX

Air to Water Heat Pump

EN

Dear Customer,

Thank you for purchasing this appliance.

Please read this manual carefully before using your appliance. Keep this document in a safe place for future reference.

To ensure safe and efficient operation, we recommend that you regularly perform the necessary maintenance. Our after-sales service can assist you with this.

We hope you will be satisfied with our services for many years to come.

AIRWELL

This manual refers to the following unit:

Designation	Code
EDHX-500R-04T35	7MB140055
EDHX-600R-04T35	7MB140056
EDHX-700R-04T35	7MB140057

The data contained in this manual is not binding and may be changed by the manufacturer without notice.

RESUME

1.	SAFETY PRECAUTIONS.....	7
1.1.	Symboles sur l'appareil.....	7
1.3.	Target group	8
1.4.	Safety precaution about the appliances using flammable refrigerant.....	8
1.4.1.	Installation	8
1.4.2.	Information on servicing.....	8
1.4.3.	Sealed electrical components.....	9
1.4.4.	Cabling	9
1.4.5.	Detection of flammable refrigerants	9
1.4.6.	Refrigerant removal and circuit evacuation	10
1.4.7.	Charging procedures.....	10
1.4.8.	Decommissioning.....	10
1.4.9.	Labelling.....	11
1.4.10.	Recovery	11
1.4.11.	Intended use	11
1.5.	Regulations to be observed.....	12
1.6.	Safety instructions for working on the system.....	12
1.6.1.	Working in the zone.....	12
1.6.2.	Working on the system.....	12
1.6.3.	Safety work area and temporary flammability zone	13
1.7.	Installation.....	14
1.7.1.	General	14
1.7.2.	Connecting cables.....	14
1.7.3.	General work area	14
1.7.4.	Auxiliary component, spare and wearing parts.....	14
1.8.	Safety instructions for operating the system	14
1.8.1.	What to do if refrigerant leaks	14
1.8.2.	What to do if water leaks	15
1.8.3.	What to do if the outdoor unit ices up	15
1.8.4.	Safety instructions for storage of the unit.....	15
1.9.	Disposal	16
2.	INTRODUCTION	16
2.1.	Refrigerant information.....	16
2.2.	Accessories	17
2.3.	Description	18
2.3.1.	Dimensions and center of gravity.....	18
2.3.2.	Handling and lifting.....	19
2.4.	Operating range	20
2.5.	Components	21
2.6.	Access	22
3.	SAFETY ZONE	23

4.	INSTALLATION	24
4.1.	Minimum space requirements	24
4.2.	Foundation structure.....	25
4.3.	Foundation installation location.....	26
4.4.	Installation of the unit damping devices	26
4.5.	Installation of wind and snow protection devices.....	27
4.6.	Sound protection.....	28
4.7.	Drainage	28
4.7.1.	Diagram of Centralized Drainage Structure.....	28
4.7.2.	Installation on a soft ground Draining condensate into a gravel bed.....	28
4.7.3.	Draining condensate through a pump sump/ soakaway.....	29
4.7.4.	Installation on a solid ground	29
4.7.5.	Draining condensate through sewer	29
4.7.6.	Installation on a flat roof	29
5.	SYSTEM DESIGN.....	30
5.1.	Water flow rate	30
5.2.	Buffer tank selection	30
5.3.	Water pump	30
5.4.	Expansion tank design.....	30
5.5.	Selection of auxiliary heaters	30
5.5.1.	Electric heaters	30
5.5.2.	Boilers.....	31
5.6.	Capacity correction.....	31
5.6.1.	Fouling coefficient	31
5.6.2.	Altitude correction coefficient.....	31
5.6.3.	Antifreeze Percentage in Low-Temperature Air Environment	32
5.7.	Water pump	33
6.	SYSTEM DIAGRAMS.....	34
6.1.	No secondary water pump	34
6.2.	Secondary water pump	35
7.	WATER SYSTEM.....	36
7.1.	Y-type filter.....	36
7.2.	Water quality requirements.....	37
7.3.	Selection of pipe diameters.....	37
7.4.	Water pipes	37
7.5.	Water pipe connection.....	38
7.6.	Maximum pressure of the water system	39
8.	ELECTRICAL INSTALLATION	40
8.1.	General specifications	40
8.2.	Electrical supply.....	40
8.3.	Electrical connections.....	40
8.3.1.	Safety precautions	40

8.3.2.	Electric wiring.....	41
8.3.3.	Power supply wiring	44
8.3.4.	Connection of other components.....	44
8.3.5.	Power cable wiring requirements.....	45
8.3.6.	Function of terminals.....	45
8.4.	Unit PCBs	47
8.4.1.	Main PCB	47
8.4.2.	Expansion board	49
8.5.	Remote control wiring.....	50
8.5.1.	Wiring of “ON/OFF” port	50
8.5.2.	Wiring of “HEAT/COOL” port.....	50
8.5.3.	Wiring of “TEMP-SWITCH” port.....	50
8.5.4.	Wiring of “ALARM” port	50
8.5.5.	Control system and installation precautions	51
8.6.	DIP switch settings	52
8.7.	Display reading values.....	54
9.	RESPONSIBILITIES OF OPERATORS	56
10.	FIRST STARTUP CHECK.....	57
10.1.	Precautions before first startup.....	57
10.2.	Normal Operating Parameters of Refrigerant System	59
11.	SETTINGS.....	61
11.1.	First power on of the wired controller.....	61
11.2.	Service menu.....	61
11.2.1.	State query	61
11.2.2.	Clear history errors	62
11.2.3.	Setting address	63
11.2.4.	Heat control.....	63
11.2.5.	Temperature Compensation.....	65
11.2.6.	Pump Control.....	65
11.2.7.	Manual Defrost	66
11.2.8.	Low outlet water temperature control.....	66
11.2.9.	Energy saving mode.....	67
11.2.10.	DHW ENABLE.....	67
11.2.11.	Factory data reset	67
11.3.	Service menu.....	67
11.3.1.	SET UNIT-AIRCONDITIONING.....	68
11.3.2.	SET PARALLEL UNIT.....	68
11.3.3.	SET UNIT PROTECTION.....	69
11.3.4.	SET DEFROSTING.....	69
11.3.5.	SET DHW TIME	69
11.3.6.	SET E9 TIME	70
11.3.7.	INV PUMP RATIO	70

11.3.8.	CHECK PARTS	70
11.3.9.	PERCENT OF GLYCOL.....	71
11.3.10.	WATER COIL CONTROL.....	71
11.4.	User menu.....	71
12.	MAINTENANCE	72
12.1.	Routine maintenance	72
12.2.	Maintenance of air-side heat exchangers.....	73
12.3.	Removing scale	73
12.4.	Anti-freeze protection.....	74
12.4.1.	Water flow switch anti-freezing	74
12.5.	Cooling system protection	74
12.6.	Electrical maintenance	75
12.7.	Maintenance of sealed electric control box.....	75
12.8.	Service and warranty period.....	76
12.9.	Fault codes	78
13.	TECHNICAL DATA.....	80
13.1.	General specifications	80
13.2.	Electric specification	80
13.3.	Refrigerant circuit	81

1. SAFETY PRECAUTIONS

Signification des termes DANGER, AVERTISSEMENT, ATTENTION et REMARQUE.

DANGER

It indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.

WARNING

It indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.

CAUTION

It indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.

NOTE

Additional information.

1.1. Symboles sur l'appareil

	WARNING	This symbol shows that this appliance used a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.
	CAUTION	This symbol shows that the manual should be read carefully.
	CAUTION	This symbol shows that only a competent service personnel should be handling this equipment with reference to the technical manual.
	CAUTION	This symbol shows that information is available such as the operating manual or installation manual.

1.2. General description

Install the unit in accordance with the instructions in this Manual.

Carry out all the maintenance operations specified in this Manual on a regular basis.

Wear appropriate protective equipment for the current work (gloves, goggles, helmets, etc.); do not wear clothing or accessories that may be drawn in or sucked in by the air flow; tie up long hair before contacting the unit.

Before opening the equipment panel, make sure it is securely hinged to the equipment.

The fins and the edges of the metal parts and panels may cause cuts.

When the unit is running, it is prohibited to remove the protective covers from moving parts; before restarting the unit, ensuring that the protective covers of moving parts have been correctly installed.

Fans and motors may be running: Before installation, be sure to wait for these components to stop and take appropriate measures to prevent them from starting.

The surfaces of equipment and pipes may become extremely hot or cold, posing a risk of burns or cold injury.

Do not overrun the maximum pressure limit of the unit's water circuit.

Before removing the components of the pressurized water circuit, close the relevant pipe sections and gradually drain the liquid to stabilize the pressure at atmospheric level.

Do not check for possible leakage with your hands.

Before opening the electric control box, make sure the unit has been disconnected from the power supply.

Before starting the unit, check whether it has been correctly grounded.

Install the equipment in a suitable area.

Do not use cables or extension cords with insufficient cross-sectional area for connection.

When disconnecting the main power supply of the unit, wait at least 10 minutes before maintenance can be carried out: it is necessary to take at least such a long period of time to discharge the residual charge in components; otherwise, there will be a risk of electric shock.

The unit contains pressurized refrigerant gas: except for maintenance, do not touch the pressurized equipment, and maintenance work must be carried out by qualified and authorized personnel.

Connect the utilities according to this Manual and the instructions on the unit panel.

To avoid environmental risks, please ensure that any leaked liquid is collected in appropriate containers and comply with local regulations.

If it is necessary to remove a certain component, please ensure that it has been correctly reassembled before starting the unit.

When the current rules require the installation of fire extinguishing systems near equipment, please check whether these fire extinguishing systems are suitable for extinguishing fires involving electrical equipment, compressor lubricating oil and refrigerants.

When the unit is equipped with pressure relief devices (safety valves), when these valves are activated, the refrigerant gas will be released at high temperature and high speed; prevent the gas release from causing injury to personnel or damage to objects, and if necessary, discharge the gas in accordance with EN 378-3 and current local regulations.

Keep all safety devices in good working condition and have them inspected regularly as required by current laws.

Store all lubricants in appropriately labeled containers.

Do not store flammable liquids near the unit.

Welding or brazing shall only be carried out after all traces of lubricant oil have been removed; do not use

flames or other heat sources near pipes containing refrigerant liquid.

Do not use open flames near the unit.

Mechanical equipment must be installed in a structure that complies with relevant laws, regulations and technical standards for protection against atmospheric discharge.

Do not bend or strike pipes containing pressurized fluids.

It is prohibited to walk on or place other objects on the equipment.

The user is responsible for a comprehensive assessment of the fire risk at the installation site (for example, calculating the fire load).

During transportation, the unit must be securely fastened to the vehicle's cargo bed to prevent it from moving or overturning.

The equipment must be transported in accordance with current regulations, taking into account the characteristics of the fluids inside it.

Improper transportation may damage the equipment and even cause the leakage of the refrigerant liquid. Before startup, the equipment must be checked for any leakage. If found, repairs shall be conducted accordingly.

The accidental leakage of refrigerant in a confined area may lead to oxygen deficiency, thus posing a risk of suffocation. According to EN 378-3 and local current regulations, the equipment must be installed in a well-ventilated environment.

The unit is not recommended to be installed indoors. For works with special requirements that requires indoor installation, it is necessary to have the manufacturer or service provider assess the risks before installation.

Basic safety regulations shall be observed before starting work.

1.3.Target group

WARNING

•These instructions are exclusively intended for qualified contractors and authorized installers. Work on the refrigerant circuit with flammable refrigerant in safety group A3 may only be carried out by authorized heating contractors. These heating contractors must be trained in accordance with EN 378 Part 4 or IEC 60335-2-40, Section HH. The certificate of competence from an industry accredited body is required.

•Brazing/soldering work on the refrigerant circuit may only be carried out by personnel certified in accordance with ISO 13585 and AD 2000, Datasheet HP 100 R. And only contractors qualified and certified for the processes can perform brazing/soldering work. The work must fall within the range of applications purchased and be carried out in accordance with the prescribed procedures. Soldering/brazing work on accumulator connections requires certification of personnel and processes by a notified body according to the Pressure Equipment Directive (2014/68/EU).

•Work on electrical equipment may only be carried out by a qualified electrician.

•Before initial commissioning, all safety related points must be checked by the particular certified heating contractors. The system must be commissioned by the system installer or a qualified person.

1.4.Safety precaution about the appliances using flammable refrigerant

1.4.1.Installation

1.4.1.1. Qualification of workers

WARNING

Refer to Target group described above.

Every working procedure that affects safety means shall only be carried out by competent persons.

Examples for such working procedures are:

- breaking into the refrigerating circuit;
- opening of sealed components;
- opening of ventilated enclosures.

1.4.1.2. General

WARNING

Protection devices, piping and fittings shall be protected as far as possible against adverse environmental effects, for example the danger of water collecting and freezing in relief pipes or the accumulation of dirt and debris;

Provision shall be made for expansion and contraction of long runs of piping;

Piping in refrigerating systems shall be so designed and installed as to minimize the likelihood of hydraulic shock damaging the system;

Steel pipes and components shall be protected against corrosion with a rustproof coating before applying any insulation;

1.4.2.Information on servicing

1.4.2.1. General

WARNING

Servicing shall be performed only as recommended by the manufacturer.

1.4.2.2. Checks to the area

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized.

1.4.2.3. Work procedure

Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.

1.4.2.4. General work area

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

1.4.2.5. Checking for presence of refrigerant

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially toxic or flammable atmospheres.

Ensure that the leak detection equipment being used is suitable for use with all applicable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

1.4.2.6. Presence of fire extinguisher

If any hot work is to be conducted on the refrigerating equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

1.4.2.7. No ignition sources

No person carrying out work in relation to a refrigerating system which involves exposing any pipe work shall use any sources of ignition in such a manner that it can lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.

1.4.2.8. Ventilated area

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally.

1.4.2.9. Checks to the refrigerating equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt, consult the manufacturer's technical department for assistance.

The following checks shall be applied to installations using flammable refrigerants:

- the refrigerant charge is in accordance with

nameplate specification and complies with all applicable regulatory requirements ;

- ensure the installation site is well-ventilated ;
- if an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant
- marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;
- refrigerating pipe or components are installed in a position where they are unlikely to be exposed to any substance which can corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

1.4.2.10. Checks to electrical devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- that no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding.

1.4.3. Sealed electrical components

WARNING

Sealed electrical components shall not be repaired.

1.4.4. Cabling

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

1.4.5. Detection of flammable refrigerants

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

The following leak detection methods are deemed acceptable for all refrigerant systems.

Electronic leak detectors may be used to detect

refrigerant leaks but, in the case of flammable refrigerants, the sensitivity can be inadequate, or can need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25 % maximum) is confirmed.

Leak detection fluids are also suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine can react with the refrigerant and corrode the copper pipe-work.

NOTE

Examples of leak detection methods are

- *bubble method,*
- *fluorescent agent method.*

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut-off valves) in a part of the system remote from the leak.

CAUTION

Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

1.4.6.Refrigerant removal and circuit evacuation

When breaking into the refrigerant circuit to make repairs – or for any other purpose – conventional procedures shall be used. However, for flammable refrigerants it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

- safely remove refrigerant following local and national regulations;
- evacuate;
- purge the circuit with inert gas;
- evacuate;
- continuously flush with inert gas when using flame to open circuit;
- open the circuit.

The refrigerant charge shall be recovered into the correct recovery cylinders.

CAUTION

- *An inert gas, specifically, is dry oxygen free nitrogen(OFN).*
- *The system shall be “flushed” with OFN to render the unit safe. This process may need to be repeated several times.*
- *Compressed air or oxygen shall not be used for purging refrigerant systems.*
- *Purging of the refrigerant circuit shall be achieved by breaking the vacuum in the system with inert gas and continuing to fill until the working pressure is achieved,*

then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. The system shall be vented down to atmospheric pressure to enable work to take place.

CAUTION

This operation is absolutely vital if brazing operations on the pipework are to take place.

Ensure that the outlet of the vacuum pump is not close to any potential ignition sources and that ventilation is available.

1.4.7.Charging procedures

In addition to conventional charging procedures, the following requirements shall be followed.

- Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
- Cylinders shall be kept in an appropriate position according to the instructions.
- Ensure that the refrigerating system is earthed prior to charging the system with refrigerant.
- Label the system when charging is complete (if not already labelled).
- Extreme care shall be taken not to overfill the refrigerating system.

Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas. The system shall be leak-tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

1.4.8.Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken

in case analysis is required prior to re-use of recovered refrigerant. It is essential that electrical power is available before the task is commenced.

- a. Become familiar with the equipment and its operation.
- b. Isolate system electrically.
- c. Before attempting the procedure, ensure that:
 - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
 - all personal protective equipment is available and being used correctly;
 - the recovery process is supervised at all times by a competent person;
 - recovery equipment and cylinders conform to the appropriate standards.
- d. Pump down refrigerant system, if possible.
- e. If a vacuum is not possible, make a manifold so that refrigerant can be removed from various

parts of the system.

- f. Make sure that the cylinder is situated on the scales before recovery takes place.
- g. Start the recovery machine and operate in accordance with instructions.
- h. Do not overfill cylinders (no more than 80 % volume liquid charge).
- i. Do not exceed the maximum working pressure of the cylinder, even temporarily.
- j. When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k. Recovered refrigerant shall not be charged into another refrigerating system unless it has been cleaned and checked.

1.4.9. Labelling

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing flammable refrigerants, ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

1.4.10. Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is required to follow good practice so that all refrigerants are removed safely.

When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of the flammable refrigerant. Consult manufacturer if in doubt. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. The recovered refrigerant shall be processed according to local legislation in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The compressor body shall not be heated by an open flame or other ignition sources to accelerate this process. Draining of oil from

a system shall be carried out safely.

1.4.11. Intended use

Improper or unintended use may result in injury or death to the user or others, or damage to the product and other property.

This product is an integrated air source heat pump.

The product uses outdoor air as a heat source and can be used for building heating and domestic hot water preparation. The air discharged from the equipment must be able to circulate freely and must not be used for any other purpose.

The unit is not recommended to be installed indoors. For works with special requirements that requires indoor installation, it is necessary to have the manufacturer or service provider assess the risks before installation.

The following sites are not suitable for installation:

- Sites where mineral oil mists, oily sprays or oil vapors are present. Such environments may cause plastic component degradation, leading to potential risks of loose interfaces and water seepage.
- Sites where corrosive gases (e.g. sulfur dioxide gas) are present. Such gases may cause corrosion to copper tubes or welded joints, leading to the risk of refrigerant leakage.
- Sites where strong electromagnetic radiation equipment are present. High-intensity electromagnetic waves may interfere with the system control function and cause abnormal operation of the equipment.
- Sites where there is leakage of flammable gas, carbon fiber or combustible dust suspended in the air, or where volatile flammable substances such as thinners or gasoline are handled. Such substances may cause fire accidents.
- Sites with excessively high salt content in the air (e.g. coastal areas).
- Sites with severe voltage fluctuations (e.g. inside factories)
- Means of transportation (vehicles / vessels).
- Sites where there is contamination by acidic or alkaline vapors.

The use of the product must comply with the following requirements:

- To strictly follow the operation manual of this product and its accompanying components when performing tasks.
- To fully implement all inspection and maintenance requirements set forth in the instruction manual.
- The installation and commissioning process shall comply with the product certification and system access regulations.
- This equipment shall be installed, commissioned, inspected, maintained and troubleshooted by eligible contractors and authorized installers, including installation that complies with the IP protection grade

requirements.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Any use beyond the scope specified in this Manual (including direct commercial or industrial use) is regarded as improper use.

1.5.Regulations to be observed

Please strictly abide by the following regulations and requirements:

- National installation regulations.
- Legal regulations for accident prevention.
- Legal regulations on environmental protection.
- Legal requirements for pressure equipment: Pressure Equipment Directive 2014/68/EU
- Industry norms of relevant industry associations.
- Specific relevant safety regulations of various countries.
- Relevant regulations and operation guidelines concerning the operation, maintenance, upkeep, repair and safety of cooling, air conditioning and heat pump systems containing flammable and explosive refrigerants.

1.6.Safety instructions for working on the system

This unit contains flammable refrigerant R290 (propane C3H8). If a leak occurs, the escaping refrigerant may form a flammable or explosive atmosphere in the surrounding air. The area immediately adjacent to the equipment is defined as a safety zone. Special regulations must be followed when working on the equipment.

1.6.1.Working in the zone

DANGER

- *Explosion risk: Refrigerant leakage may form flammable or explosive mixtures in the surrounding air.*
- *Please take the following measures to assure fire and explosion prevention within the safety zone: Keep away from all ignition sources, including open flames, power sockets, hot surfaces, light switches, lamps, and electrical appliances that may produce ignition sources, and mobile devices with built-in batteries (e.g. mobile phones and sports watches). The use of aerosol sprays or other flammable gases is prohibited in the safety zone.*

CAUTION

Permissible tools: All tools used in the safety zone must be designed and explosion-proof treated in accordance with the relevant standards and regulations applicable to A2L and A3 refrigerants, including but not limited to: brushless machines (e.g. cordless disposal containers, installation aids, and screwdrivers), vacuum equipment, vacuum pumps, conductive hoses, and mechanical tools made of non-sparking materials.

CAUTION

- *The tools in use must be suitable for the current pressure range and kept in good maintenance condition.*
- *The electrical equipment must comply with the protection requirements for Zone 2 explosive hazardous area.*
- *The use of spray cans or other flammable gases and other flammable materials is prohibited.*
- *Before operations, static electricity shall be discharged by touching a grounded object, such as a radiator or water pipe.*
- *It is strictly prohibited to remove, block or short-circuit the safety devices.*
- *Any alterations are prohibited: Do not modify the unit, inlet and outlet pipelines, electrical connections/cables or the surrounding environment without authorization. Do not remove any components or seals.*

1.6.2.Working on the system

When disconnecting the power supply of the equipment (including all accessories), please operate through an independent fuse or the main power supply disconnecter. Check and confirm that the system has been completely powered off.

CAUTION

In addition to the control circuit, there may be multiple power supply circuits.

DANGER

- *Touching live parts may cause serious injury. Even when the power is off, some components on the printed circuit board (PCB) may still be charged. Before removing the equipment enclosure, please wait for at least 10 minutes until the voltage has completely dissipated.*
- *Make sure the system is in a state where it cannot be reconnected.*
- *When performing any operation, please wear appropriate personal protective equipment (PPE).*
- *Do not touch any switches or electrical components with wet hands, as this may cause electric shock and lead to system failure.*

DANGER

- *High-temperature surfaces and liquids may cause burns or scalds. Low-temperature surfaces may cause cold injury.*
- *Before repair or maintenance operations, please turn off the power and allow the equipment to cool down or warm up to the appropriate temperature.*
- *Do not touch the high or low temperature surfaces on the equipment body, accessories or piping system.*

NOTE

Electronic components may be damaged by electrostatic discharge. Therefore, before operations, please touch grounded objects such as radiators or water pipes to discharge static electricity.

1.6.3.Safety work area and temporary flammability zone

CAUTION

When dealing with systems that use flammable refrigerants, technicians shall treat certain operation areas as "temporary flammability zones". Such areas typically refer to work areas where there may be trace emissions of refrigerants during regular operation procedures (e.g. refrigerant recovery, charging, and vacuuming operations), especially at operation points involving the connection or disconnection of hoses. Technical personnel shall ensure that a safety work area is established within a radius of 3 m around the equipment to deal with the potentially flammable air mixture of combustible gas that may form in case of accidental refrigerant leakage.

R290 refrigerant (propane) is a gas that is air-displacing, colorless, flammable and odorless, and will form an explosive mixture when mixed with air. The discharged refrigerant must be properly handled by an authorized contractor. Before working on the refrigerant circuit, please take the following measures:

- Check whether there is any leakage in the refrigerant circuit.
- Ensure that the work area (especially the ground area) is well-ventilated and maintain this condition throughout the operation.
- Carry out safety isolation around the work area
- Inform all relevant personnel, including all maintenance staff and those in the surrounding area, of the type of work to be carried out.
- Check whether there are flammable materials and ignition sources around the heat pump. Remove all flammable materials and ignition sources.
- Before, during, and after operations, use an explosion-proof refrigerant detector suitable for R290 (the detector must be spark-proof and properly sealed) to check the surrounding area for refrigerant leakage.
- Carbon dioxide or dry powder fire extinguishers must be provided in the following situations:

During the refrigerant discharge operation

During the refrigerant charging operation

During the brazing or welding operation

- No-smoking signs must be set up on site.
- All improper operations that may cause sparks, such as metal collisions, shall be avoided.

DANGER

During the charging and topping up of R290 refrigerant, it is essential to strictly ensure that there are no open flames, static sparks or high-power radio equipment in the surrounding area; the connection between the tank and the unit must be airtight to prevent refrigerant leakage; during the topping up process, the concentration of flammable gas needs to be monitored in real time; after the refrigerant charging or topping up is completed, the valves of the unit and the tank shall be locked.

DANGER

- *Refrigerant leakage may cause fire or explosion, resulting in serious injury or even death.*
- *Drilling or heating on the refrigerant pipeline filled with refrigerant is strictly prohibited.*
- *Do not operate Schrader valves unless they are connected to a charging valve or a vacuum pump.*
- *Safety precautions:*
 - Anti-static measures must be taken.
 - No Smoking.
 - No exposure to open flames and sparks.
- *Do not switch on or off lamps or electrical appliances in an environment where there are open flames or sparks.*
- *Components that contain or have contained refrigerants must be marked and stored in well-ventilated areas in accordance with relevant regulations and standards.*
- *High-power radio equipment is prohibited.*

DANGER

- *Direct exposure to liquid or gaseous refrigerants may cause serious harm to health, such as cold injury and/or burns. Inhaling refrigerant gas poses a risk of suffocation.*
- *Do not contact with liquid or gaseous refrigerants directly.*
- *PPEs must be used when handling refrigerants.*
- *Do not inhale any refrigerant vapor.*

DANGER

Applying mechanical loads to the pipelines and components may cause leakage in the refrigerant circuit. It is strictly prohibited to apply any load to the pipelines or components (e.g. using them as supports or placing tools on them).

DANGER

The metal surfaces in the refrigerant circuit may be at high or low temperatures; exposure to skin may cause burns or cold injury. Please wear PPEs to prevent such injuries.

DANGER

If the refrigerant circuit is damaged, it may cause the refrigerant to enter the hydraulic system. After the operations, please properly release the air from the hydraulic system. When operating, ensure that the work area is well ventilated.

NOTE

In the process of removing the refrigerant, the hydraulic components may freeze. Therefore, the heating water in the heat pump needs to be drained in advance.

1.7.Installation

1.7.1.General

Only the specified accessories and components can be used during installation. Using non-specified components may cause water leakage, electric shock, fire or the equipment to fall from the base.

Please install the equipment on a base that can bear its weight. Insufficient structural strength may cause the equipment to fall and result in personal injury.

When carrying out installation operations, factors such as strong winds, hurricanes or earthquakes shall be fully taken into account. Improper installation may lead to equipment falling accidents.

The power cord shall be kept at least 3 ft (1 m) away from the television or radio to avoid signal interference. (Depending on the electromagnetic wave conditions, a distance of 3 ft may not be sufficient to completely eliminate interference).

Any damaged power cord must be replaced by the manufacturer or its authorized service personnel or a person with equivalent qualifications to eliminate potential safety hazards.

CAUTION

- *No exhaust valves shall be installed indoors. Ensure that the outlet of the indoor safety valve leads to the outdoor space.*
- *For outdoor installation, the following scenarios need to be considered to prevent system damage, leakage and adverse consequences:*

a.If the equipment is located in an area accessible to the public;

b.The equipment is located in a restricted area and only allows authorized personnel to enter.

DANGER

Inflammable matters are prohibited.

DANGER

Open flames, fires, open ignition sources and smoking are prohibited.

CAUTION

- *Freezing may cause damage to the heat pump system.*
- *All hydraulic pipelines need to be insulated for protection.*
- *The filling of antifreeze in the secondary circuit shall comply with local regulations and technical standards.*

1.7.2.Connecting cables

CAUTION

If the electrical line is too short, when a leakage occurs in the refrigerant circuit, gaseous refrigerant may enter the building.

1.7.3.General work area

CAUTION

- *Repairing components with safety functions may compromise the safe operation of the system.*
- *When replacing faulty components, be sure to use genuine spare parts provided by the manufacturer.*
- *Any maintenance operations on the inverter are strictly prohibited. Please replace the faulty inverter, if any, directly.*
- *Repair work shall not be performed on site, but in the designated area.*

1.7.4.Auxiliary component, spare and wearing parts

CAUTION

Spare and wearing parts that have not been tested together with the system may affect the functionality of system. Installing unauthorized components, making unapproved modifications or alterations may compromise security and could result in the invalidation of the warranty. When replacing parts, please use only the original spare parts provided or approved by the manufacturer.

1.8.Safety instructions for operating the system

1.8.1.What to do if refrigerant leaks

WARNING

To avoid potential risks caused by refrigerant leakage, please keep a safe distance of more than 2 m from the equipment (especially for children), regardless of whether the equipment is in operation or not.

DANGER

- *Refrigerant leakage may cause fire and explosion, resulting in serious personal injury or death. Inhaling refrigerant may cause suffocation.*
- *It is essential to assure a good ventilation environment, with particular attention to the air circulation in the ground area around the outdoor unit.*
- *No smoking. No exposure to open flames and electric sparks. In environments with open flames or electric sparks, it is strictly prohibited to switch on or off lamps or any electrical equipment.*
- *Evacuate all personnel from the hazardous area immediately. Cut off the power supply of the entire system at a safe location.*
- *Eliminate all ignition sources in the hazardous area.*

- *System User Notice: During maintenance, it is strictly prohibited to bring any ignition sources into the hazardous area.*
- *Maintenance work must be carried out by authorized contractors.*
- *The equipment must not be restarted until the system has been repaired and passed the security verification.*

CAUTION

- *Direct exposure to liquid or gaseous refrigerants may cause serious harm to health, such as cold injury and/or burns. Inhaling liquid or gaseous refrigerant may cause suffocation.*
- *Do not directly contact with liquid or gaseous refrigerants.*
- *Do not inhale the refrigerant vapor.*

1.8.2.What to do if water leaks

DANGER

Water leakage in the equipment, if any, may cause electric shock. Please immediately turn off the heating system through an external isolator (e.g. a fuse box or household distribution box).

CAUTION

In the event of water leakage from the equipment, as the overflowing hot liquid may cause scalding danger, do not touch the hot water directly.

1.8.3.What to do if the outdoor unit ices up

CAUTION

- *Ice formation in the condensate pan and the fan area of the outdoor unit may cause damage to the equipment.*
- *Mechanical tools or auxiliary equipment are prohibited for de-icing.*
- *Before using the electric heating device, it is necessary to use appropriate detection equipment to check whether the refrigerant circuit is leaking. The heating device shall not be a source of ignition and must comply with the requirements of EN 60335-2-30 standard.*
- *If the unit frequently freezes (e.g. in areas with frequent frost and thick fog), please install a fan ring heater (accessories) suitable for R290 refrigerant and/or add an electric heating tape in the condensate pan (customizable).*

1.8.4.Safety instructions for storage of the unit

DANGER

- *Refrigerant leakage may cause fire and explosion, resulting in serious personal injury or death. Inhaling refrigerant may cause suffocation. Please store the unit in the following environment:*

- *It is necessary to formulate and implement an explosion-proof storage plan.*
- *Ensure that the storage location is well-ventilated.*
- *Keep away from heat sources (no exposure to high temperatures and no smoking).*
- *The unit must be stored with the ex-factory protective packaging retained.*
- *Avoid damage to the equipment.*
- *The maximum storage quantity at the same location shall be determined based on the actual situation on site.*

WARNING

When a fire is caused by R290 (propane), only carbon dioxide or dry powder fire extinguishers can be used to put it out.

For evaporating units and condensing units, the instructions or markings shall include wording to assure that the maximum operating pressure is considered when connecting to any condenser unit or evaporator unit.

For evaporating units, condensing units and condenser units, the instructions or markings shall include refrigerant charging instructions.

A warning to ensure that partial units shall only be connected to an appliance suitable for the same refrigerant.

This unit <WELLEA MAX> is a partial unit air-conditioner, complying with partial unit requirements of IEC 60335-2-40, and must only be connected to other units that have been confirmed as complying to corresponding partial unit requirements of IEC 60335-2-40.

The electrical interfaces shall be specified with purpose, voltage, current, and safety class of construction.

The SELV connection points, if provided, are to be clearly indicated in the instructions. The connection point should be marked with the "read the instructions" symbol per ISO 7000-0790 (2004-01) and the Class III symbol according to IEC 60417-5180 (2003-02).

1.9. Disposal

This equipment uses flammable refrigerants. The disposal of the equipment must comply with national regulations.

Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

Do not dispose of electrical appliances as unsorted municipal waste, and use separate collection facilities. Contact your local government for information regarding the collection systems available.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.



2. INTRODUCTION

The outsourced equipment is a heat pump, a machine designed to cool/warm water (or water-glycol mixture) within a certain range, with the specific operating range mentioned below. This equipment runs based on the Carnot cycle principle, working through the compression, condensation and evaporation of refrigerant gas, mainly consisting of:

- Two scroll compressors, raising the pressure of the refrigerant gas from the evaporation pressure to the condensation pressure.
- One condenser, where the refrigerant gas condenses under high pressure and releases heat.
- One expansion valve, allowing the pressure of the condensed liquid refrigerant to drop from the condensing pressure to the evaporating pressure.
- One evaporator, where the low-pressure liquid refrigerant evaporates and absorbs heat.

The operation of the heat exchanger can be reversed through the four-way valve, thus enabling the heat pump to provide heating or cooling as required.

The Wellea Max series base models include 50/60/70kW models. Unless otherwise specified, the instructions in this Manual apply to all models of this series. The instructions in this Manual apply to all models of this series, unless otherwise specified.

All devices have been assembled and tested before they leave the factory.

This equipment only applies to R290 refrigerant.

The equipment only needs to be connected to the water system, electrical system and other routine on-site systems. Installation has been streamlined and reliability, safety and system operation-related settings have all been completed in the factory.

2.1. Refrigerant information

This product contains R290 refrigerant with a low global warming potential (GWP) and a minimal impact on the environment. According to ISO 817, R290 refrigerant is classified as A3 and is a highly flammable and explosive refrigerant. Its explosive limit when mixed with air is 2.1% to 9.5% by volume. It may cause combustion or explosion when exposed to open flames, static electricity or high temperatures. However, heat pumps used correctly in a normal working environment will not pose any risks.

Physical properties of R290

Safety level	A3
Molecular weight	44.1
Lower flammable limit (LFL) (vol %)	2.1
Boiling point (°C)	-42.1
ODP	0
GWP	0.02
Self-ignition temperature (°C)	470

The unit is not recommended to be installed indoors. For works with special requirements that requires indoor installation, it is necessary to have the manufacturer or service provider assess the risks before installation.

The installation of the unit shall comply with local building codes and safety standards; in the absence of local codes and standards, EN 378-3 shall be referred to as a guide.

The unit shall prevent refrigerant leakage from entering buildings or otherwise endangering personnel and property.

In the event of a leakage incident, the refrigerant shall not flow into any fresh air inlets, doors, hatches or similar openings for ventilation. For installation in an open air, the site shall have natural or forced ventilation.

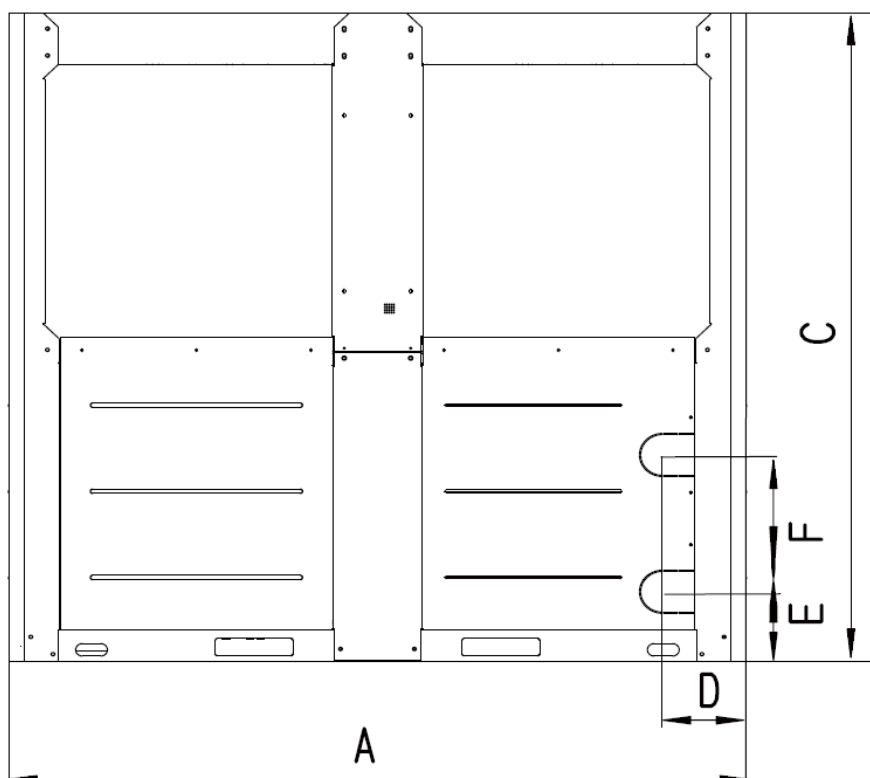
For installations in outdoor sites where refrigerant may accumulate (e.g. underground), the installation shall comply with the requirements for gas detection and ventilation in mechanical equipment rooms.

2.2.Accessories

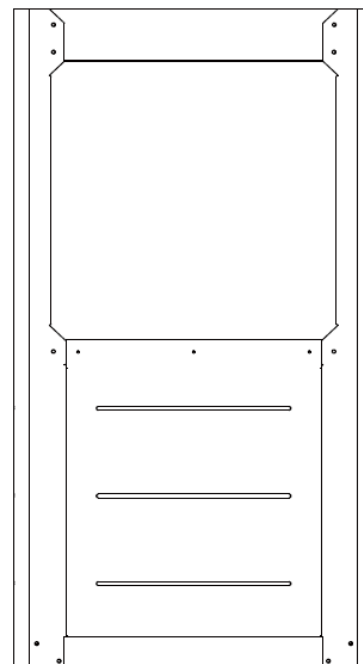
Accessories			
Name	Schematic	Quantity	Note
Installation manual (this manual)		1	
User manual		1	
Remote controller		1	
Remote controller power supply		1	
Water temperature sensor		3	10m
Energy label		1	
Zip ties		7	
Magnetic ring		1	
Rubber block		4	

2.3.Description

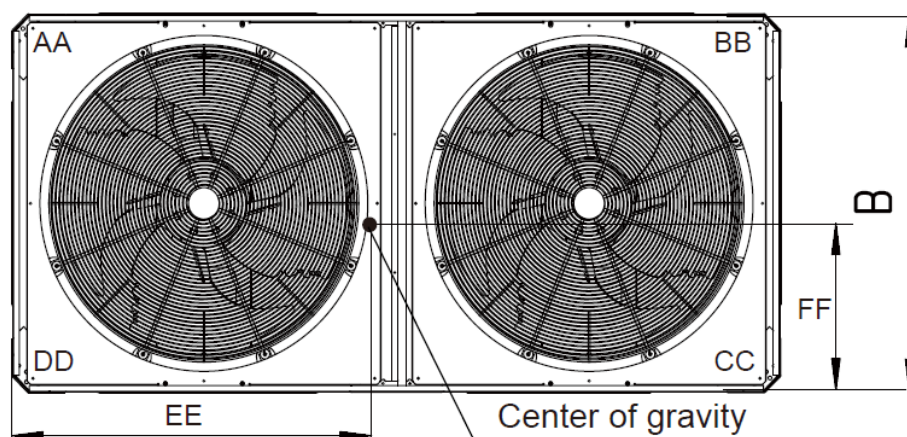
2.3.1.Dimensions and center of gravity



Front view



Side view



Top view

Letter	A	B	C	D	E	F
mm	2 000	960	1 880	226	200	397

Corner gravity (mm)	EE	1 018
	FF	454
Corner weights (kg)	AA	120
	BB	171
	CC	142
	DD	182

2.3.2. Handling and lifting

When handling and moving the unit on the truck, it is necessary to avoid collision or vibration. Do not push or pull the unit from any part other than the base frame. When fixing the unit in the truck, it is necessary to prevent it from moving and damage. During transportation or handling, no part of the unit is allowed to fall.

All units in this series are equipped with identified lifting points. Only these points can be used for lifting the unit, as shown in the following figure.

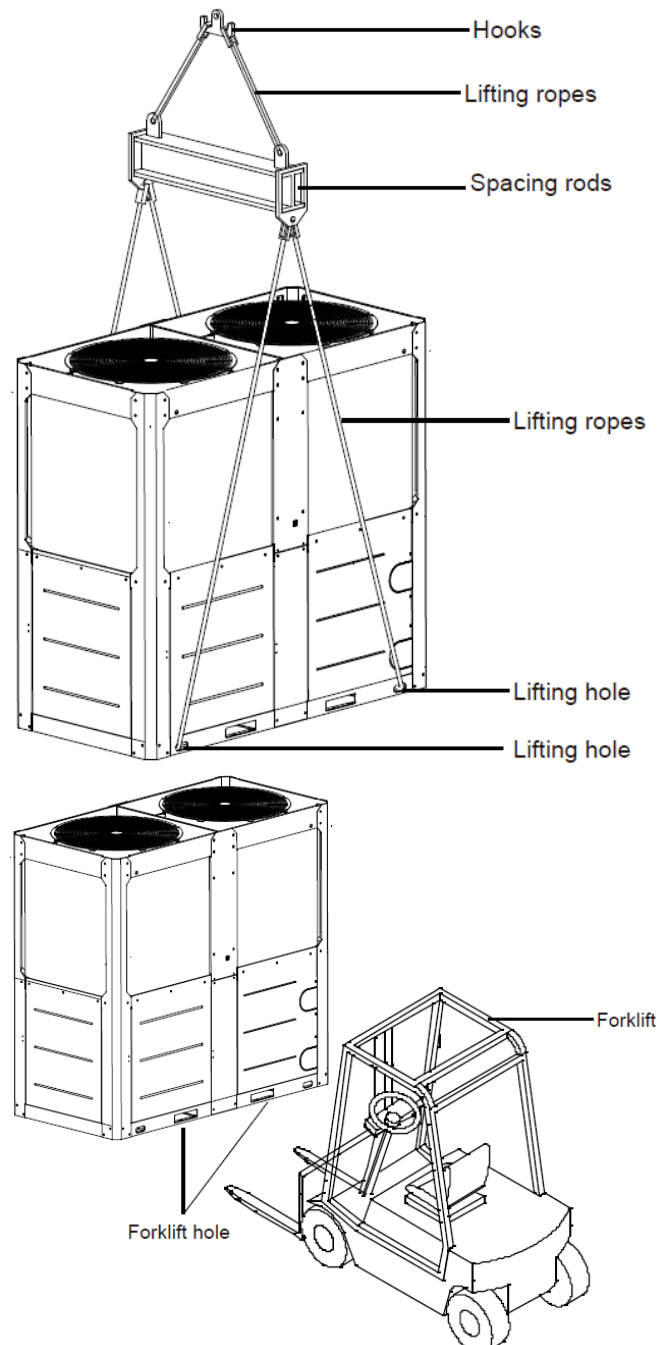
When moving equipment, all necessary devices must be provided to assure personal safety.

Machine, ropes, lifting accessories, and handling procedures must comply with local regulations and current requirements.

Only hooks with locking devices can be used. The hook must be firmly fixed before handling.

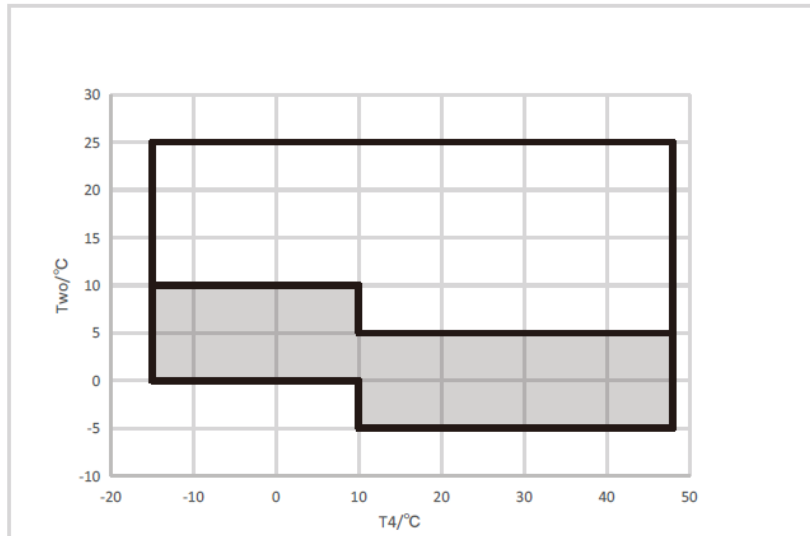
The lifting ropes, hooks and spacing rods must be strong enough to safely support the unit. Please check the weight of the unit on the nameplate of the unit.

Installers are responsible for ensuring the selection and correct use of lifting equipment. However, it is recommended to use a rope with a vertical load-bearing capacity of at least equal to the total weight of the equipment. The equipment must be lifted with great care and attention strictly in accordance with the instructions on the lifting label; it must be lifted slowly and kept completely level.

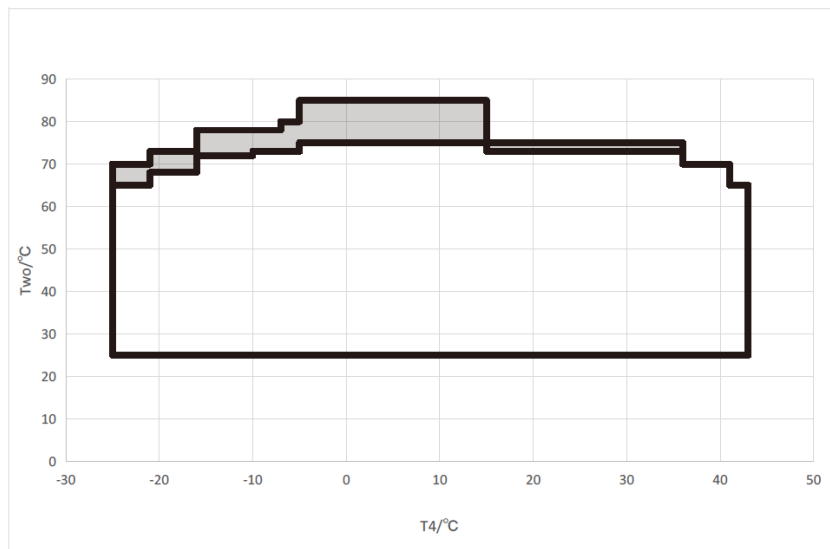


2.4. Operating range

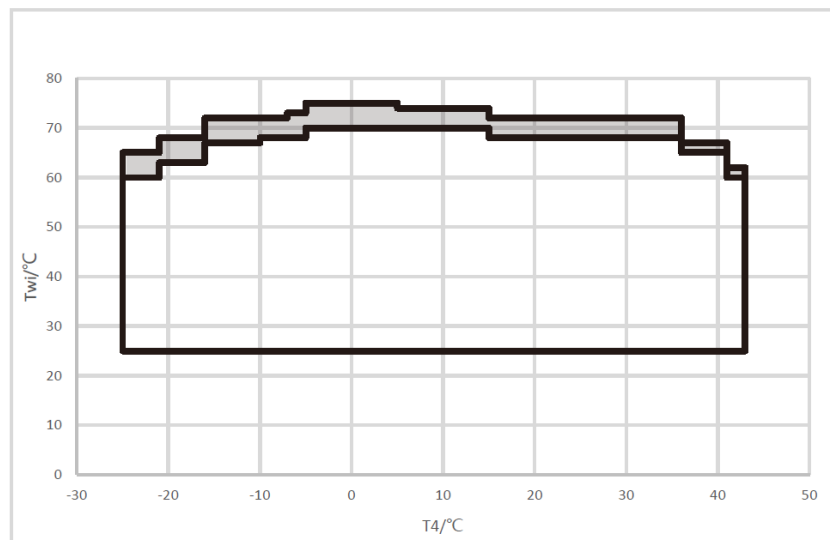
Cooling mode -18°C / 48°C.



Heating mode -25°C / 43°C



DHW mode -25°C / 43°C



1) Cooling

If the equipment runs within the temperature range of the shaded area, an antifreeze system must be used instead of a water system, and the antifreeze (especially ethylene glycol solution) must meet both the following requirements:

- ① The concentration is greater than or equal to 30%;
- ② The freezing point of the antifreeze is 5.5°C lower than the lowest temperature at the usage location. Otherwise, the water-side pipes and heat exchangers may freeze.

When the MIN TEMP FOR COOL is set to -5°C in the service menu of the wired controller, the equipment will enter the low-temperature water outlet cooling mode to obtain water discharge below 5°C.

When switching from the antifreeze system to the water system, MIN TEMP FOR COOL must be set to 5°C to prevent the water-side pipes and heat exchangers from freezing.

2) Heating

If the equipment runs within the temperature range in the shaded area, the DIP switch S1-2 needs to be set to ON.

If the equipment runs within the temperature range of the shaded area, a variable frequency water pump must be matched, and the minimum water flow rate of the water system shall be able to be as low as 1.8 m3 per hour.

3) Anti-freezing protection for plate heat exchangers

The heat exchanger shall be completely drained and cleaned with antifreeze. Otherwise, other antifreeze measures shall be taken.

When designing the entire system, the following protection methods must be taken into account:

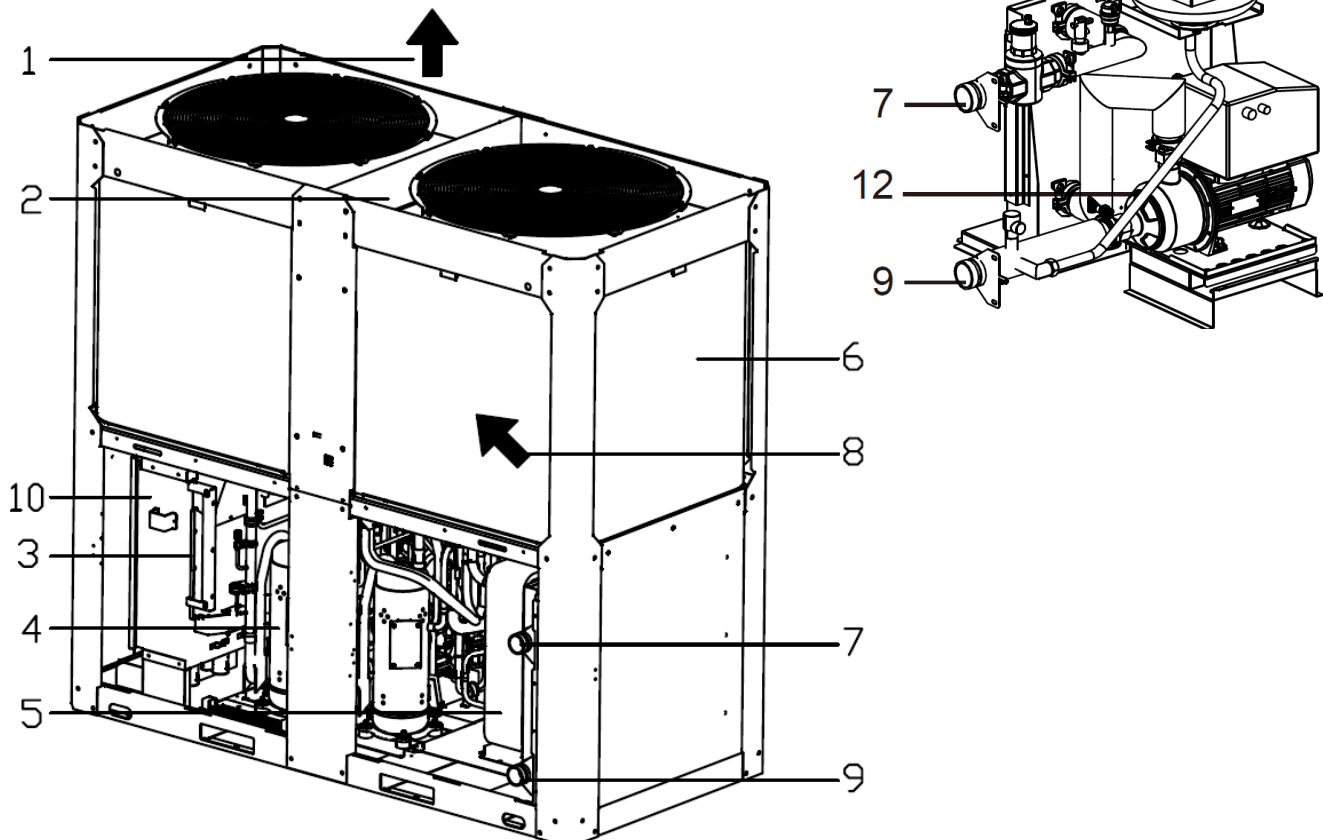
- ① Continuous circulation of water flow inside pipes and heat exchangers;
- ② Add an appropriate amount of antifreeze to the water circuits, or provide additional insulation and heating for exposed pipes (both inside and outside the unit).
- ③ If the unit doesn't work in winter, the heat exchanger shall be drained and cleaned.

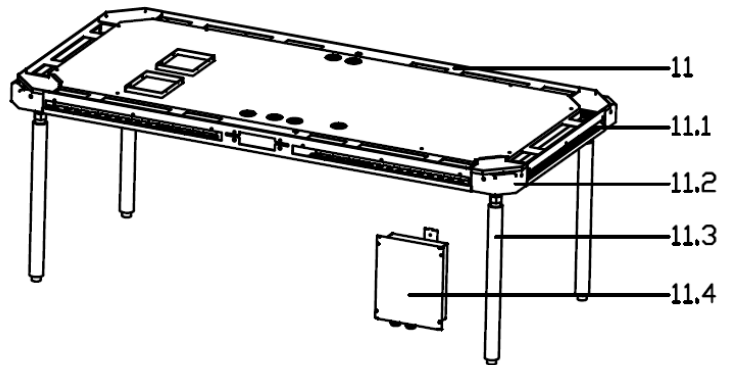
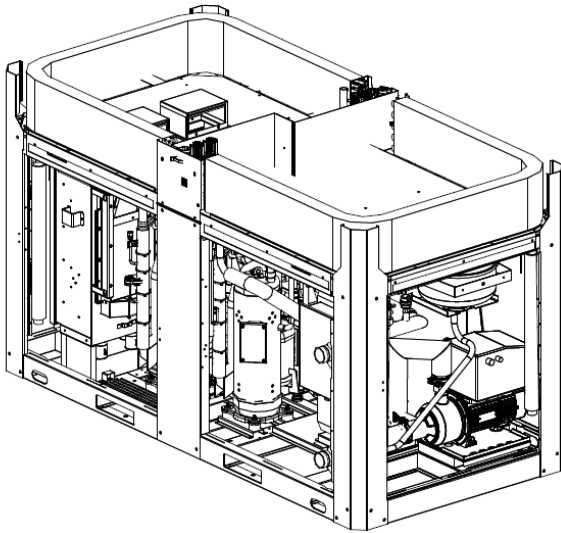
It is the responsibility of the installer or local maintenance personnel to ensure that the above anti-freezing methods are taken; failure to follow the above instructions may result in damage to the unit.

WARNING

Damage caused by freezing is not covered by the warranty. We will not be held responsible for it in any way.

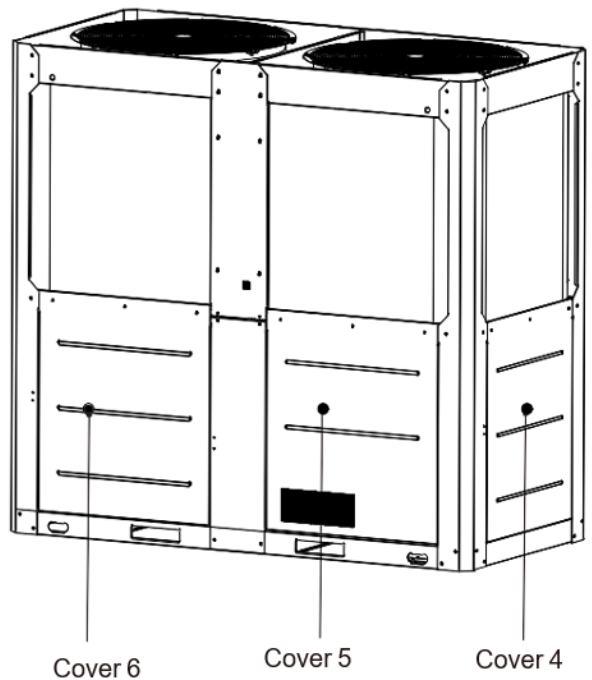
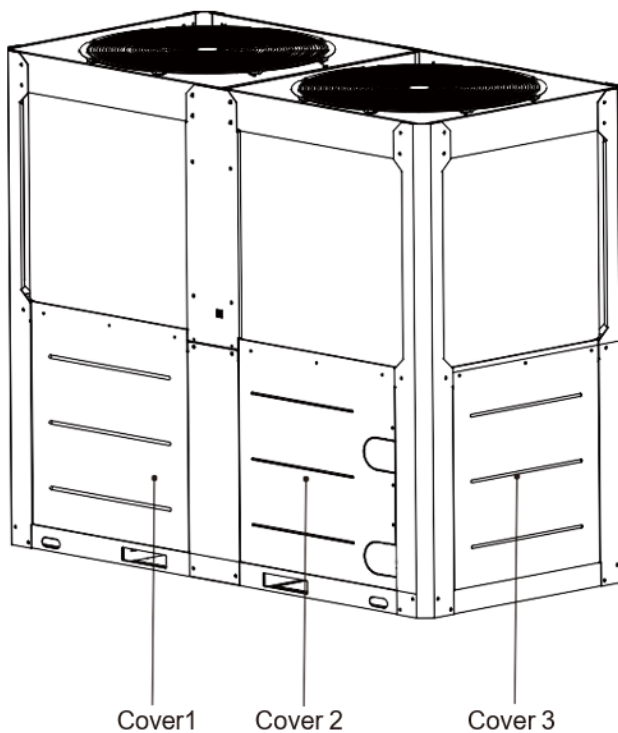
2.5.Components





Code	Name	Code	Name
1	Air outlet	9	Water inlet
2	Top cover	10	Wired controller (It can be placed indoors)
3	Electric control box	11	Centralized drainage selection piece
4	Compressor	11.1	Heater band
5	Plate heat exchanger	11.2	Defrosting pan
6	Heat exchanger	11.3	drain-pipe
7	Water outlet	11.4	Tropical junction box
8	Air inlet	12	Inverter water pump

2.6.Access



Number	Parts access
Covers 1 – 2 - 3	Water pipes and water-side heat exchangers
Cover 4	Electric control box
Covers 5-6	Refrigerent system

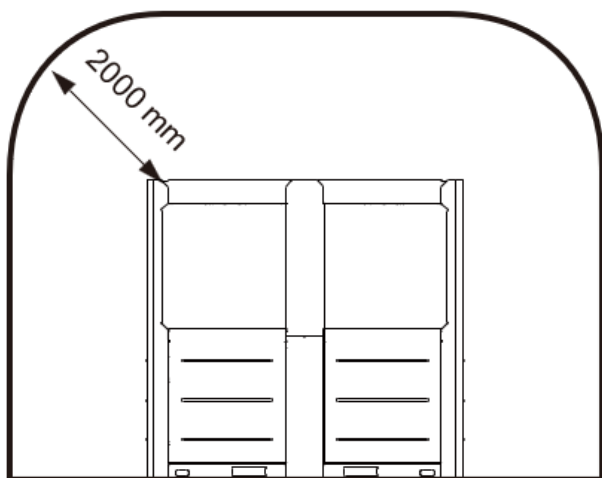
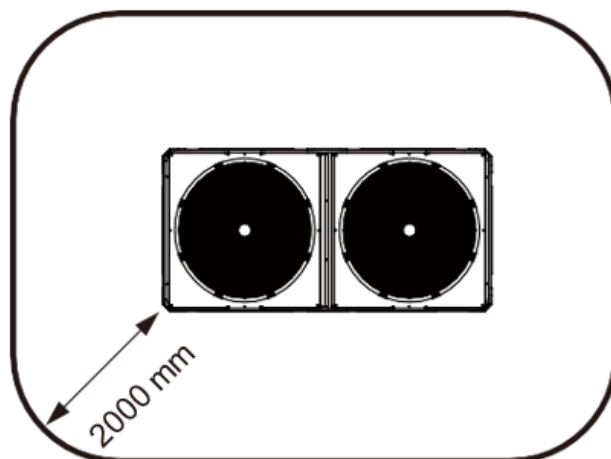
3. SAFETY ZONE

According to the provisions of ISO 817 and ANSI/ASHRAE 34 standards, the refrigerant circuit of the outdoor unit contains highly flammable refrigerants of safety group A3. Therefore, a safety zone must be immediately demarcated around the outdoor unit and special requirements must be implemented. This refrigerant has a density greater than that of air. In the event of a leakage incident, the spilled refrigerant may accumulate near the ground. The following situations must be avoided within the safety zone:

- Building openings: windows, door bodies, light wells, skylights on flat roofs, etc.;
- Outdoor air inlets and outlets of the ventilation and air conditioning system;
- Property boundary lines, adjacent property areas, pedestrian walkways, and vehicle lanes;
- Pump well facilities, sewage system inlets, rainwater downspouts, sewage shafts, etc.
- Other ramps, grooves, depressed areas and various types of shafts;
- Residential power supply connection point;
- Electrical system (including sockets, lamps and lighting switches);
- Roof snow accumulation area;
- Open flame source or burner metal wire mesh assembly;
- Barbecue device;
- Tools that are prone to generating sparks; Electrical equipment with ignition sources;

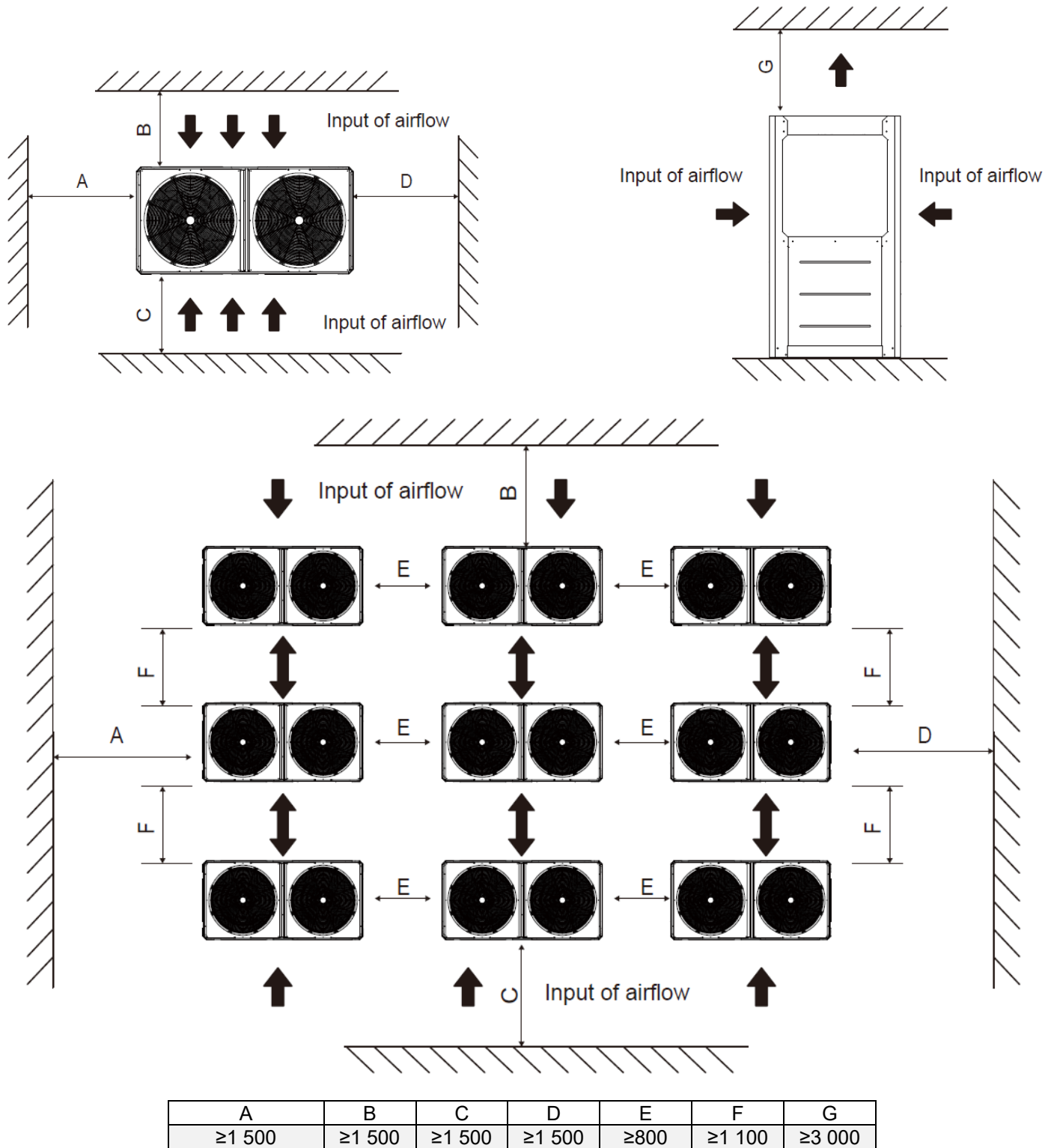
The following ignition sources are strictly prohibited from being introduced into the safety zone:

- Mobile devices with built-in batteries (e.g. mobile phones, sports watches);
- Objects with a temperature exceeding 360°C



4. INSTALLATION

4.1. Minimum space requirements



*unit (mm)

If the unit needs to run in winter and the installation site may be covered with snow, the unit shall be placed at a position higher than the snow surface to assure smooth air flow through the coil.

All minimum spacings of the units must be observed to ensure the best ventilation of the condensers. When determining the location of the unit for proper air circulation, the following factors must be taken into account:

Avoid any gas backflow;

Avoid insufficient air supply to the finned heat exchanger.

Both of these situations may lead to an increase in condensing pressure, thereby reducing energy efficiency and capacity.

The units on either side must be favorable to post-installation maintenance, and the vertical air exhaust shall not be obstructed. The following figure shows the minimum space required.

Vertical air discharge shall not be obstructed.

When installing two units in a free space, the recommended minimum space is 1100 mm; when installing two units in a row, the minimum space is 800 mm. The following figure shows a recommended installation example.

If the recommended minimum space from the wall or vertical obstacles is not adhered to during the installation of the unit, it may result in insufficient air circulation or supply to the finned heat exchanger, thereby reducing the capacity and efficiency of the unit.

To ensure sufficient air supply to the finned heat exchanger, the influence of the downdraft caused by surrounding high-rise buildings on the unit shall be taken into account when installing the unit.

If the unit is installed in a place with a high air flow rate, such as an exposed roof, measures such as sunken fences and louvers can be taken to prevent turbulent interference from entering the air of the unit.

If a sunken fence needs to be set up for the unit, the height of the rear one shall not exceed that of the front one.

WARNING

When more than 20 units are installed together, there may be cold island or heat island effect, please contact professionals to obtain proper installation method.

When using air source heat pumps for cooling or heating, the phenomenon where the local air temperature undergoes significant changes due to the evaporator or condenser of the heat pump absorbing or discharging heat from the surrounding air.

Specifically:

Cooling mode: In cooling mode, the condenser of the heat pump discharges heat into the surrounding air, causing an increase in local air temperature, creating a "heat island effect".

Heating mode: In heating mode, the condenser of heat pump absorbs heat from the surrounding air, causing a decrease in local air temperature, creating a "cold island effect".

This phenomenon may have an impact on the surrounding environment, especially in areas where air source heat pumps are densely installed. The cold island effect may lead to a local temperature decrease, affecting plant growth, building energy consumption or human comfort.

4.2.Foundation structure

All units are designed for outdoor installation. Whether it be installed on a balcony or on the ground, the installation area must be free of obstructions to avoid affecting the air flow of the finned heat exchanger.

The unit must be installed on a solid and completely level foundation; if the unit is installed on a balcony or roof, weight distribution beams may be required.

The foundation structure of outdoor unit shall be designed taking into account the following factors: 1) A solid foundation to prevent excessive vibration and noise.

The outdoor unit base shall be built on a solid ground or a structure with sufficient strength to support the weight of the outdoor unit. The base shall be at least 200 mm high and wider than the unit. For ground installation, a solid concrete foundation at least 250 mm thick and wider than the unit must be provided. The design of base height shall also take snow prevention into account.

Both steel and concrete foundations can be used.

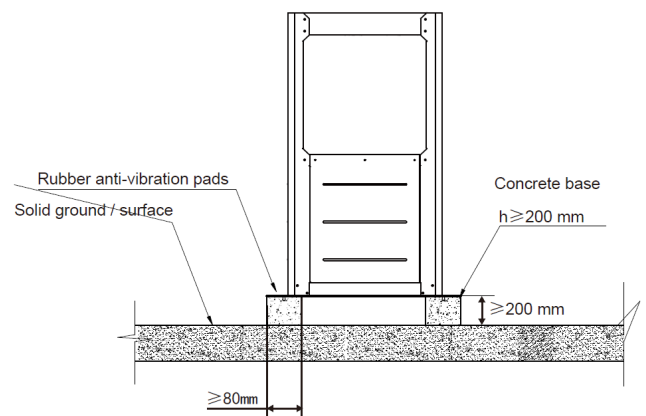
A typical concrete foundation design is shown in the figure.

The typical concrete mix ratio is 1:2:4 (cement:sand:aggregate), reinforced with steel bars.

The edges of the base shall be chamfered.

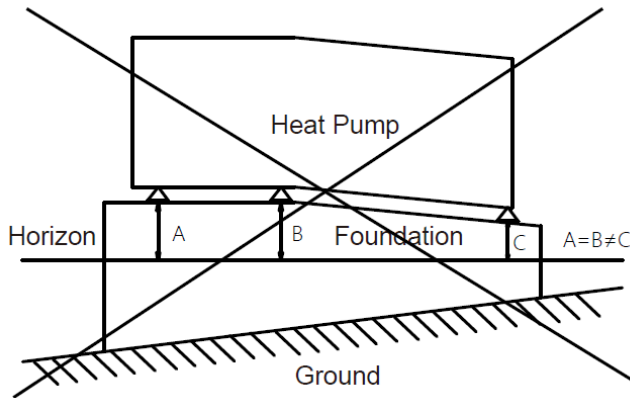
To ensure that all contact points are equally safe, the base shall be completely level.

The foundation design shall ensure that the points where the unit contacts the foundation are fully supported.



The unit must be installed on vibration absorber mount (AVM), which can be of rubber or spring type. The frame of the unit must be completely horizontal above the AVM.

The installation method shown in the figure must always be avoided. If the AVM is not adjustable, it is necessary to assure the flatness of the unit frame by using metal plate shims.



Before the unit is commissioned, the flatness must be verified by using a laser level or other similar equipment.

For units with a length of no more than 7 m, the flatness shall not exceed 5 mm; for units longer than 7 m, the flatness shall not exceed 10 mm.

If the unit is installed in an area where it is easily accessible to people and animals, it is recommended to install protective nets for the condenser and compressor.

To assure the best performance at the installation site, the following precautionary measures and instructions must be followed:

Avoid air circulation and recirculation;

Make sure there are no obstacles blocking the air flow;

Ensure a solid foundation is provided to reduce noise and vibration;

Avoid installation in environments with excessive dust to reduce contamination of the fins;

The water in the system must be particularly clean, and all oil stains and rust stains must be removed.

Mechanical water filters must be installed on the water inlet pipes of the unit;

Prevent the refrigerant from being discharged from the safety valve at the installation site. If necessary, the exhaust pipe can be connected, of which the cross-section and length must comply with national laws and European directives.

4.3.Foundation installation location

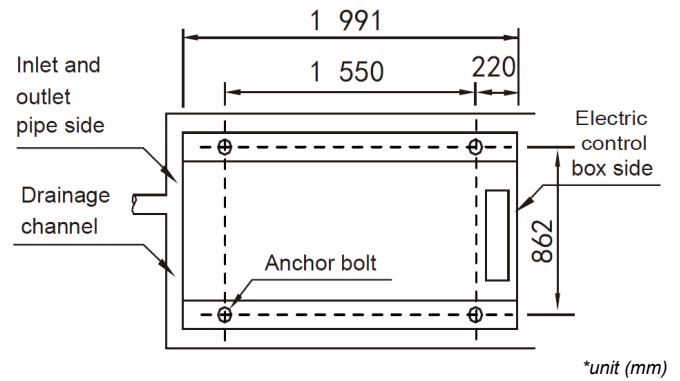
If the position of the unit is too high for maintenance personnel to carry out repairs conveniently, appropriate scaffolding shall be set up around the unit.

The scaffolding must be able to bear the weight of maintenance personnel and maintenance facilities.

The underframe of the unit shall not be embedded in the concrete of the installation foundation.

A drainage ditch shall be set up beneath the unit to drain off the possible condensate formed on the heat exchanger.

Drainage shall ensure that condensate water is kept away from roads and sidewalks, especially in climates where condensate water may freeze.



4.4.Installation of the unit damping devices

Damping devices must be installed between the unit and the foundation.

The unit is fixed on the foundation through the $\Phi 15$ mm diameter installation holes on the steel frame of the unit base by means of spring dampers. The center distance of the installation holes is as shown in the figure. The unit delivered doesn't come with the damper. Users shall select the damper according to relevant requirements. When the unit is installed on a high roof or in a vibration-sensitive area, please consult the relevant personnel before selecting the damper.

Installation of dampers :

Step 1: Ensure that the flatness of the concrete foundation is within ± 3 mm, and then place the equipment on the pads.

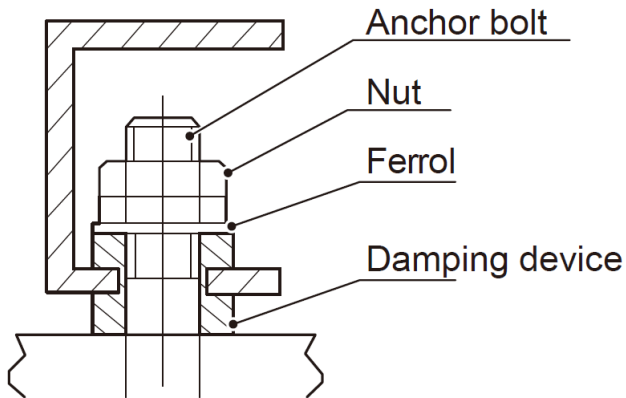
Step 2: Raise the equipment to a height suitable for installing the shock absorber.

Step 3: Remove the clamping nut from the shock absorber. Place the equipment on the shock absorber and align the fixing bolt holes of the shock absorber with the fixing holes on the equipment base.

Step 4: Place the clamping nut of shock absorber back into the fixed hole of the equipment base and tighten it onto the shock absorber.

Step 5: Adjust the working height of the shock absorber base and tighten the leveling bolts. Tighten the bolt by one turn to ensure that the height adjustment differences of the shock absorber are consistent.

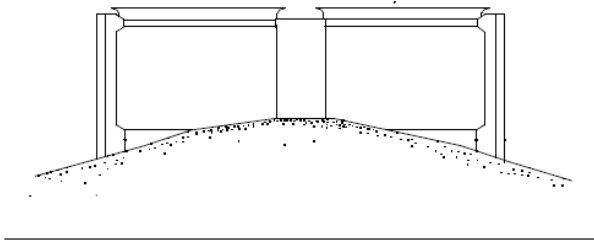
Step 6: Once the correct working height is reached, the locking bolts can be tightened.



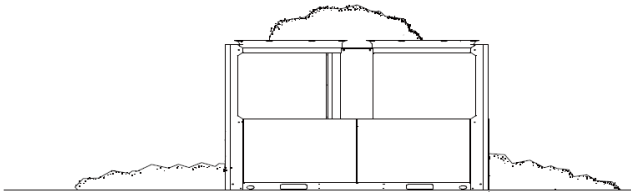
4.5. Installation of wind and snow protection devices

For installations in areas with thick snow accumulation, wind and snow protection measures must be taken to assure the normal operation of the equipment. Otherwise, the accumulated snow may block the air flow, which could lead to the malfunction or even damage of the equipment.

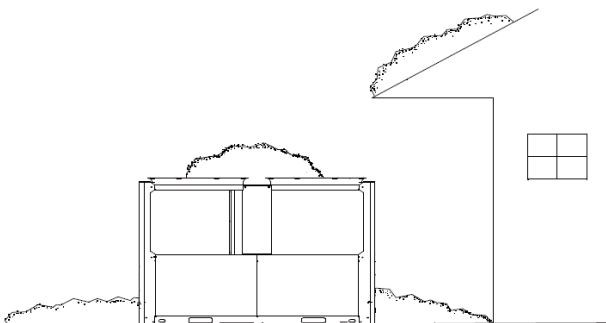
(a) Buried in the snow



(b) Snow accumulated on the top plate

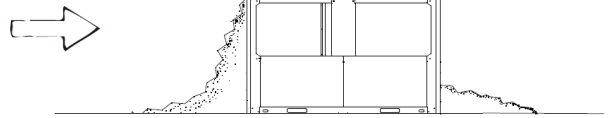


(c) Snow falling on the equipment

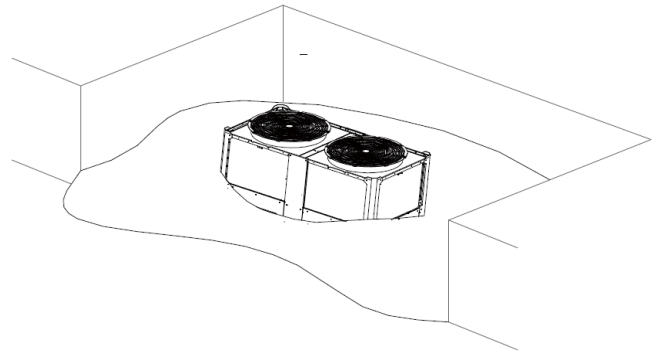


(d) Air inlet blocked by snow

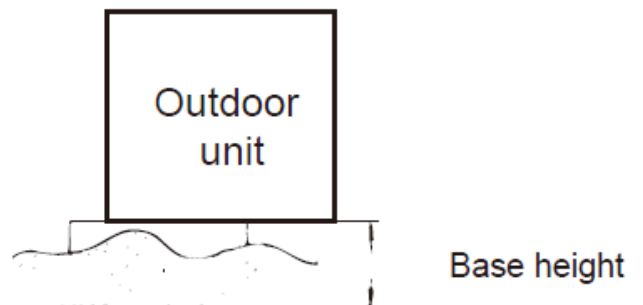
wind with snow



(e) Equipment covered with snow



The base height shall be at least the same as the predicted snow depth in the local area to prevent problems caused by snow accumulation.



Thoroughly inspect the installation site. Do not install the equipment under awnings, trees or in areas where snow accumulates.

Precautions on designing snow covers:

- To ensure sufficient air flow for the heat pump, when designing the protective cover, the dust-proof resistance shall be 1 mm water column or less than the allowable external static pressure of the unit.
- The protective cover must be strong enough to withstand the weight of accumulated snow and the pressure caused by strong winds and typhoons. The protective cover shall not affect air discharge and intake.

4.6. Sound protection

The main noise of the unit is generated by the rotation of the compressor and the fan.

The noise level of each model is listed in the manual or the annex.

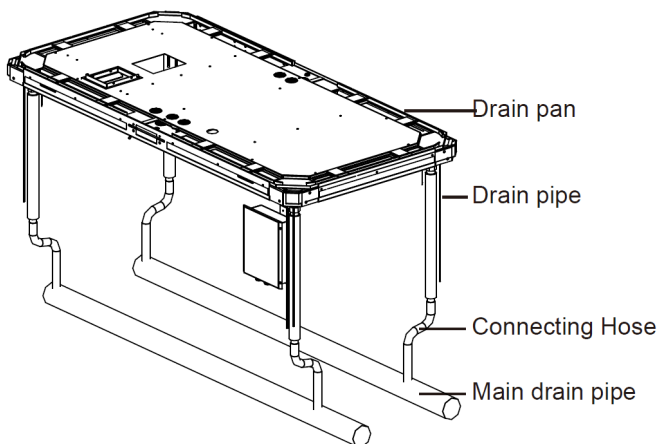
If the unit is installed, operated and maintained properly, the noise level does not require any special protective devices for continuous operation nearby without any risk.

If special sound requirements need to be met, additional noise attenuation devices may be required. The unit must be isolated from its base with extreme care, and the vibration damping elements (provided as an option) must be correctly applied. Flexible joints shall also be installed at the water pipe connections.

The additional sound insulation measures shall not affect the air intake volume of the unit and shall not increase the air outlet resistance of the unit.

4.7. Drainage

4.7.1. Diagram of Centralized Drainage Structure

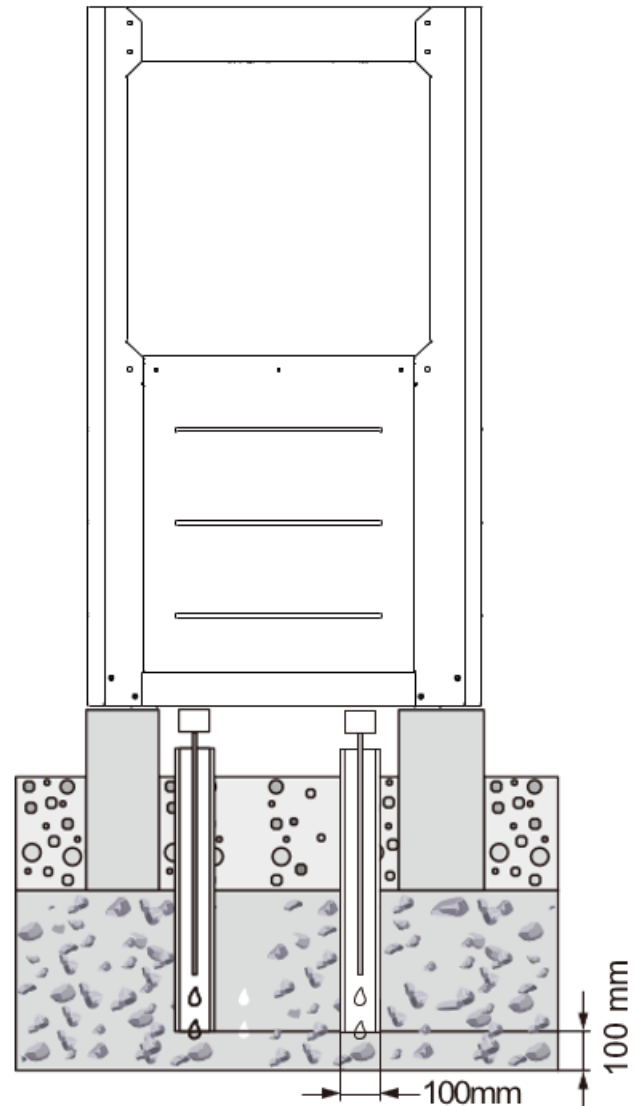


Instructions for connecting the centralized drainage pipe:

1. The water collection tray and drain pipe are used to collect condensate water and are already configured inside the unit.
2. The installation reference for the unit is designed and installed by the customer themselves. It can be based on a cement foundation or a metal steel frame foundation.
3. The main drain pipe is used to collect the condensate water from the unit and discharge it into the floor drain. It needs to be purchased and installed by the customer. It is recommended to use plastic drainage pipes with a diameter larger than 80 mm, and the quantity of one or two.
4. The function of the connecting hose is to link the drain pipe inside the unit with the main drain pipe. It needs to be purchased and installed by the customer. It is recommended to use a flexible drainage pipe, which is convenient for connection and has an inner diameter greater than 32 mm.

4.7.2. Installation on a soft ground Draining condensate into a gravel bed

For installation on a ground, the condensate must be discharged through a downpipe into a gravel bed that is located in a frost-free area.

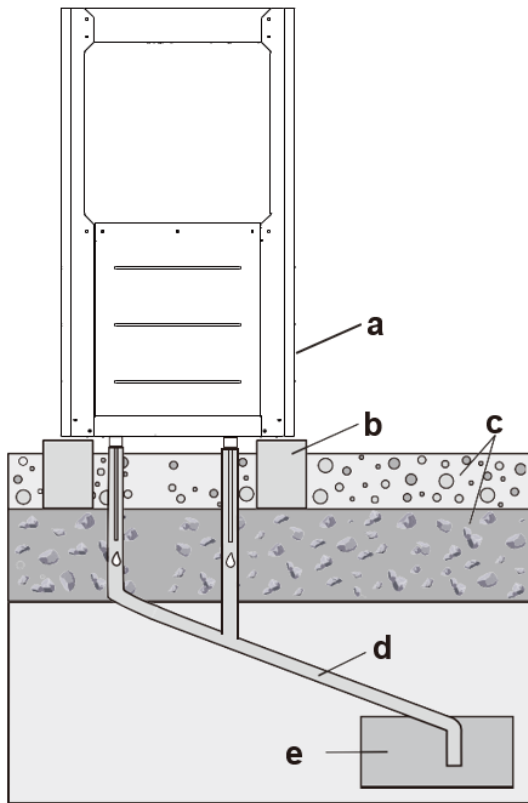


The downpipe must flow into a sufficiently large gravel bed so that the condensate can trickle away freely.

NOTE

To prevent the condensate from freezing, the heating wire must be threaded into the downpipe through the condensate discharge.

4.7.3. Draining condensate through a pump sump/ soakaway



- a - Outdoor unit
- b - Concrete strip foundations
- c - Foundation (See 5.3.1 Installation on a ground)
- d - Drain pipe (at least DN 40)
- e - Pump sump/soakaway

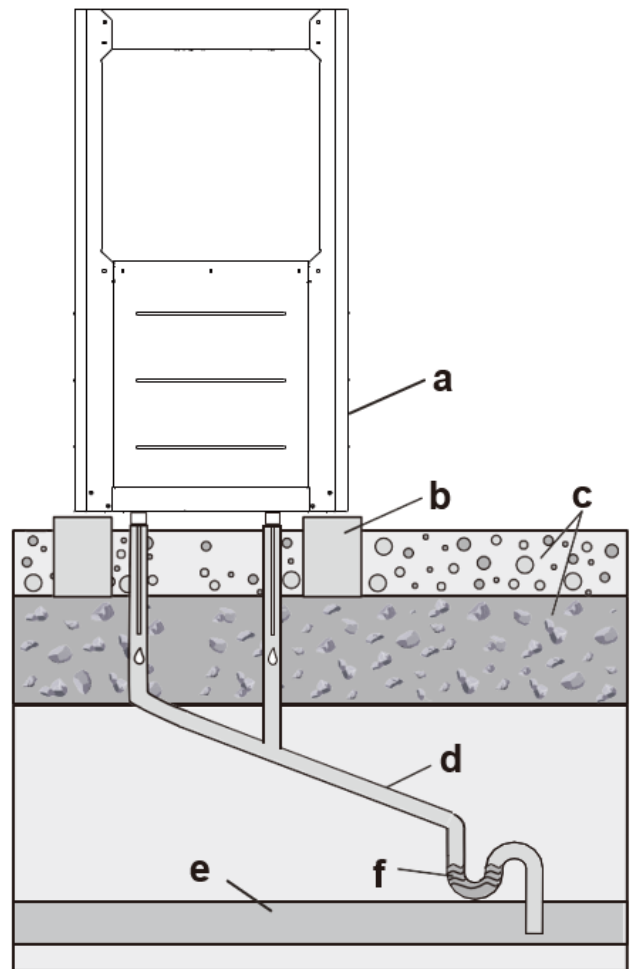
4.7.4. Installation on a solid ground

Guide the condensate pipe to a sewer, pump sump or soakaway.

The drain plug in the accessory pack cannot bend to another direction. For this, use a hose to guide the condensate into a sewer, pump sump or soakaway through a gully, balcony run-off or roof run-off.

Open gullies within the safety zone do not pose any safety risk.

4.7.5. Draining condensate through sewer



- a - Outdoor unit
- b - Concrete strip foundations
- c - Foundation (See 5.3.1 Installation on a ground)
- d - Drain pipe (at least DN 40)
- e - Sewer
- f - Stench trap in an area free from frosting risks

4.7.6. Installation on a flat roof

Refer to Installation on a solid ground.

NOTE

For all installation types, ensure that any accumulated condensate is discharged in a frost-free manner. To prevent the condensate from freezing, the heating tape can be threaded into the downpipe through the condensate discharge.

5. SYSTEM DESIGN

5.1. Water flow rate

To ensure sufficient water flow through the plate heat exchanger, a flow switch is installed on the water line. The flow switch is designed to stop the operation of the unit when the water flow is interrupted, thereby preventing the plate heat exchanger from freezing. The maximum and minimum water flow rates of the unit are shown in the following table.

Model		Waterflow rate(m3/h)	
		Min.	Max.
50	Normal Temperature Outlet (S1-2=OFF)	9.6	14.4
	High Temperature Outlet (S1-2=ON)	1.8	10.3
60	Normal Temperature Outlet (S1-2=OFF)	9.6	14.4
	High Temperature Outlet (S1-2=ON)	1.8	12.4
70	Normal Temperature Outlet (S1-2=OFF)	9.6	14.4
	High Temperature Outlet (S1-2=ON)	1.8	14.4

5.2. Buffer tank selection

The buffer water tank helps prevent frequent equipment startups and shutdowns, thereby protecting the equipment and extending its service life. During the defrosting process, the buffer water tank can also ensure the stability of the system and the comfort of the user.

WARNING

Sufficient system water volume is a necessary condition for the reliable running of machine; otherwise, it may cause frequent startup and shutdown, shorten its service life, and result in large fluctuations in water temperature during defrosting, leading to abnormal defrosting.

When the water volume in the system is insufficient, a buffer water tank must be added to the system to meet the minimum water volume requirement for running.

To calculate the buffer tank volume, refer to your local calculation standard.

Be sure to respect minimum 5 L/kW.

5.3. Water pump

All the units are equipped with inverter water pump in standard. Be sure that the total head pressure available can cover the water system design. Refer to the table and curve of the water pump in section "5.6".

5.4. Expansion tank design

Expansion tanks are divided into open and closed types, with the function to maintain pressure and accommodate expanded water.

The open expansion tank is connected to the atmosphere and is not pressurized, generally installed at the suction inlet of the circulating water pump, 1 to 2 m higher than the highest point of the system. At this point, the water replenishment of the tank is based on water level replenishment. It is often used in large-scale systems. If a buffer water tank or a hot water storage tank is installed in an open water system, there is no need to design an expansion tank. When a primary water system is not equipped with a buffer water tank, an expansion tank shall be set up, and placed at the highest point of the water system.

The closed expansion tank is not connected to the atmosphere and can withstand pressure. It is installed at the suction inlet of the circulating water pump. If the machine room is far away, there is no need to connect the expansion tank to the machine room. Instead, the expansion tank is connected to the outdoor water return main pipe. Closed expansion tanks use constant pressure make-up water and are often used in small-scale systems.

Selection of the capacity of the expansion tank:

$V = \text{System water capacity} * \text{Expansion coefficient} * \text{Safety margin}$

Where, the expansion coefficient is set at 1% to 3%, and the safety margin is taken as 1.1 to 1.2.

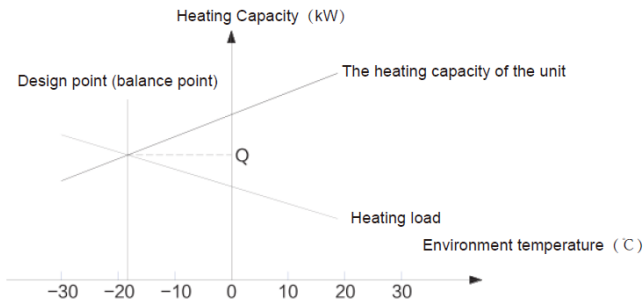
5.5. Selection of auxiliary heaters

5.5.1. Electric heaters

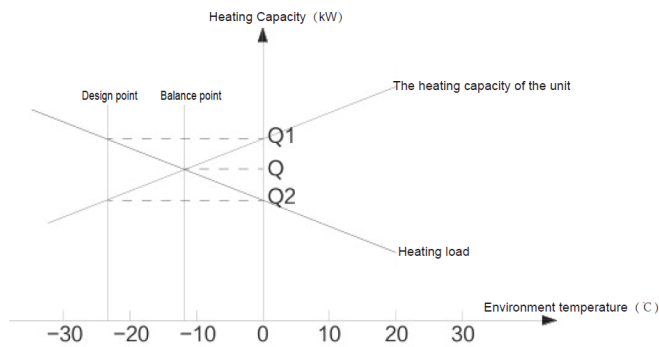
When certain system components are under maintenance or encounter temporary malfunctions, the auxiliary electric heater is turned on as a backup; the auxiliary electric heater ensures that the water temperature in the system can be maintained even under extremely low environment temperatures, compensating for the decline in the heating capacity of the unit under such conditions.

When the environment temperature is too low for the unit to start up or it fails to start due to fault protection, the auxiliary electric heater will automatically turn on according to the water temperature control program to ensure reliable running of the unit and the user's water supply. The selection of auxiliary electric heaters is shown as below. When the design point and the balance point are the same, the heating capacity of the unit will be equal to the heat load of the building.

In this case, the auxiliary electric heater is not needed.



If the design point does not coincide with the balance point, the heating capacity of the unit at the design point (Q2) is less than the building's heat load (Q1). In this case, the power of the electric heater must be able to make up for the difference between Q1 and Q2.



5.5.2.Boilers

In certain condition or system design, boilers will be use with heat pump to cover the needs of the building or to compensate the price of electricity. The system design is the same as "5.5.1".

5.6.Capacity correction

5.6.1.Fouling coefficient

A	B	C	D
0.0176	1.000	1.000	1.000
0.0440	0.978	0.986	0.992
0.0880	0.957	0.974	0.983
0.1320	0.938	0.962	0.975

Legend:

A = Fouling coefficient ($m^2 \cdot ^\circ C / kW$)

B = Cooling capacity correction coefficient

C = Absorption power correction coefficient

D = Energy efficiency ratio correction coefficient

5.6.2.Altitude correction coefficient

A	B	C	D
0	1013	1.000	1.000
300	977	0.993	1.005
600	942	0.986	1.009
900	908	0.979	1.015
1 200	875	0.973	1.021
1 500	843	0.967	1.026
1 800	812	0.960	1.031

A = Altitude (m)

B = Atmospheric pressure (mbar)

C = Cooling capacity correction coefficient

D=Absorption power correction coefficient

- The maximum operating altitude is 2,000 m above sea level.

5.6.3. Antifreeze Percentage in Low-Temperature Air Environment

AAT (2)	0	-5	-10	-18
A (1)	10%	20%	30%	40%
AAT (2)	1	-4	-9	-17
B (1)	10%	20%	30%	40%

AAT = Ambient air temperature (°C) (2)

A = Ethylene glycol (%) (1)

B = Propylene glycol (%) (1)

(1) The minimum percentage of antifreeze required to prevent water circuits from freezing at the specified ambient air temperature.

(2) Ambient air temperature overrunning the running limits of the unit.

Even when the unit is not running, the water circuit needs to be protected in winter.

According to the expected minimum environment temperature, it shall be ensured that the concentration of the ethylene glycol solution in the water system complies with the values specified in the following table. After adding ethylene glycol, the freezing point of the water will decrease, and it will cause the performance of the unit to deteriorate. The system needs to make corrections to the unit capacity, water flow rate and pipeline pressure drop. The relevant correction coefficients are detailed in the data mentioned in the following table.

Ethylene Glycol (Toxic)

Concentration of ethylene glycol (%)	Modification coefficient				Minimum outdoor temperature (°C)
	Cooling capacity modification	Power input modification	Water resistance	Water flow modification	
10	0.991	0.996	1.070	1.013	0
20	0.982	0.992	1.129	1.040	-5
30	0.972	0.986	1.181	1.074	-10
40	0.961	0.976	1.263	1.121	-18
50	0.946	0.966	1.308	1.178	-30

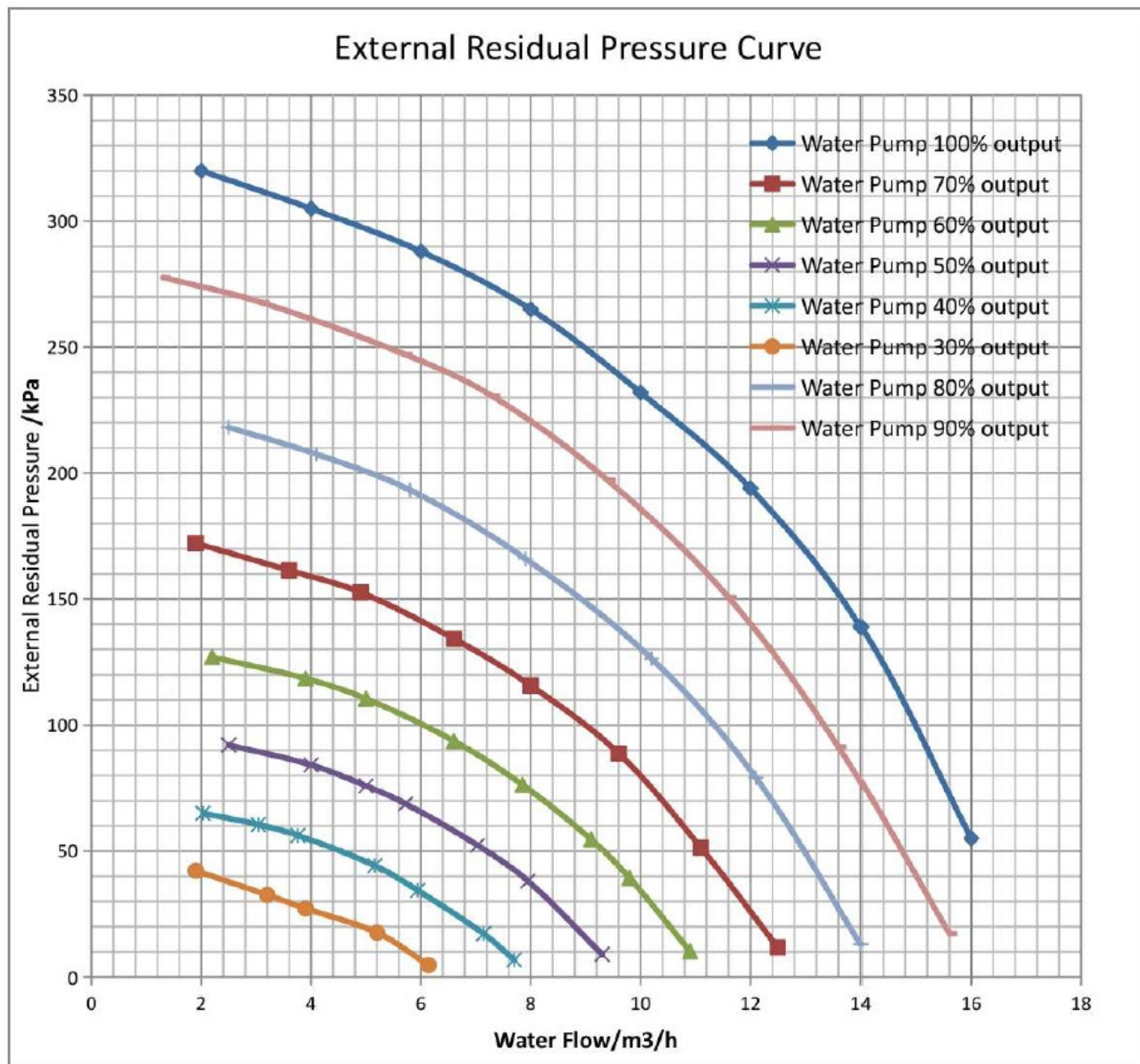
Propylene Glycol (Low Toxic; Including the necessary, classified as Category III according to EN1717)

Concentration of propylene glycol (%)	Modification coefficient				Minimum outdoor temperature (°C)
	Cooling capacity modification	Power input modification	Water resistance	Water flow modification	
10	0.985	0.993	1.120	1.017	1
20	0.964	0.983	1.272	1.032	-4
30	0.932	0.969	1.496	1.056	-9
40	0.889	0.948	1.792	1.092	-17
50	0.846	0.929	2.123	1.139	-29

5.7. Water pump

You can find below the external pressure available according to the waterflow rate.

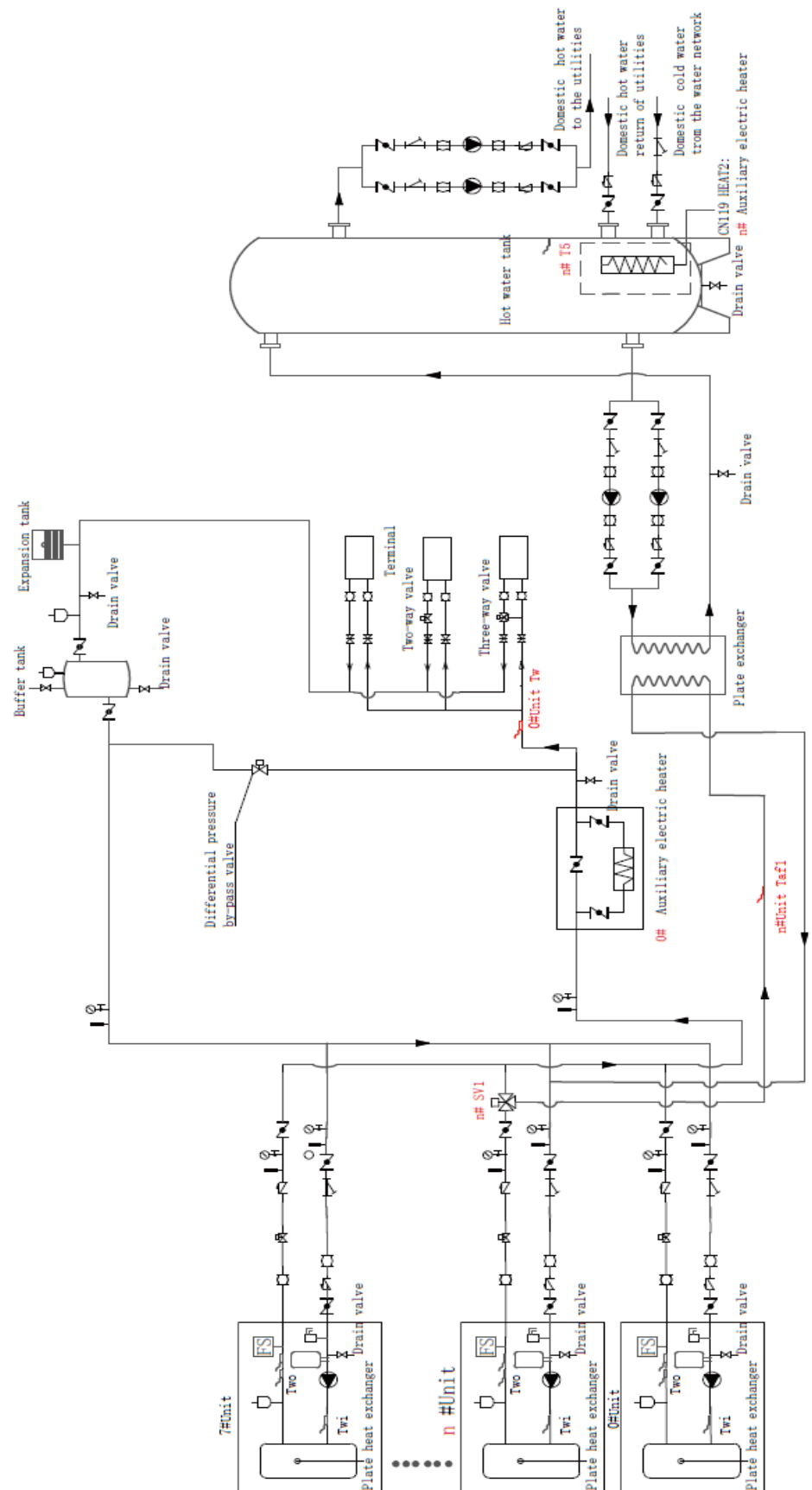
To avoid over consumption of the water pump, you can set minimum and maximum output of the water pump. You can check this parameter in "12.2.6". Be sure to select a percentage that can cover the water pressure loss of your system.



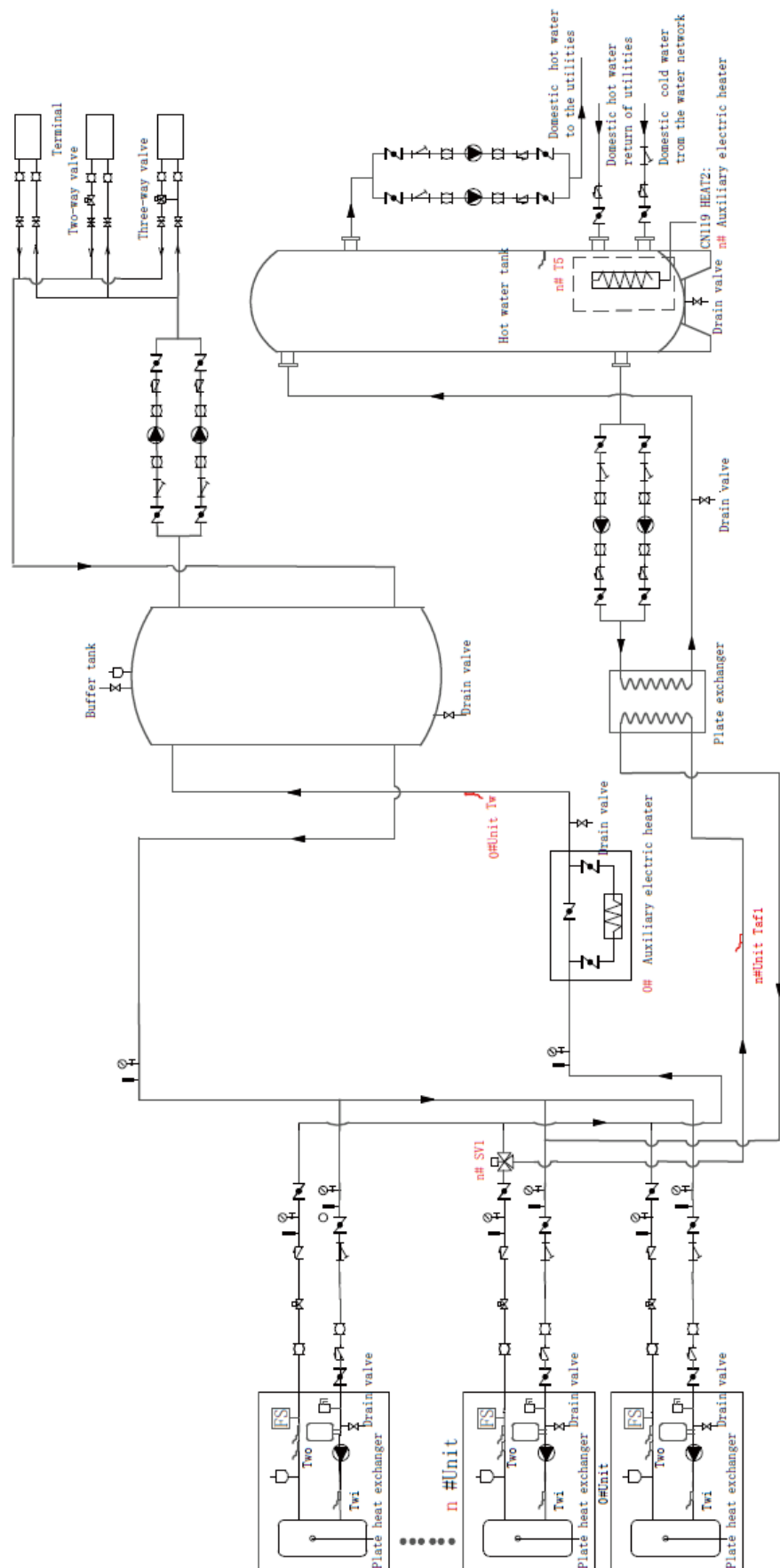
Water temperature (°C)	EDHX-500R-04T35	EDHX-600R-04T35	EDHX-700R-04T35
	Nominal water flow (m³/h)		
35 / 45	8.6	10.3	12
47 / 55	5.4	6.5	7.5
57 / 70	4.3	5.2	6
75 / 85	2.9	3.5	4

6. SYSTEM DIAGRAMS

6.1.No secondary water pump



6.2.Secondary water pump



	Water flow switch		Gate valve		Safety valve		Drain valve		Auto vent valve
	Soft joint		Water pump		Shut off valve		Temperature sensor		Solenoid three-way valve
	Water pressure meter		Check valve		Thermometer		Y-type strainer		Expansion vessel

NOTE

The proportion of two-way valves on the terminals shall not exceed 50%.

The outlet water temperature sensor (T_w) for the main unit at address 0 shall be installed on the main outlet water pipe.

The control switch for the unit's hot water tank and hot water exchange pump is located on the 0# unit slave board at port CN125 (220v), and the pump output is controlled through port CN108 (0-10v).

NOTE

To prevent back siphoning, a check valve shall be installed at the inlet of the domestic hot water tank or water line in accordance with local laws.

7. WATER SYSTEM

7.1. Y-type filter

A Y-type filter must be installed.

Y-type filters are used to filter debris and particles in water, ensuring the correct operation of water flow switches and protecting equipment such as heat exchangers, water pumps, valves, and water meters from damage.

You can order it from Airwell as accessories.

WARNING

Failure to install a Y-type filter or incorrect installation may cause damage to the heat exchanger, leading to refrigerant leakage and serious consequences.

Y-type filter shall comply with national standards.

Mesh count: 50.

Nominal pressure: 1.6 MPa.

Flow rate and water resistance: According to the technical parameters provided by the Y-type filter manufacturer, the water resistance is included in the pump selection calculation.

Make sure that the operating pressure is within the specified range to avoid excessive pressure causing damage to the Y-type filter.

Before installation, the interior of the Y-type filter must be cleaned thoroughly to assure unobstructed flow and effective filtration.

It must be installed at the inlet of the water pipe to facilitate the filtration of debris in the water.

The installation location must avoid being impacted by external forces.

NOTE

Regular cleaning

When cleaning or replacing the Y-type filter, first close the valves on both sides of the Y-type filter, depressurize and then start cleaning. Empty the debris and clean the mesh filter or replace the mesh filter. When replacing the mesh filter, it is necessary to select a mesh filter of the same specification and model as the Y-type filter to assure the filtering effect and smoothness.

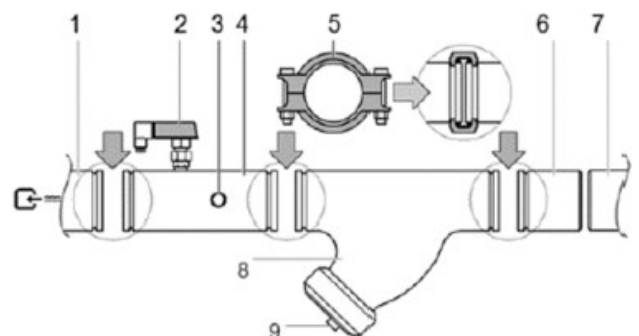
NOTE

The following listed components don't come with the unit but can be provided upon request.

Additionally, their installation is mandatory.

Problems may arise if contaminants enter the water circuit. Therefore, when connecting water circuits, please keep the following points in mind:

1. Only use internally clean pipes.
2. When removing burrs, keep the pipe end facing down.
3. When passing pipes through walls, cover the pipe ends to prevent dust and dirt from entering.
4. Before connecting the pipes in the system to the unit, clean the pipes located between the filter and the unit with running water.



1. Water inlet
2. Flow switch
3. Inlet water temperature sensor

4. Inlet pipe with flow switch and inlet water temperature sensor
- 5 Joint
6. Reverse pipe
7. On-site water pipeline loop
- 8 Filter
- 9 Filter and cup

The water in the system must be particularly clean, and all oil stains and rust stains must be removed. Install a mechanical filter at the inlet of each heat exchanger. Failure to install the mechanical filter may allow solid particles and/or welding spatter to enter the heat exchanger. We recommend installing a filter with a mesh aperture no larger than 1.1 mm. If a mechanical filter is not installed, the manufacturer will not be responsible for any damage to the heat exchanger.

7.2. Water quality requirements

Before putting the unit into operation, the clean water circuit shall be flushed. Debris released during the flushing process shall not enter the plate heat exchanger. It is advisable to install a bypass pipe and valve of appropriate size to facilitate the flushing of the pipeline system. A bypass pipe can be used during maintenance to isolate the plate heat exchanger without interrupting the water flow of other units.

Any damage caused by foreign objects or debris inside the plate heat exchanger is not covered by the warranty. Fouling, scale, corrosion fragments and other substances may accumulate inside the heat exchanger, reducing its heat exchange capacity. The pressure drop may also increase, thereby reducing the water flow.

Proper water treatment may reduce the risks of corrosion, erosion, scaling, etc. The most appropriate water treatment method shall be determined based on the type of system and local water quality.

The manufacturer shall not be held responsible for machine damage or malfunction caused by untreated or improperly treated water.

Test item	Units	Permissible value
Ph (25°C)	/	7.5~8.0
Turbidity	NTU	≤3
Conductivity (25°C)	μS/cm	≤200
Chloride ion	mg/L	≤50
Iron content	mg/L	≤0.3
Calcium hardness	mg/L	≤80
Total alkalinity	mg/L	≤200
Dissolved oxygenturbidity	mg/L	not detectable
Organophosphorus (P)	mg/L	not detectable
Sulfide ion	mg/L	≤50
Acid consumption	mg/L	≤50
Sulfide ion	mg/L	not detectable
Ammonium ion	mg/L	not detectable
Silicon dioxide	mg/L	≤30

WARNING

Water quality is crucial for the normal and reliable running of the unit. If water quality fails to meet the requirements, it may damage the unit and reduce its service life. It is essential to ensure that the water quality is qualified.

7.3. Selection of pipe diameters

The total inlet and outlet water pipes can be selected by referring to the following table (not the inlet and outlet water pipes of the unit). This value is for reference only. Please select according to the actual project situation in the end.

Rated capacity (kW)	Total inlet and outlet diameter
50 < Q ≤ 80	DN50
80 < Q ≤ 145	DN65
145 < Q ≤ 210	DN80
210 < Q ≤ 325	DN100
325 < Q ≤ 510	DN125
510 < Q ≤ 740	DN150

7.4. Water pipes

Pipes shall be designed to minimize the use of elbows and changes in the vertical direction. This may significantly reduce installation costs and improve system performance.

Pipeline installation must comply with the requirements of local pipeline regulations.

The water system must have:

- 1) Vibration isolation installation to reduce the transmission of vibration to the structure.
- 2) Isolation valves to isolate the unit from the water system during maintenance.
- 3) To protect the unit, a water flow switch must be installed to ensure water flow in the plate heat exchanger and prevent the BPHE from freezing.
- 4) Manual or automatic venting devices shall be installed at the highest point of the system, and drainage devices shall be installed at the lowest point of the system.
- 5) Plate heat exchangers and heat recovery devices shall not be located at the highest point of the system.
- 6) Suitable devices (e.g. expansion tanks) that can maintain the pressure of the water system shall be installed.
- 7) Filters that can remove particles from fluids shall be installed. The use of filters may extend the service life of plate heat exchangers and pumps, and help maintain the good condition of the water system. The water filter must be installed closest to the unit. If the water filter is installed in other parts of the water system, the installer must ensure that the water pipes between the water filter and the plate heat exchanger are clean. Filters having no less than 50 meshes per inch shall be provided.

8) In winter, if the unit is idle for a long time, the water must be drained, unless an appropriate proportion of ethylene glycol mixture is added to the water circuit as antifreeze protection.

9) When replacing the unit, the entire water system must be drained and cleaned before installing the new unit. It is recommended that water be regularly tested and properly treated chemically before starting up new units.

10) If ethylene glycol is added to the water system as an antifreeze protection, please note that the suction pressure will decrease, the performance of the unit will decline, and the water pressure drop will be greater. The protection systems of the unit, such as anti-freezing and low-pressure protection, all need to be readjusted.

11) Before insulating the water pipes, check for any leaks. The entire hydraulic circuit must be insulated to prevent condensation and a decline in cooling capacity. In winter, it is necessary to protect water pipes from frost (for example, by using antifreeze or heating cables).

12) A safety valve shall be installed on the water pipe downstream of the plate heat exchanger to ensure that the water pressure does not exceed the design pressure of the water-side heat exchanger.

13) Before the unit is put into operation, all water pipes shall be thoroughly flushed to ensure no residue of any debris. No debris shall be flushed into or discharged from the heat exchanger.

14) Water must enter the heat exchanger through the inlet; otherwise, the performance of the unit will decline.

15) Pipes and their interfaces must be independently supported, but shall not be supported on the equipment body.

16) Pipes and interfaces of the plate heat exchanger shall be easy to remove for operation, cleaning and inspection of the interfaces and pipes.

17) A bypass pipe and bypass valve shall be installed for the plate heat exchanger to clean the external system of the water passage before adjusting the equipment. During maintenance, the water channels of the heat exchanger can be cut off without disturbing other heat exchangers.

18) Flexible joints shall be used between the interfaces of the heat exchanger and the on-site pipelines to reduce the transmission of vibration to the building.

19) For ease of maintenance, the total inlet and outlet pipes of the unit shall be equipped with thermometers or pressure gauges. These instruments need to be purchased by the users themselves.

20) All the low-lying parts of the water system shall be equipped with drain valves to ensure that the water in the heat exchanger and the entire system can be drained completely, and all the high-lying parts shall be fitted with air release valves to facilitate the discharge of air in the pipes. The exhaust valve and drain shall not be insulated to facilitate maintenance.

21) All the water pipes in the system shall be in an insulated state.

22) The outdoor water pipes shall be wrapped with auxiliary heating tapes for insulation. The auxiliary heating tapes shall be made of PE, EDPM, etc., with a

thickness of 20 mm, to prevent the pipes from freezing and cracking in low temperatures. The power supply of the heating tape shall be equipped with an independent fuse.

23) A water temperature sensor shall be installed at the common outlet of the parallel units.

24) For water supply networks that include filters and heat exchangers, sediment or fouling may seriously damage the heat exchangers and water pipes. The installer or user must assure the quality of the water and prevent any substances other than de-icing salt mixtures and air from entering the water system, as they may oxidize and corrode the metal parts inside the heat exchanger.

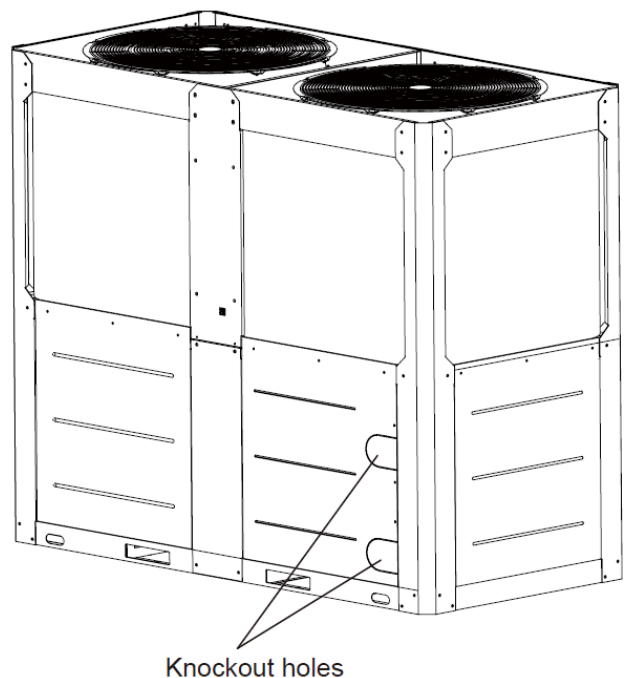
25) When the environment temperature is below 2°C and the equipment is not in use for a long time, the water inside the equipment shall be drained. If the equipment is not drained in winter, its power supply shall not be cut off, and the fan coil units in the water system must be equipped with three-way valves to assure smooth circulation of the water system when the anti-freezing pump is started in winter.

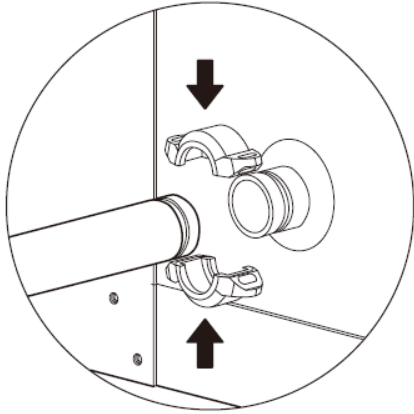
7.5. Water pipe connection

The unit is equipped with interfaces for connecting the heat pump to the water circuit of the system. The operation must be carried out by authorized technical personnel and all current relevant national regulations must be observed.

The installation and connection methods of the inlet and outlet pipes are as shown in the following diagrams. The unit is clamped. The specifications and parameters of the water pipes and threads are detailed in the table below.

The connections are clamp connection and the diameter is DN50.





NOTE

Knockout holes are designed at the corresponding inlet and outlet positions on the panel. Before connecting the water pipes, the sheet metal here needs to be knocked out.

7.6. Maximum pressure of the water system

This unit can work at a maximum water pressure of 6 bar.

8. ELECTRICAL INSTALLATION

8.1. General specifications

Please refer to the specific wiring diagram of the equipment you have purchased. If the equipment does not come with a wiring diagram or the diagram is lost, please contact the manufacturer's authorized representative, who will provide you with a copy of the drawing. In the event of any differences between the wiring diagram and the actual layout of the electrical control cabinet/cables, please contact the manufacturer's representative immediately.

WARNING

All electrical connections of this machine must be made in accordance with current laws and regulations. All installation, operation and maintenance tasks must be carried out by qualified professionals. Otherwise, there will be a risk of electric shock.

This electrical equipment can run normally under the nominal environment temperature. In extremely high or low temperature environments, it is recommended to take additional protective measures (please contact the manufacturer's representative). The equipment design has avoided the potential hazards of condensation. Additional protective measures can be taken if necessary (please contact the manufacturer's representative).

This product complies with the electromagnetic compatibility (EMC) standards for industrial environments and is therefore not suitable for use in residential areas or other places that need to be connected to low-voltage public distribution systems. If it is necessary to be connected to the public power distribution system, special protective measures must be taken to avoid electromagnetic interference to other sensitive equipment.

8.2. Electrical supply

Electrical equipment can run normally under the following specific conditions:

Voltage: Steady-state voltage, 0.9 to 1.1 times the rated voltage.

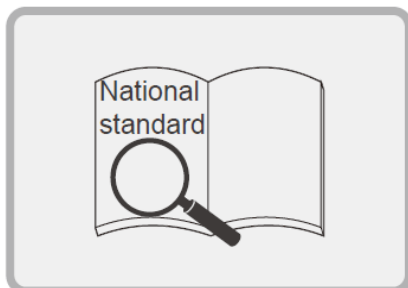
Harmonics: The 5th harmonic current shall not exceed 40% of the fundamental current, the 7th harmonic current shall not exceed 25% of the fundamental current, the 11th harmonic current shall not exceed 15% of the fundamental current, and the 13th harmonic current shall not exceed 10% of the fundamental current.

Voltage sag: A voltage sag does not exceed 20% of the peak supply voltage, lasts for more than one cycle, and the time between consecutive sags is over 1 second.

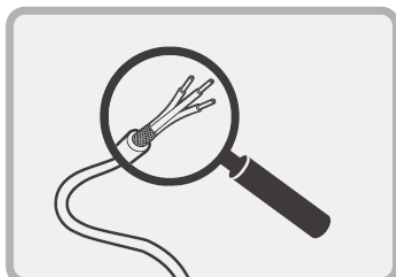
8.3. Electrical connections

8.3.1. Safety precautions

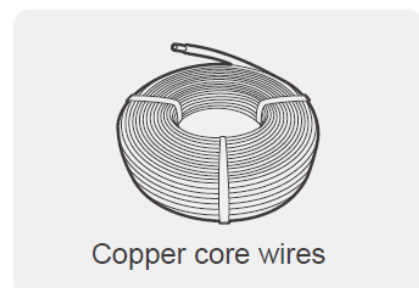
On-site wiring, components and materials must comply with local and national regulations as well as relevant national electrical standards.



It is recommended that three-core shielded cables be used between equipment to reduce interference. Do not use non-shielded multi-core wire cables.



Copper core wires must be used



The power wiring must be delegated to professionals with electrician qualifications to complete.



The electrical circuits shall be provided for connecting the units. Connections must be made using copper cables with a cross-sectional area that matches the value indicated on the equipment nameplate and complies with current electrical standards. We shall not be held responsible for any improper electrical connections.

WARNING

Wiring must use copper terminals and cables; otherwise, the connection points may overheat or corrode, posing a risk of machine damage. Electrical connections must be carried out by qualified personnel in accordance with current laws and regulations, posing a risk of electric shock.

The power supply for this machine must be configured so that it can be switched on and off independently of other system components and general equipment through a main switch.

The electrical connection of the panel must be subjected to the correct phase sequence. Please refer to the dedicated wiring diagram provided with the purchased machine for wiring. If no wiring diagram is found on the device or it has been lost, please contact the manufacturer's designated agent to obtain a copy. When there are differences between the wiring diagram and the actual electrical control cabinet/cables, please contact the manufacturer's designated agent immediately.

WARNING

Do not apply torque, tension or heavy loads to the main switch terminals. The power cables must be fixed by an appropriate support system.

To avoid interference, all control lines must be connected separately from the power cords. For this purpose, multiple wire conduits need to be used.

When single-phase and three-phase loads are running simultaneously and there is phase imbalance, the equipment may cause up to 150 mA of ground loss during normal running. If the equipment contains devices that generate high harmonics (e.g. inverters), the grounding loss may increase significantly to a high value of approximately 2 A.

The protective devices of the power supply system must be designed in accordance with the above values. Each phase must be equipped with a fuse, and a ground fault detector (if applicable) must be installed in accordance with the legal requirements of the country where the equipment is installed. This machine complies with the electromagnetic compatibility (EMC) standards for industrial environments and is therefore not suitable for use in residential areas or other similar locations (e.g. scenarios where the product is connected to a public low-voltage distribution system). If this machine accesses to a public low-voltage distribution system, specific additional measures must be taken to prevent interference with other sensitive equipment.

8.3.2. Electric wiring

CAUTION

The unit must be powered by a dedicated power supply, and its voltage must meet the rated voltage requirements.

Line construction must be carried out strictly in accordance with the circuit diagram by professional technicians.

The power cord and grounding wire must be correctly connected to the corresponding terminals and securely fastened in place with the appropriate tools.

The connection terminals of the power cord and grounding wire shall be assured to be fully tightened and checked regularly to prevent loosening.

Only the electrical components designated by the Company can be used. The relevant installation and technical services must be provided by the manufacturer or authorized dealers. If the wiring connection does not comply with the electrical installation standards, it may lead to various safety hazards such as controller failure and electric shock.

Leakage protection devices must be installed in accordance with the national technical standards for electrical equipment.

After the completion of all the line construction, be sure to carefully inspect each connection point. Only after confirming that everything is correct can the power be connected.

Please read carefully all the warning signs on the electrical control cabinet.

Users are strictly prohibited from repairing the controller by themselves. Improper operation may lead to serious consequences such as electric shock and controller damage.

If the equipment needs repair, please contact a professional maintenance center. Any maintenance needs must be handled by the maintenance center. Non-professional maintenance may lead to risks such as electric shock and machine damage..

NOTE

We declare the model EDHX-500R-04T35. This equipment complies with IEC 61000-3-12 provided that the Short-circuit power S_{sc} is greater than or equal to 15518.72kW at the interface point between the user's supply and the public system. It is the responsibility of the installer or user of the equipment to ensure, by consultation with the distribution network operator if necessary, that the equipment is connected only to a supply with a short-circuit power S_{sc} greater than or equal to 15518.72kW.

We declare the model EDHX-600R-04T35. This equipment complies with IEC 61000-3-12 provided that the Short-circuit power S_{sc} is greater than or equal to 15033.76kW at the interface point between the user's supply and the public system. It is the responsibility of the installer or user of the equipment to ensure, by consultation with the distribution network operator if necessary, that the equipment is connected only to a supply with a short-circuit power S_{sc} greater than or equal to 15033.76kW.

We declare the model EDHX-700R-04T35. This equipment complies with IEC 61000-3-12 provided that the Short-circuit power S_{sc} is greater than or equal to 14548.8kW at the interface point between the user's supply and the public system. It is the responsibility of the installer or user of the equipment to ensure, by consultation with the distribution network operator if necessary, that the equipment is connected only to a supply with a short-circuit power S_{sc} greater than or equal to 14548.8kW.

8.3.2.1. Cable requirements

The cables connected to the circuit breaker must comply with the requirements for electrical clearance and creepage distance between live conductors and earthed parts as specified in Tables 1 and 2 of IEC 61439-1, and also conform to local national regulations. The cable connected to the main switch shall be tightened with a double wrench. Follow the uniform tightening torque value based on the quality of the washers, screws and nuts used.

The grounding conductor (yellow/green bicolour wire) must be connected to the PE grounding terminal. The cross-sectional area of the equipotential bonding conductor (grounding wire) shall comply with the provisions of Table 1 in Clause 5.2 of EN 60204-1 standard (as shown below). According to Clause 8.2.8 of this standard, the cross-sectional area of the equipotential bonding conductor (grounding wire) shall not be less than 10 mm² under any circumstances.

Table 8-1 (Point 5.2 of EN60204-1)

Section of the copper phase conductors feeding the equipment $S[\text{mm}^2]$	Minimum cross-section of the external copper protection conductor $S_p [\text{mm}^2]$
$S \leq 16$	S
$16 < S \leq 35$	16
$S > 35$	$S/2$

8.3.2.2. Operating current and wire diameter

Please select the wire gauge (minimum value) for each unit based on **Table 8-2** and **Table 8-3** respectively. The rated current in **Table 8-2** corresponds to the MCA (Minimum Circuit Ampacity) in **Table 8-3**.

The maximum allowable phase-to-phase voltage deviation is 2%, and the power line length is less than 20 m.

MFA (Maximum Fuse Ampere) is used to select current circuit breakers.

The electric control box is equipped with an overcurrent protector (fuse). If additional overcurrent protectors are needed, please refer to the TOCA (Total Overcurrent Protection Value) parameter in **Table 8-3** for selection.

Table 8-2

Rated current (A)	Nominal cross-sectional area (mm ²)	
	Flexible cord	Cable for fixed wiring
≤ 3	0.5 and 0.75	1 and 2.5
> 3 and ≤ 6	0.75 and 1	1 and 2.5
> 6 and ≤ 10	1 and 1.5	1 and 2.5
> 10 and ≤ 16	1.5 and 2.5	1.5 and 4
> 16 and ≤ 25	2.5 and 4	2.5 and 6
> 25 and ≤ 32	4 and 6	4 and 10
> 32 and ≤ 50	6 and 10	6 and 16
> 50 and ≤ 63	10 and 16	10 and 25
> 63 and ≤ 95	16 and 25	25 and 35

Table 8-3

Models	Outdoor unit				Power current		
	Voltage (V)	Hz	Min. (V)	Max. (V)	MCA (A)	TOCA (A)	MFA (A)
50 kW	380-415	50	342	456	65	75	85
60 kW	380-415	50	342	456	67	75	85
70 kW	380-415	50	342	456	68	75	85

MCA: min. circuit current. (A)

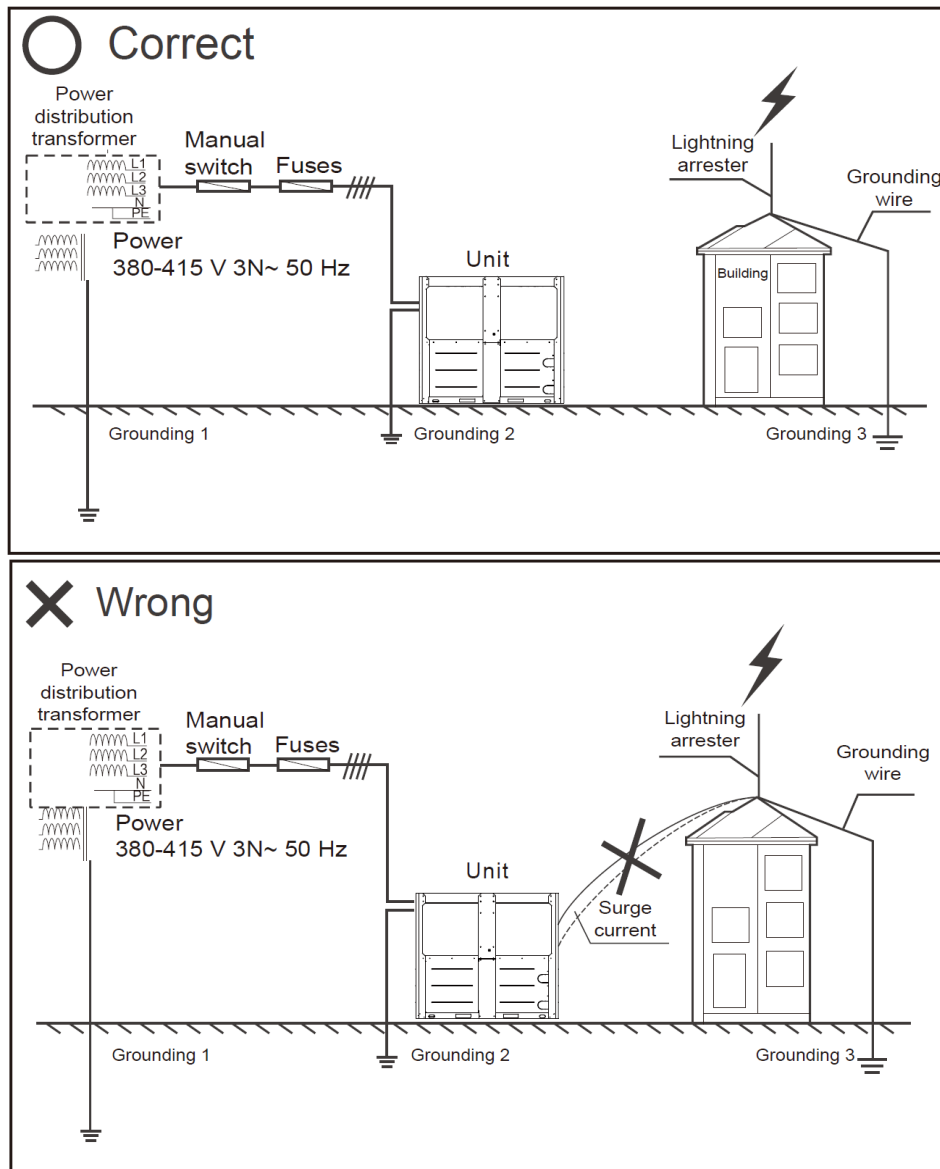
TOCA: total over current (A)

MFA: max. fuse current (A)

NOTE

When the voltage drop at the power supply wiring point does not exceed 2%, please refer to the above description to select the power supply wire diameter and length. If the length of the conductor exceeds the value specified in the instructions or the voltage drop overruns the limit, the diameter of the power supply line shall be increased in accordance with relevant regulations.

8.3.2.3. Power connection



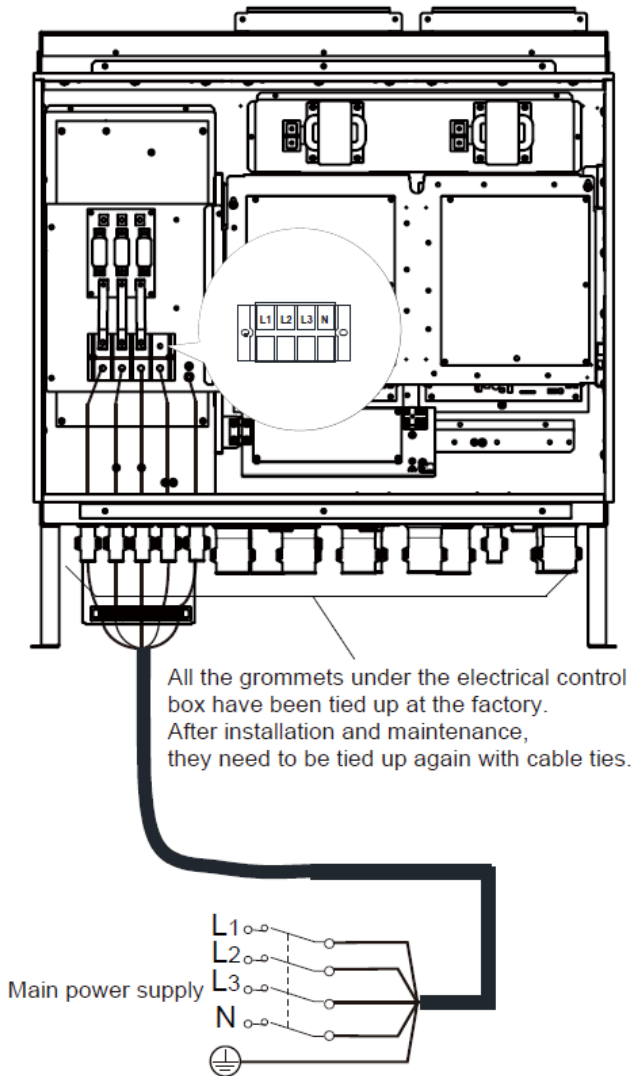
NOTE

Do not connect the grounding wire of the lightning arrester to the equipment enclosure. The grounding wire of the lightning arrester must be separately configured from the grounding wire of the power supply.

8.3.3. Power supply wiring

CAUTION

Connect to the power terminal board using circular crimp terminals.
A leakage protection switch must be installed.



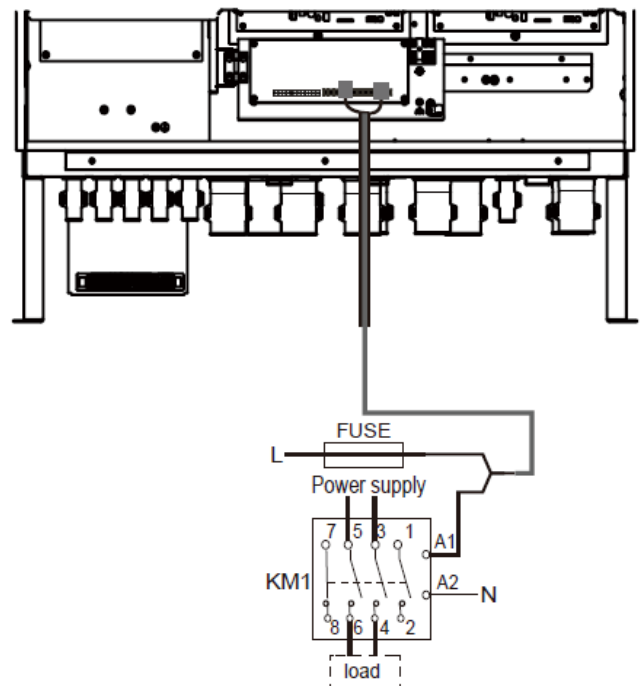
8.3.4. Connection of other components

The mainframe expansion board provides two control ports:

Type 1: Strong current control (For specific wiring methods, please refer to the wiring nameplate.)

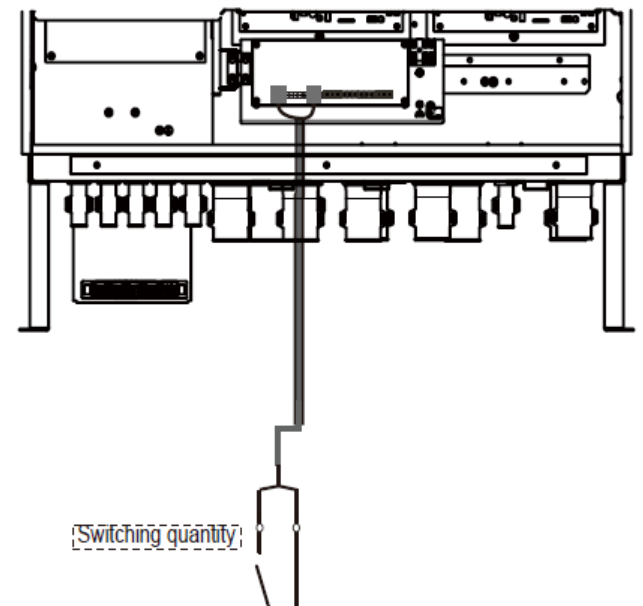
Type 2: Weak Current Detection (For specific wiring methods, please refer to the wiring nameplate.)

Type 1 :



L-N Voltage	220-240 VAC
Maximum running current (A)	0.2
Minimum wire size (mm ²)	0.75
Control port signal type	Type 1

Type 2 :

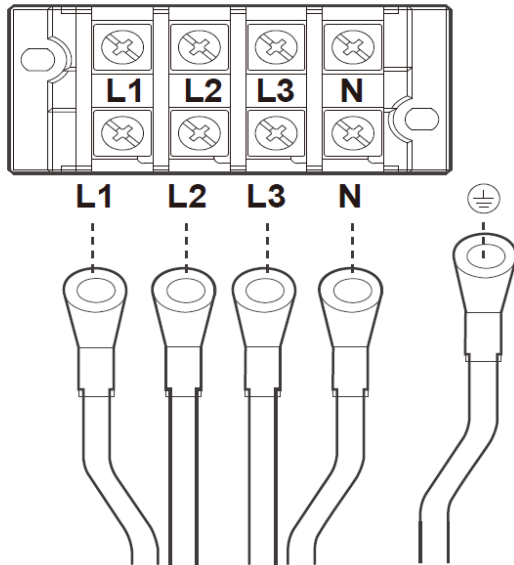


NOTE

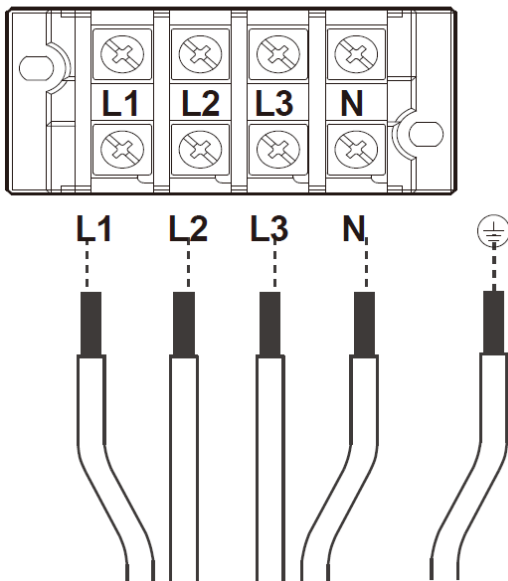
Type 2 must be of low voltage.

8.3.5. Power cable wiring requirements

○ Correct



✗ Wrong



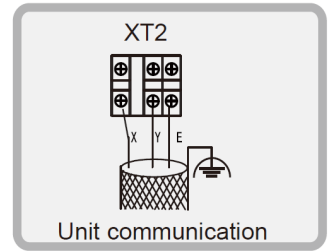
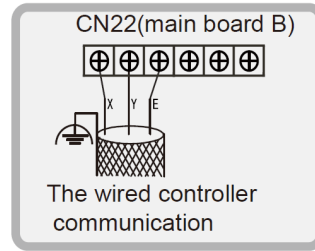
NOTE

Please connect the power cord with the correct specification of round terminals.

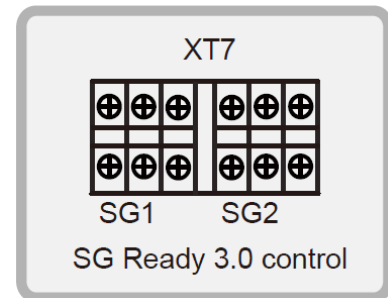
8.3.6. Function of terminals

As shown in the figure below, For 50/60/70kW, the unit communication signal wire is connected to the terminal block XT2 at XYE inside the electric control box.

The wired controller signal wire is connected to the terminal block CN22 at XYE on main board B inside the electric control box.



As shown in the figure, the SG Ready 3.0 signal wire needs to be connected to the XT7 terminal block at the SG1 and SG2 position inside the electronic control box.



Smart Grid 3.0 control:

1) SG1=OFF, SG2=ON.

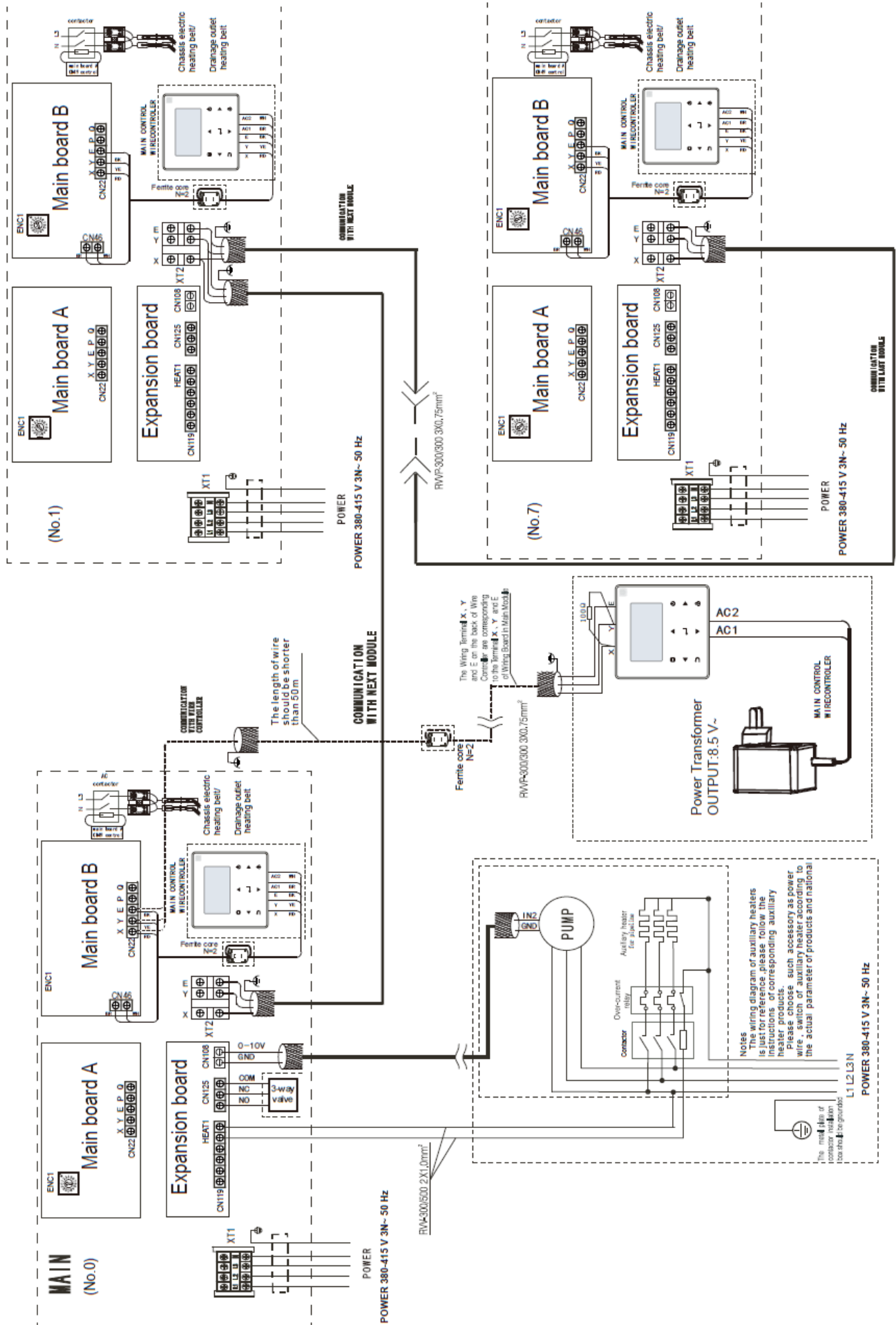
If the domestic hot water mode is active and set to ON: The heat pump will operate in DHW mode firstly and the target temperature for the DHW tank will be automatically set to the maximum.

2) SG1=OFF, SG2=OFF.

The unit will operate properly.

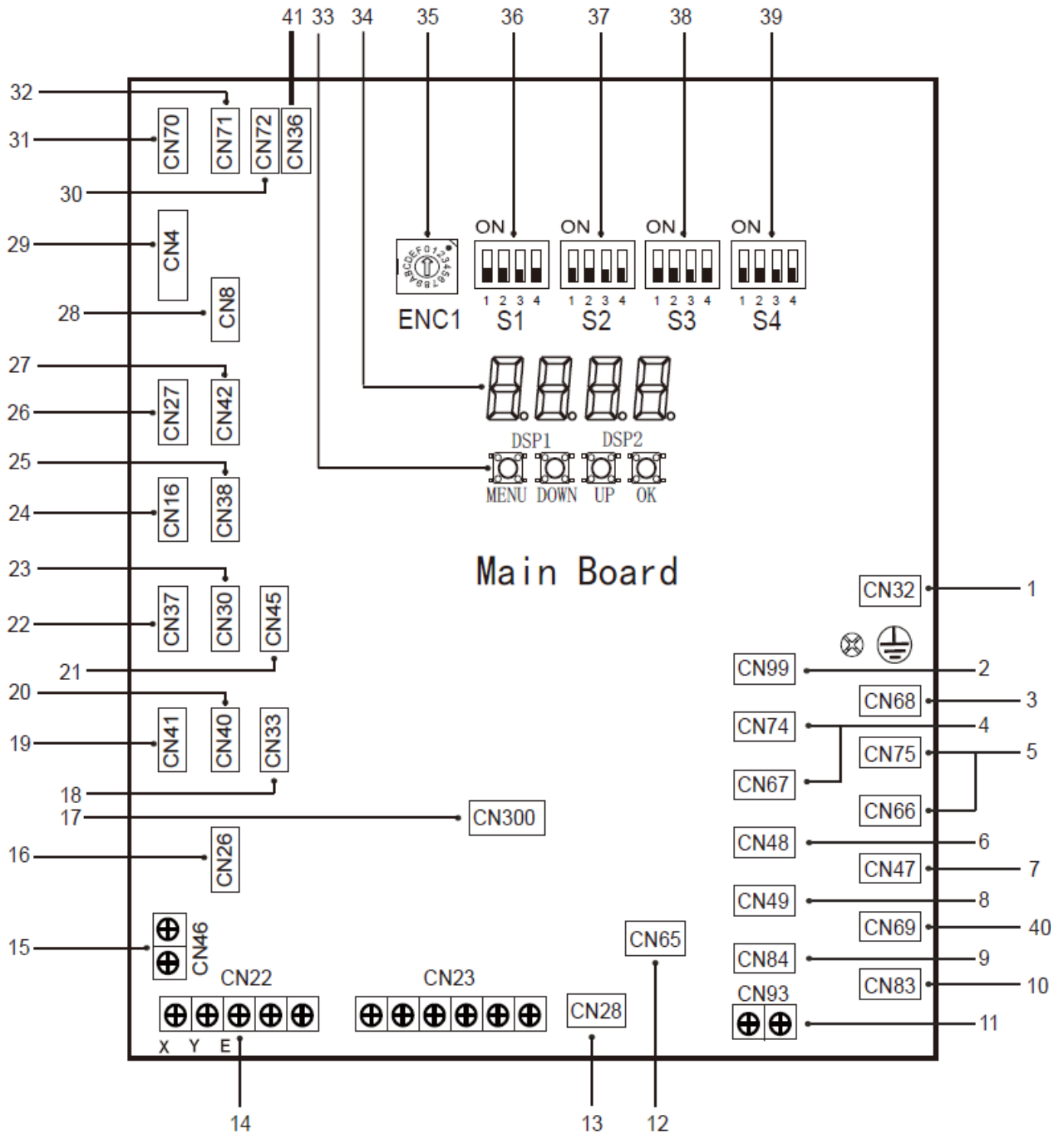
3) SG1=ON, SG2=OFF or SG1=ON, SG2=ON.

The heat pump and auxiliary electric heat will be turned off ; If frost protection is activated, the unit will operate as needed.



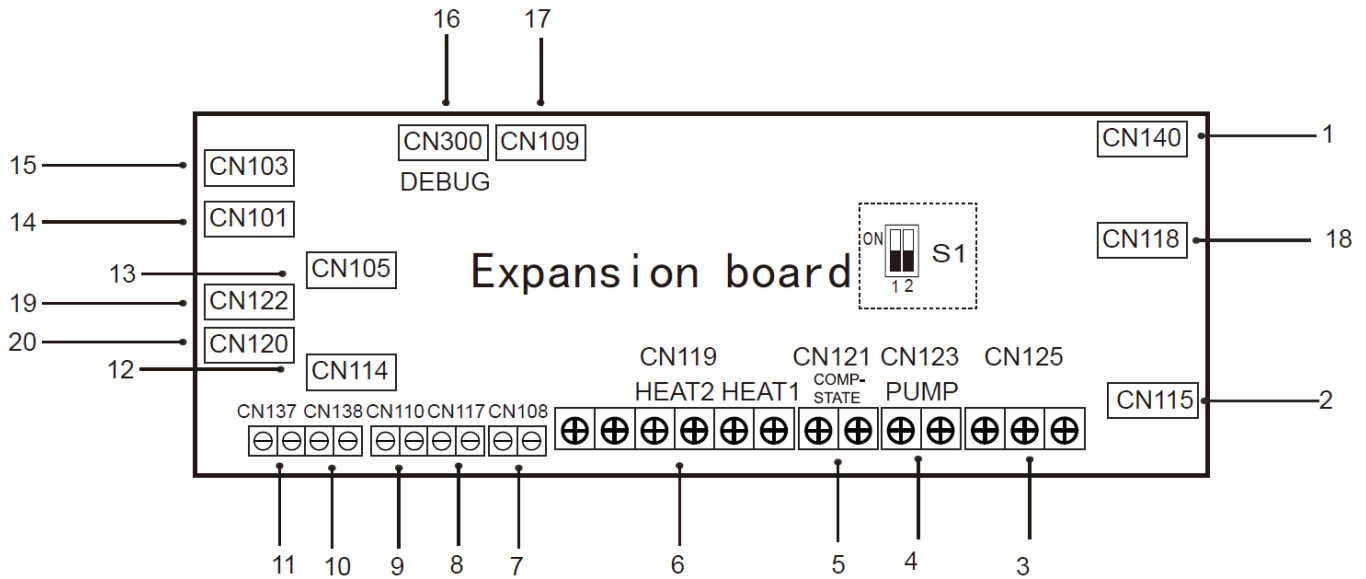
8.4. Unit PCBs

8.4.1. Main PCB



N°	Port	Code	Description	Voltage	Direction
1	CN32	POWER	Main board power supply	230V AC	Input
2	CN99		Expansion board power supply	230V AC	Output
3	CN68		Cooling fan and exhaust fan power supply	230V AC	Output
4	CN74/CN67	CCH	Reserved / Crankcase Heater	230V AC	Output
5	CN75/CN66	EVA-HEAT	Reserved / Electronic heating belt for plate heat exchanger	230V AC	Output
6	CN48	ST1	Four-way valve	230V AC	Output
7	CN47	SV6	Solenoid valve	230V AC	Output
8	CN49	PAN-HEAT1	Water tray electric heating belt Water pipe electric heating belt	230V AC	Output
9	CN84	SV8A	Reserved	0V	Output
10	CN83	SV8B	Reserved	0V	Output
11	CN93	ALARM	The alarm signal output of the unit (ON/OFF signal)		Input/Output
12	CN65	USB	Program burn in port(USB)	5V DC	Input/Output
13	CN28	PH-PRO	Three-phase protector output switch	12V DC	Input
14	CN22	XYE	Outdoor units communication and wired controller communication port	5V DC	Output
15	CN46		The power supply port of the wired controller	12V DC	Output
16	CN26	O-Motor	Compressor inverter module and Fan inverter module communication ports	12V / 5V DC	Input/Output
17	CN300	DEBUG	Program burn in port	3.3V DC	Input/Output
18	CN33	MS	Communicate with slave board	12V / 3.3V DC	Input/Output
19	CN41	L-YLA	System low pressure sensor	5V DC	Input
20	CN40	H-YLA	System high pressure sensor	5V DC	Input
21	CN45	Taf2	Probe of outlet water side antifreeze temp	3.3V DC	Input
22	CN37	T3	Pipe temperature sensor of the condenser	3.3V DC	Input
23	CN30	T4	Outdoor ambient temperature sensor	3.3V DC	Input
24	CN16		Reserved	3.3V DC	Input
25	CN38		Reserved	3.3V DC	Input
26	CN27	TP-PRO	Discharge temperature switch protection	3.3V DC	Input
27	CN42	L-PRO	Reserved	3.3V DC	Input
28	CN8	T6A / T6B	Refrigerant inlet temperature of EVI plate heat exchanger / Refrigerant outlet temperature of EVI plate heat exchanger	3.3V DC	Input
29	CN4	TwI	Unit water inlet temperature sensor	3.3V DC	Input
		Th	System suction temperature sensor		
		Two	Unit water outlet temperature sensor		
		Tz/7	Coil final outlet temperature sensor		
		Tp	DC inverter compressor discharge temperature sensor		
30	CN72	EXVC	Port for electrical expansion valve C	12V DC	Output
31	CN70	EXVA	Port for electrical expansion valve A	12V DC	Output
32	CN71	EXVB	Port for electrical expansion valve B	12V DC	Output
33	SW3	UP	Up button	3.3V DC	Input
	SW4	DOWN	Down button		
	SW5	MENU	Menu Buttons		
	SW6	OK	Confirm button		
34	DSP1/DSP2		Digital tube	3.3V DC	Output
35	ENC1		ENC1 : NET_ADDRESS	3.3V DC	Input
36	S1	S1	Dip switch	3.3V DC	Input
37	S2	S2	Reserved	3.3V DC	Input
38	S3	S3	Dip switch	3.3V DC	Input
39	S4	S4	Dip switch	3.3V DC	Input
40	CN69	PAN-HEAT2	Reserved	230V AC	Output
41	CN36		Power supply module communication port	3.3V DC	Input/Output

8.4.2.Expansion board



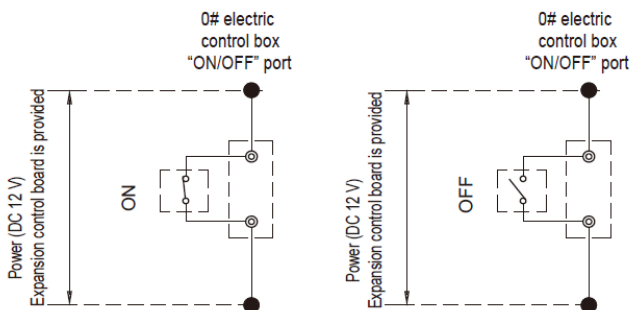
N°	Port	Code	Description	Voltage	Direction
1	CN140	POWER	Expansion board power supply	230V AC	Input
2	CN115	W-HEAT	Electric heater of water flow switch	230V AC	Output
3	CN125	SV1	Three-way valve (domestic hot-water valve)	230V AC	Output
4	CN123	PUMP	Port controlled by the contactor of the constant speed water pump		Input/Output
5	CN121	COMP-STATE	Compressor status indication		Input/Output
6	CN119	HEAT1 HEAT2	Pipeline Auxiliary Heater Hot Water Tank Auxiliary Heater		Input/Output
7	CN108	PUMP-V	Inverter pump 0-10V output control signal	0-10V DC	Output
8	CN117	W.P-SW	Water pressure switching port	12V DC	Input
9	CN110	TEMP-SW	Target water temperature switch	12V DC	Input
10	CN138	COOL/ HEAT	Remote function of cool/heat signal	12V DC	Input
11	CN137	ON/OFF	Remote function of on/off signal	12V DC	Input
12	CN114	WATER-SWITCH	Water flow switch signal	12V DC	Input
13	CN105	Taf1	Probe of inlet water side antifreeze temp	3.3V DC	Input
14	CN101	TW	Probe of finaunit water outlet temp	3.3V DC	Input
15	CN103	T5	Probe of water tank	3.3V DC	Input
16	CN300	DEBUG	Program burn in port	3.3V DC	Input/Output
17	CN109	MS	Communicate with main board	12V / 3.3V DC	Input/Output
18	CN118		Reserved	230V AC	Output
19	CN122		SG Ready 3.0 SG1 port		Input
20	CN120		SG Ready 3.0 SG2 port	230V AC	Input

8.5.Remote control wiring

8.5.1.Wiring of "ON/OFF" port

The "ON/OFF" remote control function must be set via the DIP switch. When S1-1 is selected as the ON state, the "ON/OFF" remote control function will take effect, and the wired controller will lose control.

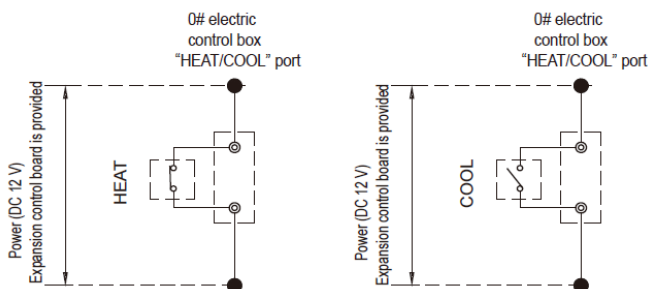
The "ON/OFF" ports inside the unit's electric control box need to be connected in parallel. Then, the "ON/OFF" signal provided by the user shall be connected to the unit's "ON/OFF" port in the following manner: Short-circuit the terminal block CN137 on the expansion board inside the electronic control box to enable the "ON/OFF" remote control function.



8.5.2.Wiring of "HEAT/COOL" port

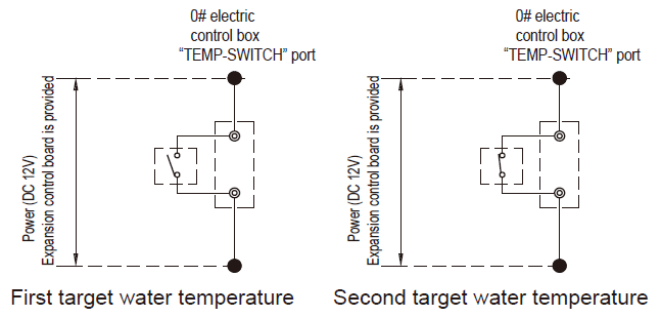
The "HEAT/COOL" remote control function must be set via the DIP switch. When S1-1 is selected as the ON state, the "HEAT/COOL" remote control function will take effect, and the wired controller will lose control.

To enable the remote control function of "HEAT/COOL", the "HEAT/COOL" ports inside the unit's electric control box need to be connected in parallel. Then, connect the "HEAT/COOL" signal provided by the user to the corresponding port of the unit in the following way: short-circuit the terminal block CN138 on the expansion board inside the electric control box.



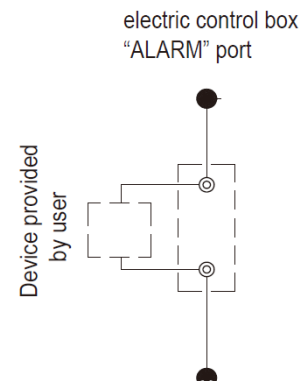
8.5.3.Wiring of "TEMP-SWITCH" port

The "TEMP-SWITCH" (temperature switching) function requires setting two water temperature modes via the wired controller. To select the target water temperature, short-circuit terminal block CN110 on the expansion board inside the electric control box.



8.5.4.Wiring of "ALARM" port

Users need to connect their self-prepared equipment to the "ALARM" port of the module unit in the following manner



When the unit runs abnormally, the ALARM port will close (conduct); when it runs normally, the ALARM port will open.

The ALARM port is located on the main control board A.

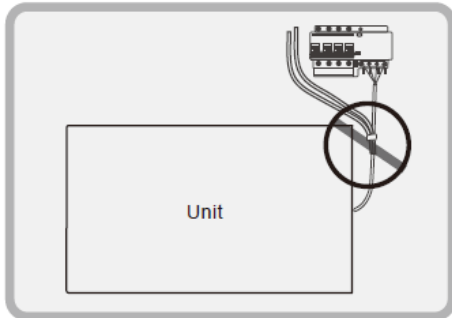
For specific wiring, please refer to the wiring diagram.

8.5.5. Control system and installation precautions

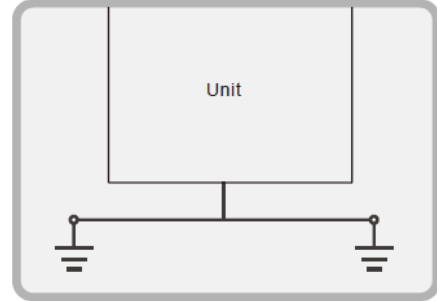
Shielded wires must be used as control lines. Other types of wires may cause signal interference, leading to malfunctions in the operation of the unit.



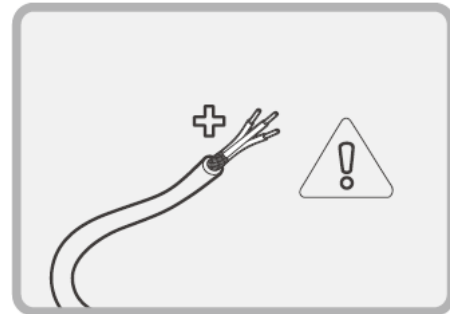
It is prohibited to bundle the control lines with the refrigerant pipes and power cords. When power cords and control lines are laid in parallel, a distance of more than 300 mm shall be maintained to prevent interference from the signal source.



The shielding layers at both ends of the shielded wire must be reliably grounded. Alternatively, connect the shielding layers of all the shielded wires to each other and then ground them through a single metal plate.



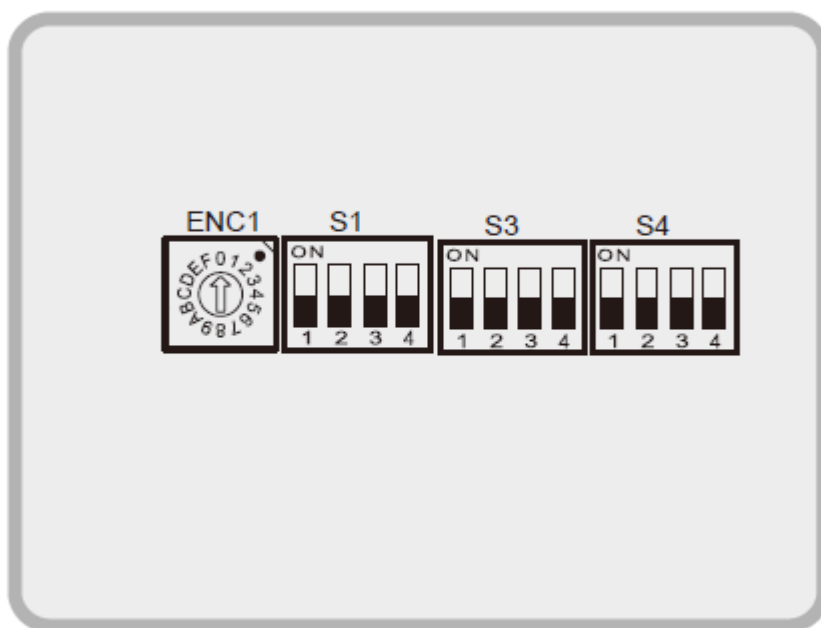
When performing wiring operations, it is necessary to pay attention to the polarity of the control line.

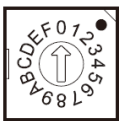
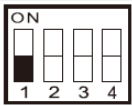
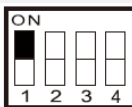


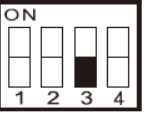
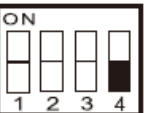
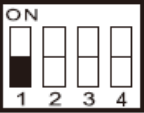
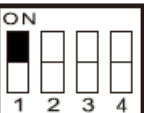
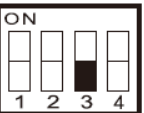
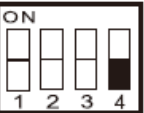
NOTE

When the customer is wiring, first cut off the zip ties at the customer's wiring port below the electric control box, and then proceed with the wiring. After completion, use zip ties to fix and tighten the wire sealing ring (zip ties are included in the attachment).

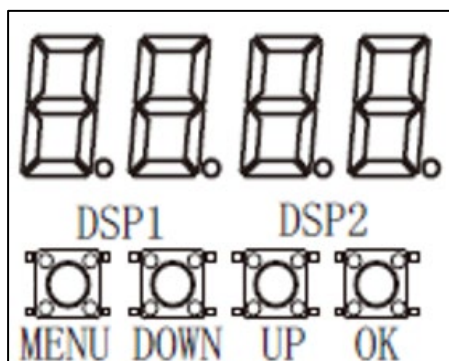
8.6.DIP switch settings



Settings			Description	Notes
ENC1 System address		0-F	Each unit is composed of two independent refrigerant circulation systems, each corresponding to its own address DIP switch. Specially, address 0 corresponds to the System A of the main unit, address 1 corresponds to the System B of the main unit, and the address DIP switch settings of other unit control systems shall be carried out in ascending order.	Set the address DIP switch of the main unit system A to 0#; each refrigerant circulation system needs to set the address DIP switch separately; the address DIP switch of different systems must not be repeated.
S1-1 Remote control		OFF	When the DIP switch is off, the device cannot use the remote control function and can only be controlled by the wired controller (factory default).	This adjustment is only applicable to Main Unit 0# and is invalid for other addresses.
		ON	When the DIP switch is turned on, the remote control function of the unit will take effect. 1. The start and stop of the unit can be controlled through the ON/OFF port on the main board expansion board: shorting-circuit starts the unit, while disconnecting shuts down the unit. 2. The running mode of the unit can be adjusted through the H/C port on the expansion board: shorting-circuit for heating mode and disconnecting it for cooling mode. 3. If the unit is connected to a wired controller, the wired controller can only change parameters such as the set temperature and recovery from startup errors (if not connected to a wired controller, the default values will control).	

Settings			Description	Notes
S1-2		OFF	When the DIP switch is off, the maximum temperature for the heating mode can be set to 75°C (factory default).	In a system controlled by the same wired controller, each subsystem needs to select the S1-2 setting, and all subsystems shall maintain the same selection.
		ON	When the DIP switch is turned on, the maximum temperature for the heating mode can be set to 85°C.	
S1-3 Pump		OFF	When all units controlled by the same wired controller share the same main water pump, this dial code should be OFF.	Single unit this dial code should be off; It is necessary to select S1-3 in the parallel system controlled by the same line controller, and the selection should be consistent, otherwise the fault FP will be displayed. The model of all pumps in the same parallel system should be uniform.
		ON	When each unit in a system controlled by the same wire is equipped with a separate water pump, this dial should be ON (factory default).	
S1-4		OFF	When a single unit is matched with a single fixed-speed water pump or a single variable-frequency water pump, this DIP switch shall be set to OFF (factory default).	For each system controlled by the same line controller, the S1-4 DIP switch configuration must be selected.
		ON	When the hydraulic equipment of a single unit adopts a combination of fixed-speed pumps and parallel variable-frequency pumps, this switch shall be set to ON. When the DIP switch is turned on, the system will perform coordinated regulation of the constant-speed water pump and the variable-frequency water pump.	
S3-1		OFF	This DIP switch is used to distinguish between System A and System B within a single unit. When the DIP switch is in the off position, the system will be System A; when the DIP switch is on, the system will be System B.	This DIP switch has been pre-set and does not need to be changed during installation and commissioning. If a fault occurs, check whether the DIP switch settings are correct.
		ON		
S3-2		ON	Factory default	Reserved
S3-3		OFF	Factory default	Reserved
S3-4		OFF	Factory default	Reserved

8.7.Display reading values



Number	Display	Description
0		Standby: Main unit address (left 88) + Online units (right 88), Power on: Display frequency Defrost: dFdF (alternately displayed with current operating frequency)
1	0.xx	Host address
2	1.xx	Outdoor unit matching (e.g.R290 model: display 70/60/50)
3	2.xx	Online units (effective host)
4	3.xx	T4 capacity correction (reserved display "1")
5	4.xx	Operating mode (8 shutdown, 1 cooling, 2 heating, 4 hot water)
6	5.xx	Fan speed (0-35)
7	6.xx	Fan speed (reserved display "0")
8	7.xx	T3 (min)
9	8.xx	T4
10	9.xx	Outlet water temperature of T5 water tank
11	10.xx	Taf1
12	11.xx	Taf2
13	12.xx	Tw total outlet water temperature of the unit
14	13.xx	Twi unit inlet water temperature
15	14.xx	Two unit outlet water temperature
16	15.xx	Tz total cooling outlet temperature (for heating water side plate exchange refrigerant outlet temperature)
17	16.xx	THeatR heat recovery sensor temperature (reserved display "--")
18	17.xx	Discharge temperature 1
19	18.xx	Exhaust temperature 2 (reserved display "--")
20	19.xx	Radiator temperature 1
21	20.xx	Radiator temperature 2 (reserved display "--")
22	21.xx	Discharge superheat Tdsh
23	22.xx	Compressor A current
24	23.xx	Compressor B current (reserved display "--")
25	24.xx	--
26	25.xx	Electronic expansion valve A opening degree (percentage, maximum value is 100%)
27	26.xx	Electronic expansion valve B opening degree (percentage, maximum value is 100%)
28	27.xx	Electronic expansion valve C opening degree (percentage, maximum value is 100%)
29	28.xx	High pressure (heating mode) (cooling and heating effective)
30	L.xx	Low pressure (display with decimal places - displayed during cooling or standby) (cooling and heating effective)
31	30.xx	Cooling return air superheat Tssh
32	31.xx	Return air temperature Th
33	32.xx	First digital tube on the right: mute selection (0: night mute 1: mute 2: super mute 3: no mute (default)) Second digital tube on the right: mute time selection (0-3) value depends on the line controller parameters
34	33.xx	Static pressure selection (default 0 static pressure)
35	34.xx	DC voltage A (actual value * 10)
36	35.xx	DC voltage B (reserved display "--")

Number	Display	Description
37	36.xx	Frequency limit number (reserved) 0: no frequency limit; 1: T4 frequency limit; 2: Tp exhaust frequency limit; 3: Tz total cooling frequency limit (refrigeration high pressure frequency limit); 4: Tf module temperature frequency limit; 5: Two outlet water frequency limit 6: pressure frequency limit; 7: current frequency limit; 8: voltage frequency limit
38	37.xx	Defrosting process status (first digit: T4 selection scheme; second digit: interval in the scheme; the third and fourth digits together indicate the defrosting timing)
39	38.xx	E fault: 1 for fault, 0 for no fault (reserved for 90kw)
40	39.xx	Defrosting scheme
41	40.xx	Initial frequency
42	41.xx	Tc (saturated temperature corresponding to high pressure) point inspection value +30
43	42.xx	Te (saturated temperature corresponding to low pressure) point inspection value +30
44	43.xx	T6a
45	44.xx	T6b
46	45.xx	Main control software version number
47	46.xx	Expansion board software version number
48	47.xx	Last first fault
49	48.xx	Last second fault
50	49.xx	Last third fault
51	50.xx	Last fourth fault
52	51.xx	Last fifth fault
53	52.xx	Last sixth fault
54	53.xx	--

* If the displayed value is below -9, the preceding digit is not shown. For example, if the value is -15, the main board will display -15. If the displayed value exceeds 100, the hundreds digit is not shown. For example, if the 18th value is 115, the main board will display 18.15.

9. RESPONSIBILITIES OF OPERATORS

Before operating the equipment, the operators must receive appropriate training and be familiar with the system operation process. In addition to reading this Manual, operators must study other relevant operation manuals and wiring diagrams and other related documents to understand the startup sequence, operation procedures, shutdown sequence, and the operation of all safety devices.

During the initial startup phase of the equipment, the manufacturer-authorized technicians shall answer any questions and guide the correct operation procedures and sequence.

The operators must record operation data for each installed equipment and keep a record of all regular maintenance and assistance activities.

If the operator discovers any abnormal or unusual operating conditions, it is recommended to consult the manufacturer's authorized technical service personnel.

NOTE

This unit needs to be properly maintained to ensure it is always in good working condition.

During use and maintenance, the following safety regulations must be strictly adhered to:

Unauthorized and/or unqualified personnel are prohibited from accessing the unit;

It is strictly prohibited to touch electrical components without disconnecting the main switch of the unit and cutting off the power supply;

Do not touch electrical components when not using an insulated platform;

In the event of standing water or a damp environment on site, do not operate electrical components;

All operations on the refrigerant circuit and pressure components must be carried out by professional technicians;

Compressor replacement is only to be carried out by qualified personnel;

The finned heat exchanger area has sharp edges and high-temperature surfaces, which may cause injury; direct contact shall be avoided and protective devices shall be provided;

When connecting the unit to the system, it is strictly prohibited to throw solid foreign objects into the water pipes;

It is strictly prohibited to remove the protective devices from moving parts;

It is recommended that installation and maintenance task be carried out collaboratively by multiple personnel;

NOTE

In case of accidental injury or physical discomfort:

① Keep calm;

② If an alarm device is available on site, trigger the alarm immediately;

③ Contact emergency medical personnel or a medical emergency service immediately;

④ Stay with the injured until rescue personnel arrive;

⑤ Give the rescue workers a complete account of the accident details.

WARNING

Avoid installing the equipment in areas where there may be hazards during maintenance operations, such as platforms without guardrails or handrails, or areas that do not meet the spacing requirements around the equipment.

10.FIRST STARTUP CHECK

WARNING

The first startup of the unit must be carried out by an authorized person.

10.1.Precautions before first startup

After multiple rounds of flushing and blowdown at the water system pipelines, it is confirmed that the water quality cleanliness is conforming; after refilling and emptying the system again, the water pump will be started to confirm that the water flow rate and outlet pressure are conforming. Note that the pipes shall be cleaned separately through the bypass pipe and bypass valve of the unit. Do not connect the unit for flushing together to avoid flushing any foreign objects into or to the water side heat exchanger.

The settings of the wired controller shall be made in accordance with the instructions of the remote control manual. Under normal circumstances, during the trial run, various parameters shall be set to run near the standard working conditions, and it is advisable to avoid setting them at the extreme working conditions of the unit.

The trial run can be carried out only after confirming that all valves are open.

The trial run can be carried out only after the electrical safety inspection is completed.

Forced operation is absolutely prohibited (the protective device will not act, which is extremely dangerous).

The trial run and commissioning of the hot water floor radiant heating system shall be carried out after the completion of construction and the expiration of the curing period, and under the condition that normal heating, cooling and power supply are available.

Pre-startup inspection checklist for the unit:

Inspection Item	Item description	Item acceptance methods and specification requirements	YES	NO
Installation and acceptance of the unit	Check whether the appearance integrity of the unit is conforming.	Check for no dents, scratches, or bent fins, etc.		
	Check whether the accompanying accessories are complete.	For details, please refer to the content of the attached manual.		
	Check whether the integrity of the internal systems and components of the unit is conforming.	Check for no pipeline collision, component loosening or leakage, etc.		
	Check whether the three-dimensional space of the installed unit is conforming.	For detailed installation space requirements of the unit, please refer to the Manual.		
	Check whether the installation foundation height of the unit is conforming.	NLT 200 mm; NLT 500 mm in a cold area		
	Check whether the vibration isolation measures for the generator set and the water pump are conforming.	Check that standard vibration damping parts or vibration damping springs have already been installed.		
	Check whether the unit is installed on a solid foundation and leveled as required.	Check that the fixing bolts are tightened and the level is adjusted with a level instrument.		
	Check whether the air inlet and outlet spaces of the air side heat exchanger are conforming.	Check for unobstructed air circulation around the heat exchanger and no objects blocking it.		
	Check whether the equipment is protected from direct sunlight and whether the water pump is rainproof as required.	Confirm that there is no direct sunlight on the sensor and that the water pump already has rain protection measures.		
	Check whether the space for after-sales maintenance, servicing and repair work is conforming.	Check the surrounding sheet metal of the unit for easy removal and the electric control box for sufficient serving space.		
	Check whether the snow prevention measures of the unit are conforming.	The height of the base shall be more than 200mm higher than the maximum snowfall height in the area. Regular snow and ice removal shall be carried out to assure the normal running of the unit.		
	Check whether the noise from the unit has any impact on the surrounding environment and whether there is any resonance from the unit that affects the buildings.	Implement noise reduction and resonance avoidance measures for noise-sensitive areas.		
Check for installation and acceptance of water systems	Check the installation of the entire water system and the integrity of the water tank's appearance to assure conformity.	Refer to the water system diagram in the Manual.		
	On-site verification is carried out to check whether the head and flow rate of the water pump meet the design requirements.	Calculate the pump head and total flow rate of the entire engineering system.		
	Check whether the head and flow rate of the water pump meet the design requirements.	Check whether the make-up water control of the water system complies with the design requirements.		
	Check whether the water quality of the water system meets the design requirements.	Refer to the water quality requirements in the Manual.		
	Check whether the pipe specifications of single and multiple units are conforming.	For detailed requirements on pipe diameters, please refer to the Manual.		
	Check whether the cleaning at the end and the tight pressure retention are conforming.	Ensure that the end and the unit are disconnected for pressure maintenance and cleaning, and control the water pressure value.		
	Check whether the cleaning and tight pressure holding of the water system pipelines are conforming.	For the acceptance criteria of pressure holding, sealing and cleaning, please refer to the relevant specifications in the Manual.		
	Check whether the support and thermal expansion and contraction measures of the water system pipeline are conforming.	Check the fixed supports and expansion of steel pipes and PPR pipes of different diameters.		
	Check whether the measures for draining the highest points of the water system and the high points of the branch lines are conforming.	Check for the position and quantity of exhaust valves configured at branch circuits and the highest points.		
	Check whether the drainage measures at the lowest points of the water system and the low points of the branch lines are conforming.	Check the branch and lowest point drainage function.		
	Check whether the insulation of the pipelines, water tanks and valve fittings in the entire water system is conforming.	Check for the thickness and adhesion quality of the insulation cotton, as well as the fixation of the protective layer.		
	Check whether the installation of the filtration and descaling devices in the water system is conforming.	Check for the flow direction of the filter, the mesh size of the filter screen and the technical requirements.		
	Check whether the installation of the total outlet water temperature sensor for the entire water system is conforming.	For detailed installation requirements of the total outlet water temperature sensor, please refer to the Manual.		
	Ethylene glycol percentage (if any)	Confirm the percentage of ethylene glycol		
	Check whether all isolation valves (or stop valves) are open.	Confirm whether to open.		
	Water circuit cleaning	Assure water quality		
	Filter cleaning	Make sure the filter is clean.		

Inspection Item	Item description	Item acceptance methods and specification requirements	YES	NO
Electrical installation and wiring acceptance	Check whether the integrity of the circuits and electrical components inside the electronic control box is conforming.	Check whether the electrical components, connection plugs and terminals are loose.		
	Check whether the integrity of the internal circuits and protective devices of the unit is conforming.	Check the zip ties, ensuring the fasteners are secure, and verify if the sensors are disconnected, etc.		
	Check whether the power supply voltage and frequency of the unit meet the design requirements.	The main power supply voltage value is within the range of 380V $\pm$ 10%, and the frequency is 50Hz.		
	Check whether the power phase sequence wiring and wire specifications meet the design requirements.	For details, please refer to the specifications of wire diameter and the inspection of phase sequence connection in the Manual.		
	Check whether the wiring of the low-voltage lines that need to be externally connected inside the electric control box is conforming.	Check that the labels of the access lines correspond to those of the terminal blocks and ensure that the terminals are locked.		
	Check that the control of the water pump and the interlocking control of the unit meet the design requirements.	On-site simulation of the interlocking trial run and acceptance of the water pump and the unit.		
	Check whether the connection between the wired controller and the unit and the power supply meet the design requirements.	Check for the correct wiring of the three-core communication line and the shielding layer of the wired controller, as well as the power supply requirements.		
	Check whether the DIP switch settings of the master and slave units are correct when multiple units are installed.	Pay attention to the DIP switch settings of the main and slave units.		
	On-site, it is ultimately confirmed whether the locking of each terminal block meets the design requirements.	Confirm that all cables and terminal blocks are securely fastened before the trial run.		
	Check whether the grounding of the power supply source, the unit and the internal grounding of the electric control box meet the design requirements.	Check for the effectiveness of the grounding measures with a multimeter.		
	Check whether the lightning protection network on the site of the unit meets the design requirements.	Check for the lightning protection measures and the lightning protection network system connected to the building.		

10.2. Normal Operating Parameters of Refrigerant System

Under the following conditions, the operating parameters given below should be observed:

- If the outdoor ambient temperature is high, the system is being run in normal cooling mode with the following settings: temperature 5°C.
- If the outdoor ambient temperature is low, the system is being run in heating mode with the following settings: temperature 75°C.
- The system has been running normally for more than 30 minutes.

Outdoor unit in cooling mode operating parameters

Outdoor ambient temperature	°C	< 10	10 to 25	25 to 35	35 to 48
Outlet water temperature	°C	10	7	7	7
Average discharge temperature	°C	35-80	45-100	55-105	60-105
Average discharge superheat	°C	15-30	15-35	15-35	15-35
Discharge pressure	MPa	0.8-1.6	1.0-1.8	1.1-2.0	1.2-2.3
Average suction superheat	°C	2-4	2-6	2-6	2-8
Suction pressure	Mpa	0.7-1.3	0.7-1.0	0.7-1.3	0.7-1.4
Average suction temperature	°C	1-30	3-30	3-35	5-40
T3	°C	5-50	20-50	30-55	35-65
Tz/7	°C	/	/	/	/
Taf	°C	8-20	5-25	5-25	5-25
T6A/B	°C	/	5-30	8-30	10-40
Tw	°C	10-25	10-30	10-30	10-30
Two	°C	8-20	5-25	5-25	5-25
Tw	°C	8-20	5-25	5-25	5-25

Outdoor unit in heating mode operating parameters

Outdoor ambient temperature	°C	< -12	-12 to -5	-5 to 15	15 to 25	> 25
Average discharge temperature	°C	30-110	35-105	35-105	35-105	40-100
Average discharge superheat	°C	20-40	20-40	15-35	15-35	15-30
Discharge pressure	MPa	0.7-3.2	1.0-3.2	1.1-3.2	1.2-3.2	1.3-3.2
Average suction superheat	°C	0-4	0-4	0-4	1-6	2-8
Suction pressure	Mpa	0.05-0.2	0.12-0.28	0.18-0.6	0.4-0.8	0.55-0.85
Average suction temperature	°C	-25 to -10	-22 to -5	-15-10	0-22	5-25
T3	°C	-25 to -15	-22 to -7	-12-8	0-22	5-25
Tz/7	°C	20 to 60	20 to 65	20-70	20-60	20-55
Taf	°C	25-65	25-70	25-75	25-65	25-60
T6A/B	°C	-15-60	-10-65	0-70	10-60	20-55
Twi	°C	22-63	22-68	21-72	20-60	20-52
Two	°C	25-65	25-70	25-75	25-65	25-60
Tw	°C	25-65	25-70	25-75	25-65	25-60

11.SETTINGS

During installation, the unit's settings and parameters should be configured by the installer to suit the installation configuration, climate conditions and end-user preferences. The relevant settings are accessible and programmable through the SERVICE and PROJECT menu on the wired controller's user interface.

11.1.First power on of the wired controller

Please refer to the "USER MANUAL" for this part.

11.2.Service menu

Service Menu allows installers to input the system configuration and set the system parameters. Enter the password, using ◀ ▶ to navigate between digits and using ▼ ▲ to adjust the numerical values, and then press ↵.

The password is 234.

SERVICE MENU		
PLEASE INPUT THE PASSWORD		
0 0 0		
OK		⬆ ⬇ ⬆

The following pages will be displayed after putting the password.

SERVICE MENU		
STATE QUERY		
CLEAR HISTORY ERRORS		
SETTING ADDRESS		
HEAT CONTROL		
OK	1/3	⬆ ⬇ ⬆

SERVICE MENU		
TEMPERATURE COMPENSATION		
PUMP CONTROL		
MANUAL DEFROST		
LOW OUTLET WATER CONTROL		
OK	2/3	⬆ ⬇ ⬆

SERVICE MENU		
VACUUM SWITCH		
ENERGY SAVING SWITCH		
DHW ENABLE		
FACTORY DATA RESET		
OK	3/3	⬆ ⬇ ⬆

11.2.1.State query

SERVICE MENU		
STATE QUERY		
CLEAR HISTORY ERRORS		
SETTING ADDRESS		
HEAT CONTROL		
OK	1/3	⬆ ⬇ ⬆

STATE QUERY allows installers to check the operation parameters. Press ◀ ▶ to select the address of units.

Tz plate heat exchanger outlet temperature
T3 lowest temperature of condenser tube
T4 ambient temperature
T6A, T6B EVI plate heat exchanger refrigerant temperature
Tfin1, Tfin2 inverter module temperature
TDSH Discharge superheat temperature
TSSH Suction superheat temperature
TCSH Injection superheat temperature
Twi Unit water inlet temperature
Two Unit water outlet temperature
Tw Total water outlet temperature
Taf1 DHW water pipe antifreeze temperature
Taf2 Water side antifreeze temperature
T5 Water tank temperature

For ODU SOFTWARE and HMI SOFTWARE, the version number will vary with product iterations.

STATE QUERY	
SELECT ADDRESS	◀ 07 ▶ #
ODU MODEL	130 kW
COMP FREQUENCY	50 Hz
COMP1 CURRENT	20 A
COMP2 CURRENT	20 A
BACK  	

STATE QUERY	
H-P PRESSURE	3.83 MPa
L-P PRESSURE	1.00 MPa
TP1 DISCHARGE TEMP	30 °C
TP2 DISCHARGE TEMP	30 °C
TH SUCTION TEMP	-20 °C
OK	2/9

STATE QUERY	
TZ TEMP	-20°C
T3 TEMP	-20°C
T4 TEMP	-20°C
T6A TEMP	40°C
T6B TEMP	40°C

BACK

3/9



STATE QUERY		
TFIN1	TEMP	60 °C
TFIN2	TEMP	60 °C
TDSH		30 °C
TSSH		15 °C
TCSH		15 °C

BACK

4/9

STATE QUERY	
FAN1 SPEED	850 RPM
FAN2 SPEED	850 RPM
FAN3 SPEED	850 RPM
EXV A	1800 P
EXV B	1800 P

BACK

5/9



STATE QUERY	
EXV C	1800P
Tw1 TEMP	30°C
Two TEMP	30°C
Tw TEMP	30°C
TAF1 TEMP	30°C

BACK

6/9

STATE QUERY	
TAF2 TEMP	30 °C
T5 TEMP	30 °C
COMP TIME1	120 MIN
COMP TIME2	120 MIN
COMP TIME3	120 MIN
BACK	7/9

STATE QUERY	
COMP TIME	65535 H
FIX PUMP TIME	65535 H
INV PUMP TIME	65535 H
ODU SOFTWARE	V45
HMI SOFTWARE	V45

BACK

8/9

STATE QUERY									
DEFROSTING STATE									
00	01	02	03	04	05	06	07	08	09
10	11	12	13	14	15	16	17	18	19
E2 SOFTWARE V45									
END									
OK		9/9				⬆		⬅	

11.2.2. Clear history errors

CLEAR HISTORY ERRORS is used to clear the history error codes and component operation time.

SERVICE MENU
STATE QUERY
CLEAR HISTORY ERROR
SETTING ADDRESS
HEAT CONTROL
OK 1/3 

CLEAR HISTORY ERRORS
CLEAR UNIT HISTORY ERRORS
CLEAR ALL HISTORY ERRORS
CLEAR LOCK ERROR
CLEAR RUN TIME
OK

CLEAR UNIT HIS ERRS	
SELECT ADDRESS	◀ 07 ▶
DO YOU WANT TO CLEAR?	◀ YES ▶

OK




CLEAR ALL HIS ERRS	
DO YOU WANT TO CLEAR?	◀ YES ▶
OK ◀ ▶	

CLEAR LOCK ERR	
DO YOU WANT TO CLEAR?	◀ YES ▶
OK ▶▶	

"**LOCK ERROR**" corresponds to a "fault lock," meaning that certain faults will not be resolved after power-up and the machine will not operate. If the problem is deemed minor due to specific on-site circumstances, the fault lock can be lifted and the machine restarted.

CLEAR RUN TIME	
SELECT ADDRESS	◀ 07 ▶
CLEAR COMP TIME?	◀ NO ▶
CLEAR FIX PUMP TIME?	◀ NO ▶
CLEAR INV PUMP TIME?	◀ NO ▶
OK ◀▶	

Use this screen to reset the running time of the selected unit.

11.2.3.Setting address

SETTING ADDRESS is used to set whether the unit can be controlled by wired controller and through MODBUS. SETTING ADDRESS can also enter by combining buttons pressing  ▶ for 3s.

SERVICE MENU
STATE QUERY
CLEAR HISTORY ERROR
SETTING ADDRESS
HEAT CONTROL
OK 1/3 ◀▶

CONTROLLER ADDRESS	
◀ 10 ▶ #	
CONTROL ENABEL	◀ NO ▶
MODBUS ENABLE	◀ NO ▶
MODBUS ADDRESS	◀ 10 ▶ #
OK ◀▶	

CONTROLLER ADDRESS selects the unit address then we can check the parameters about this unit.

If **CONTROL ENABLE** sets as **YES**, it means the controller can set all the parameters; if **CONTROL ENABLE** sets as **NO**, it means the controller can only display the parameters.

If the chiller system access to **MODBUS** system, **MODBUS ENABLE** should be set as **YES**.

Please note that in this case, **CONTROL ENABLE** should be also set as **YES**, otherwise the units cannot be controlled.

MODBUS ADDRESS set the controller address if the Modbus system is available.

11.2.4.Heat control

This menu is used to control the auxiliary heating system (pipe electric heating or DHW electric heating)

SERVICE MENU
STATE QUERY
CLEAR HISTORY ERROR
SETTING ADDRESS
HEAT CONTROL
OK 1/3 ◀▶
HEAT CONTROL
HEAT1
HEAT2
FORCED HEAT2 OPEN
OK ◀▶

HEAT1 means pipe electric heating in heating mode.
HEAT2 means tank electric heating in DHW mode.

HEAT1	
HEAT1 ENABLE	◀ NO ▶
TEMP-AUXHEAT1-ON	◀ 07 ▶ °C
TW. HEAT1-ON	◀ 25 ▶ °C
TW. HEAT1-OFF	◀ 45 ▶ °C
DTW-HEAT1-ON	◀ 2 ▶ °C
OK 1/2 ⬆ ⬇ ⬅	

HEAT1	
T-HEAT1-DELAY	◀ 30 ▶ MIN
T4-HEATPUMP-OFF1	-30.0 °C
FORCEO-HEAT1-OPEN	NO
OK 2/2 ⬆ ⬇ ⬅	

HEAT1 ENABLE sets Heater1 is valid or not

TEMP-AUXHEAT1-ON sets the ambient temperature below which the pipe heater turns on.

When the leaving water temperature does not reach **TW. HEAT1-ON**, the pipe electric heater turns on automatically.

When the leaving water temperature reaches **TW. HEAT1-OFF**, the pipe electric heater turns off automatically.

DTW-HEAT1-ON is total outlet water temperature hysteresis allowing the electric auxiliary heating HEAT1 to be activated

T-HEAT1-DELAY sets the delay time for pipe heater to turn on after the compressor starts.

T4_HEATPUMP-OFF1 below this outdoor temperature the compressor will turn OFF.

If **FORCED HEAT1 OPEN** is set as YES, then pipe electric heater turns on if $T_w < T_s - dT_{w_Heat1_ON}$.

HEAT2	
ALL HEAT2 DISABLE	◀ YES ▶
SELECT ADDRESS	◀ 10 ▶ #
HEAT2-ENABLE	◀ NO ▶
T-HEAT2-DELAY	◀ 190 ▶ MIN
DT5-HEAT2-OFF	◀ 10 ▶ °C
OK 1/2 ⬆ ⬇ ⬅	

HEAT2	
T4-HEAT2-ON	◀ 10 ▶ °C
T4-HEATPUMP-OFF2	-30.0 °C
00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 OK 2/2 ⬆ ⬇ ⬅	

FORCED HEAT2 OPEN	
SELECTED ADDRESS	◀ 10 ▶ #
FORCED HEAT2 OPEN	◀ NO ▶
00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 OK ⬆ ⬇ ⬅	

If the system is installed with tank booster heater, **ALL HEAT2 DISABLE** should be set as **YES**.

HEAT2-ENABLE sets if tank booster heater of **SELECT ADDRESS** is valid or not.

T-HEAT2-DELAY sets the delay time for tank booster heater to turn on after the compressor starts.

DT5-HEAT2-OFF sets the temperature difference between the actual water temperature and setting temperature above which the tank booster heater turns off.

T4_HEAT2_ON sets the ambient temperature that tank booster heater turns on. (00~15 means unit address).

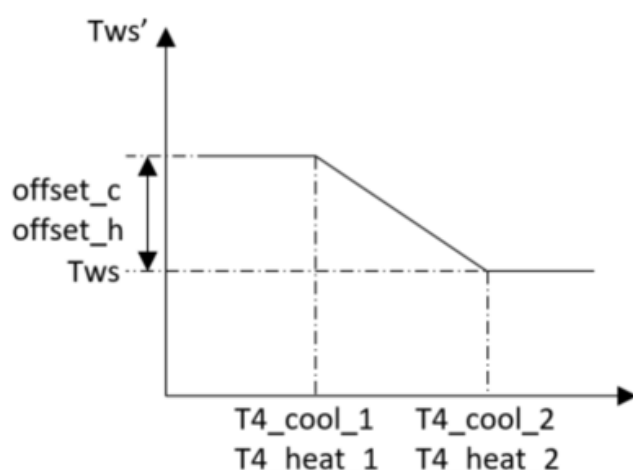
T4_HEATPUMP-OFF2 below this outdoor temperature the compressor will turn OFF.

If **FORCED HEAT2 OPEN** is set as YES, when $T5 < T5S-1$, then tank electric heater turns on; when $T5 \geq T5S$, then tank electric heater off. (00~15 means unit address)

11.2.5. Temperature Compensation

TEMP COMPENSATION	
COOL MODE ENABLE	◀ YES ▶ °C
T4 COOL-1	◀ 15 ▶ °C
T4 COOL-2	◀ 08 ▶ °C
OFFSET-C	◀ 10 ▶ °C
OK 1/2	

TEMP COMPENSATION	
HEAT MODE ENABLE	◀ YES ▶ °C
T4 HEAT-1	◀ 08 ▶ °C
T4 HEAT-2	◀ 15 ▶ °C
OFFSET-H	◀ 10 ▶ °C
OK 2/2	



T4 COOL-1, T4 COOL-2 set the ambient temperature for cooling mode.

T4 HEAT-1, T4 HEAT-2 set the ambient temperature for heating mode.

Offset_c, Offset_h is the temperature difference between current water setting temperature and **T4_cool_1, T4_heat_1** corresponding water temperature.

11.2.6. Pump Control

SERVICE MENU
TEMPERATURE COMPENSATION
PUMP CONTROL
MANUAL DEFROST
LOW OUTLET WATER CONTROL
OK 2/3

PUMP CONTROL
FORCED PUMP OPEN
INV PUMP SETTING
PUMP ON/OFF TIME
OK

FORCED PUMP OPEN is not used.

INV PUMP SETTING
SELECT ADDRESS ◀ 07 ▶ #
SWITCH ON THE PUMP ◀ NO ▶
RATIO PUMP ◀ 100 ▶ #
OK

In this menu you can turn ON / OFF water pump of each unit (**SELECT ADDRESS**).

RATIO PUMP is the maximal output of the water pump of the select unit. (refer to the chapter 5.7)
It should ensure its flow meet the requirement of whole unit, otherwise the unit may be damaged.

PUMP ON/OFF TIME	
PUMP ON TIME	◀ 05 ▶ MIN
PUMP OFF TIME	◀ 05 ▶ MIN
OK	◀ ▶

PUMP ON TIME sets the pump operation time after the unit stops.

If **PUMP OFF TIME** sets to 0, the pump will run all the time. Otherwise, the pump will operate intermittently according to the **PUMP ON TIME** and **PUMP OFF TIME** setting.

	Set range	Factory setting	Range
PUMP ON TIME	5-60min	5	5
PUMP OFF TIME	5-60min	0	5

11.2.7.Manual Defrost

SERVICE MENU	
TEMPERATURE COMPENSATION	
PUMP CONTROL	
MANUAL DEFROST	
LOW OUTLET WATER CONTROL	
OK	2/3

MANUAL DEFROST	
SELECT ADDRESS	◀ 07 ▶ #
MANUAL DEFROST	◀ NO ▶
OK	◀ ▶

MANUAL DEFROST can force the unit to enter the defrost mode manually.

If the external unit successfully enters the defrost mode after the “**MANUAL DEFROST**” is turned on, the defrost icon ❄️ will be displayed at homepage of the wired controller.

11.2.8.Low outlet water temperature control

SERVICE MENU	
TEMPERATURE COMPENSATION	
PUMP CONTROL	
MANUAL DEFROST	
LOW OUTLET WATER CONTROL	
OK	2/3

LOW OUTLET WATER CTRL	
MIN TEMP FOR COOL	◀ 50°C ▶
HISTORICAL SETTING	
04/06/2020 11:30A	5°C
04/06/2020 11:30A	5°C
04/06/2020 11:30A	5°C
OK	◀ ▶

MIN TEMP FOR COOL sets the lowest water temperature for cooling mode.

WARNING

Please notice that When the setting temperature is less than 5°C, antifreeze liquid should be added in the water system.

Tsafe=**MIN TEMP FOR COOL**

LOW OUTLET WATER CONTROL
The setting temp is below 5 degree please confirm whether it is an antifreeze system?
OK

11.2.9. Energy saving mode

SERVICE MENU		
VACUUM SWITCH		
ENERGY SAVING SWITCH		
DHW ENABLE		
FACTORY DATA RESET		
OK	3/3	⬆ ⬇ ⬆

For projects with temporary electricity supply restrictions, the outdoor unit supports 7 levels of energy management which can be set to output 40-100% capacity. It prevents tripping during electricity supply restriction conditions and remains system continue to operate.

The historical energy saving switch setting can be viewed.

ENERGY SAVING SWITCH	
SAVING SWITCH	◀ 80% ▶
HISTORICAL SETTING	
04/06/2020 11:30A	80%
04/06/2020 11:30A	80%
04/06/2020 11:30A	80%
OK	⬆ ⬇ ⬆

11.2.10. DHW ENABLE

Select if you want to activate the DHW function on this project.

Select **YES** will unlock additional **MENU** in “**PROJECT MENU**”.

DHW ENABLE	
DHW ENABLE	◀ NO ▶
OK	⬆ ⬇ ⬆

11.2.11. Factory data reset

Factory data reset is used to reset all the data to the factory default setting.

FACTORY DATA RESET	
DO YOU WANT TO RESET?	◀ YES ▶
OK	⬆ ⬇ ⬆

11.3. Service menu

Project Menu allows installers to input the system configuration and set the system parameters. Enter the password, using ◀ ▶ to navigate between digits and using ▼ ▲ to adjust the numerical values, and then press OK.

The password is 9877.

PROJECT MENU	
PLEASE INPUT THE PASSWORD	
0 0 0 0	
OK	⬆ ⬇ ⬆

The following pages will be displayed after putting the password.

PROJECT MENU	
SET UNIT AIRCONDITIONING	
SET PARALLEL UNIT	
SET UNIT PROTECTION	
SET DEFROSTING	
OK	1/3 ⬆ ⬇ ⬆

PROJECT MENU		
SET DHW TIME		
SET E9 TIME		
INV PUMP RATIO		
CHECK PARTS		
OK	2/3	⬆ ⬇ ⬆

PROJECT MENU		
PERCENT OF GLYCOL		
WATER COIL CONTROL		
OK	3/3	⬆ ⬇ ⬆

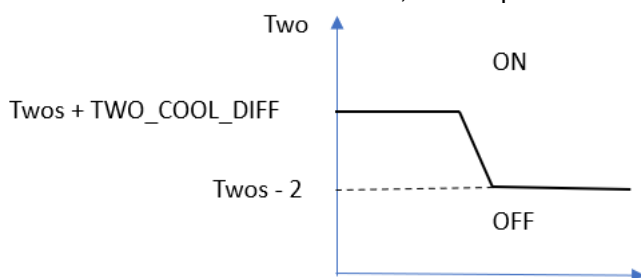
11.3.1.SET UNIT-AIRCONDITIONING

SET UNIT		
TWO_COOL_DIFF	◀ 2 ▶ °C	
TWO_HEAT_DIFF	◀ 2 ▶ °C	
DT5_ON	◀ 8 ▶ °C	
DTIS5	◀ 10 ▶ °C	
DtTws	◀ 1 ▶ °C	
OK	⬆ ⬇ ⬆	

TWO_COOL_DIFF sets the minimum temperature difference between the leaving water temperature (Two) and the leaving water set temperature (TwoS) above which the unit will start for cooling mode.

When $Two - TwoS \geq TWO_COOL_DIFF$, unit starts.

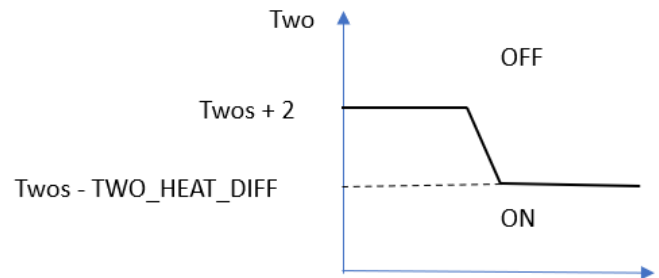
When $TwoS - Two \geq 2$ lasts for 5s, unit stops.



TWO_HEAT_DIFF sets the minimum temperature difference between the leaving water temperature (Two) and the leaving water set temperature (TwoS) above which the unit will start for heating mode.

When $TwoS - Two \geq TWO_HEAT_DIFF$, unit starts.

When $Two - TwoS \geq 2$ lasts for 5s, unit stops.



DT5_ON is the hysteresis to turn ON DHW, when $T5 < T5s - DT5_ON$, DHW function turn ON.

DTIS5 is the hysteresis for water leaving temperature for DHW mode.

In DHW mode $Tw = T5 + DTIS5$

DtTws internal use only. Don't modify it !

11.3.2.SET PARALLEL UNIT

This menu is related to cascade operation.

SET PAPPALLEL UNIT		
TIM_CAP_ADJ	◀ 80 ▶ S	
TW_COOL_DIFF	◀ 2.0 ▶ °C	
TW_HEAT_DIFF	◀ 2.0 ▶ °C	
RATIO_COOL_FIRST	◀ 50 ▶ %	
RATIO_HEAT_FIRST	◀ 50 ▶ %	
OK	⬆ ⬇ ⬆	

TIM_CAP_ADJ sets the period of capacity adjustment.

TW_COOL_DIFF sets the minimum temperature difference between the total leaving water temperature (Tw) and the total leaving water set temperature (TwS) above which the unit will start for cooling mode.

When $Tw - TwS \geq TW_COOL_DIFF + 1$, unit starts.

When $TwoS - Tw \geq 2$ lasts for 5s, unit stops.

TW_HEAT_DIFF sets the minimum temperature difference between the total leaving water temperature (Tw) and the total leaving water set temperature (TwS)

above which the unit will start for heating mode.

When $T_{wS} - T_w \geq TW_HEAT_DIFF + 1$, unit starts.

When $T_w - T_{wS} \geq 1$ lasts for 5s, unit stops.

RATIO_COOL_FIRST sets the number of initial startup units for cooling mode.

RATIO_HEAT_FIRST sets the number of initial startup units for heating mode.

11.3.3.SET UNIT PROTECTION

SET UNIT PROTECTION	
T_DIFF_PRO	◀ 12 ▶ °C
TWI_O_ABNORMAL	◀ 2 ▶ °C
OK	

T_DIFF_PRO set the absolute difference between entering water temperature (T_{wi}) and leaving water temperature (T_{wo}).

If $|T_{wi} - T_{wo}| \geq T_DIFF_PRO$, unit stops and error code P9 appears.

Normal heat pumps when $|T_{wi} - T_{wo}| \geq 12^\circ\text{C}$ [T_DIFF_PRO], or high temperature heat pumps $|T_{wi} - T_{wo}| \geq 20^\circ\text{C}$, error code disappears.

TWI_O_ABNORMAL sets the difference between Inlet water temperature (T_{wi}) and Outlet water temperature (T_{wo}).

For cooling mode, if $T_{wo} - T_{wi} \geq TWI_O_ABNORMAL$ and lasts for 20min, unit stops and error code PA appears.

If $T_{wo} - T_{wi} \leq TWI_O_ABNORMAL - 1$, error code disappears.

For heating mode, if $T_{wi} - T_{wo} \geq TWI_O_ABNORMAL$ and lasts for 20min, unit stops and error code PA appears.

If $T_{wi} - T_{wo} \leq TWI_O_ABNORMAL - 1$, error code disappears.

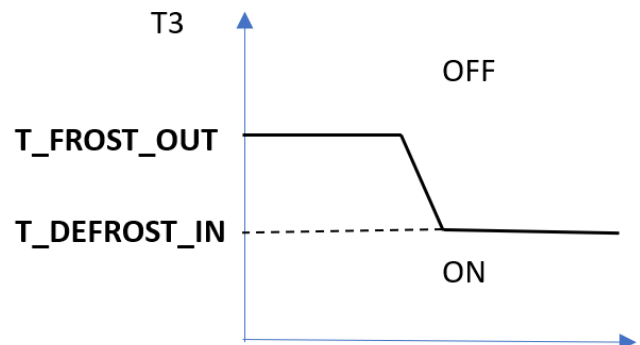
11.3.4.SET DEFROSTING

SET DEFROSTING	
T_FROST	◀ 35 ▶ min
T_DEFROST_IN	◀ 0 ▶ °C
T_FROST_OUT	◀ 0 ▶ °C
OK	

T_FROST sets the (at least) time between the end of the last defrost mode and the beginning of the next defrost mode.

T_DEFROST_IN sets the temperature for T3 of entering defrosting mode. When T3 reaches $T_DEFROST_IN$, unit enters defrosting mode

T_FROST_OUT sets the temperature for T3 of exiting defrosting model. When T3 reaches $T_DEFROST_OUT$, unit exits defrosting mode.



11.3.5.SET DHW TIME

SET DHW TIME	
SELECT ADDRESS	◀ 07 ▶ #
COOL MAX TIME	◀ 08 ▶ h
COOL MIN TIME	◀ 0.5 ▶ h
HEAT MAX TIME	◀ 08 ▶ h
HEAT MIN TIME	◀ 0.5 ▶ h
OK	

SET DHW TIME

DHW MIN TIME	◀ 0.5 ▶ h
DHW MAX TIME	◀ 08 ▶ h
OK 2/2 ⬆ ⬇ ⬅	

COOL MAX TIME sets the maximum operation time for cooling mode when DHW requirement exists.

COOL MIN TIME sets the minimum operation time for cooling mode when DHW requirement exists.

HEAT MAX TIME sets the maximum operation time for heating mode when DHW requirement exists.

HEAT MIN TIME sets the minimum operation time for heating mode when DHW requirement exists.

DHW MIN TIME sets the minimum operation time for DHW mode.

DHW MAX TIME sets the maximum operation time for DHW mode.

11.3.6.SET E9 TIME

SET E9 TIME	
E9 PROTECT TIME	◀ 10 ▶ S
E9 DETECTION METHOD	◀ 1 ▶ #
OK ⬆ ⬇ ⬅	

E9 PROTECT TIME sets the delay time of water flow detection. When unit starts, water flow will not be detected until at least (2+ E9 PROTECT TIME/60) minutes have elapsed.

E9 DETECTION METHOD sets the method of water flow detection. If "1" is selected, the water flow switch is detected after water pump starts. If "2" is selected, the water flow switch is both detected before and after the water pump starts.

11.3.7.INV PUMP RATIO

INV PUMP RATIO	
MIN RATIO	◀ 70 ▶ %
MAX RATIO	◀ 100 ▶ %
OK ⬆ ⬇ ⬅	

Only use for 1 unit operation. If cascade is made, you don't change this parameter.

MIN RATIO sets the minimum output ratio of inverter pump which is installed in the main water pipe.

MAX RATIO sets the maximum output ratio of inverter pump which is installed in the main water pipe.

11.3.8.CHECK PARTS

State of different parts can be checked in this menu.

CHECK PARTS	
SELECT ADDRESS	◀ 07 ▶ #
FIX PUMP STATE	OFF
INV PUMP STATE	80%
FOUR-WAY VALVE	OFF
SV1 STATE	OFF
BACK 1/3 ⬆ ⬇ ⬅	

CHECK PARTS	
SV2 STATE	OFF
SV4 STATE	OFF
SV5 STATE	OFF
SV6 STATE	OFF
SV8A STATE	OFF
BACK 2/3 ⬆ ⬇ ⬅	

CHECK PARTS	
SV8B STATE	OFF
HEAT1 STATE	OFF
HEAT2 STATE	OFF
COIL VALVE	OFF
BACK	3/3  

11.3.9.PERCENT OF GLYCOL

PERCENT OF GLYCOL	
GLYCOL TYPE	◀ ETHE ▶
SET THE PERCENT	◀ 70 ▶ %
TSAFE	5 °C
PAF	0.7 MPa
ΔPAF	◀ 0 ▶ MPa
BACK	1/2  

PERCENT OF GLYCOL	
HISTORICAL SETTING	
04/06/2020 11:30 A	80 %
04/06/2020 11:30 A	80 %
04/06/2020 11:30 A	80 %
04/06/2020 11:30 A	80 %
OK	2/2 

11.3.10.WATER COIL CONTROL

WATER COIL CONTROL	
COIL CONTROL	◀ AUTO ▶
OK	

11.4.User menu

This menu is accessible to everyone, without any password. It is better to install the remote controller in a place where only authorized personal have access.

Please refer to the “USER MANUAL” for this part.

12.MAINTENANCE

Personnel engaged in electrical or cooling component operations must be authorized, professionally trained and fully qualified. Maintenance and repair task that requires the assistance of other professionals shall be carried out under the supervision of professionals familiar with the operation of flammable refrigerants. Any personnel who carry out maintenance or inspection on components related to the system or equipment must meet the requirements of EN 13313 and possess the corresponding qualifications. Personnel operating refrigeration systems with flammable refrigerants must hold relevant training certificates and possess the ability to safely handle flammable refrigerants.

Absolute pressure	Saturation temperature	Absolute pressure	Saturation temperature	Absolute pressure	Saturation temperature	Absolute pressure	Saturation temperature
0.10	-42.41	1.10	30.79	2.10	59.61	3.10	79.45
0.20	-25.45	1.20	34.38	2.20	61.88	3.20	81.15
0.30	-14.18	1.30	37.76	2.30	64.08	3.30	82.81
0.40	-5.47	1.40	40.96	2.40	66.20	3.40	84.43
0.50	1.73	1.50	43.99	2.50	68.26	3.50	86.01
0.60	7.92	1.60	46.88	2.60	70.26	3.60	87.55
0.70	13.40	1.70	49.64	2.70	72.20	3.70	89.05
0.80	18.32	1.80	52.29	2.80	74.09	3.80	90.52
0.90	22.81	1.90	54.82	2.90	75.92	3.90	91.96
1.00	26.94	2.00	57.26	3.00	77.71	4.00	93.37

12.1.Routine maintenance

This equipment must be maintained by qualified technicians. Before any operation on the system, relevant personnel must ensure that all safety precautions are available.

Improper or untimely equipment maintenance may lead to the deterioration of the performance of the unit components (heat exchangers, compressors, pipelines, etc.), which has a negative impact on the operational efficiency and functionality of the equipment.

Maintenance task is divided into two different levels and can be selected based on the application type (critical/non-critical) or installation environment (highly corrosive).

Critical applications such as process cooling, data centers, etc., are defined as high-corrosion environments as follows:

- ① Industrial environment (where smoke accumulation from combustion and chemical processes may occur);
- ② Coastal environment;
- ③ Highly polluted urban environment;
- ④ Rural environments close to animal excrement and chemical fertilizers, as well as highly concentrated exhaust emissions from diesel generators;
- ⑤ Desert areas with the risk of sandstorms;
- ⑥ Combination of the above-mentioned environments.

The corrosion rate of units exposed to highly corrosive environments may be much faster than that of units in standard environments. Corrosion will cause the core of the frame to rust rapidly, thereby shortening the service life of the unit structure. To avoid such problems, it is necessary to regularly rinse the frame surface with clean water and appropriate cleaning agents.

If the coating on the unit frame peels off, special repair materials must be used to re-spray the exposed areas to prevent the corrosion from continuing to spread. Please contact the factory to obtain the specific specification information of the required products.

If only salt deposits are present, thoroughly rinse the relevant area with clean water.

12.2.Maintenance of air-side heat exchangers

Regular cleaning of the surface of the air heat exchanger is crucial for maintaining the normal running of the unit and preventing corrosion & rust. Removing contaminants and harmful residues may significantly extend the service life of the coil and enhance the overall lifespan of the unit.

As part of the daily maintenance and upkeep, it is recommended to follow the steps below for cleaning and maintenance:

Use a vacuum cleaner (it is recommended to use flexible accessories such as soft brushes and avoid using metal tubes), compressed air blown from the inside out, and/or soft bristles (metal wire brushes are prohibited) to remove surface dust, fallen leaves, fibers and other debris;

When operating, do not strike or scrape the surface of the fins with tools such as vacuum tubes or air nozzles.

NOTE

For fins applied in coastal or industrial environments, it is recommended to rinse them with clean water once a month to help remove chlorides, fouling and debris. When rinsing, make sure the water temperature is below 55°C. Raising the water temperature appropriately (but not exceeding 55°C) may reduce the surface tension of water and enhance the ability to remove chlorides and fouling.

12.3.Removing scale

After long-term running, the heat transfer surface of the water-side heat exchanger will deposit calcium oxide or other minerals. When the heat transfer surface is excessively fouled, these substances will affect the heat transfer performance and lead to problems such as increased power consumption and excessively high exhaust pressure (or excessively low suction pressure).

Organic acids such as formic acid, citric acid and acetic acid can be used for descaling and cleaning. However, it shall be particularly noted that since the water-side heat exchanger is made of stainless steel and is prone to corrosion, which may cause refrigerant leakage, the use of cleaning agents containing fluoroacetic acid or fluorides is strictly prohibited. The following precautions shall be observed during the cleaning and descaling process:

Professional operation requirements: The cleaning of water-side heat exchangers shall be carried out by professionals.

It is recommended to contact local service providers for handling.

NOTE

Post-cleaning treatment:

- *After using the cleaning agent, the pipes and heat exchangers must be thoroughly rinsed with clean water.*
- *Treat the water system to prevent corrosion or secondary adsorption of scale in the system.*

NOTE

Cleaning parameter control:

- *Adjust the concentration of the cleaning agent, the duration of operation and the temperature according to the degree of scaling.*
- *The waste liquid must be neutralized after the pickling process is completed.*
- *The treated waste liquid shall be handed over to a professional company for disposal.*

NOTE

Operators must wear full protective gear (goggles, gloves, gas masks and protective shoes) to avoid inhaling or coming into contact with corrosive cleaning agents and neutralizers, and prevent damage to the eyes, skin and nasal mucosa.

12.4. Anti-freeze protection

The system anti-freezing design takes into account the following methods:

Ensure a continuous water circulation within the pipes and heat exchangers;

Additional heating measures shall be implemented for exposed pipelines both inside and outside as well as along the line equipment;

Add an appropriate amount of ethylene glycol to the water circuit;

If the unit is shut down in winter and the environment temperature is below 0°C, the water circuit shall be cleaned and completely drained.

During the maintenance process, when the refrigerant is added to or discharged from the unit, the water-side heat exchanger may be at risk of freezing and cracking due to the sudden drop in refrigerant pressure. When the refrigerant pressure is lower than 0.4 MPa, there will always be a possibility of the pipeline freezing at any time. Therefore, it is necessary to maintain a continuous circulation of water inside the heat exchanger or completely drain the water inside.

WARNING

Installers and/or maintenance personnel are responsible for ensuring that the above-mentioned anti-freezing measures are taken.

Full anti-freeze protection must always be maintained.

Failure to follow the above operations may result in damage to the equipment and mass refrigerant leakage.

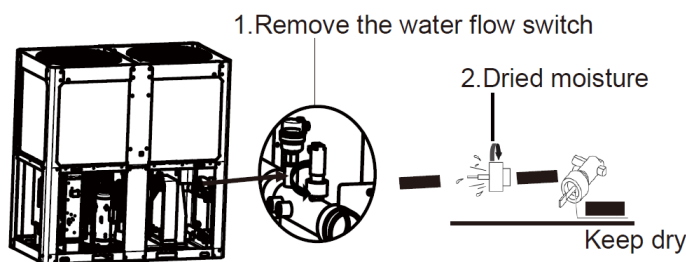
NOTE

Damage caused by freezing is not covered by the warranty, so anti-freezing measures must be taken.

The electric heater needs to be selected and purchased separately.

12.4.1. Water flow switch anti-freezing

When the unit is shut down and powered off at environment temperatures below 2°C, the water flow switch inside the unit (as shown in the following figure) shall be removed first, and reinstalled after the remaining water is drained.



12.5. Cooling system protection

When a system leak is detected or when components of the refrigeration system need to be replaced, an airtightness test must be conducted.

If a complete leakage occurs in the system, pressurized nitrogen shall be used for a comprehensive leak detection.

If welding repair is required, all gases in the system must be completely discharged before welding operations can be carried out.

Before charging the refrigerant, it is necessary to ensure that the entire cooling system is thoroughly dried and vacuumed; connect the vacuum pump tubing to the fluorine port on the low-pressure side and continue to evacuate for more than 3 hours.

Charge through the low-pressure side using a refrigerant cylinder, with the charging quantity based on the values indicated on the product nameplate and the main technical parameters table.

When replenishing the refrigerant, connect the low-pressure side fluorine nozzle to the refrigerant cylinder, install the low-pressure pressure monitoring instrument, and slowly inject the refrigerant.

When a refrigerant leak occurs in the unit, the refrigerant concentration sensor detects that the refrigerant concentration exceeds 10% of the Lower Flammability Limit (LFL). The unit will then trigger refrigerant leak protection and activate the forced exhaust fan to rapidly reduce the refrigerant concentration inside the unit.

NOTE

All operations must strictly comply with the equipment operation manual and safety regulations and must be carried out by authorized professionals.

The refrigerant concentration sensor is capable of self-monitoring its operational status and detecting end-of-life conditions. Under normal circumstances, the sensor has a service life of up to 15 years. If this fault occurs during operation, please contact the supplier for replacement.

CAUTION

After the refrigerant charging is completed, the connection parts must be re-tightened.

When conducting leakage detection and airtightness tests, it is strictly prohibited to inject oxygen, acetylene or other flammable/toxic gases into the refrigeration system. Only pressurized nitrogen or designated refrigerants are allowed to be used.

12.6. Electrical maintenance

WARNING

All electrical maintenance tasks must be carried out by qualified personnel. Make sure the system is turned off and disconnect the main switch of the equipment; otherwise, it may cause serious personal injury. When the equipment is turned off but the switch in the distribution box remains closed, the unused circuits will still be live.

The maintenance of the electrical system shall follow the following general rules: the actual operating current of the compressor shall be compared with the rated value. Under normal circumstances, the actual current value shall be lower than the rated value, which corresponds to the electric current of a fully loaded compressor under the maximum running conditions; a comprehensive safety inspection shall be conducted at least once every three months to verify the effectiveness of all safety functions.

As the service life of all equipment increases, its running parameters may change. It is necessary to adjust or replace the equipment in a timely manner through monitoring.

12.7. Maintenance of sealed electric control box

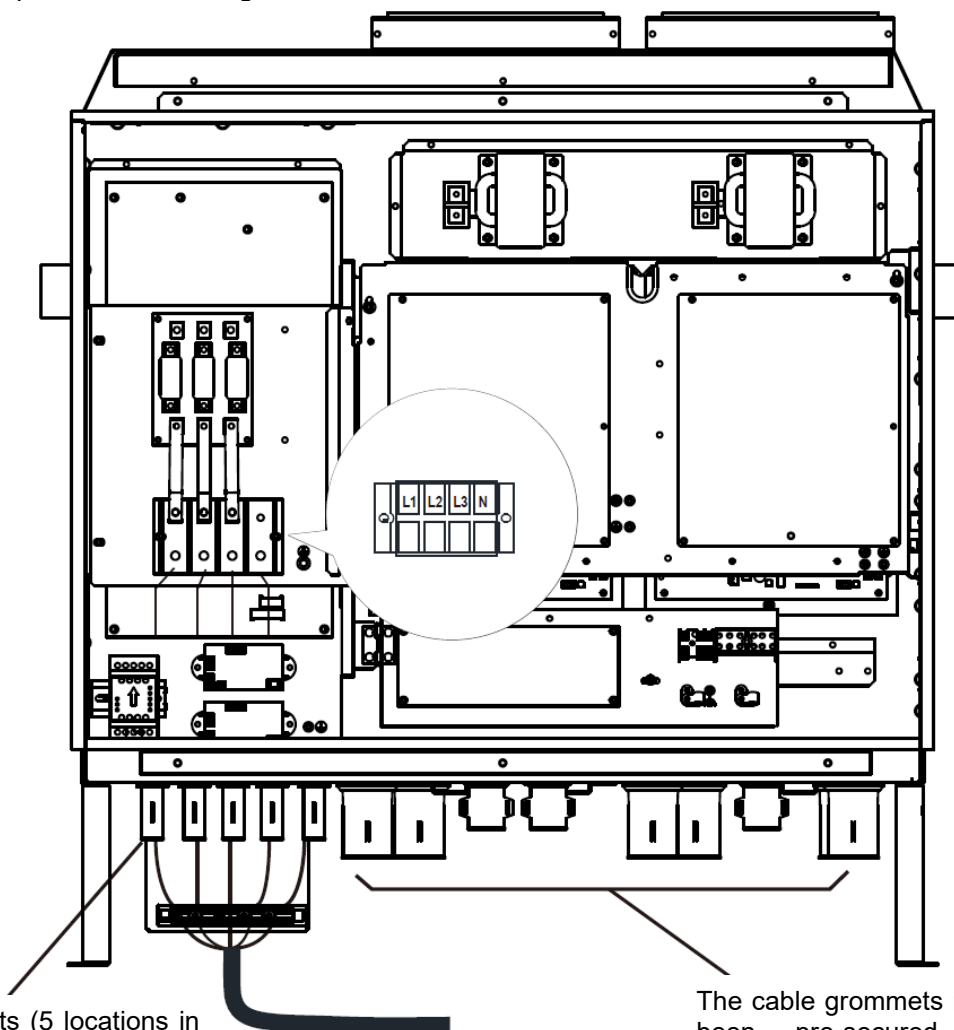
As R290 refrigerant is flammable and explosive, the sealed electric control box of this unit can effectively reduce the risk.

When maintaining the electric control box, the following points shall be noted:

After the maintenance of the electric control box cover, it needs to be reinstalled.

After the power cord is connected to the inlet, each rubber grommet through which the wire passes shall be tightly fastened with zip ties.

All cable grommets that had their original zip ties removed during maintenance must be re-secured in the same position with new zip ties after servicing.



Power cable grommets (5 locations in total) must be securely fastened with zip ties after unit installation and wiring.

The cable grommets in this area have been pre-secured with factory-installed ties and must be re-fastened with new zip ties after maintenance.

12.8. Service and warranty period

The warranty period for the whole unit is within 30 months after leaving the factory, or within 24 months after product commissioning and acceptance (whichever comes first).

This equipment is strictly developed and manufactured in accordance with high standards, assuring long-term trouble-free running. However, even during the warranty period, maintenance is still required from the date of equipment installation (rather than just from the date of commissioning). To assure efficient and worry-free service, we strongly recommend that you sign a maintenance contract with an authorized service provider by the manufacturer, and rely on the expertise and experience of professionals to guarantee the running of your equipment.

Please note that improper operation, overrunning the running limits or failure to perform regular maintenance as required by this Manual may result in the invalidation of the warranty.

It is recommended that you contact a local service provider for inspection and maintenance of the unit before each cooling and heating season every year.

NOTE

Please observe the following points to assure compliance with the warranty terms:

This equipment shall not run outside the specified range;

The power supply voltage must be within the specified limits and free of voltage harmonics or sudden changes;

The equipment must remain off until the power issue is addressed;

No mechanical, electrical or electronic safety device shall be disabled or bypassed;

The water injection for the water circulation system must use clean and properly treated water, and a mechanical filter shall be installed as close as possible to the inlet of the plate heat exchanger.

Standard Routine Maintenance Plan

List of Activities	Weekly	Monthly	Annual Seasonal
General			
Check whether there is any damage or looseness in the unit		X	
Check for the integrity of insulation			X
Clean and paint as necessary			X
Water quality analysis			X
Electrical equipment installation			
Check whether all electrical terminal connections are tight			X
Clean the interior of the electric control box			X
Check for any signs of overheating in the components		X	
Check for the working conditions of the compressor and the electric heater		X	
Use a multimeter to measure the insulation of the compressor motor			X
Refrigerant circuit			
Check for refrigerant leakage		X	
Analyze the compressor's vibration			X
Check the safety valve (Note 1)		X	
Hydraulic circuit			
Check for any water leakage		X	
Check for water circuit connections		X	
Check for the inlet pressure of the pump		X	
Clean the water filter			X
Check for the concentration of ethylene glycol (if any)			X
Check for the water flow rate.		X	
Check the safety valve			X
Finned heat exchanger			
Check for the cleanliness of the fins (Note 2)			X
Check whether the fan is securely fastened			X
Plate heat exchanger			
Check for the cleanliness of the plate heat exchanger			X

Check if the lid and seal have been damaged; check whether the drain connection of the safety valve is blocked by foreign objects or rusted; check the validity period of the safety valve and replace it in accordance with current national laws if necessary.

Clean the finned heat exchanger with clean water and clean the plate heat exchanger with appropriate chemicals. Particles and fibers may clog heat exchangers, especially for water heat exchangers. Special attention shall be paid when using water rich in calcium carbonate. An increase in pressure drop or a decrease in thermal efficiency indicates that the heat exchanger is clogged. In environments with a higher concentration of particulate matter in the air, it may be necessary to clean the finned heat exchanger more frequently.

Even if it is not running for a long time, regular maintenance is still required when it is placed or stored in a highly corrosive environment.

Routine Maintenance Plan for Critical Application and/or Highly Aggressive Environment

List of Activities	Weekly	Monthly	Annual Seasonal
General			
Check whether there is any damage or looseness in the unit		X	
Check for the integrity of insulation			X
Clean and paint as necessary			X
Water quality analysis			X
Electrical equipment installation			
Check whether all electrical terminal connections are tight			X
Clean the interior of the electric control box		X	
Check for any signs of overheating in the components		X	
Check for the working conditions of the compressor and the electric heater		X	
Use a multimeter to measure the insulation of the compressor motor			X
Refrigerant circuit			
Check for refrigerant leakage		X	
Analyze the compressor's vibration			X
Check the safety valve (Note 1)		X	
Hydraulic circuit			
Check for any water leakage		X	
Check for water circuit connections		X	
Check for the inlet pressure of the pump		X	
Clean the water filter			X
Check for the concentration of ethylene glycol (if any)			X
Check for the water flow rate.		X	
Check the safety valve			X
Finned heat exchanger			
Check for the cleanliness of the fins (Note 2)		X	
Check whether the fan is securely fastened			X
Plate heat exchanger			
Check for the cleanliness of the plate heat exchanger			X

12.9. Fault codes

No	Code	Content	Note
1	E0	Wrong capacity selection	Modify DIP SWITCH accordingly and restart
2	E1	Phase sequence error of main control board check	Recovered upon failure recovery
3	E2	Communication failure between master and the HMI or master and slave	Recovered upon failure recovery
	2E2	Communication failure between main control and extension board	Recovered upon failure recovery
	3E2	Communication failure between master and slave in a unit	Recovered upon failure recovery
4	E3	Total water outlet temperature sensor failure	Recovered upon failure recovery
5	E4	Unit water outlet temperature sensor failure	Recovered upon failure recovery
6	1E5	Condenser tube temperature sensor T3A failure	Recovered upon failure recovery
7	E6	Water tank temperature sensor T5 failure	Recovered upon failure recovery
8	E7	Ambient temperature sensor failure	Recovered upon failure recovery
9	E8	Power supply phase sequence protector output error	Recovered upon failure recovery
10	E9	Water flow detection failure	Failure locking for 3 times in 60 minutes (Recovered by power off or Wired controller clear fault)
11	1Eb	Taf1 the pipe of the tank antifreeze protection sensor failure	Recovered upon failure recovery
12	2EB	Taf2 cooling evaporator low-temperature antifreeze protection sensor failure	Recovered upon failure recovery
13	Ed	System discharge temperature sensor failure	Recovered upon failure recovery
14	1EE	EVI plate heat exchanger refrigerant temperature T6A sensor failure	Recovered upon failure recovery
	2EE	EVI plate heat exchanger refrigerant temperature T6B sensor failure	Recovered upon failure recovery
15	EF	Unit water return temperature sensor failure	Recovered upon failure recovery
16	EP	Discharge sensor failure alarm	Recovered upon failure recovery
17	EU	Tz sensor failure	Recovered upon failure recovery
18	P0	System high-pressure protection or discharge temperature protection	for 3 times in 60 minutes (Recovered by power off)
	1P0	System high-pressure switch disconnect protection	Recovered upon failure recovery
19	P1	System low pressure protection (or severe refrigerant leakage protection)	for 3 times in 60 minutes (Recovered by power off)
20	P3	T4 ambient temperature too high in cooling mode	Recovered upon failure recovery
21	1P4	System A current protection	for 3 times in 60 minutes
	2P4	System A DC bus current protection	(Recovered by power off)
22	P6	Inverter module failure	Recovered upon error recovery
23	P7	High temperature protection of system condenser	for 3 times in 60 minutes (Recovered by power off)
24	P9	Water inlet and outlet temperature difference protection	Recovered upon failure recovery
25	PA	Abnormal water inlet and outlet temperature difference protection	Recovered upon failure recovery
26	PC	Cooling evaporator pressure too low	Recovered upon error recovery
27	PE	Cooling evaporator low temperature antifreeze protection	Recovered upon error recovery
28	PH	Heating T4 too high temperature protection	Recovered upon error recovery
29	PL	Tfin module temperature too high protection	for 3 times in 100 minutes (Recovered by power off)
	1PU	DC fan A module protection	Recovered upon failure recovery
30	1bh	Module 1 failure	Recovered upon error recovery
31	H5	Voltage too high or too low	Recovered upon error recovery
32	1H9	Compressor inverter module is not matched	Recovered upon error recovery
33	HC	High pressure sensor failure	Recovered upon error recovery
34	1HE	No inset A valve error	Recovered upon error recovery
	2HE	No inset B valve error	Recovered upon error recovery
	3HE	No inset C valve error	Recovered upon error recovery
35	1F0	IPM module A transmission error	Recovered upon error recovery
36	F2	Superheat insufficient	Wait at least 20min before recovering
37	F4	1F4 module 1L0 or 1LE protection occurs for 3 times in 60 minutes	Recovered by power off
38	1F6	A system bus voltage error (PTC)	Recovered upon error recovery
39	Fb	Low pressure sensor error	Recovered upon error recovery
40	Fd	Suction temperature sensor error	Recovered upon error recovery
41	1FF	DC fan A error	Recovered by power off
42	FP	DIP switch inconsistency of multiple water pumps	Recovered by power off
43	1HA	Variable frequency module board is not matched	Recovered by power off
44	H6	Refrigerant concentration sensor error	Recovered upon error recovery
45	H1	Refrigerant concentration sensor communication error	Recovered upon error recovery
46	H2	The refrigerant concentration sensor has reached the end of its lifespan	Recovered upon error recovery
47	H3	DIP switch inconsistency of refrigerant concentration sensor	Recovered by power off
48	HF	Refrigerant leakage protection	Recovered by power off
49	Hd	1Hd/2Hd cooling fan error	Recovered upon error recovery
			for 10 times in 60 minutes (Recovered by power off)
50	HH	1HH/2HH exhaust fan error	Recovered upon error recovery
			for 10 times in 60 minutes (Recovered by power off)

No	Code	Content	Note
51	1L10	Overcurrent protection	Overcurrent fault
	1L11	Transient phase current overcurrent protection	
	1L12	Phase current overcurrent lasts 30s protection	
52	1L20	Module over temperature protection	Over temperature fault
53	1L31	Low bus voltage error	Power fault
	1L32	High bus voltage error	
	1L33	Excessively high bus voltage error	
	1L34	Phase loss error	
54	1L43	Phase current sampling bias abnormal	Hardware fault
	1L45	Motor code not match	
	1L46	IPM protection	
	1L47	Module type not match	
55	1L50	Startup failure	Control fault
	1L51	Out of step error	
	1L52	Zero speed error	
56	1L60	Fan motor phase loss protection	Diagnostic fault
	1L65	IPM short circuit error	
	1L66	FCT detection error	
	1L6A	Open circuit of U-phase upper tube	
	1L6B	Open circuit of U-phase lower tube	
	1L6C	Open circuit of V-phase upper tube	
	1L6D	Open circuit of V-phase lower tube	
	1L6E	Open circuit of W-phase upper tube	
	1L6F	Open circuit of W-phase lower tube	

13. TECHNICAL DATA

13.1. General specifications

Model	3 phases		
	50 kW	60 kW	70 kW
Nominal capacity	Refer to the Technical Data		
Dimensions W×H×D	960x1880x2000 mm		
Packing dimensions W×H×D	1030x2050x2085 mm		
Weight			
Net weight	615 kg		
Gross weight	640 kg		
Connections			
Specifications of water pipe	DN 50		
Pipe connection	Hoop connection		
Expansion tank			
Volume	12 L		
Water pump			
Speed	PWM		
Safety valve	6 bars		
Operation range - water side			
Heating	+25 to +85°C		
Cooling	-5 to +25°C		
Operation range - air side			
Heating	-25 to 43°C		
Cooling	-15 to 48°C		
Domestic hot water by heat pump	-25 to 43°C		
Réfrigérant			
Type de réfrigérant	R290		
Charge de réfrigérant	5.6 kg (2.8 kg per system)		

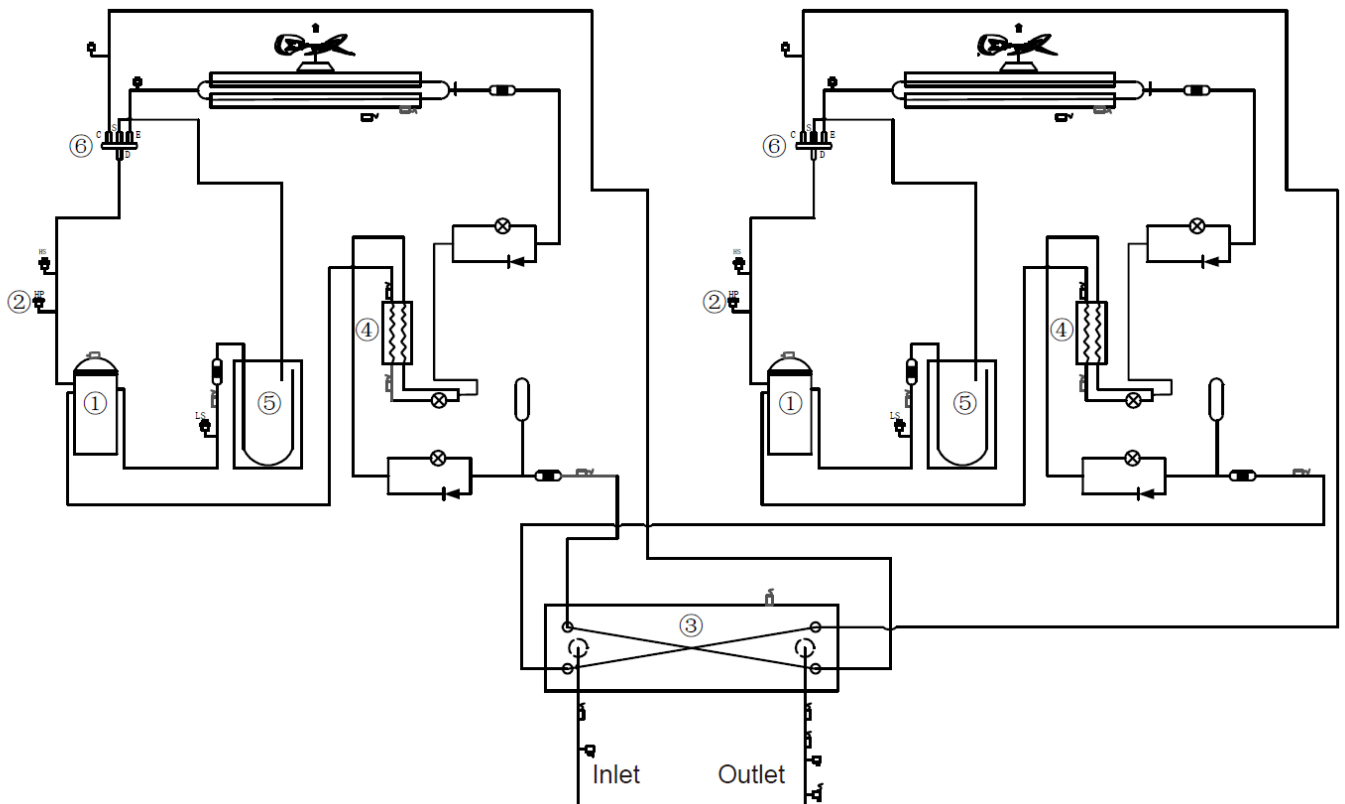
Fuse – on PCB		
PCB name	Main control board A/B	Expansion board
Model name	FUSE-T-5 A/250 VAC-T/S	FUSE-T-3.15 A/250 VAC-T-P
Working voltage (V)	250	250
Working current (A)	5	3.15

Fuse – on Electronic control box	
Model name	FUSE-T-100 A/690 VAC-T/S
Working voltage (V)	690
Working current (A)	100

13.2. Electric specification

Model	50 kW	60 kW	70 kW
Power supply	3P/380-415V/50Hz		
Courant nominal (A)	65	67	69

13.3.Refrigerant circuit



Number	Description	Number	Description
1	Compresseur	4	Economizer
2	High pressure switch	5	Gas-liquid separator
3	Plate heat exchanger	6	Four-way valve



GROUPE AIRWELL
10 RUE DU FORT DE SAINT CYR
78180 MONTIGNY LE BRETONNEUX
FRANCE
www.airwell.com