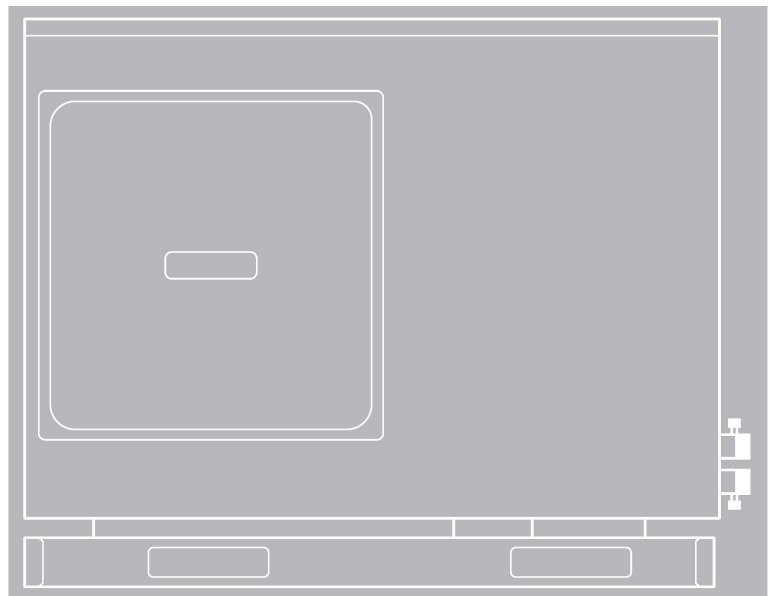


# Airwell

## SERVICE MANUAL

### WELLEA MONOBLOC R32

AW-WHPM05-H91  
AW-WHPM07-H91  
AW-WHPM09-H91  
AW-WHPM12-H91  
AW-WHPM14-H91  
AW-WHPM16-H91  
AW-WHPM12-H93  
AW-WHPM14-H93  
AW-WHPM16-H93



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| Part 3 Control .....                                   | 13 |
| Part 4 Diagnosis and Troubleshooting.....              | 27 |



# Part 1

# General Information

1 Unit Capacities and External Appearance ..... 4

# Wellea Monobloc

## 1 Unit Capacities and External Appearance

### 1.1 Unit Capacities



Table 1-1.1: Capacity range

| Capacity | 5kW | 7kW | 9kW | 12kW | 14kW | 16kW |
|----------|-----|-----|-----|------|------|------|
| Mono     | X   | X   | X   | X    | X    | X    |

| Capacity | 12kW | 14kW | 16kW |
|----------|------|------|------|
| Tri      | X    | X    | X    |

### 1.2 External Appearance

Table 1-1.2: Unit appearance

| 5/7/9kW   | 12/14/16kW  |
|---|---|
|  A single outdoor unit with one large fan grille on the left side and the Airwell logo on the right. It has a compact, rectangular design. |  A taller outdoor unit with two fan grilles stacked vertically on the left side and the Airwell logo on the right. It has a more vertical, rectangular design. |

# Part 2

# Component Layout and Refrigerant Circuits

|  |    |
|--|----|
| 1 Layout of Functional Components..... | 6  |
| 2 Piping Diagrams .....                | 10 |
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# Wellea monobloc

## 1 Layout of Functional Components

### AW-WHPM05-H91 / AW-WHPM07-H91 / AW-WHPM09-H91

Figure 2-1.1: top view

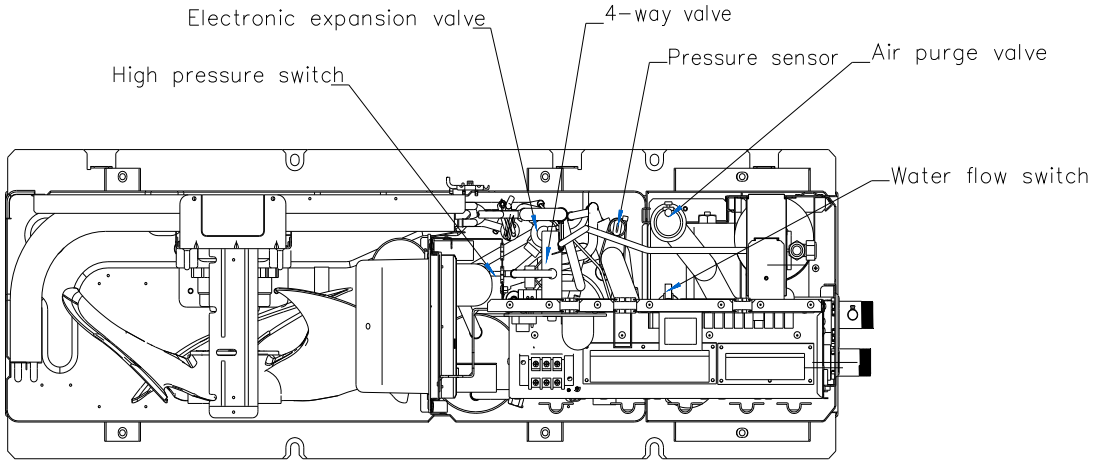


Figure 2-1.2: front view

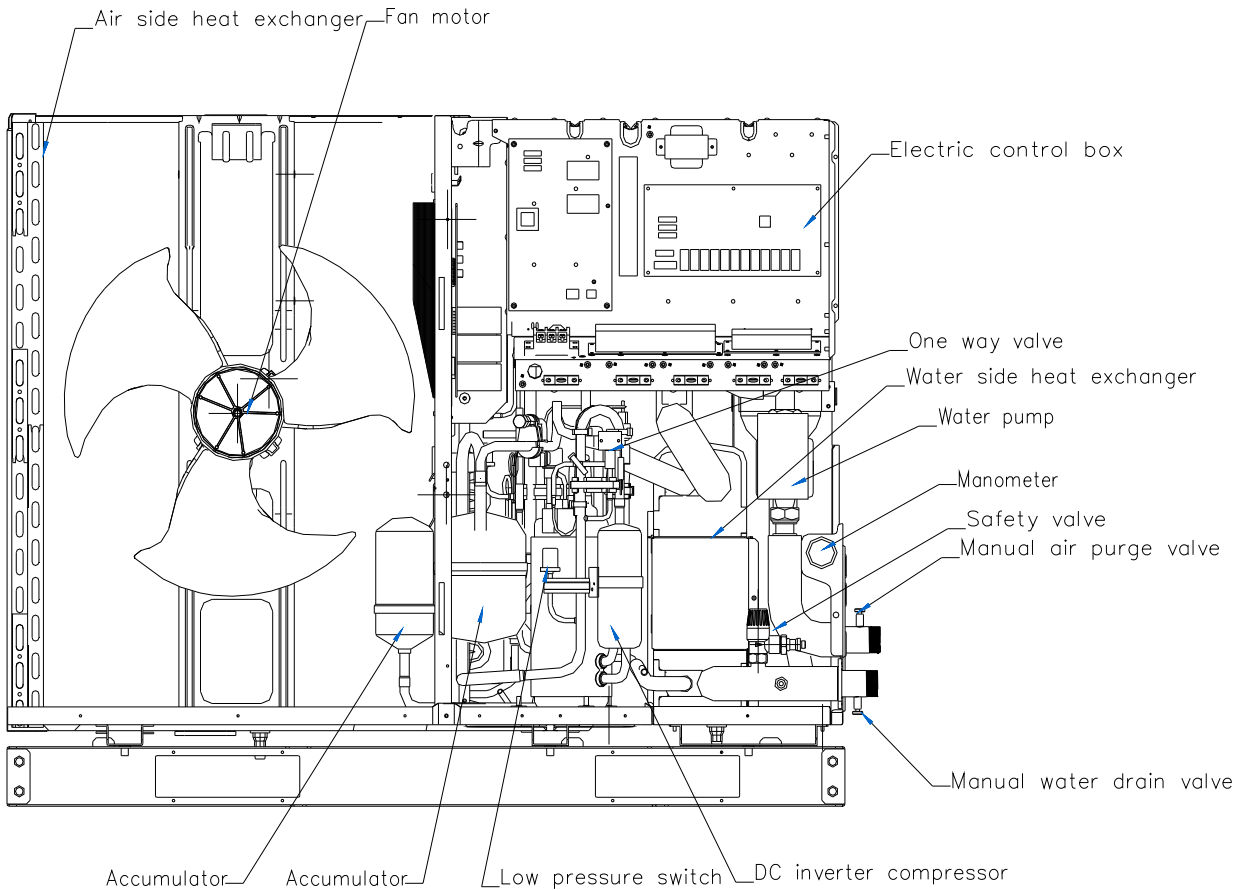
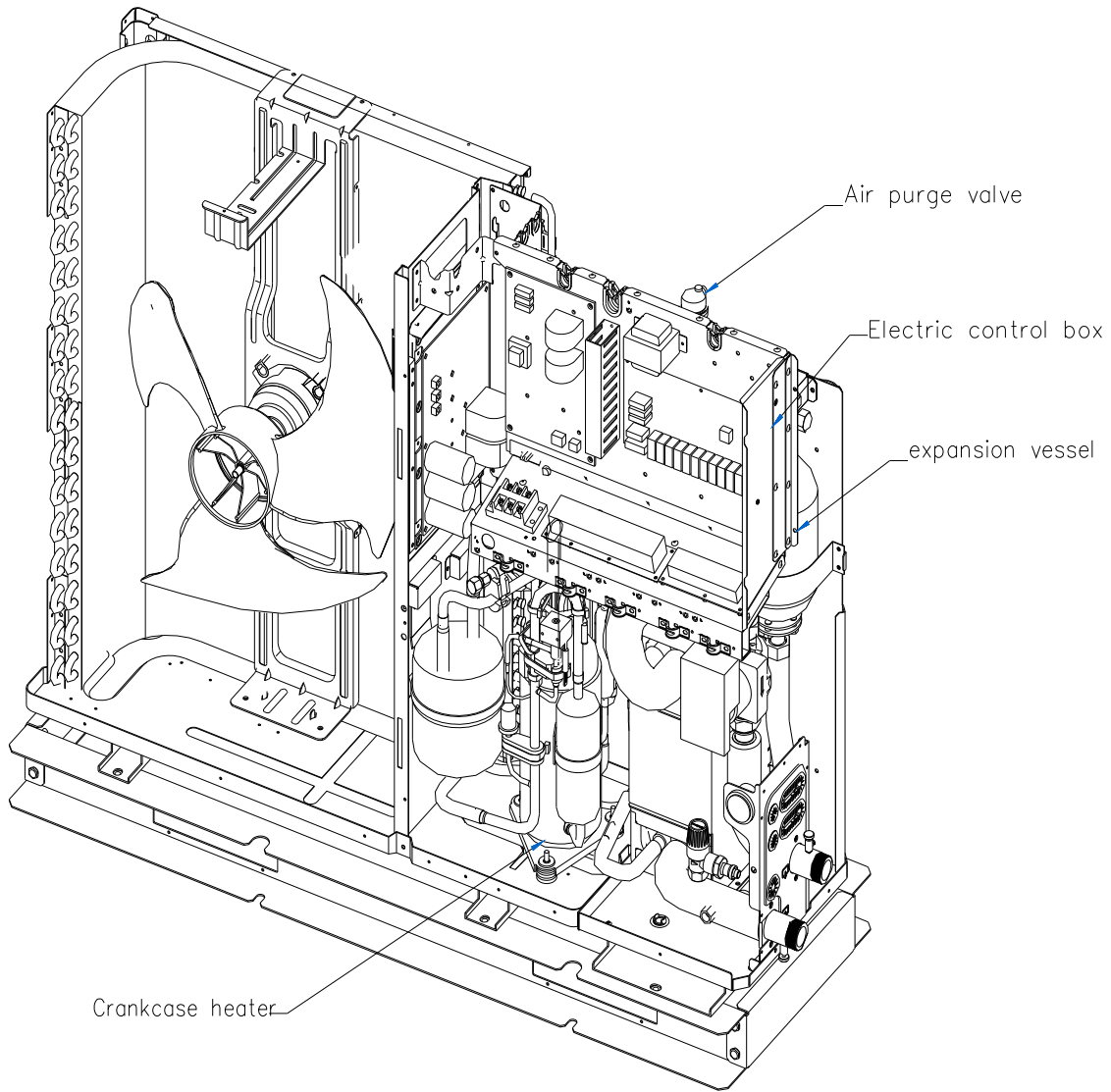


Figure 2-1.3: oblique view





# Wellea Monobloc

AW-WHPM12-H91 / AW-WHPM14-H91 / AW-WHPM16-H91

AW-WHPM12-H93 / AW-WHPM14-H93 / AW-WHPM16-H93

Figure 2-1.4: top view

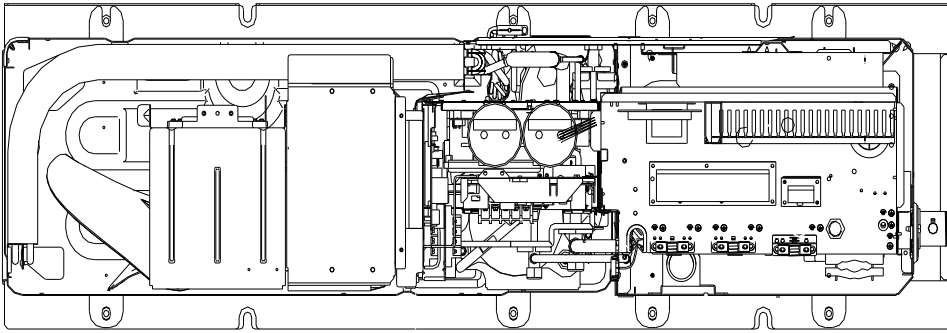


Figure 2-1.5: front view

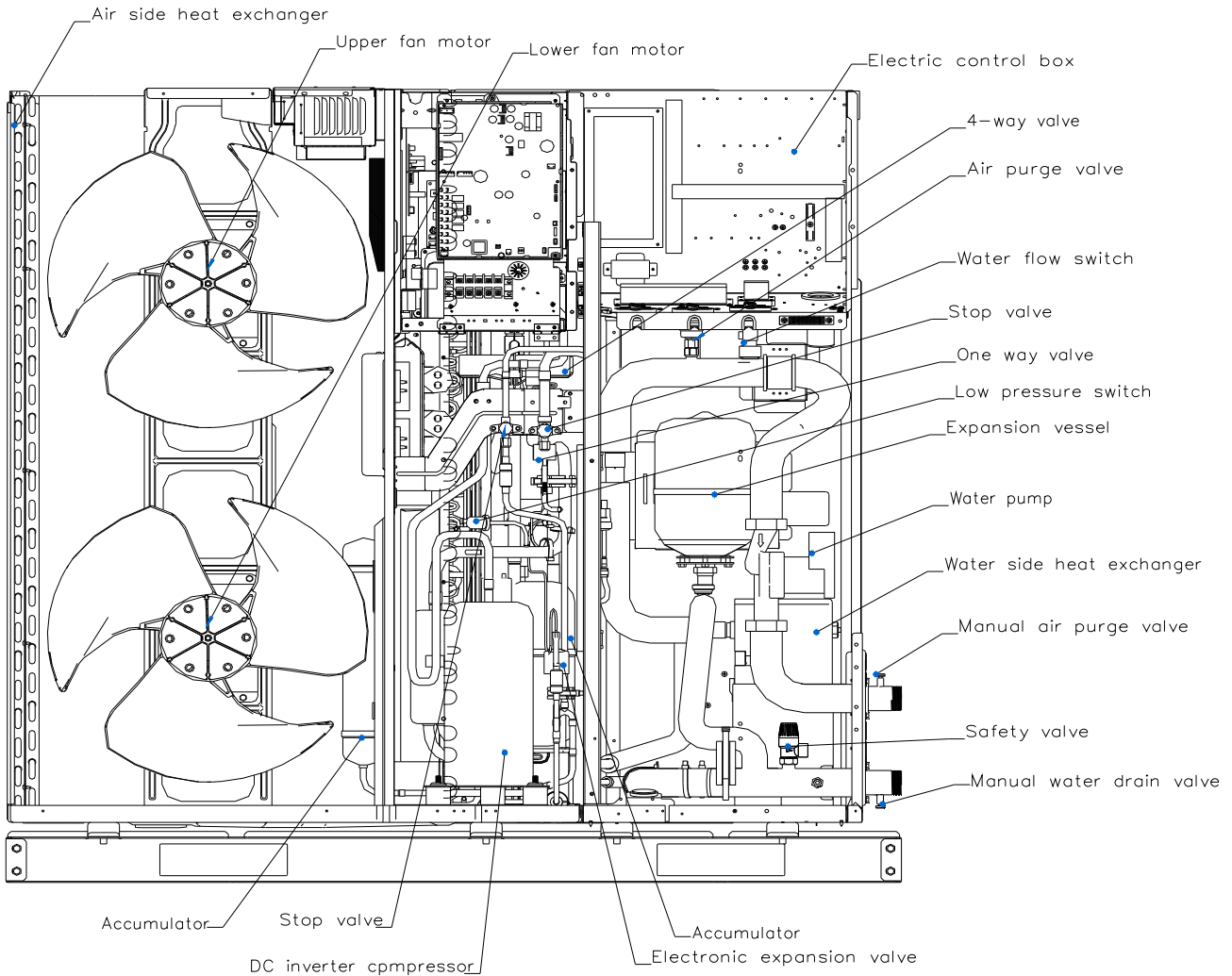
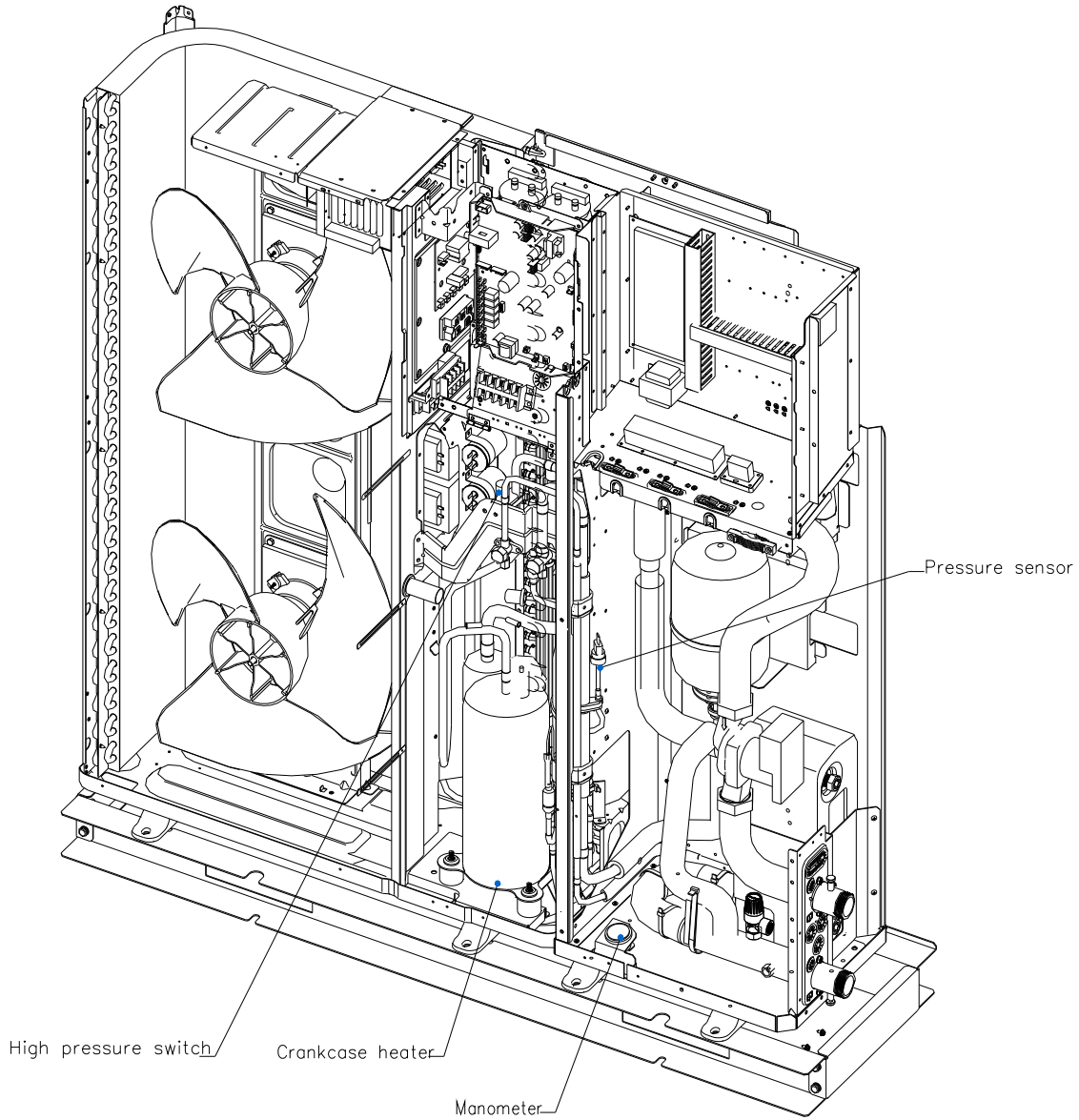


Figure 2-1.6: oblique view



# Wellea monobloc

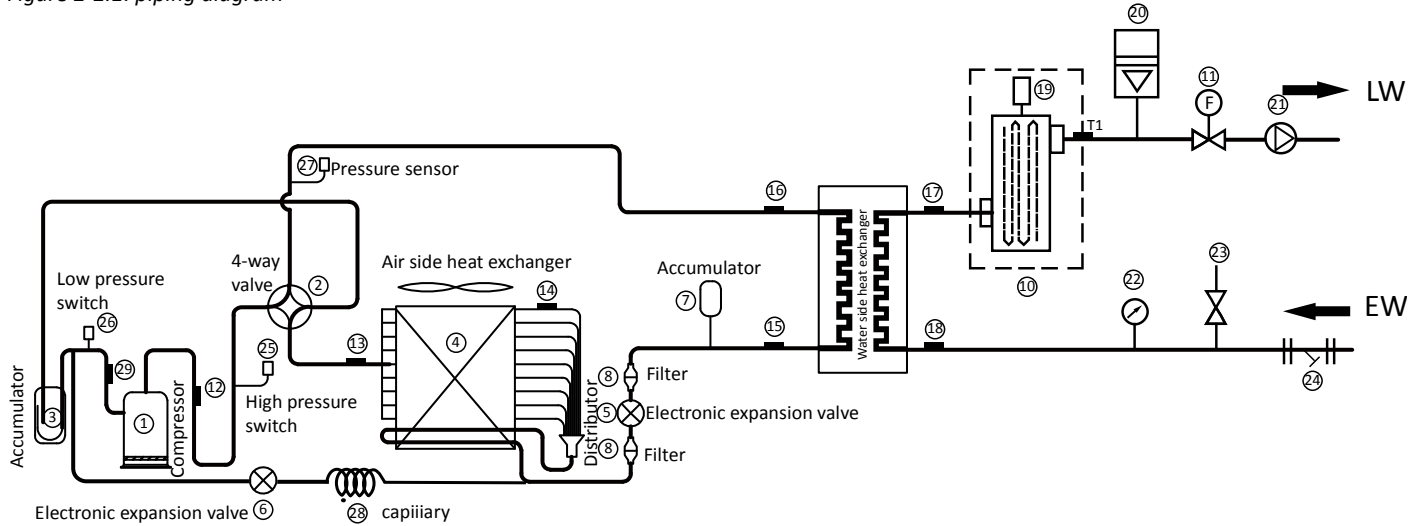
## 2 Piping Diagrams

AW-WHPM05-H91 / AW-WHPM07-H91 / AW-WHPM09-H91

AW-WHPM12-H91 / AW-WHPM14-H91 / AW-WHPM16-H91

AW-WHPM12-H93 / AW-WHPM14-H93 / AW-WHPM16-H93

Figure 2-2.1: piping diagram



| Legend |  |    |  |
|--------|--|----|--|
| 1      | Compressor   | 16 | Refrigerant outlet (gas pipe) temp. sensor |
| 2      | 4-Way Valve  | 17 | Water outlet temp. sensor                  |
| 3      | Gas-liquid separator                                       | 18 | Water Inlet temp. sensor                   |
| 4      | Air side heat exchanger                                    | 19 | Air purge valve                            |
| 5      | Electronic expansion valve                                 | 20 | Expansion vessel                           |
| 6      | Single-way electromagnetic valve                           | 21 | Circulating pump                           |
| 7      | Liquid Tank  | 22 | Manometer                                  |
| 8      | Strainer   | 23 | Safety valve                               |
| 9      | Water Side Heat Exchanger(Plate Heat Exchange)             | 24 | Y-shape filter                             |
| 10     | Backup heater (optional for 5/7/9kW)                       | 25 | High Pressure Switch                       |
| 11     | Flow switch  | 26 | Low Pressure Switch                        |
| 12     | Discharge gas sensor                                       | 27 | Pressure valve                             |
| 13     | Outdoor temperature sensor                                 | 28 | Capillary                                  |
| 14     | Evaporation sensor in heating(Condenser sensor in cooling) | 29 | Suction gas sensor                         |
| 15     | Refrigerant inlet (liquid pipe) temp. sensor               |    |  |

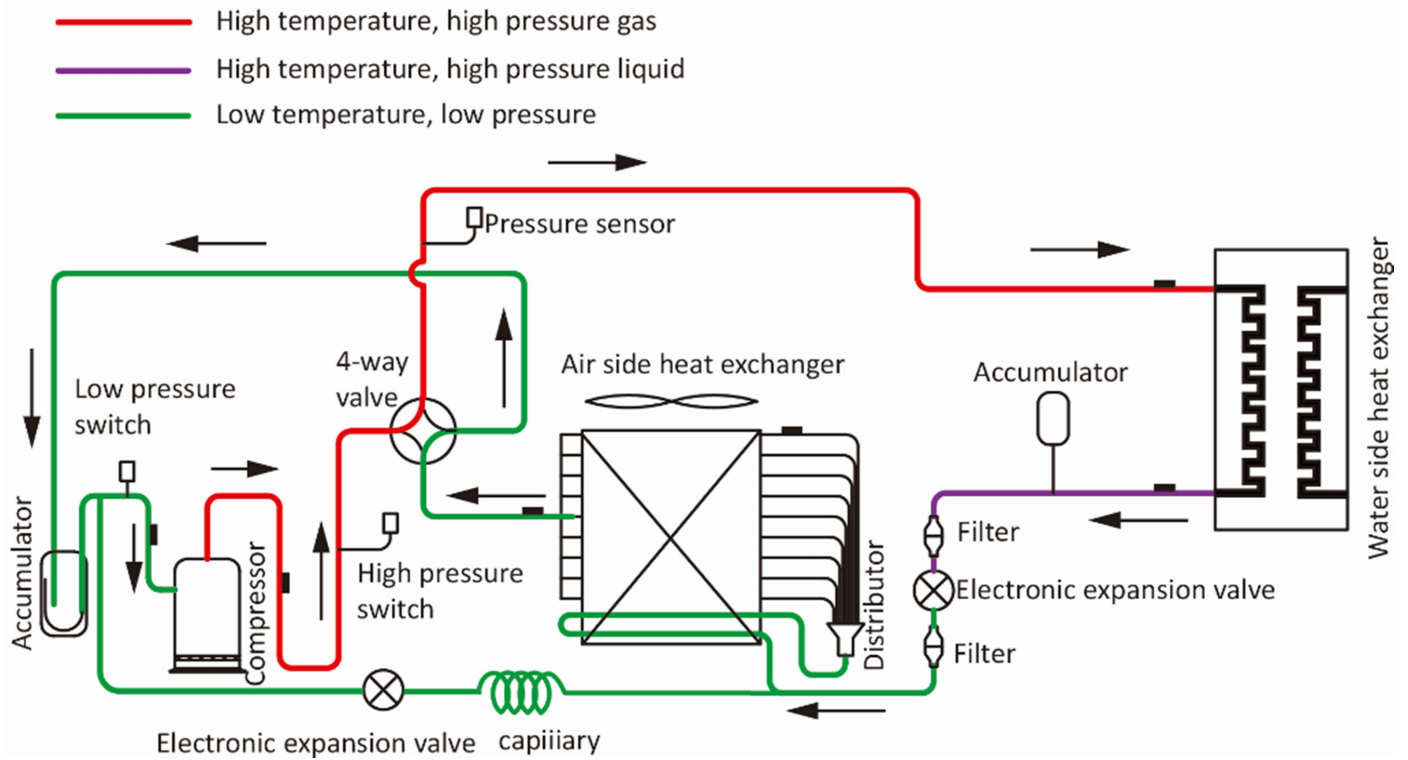
**Key components:**

1. **Accumulator:**  
Stores liquid refrigerant and oil to protect compressor from liquid hammering.
2. **Electronic expansion valve (EXV):**  
Controls refrigerant flow and reduces refrigerant pressure.
3. **Four-way valve:**  
Controls refrigerant flow direction. Closed in cooling mode and open in heating mode. When closed, the air side heat exchanger functions as a condenser and water side heat exchanger functions as an evaporator; when open, the air side heat exchanger functions as an evaporator and water side heat exchanger function as a condenser.
4. **High and low pressure switches:**  
Regulate refrigerant system pressure. When refrigerant system pressure rises above the upper limit or falls below the lower limit, the high or low pressure switches turn off, stopping the compressor.
5. **Air purge valve:**  
Automatically removes air from the water circuit.
6. **Safety valve:**  
Prevents excessive water pressure by opening at 43.5 psi (3 bar) and discharging water from the water circuit.
7. **Expansion vessel:**  
Balances water system pressure. (Expansion vessel volume: 2L in 5/7/9kW units and 3.2L in 12-16kW units.)
8. **Water flow switch:**  
Detects water flow rate to protect compressor and water pump in the event of insufficient water flow.
9. **Backup heater:**  
Provides additional heating capacity when the heating capacity of the heat pump is insufficient due to very low outdoor temperature. Also protects the external water piping from freezing.
10. **Manometer:**  
Provides water circuit pressure readout.
11. **Water pump:**  
Circulates water in the water circuit.

## 3 Refrigerant Flow Diagrams

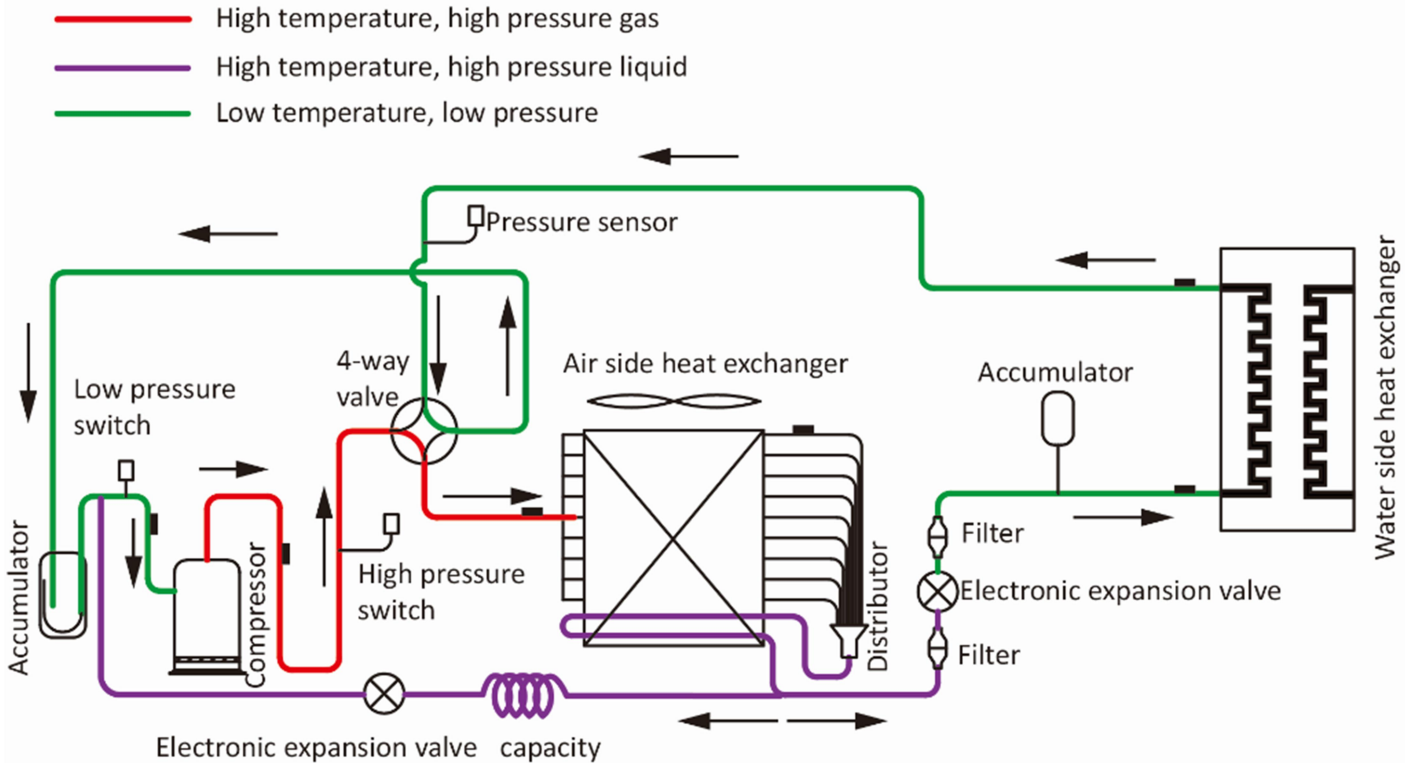
### Heating and domestic hot water operation

Figure 2-3.1: Refrigerant flow during heating or domestic hot water operation



### Cooling and defrosting operation

Figure 2-3.2: Refrigerant flow during cooling and defrosting operations



# Part 3

# Control

|   |           |
|---|-----------|
| <b>1 Stop Operation .....</b>                                   | <b>14</b> |
| <b>2 Standby Control .....</b>                                  | <b>14</b> |
| <b>3 Startup Control .....</b>                                  | <b>15</b> |
| <b>4 Normal Operation Control .....</b>                         | <b>17</b> |
| <b>5 Protection Control .....</b>                               | <b>19</b> |
| <b>6 Special Control.....</b>                                   | <b>23</b> |
| <b>7 Role of Temperature Sensors in Control Functions .....</b> | <b>25</b> |

## 1 Stop Operation

The stop operation occurs for one of the following reasons:

1. Abnormal shutdown: in order to protect the compressors, if an abnormal state occurs the system makes a 'stop with thermo off' operation and an error code is displayed on the outdoor unit PCB digital displays and on the user interface.
2. The system stops when the set temperature has been reached.

## 2 Standby Control

### 2.1 Crankcase Heater Control

The crankcase heater is used to prevent refrigerant from mixing with compressor oil when the compressors are stopped. The crankcase heater is controlled according to outdoor ambient temperature and the compressor on/off state. When the outdoor ambient temperature is above 8°C or the compressor is running, the crankcase heater is off; when the outdoor ambient temperature is at or below 8°C and either the compressor has been stopped for more than 3 hours or the unit has just been powered-on (either manually or when the power has returned following a power outage), the crankcase heater turns on.

### 2.2 Water Pump Control

When the outdoor unit is in standby, the internal and external circulator pumps run continuously.

### 3 Startup Control

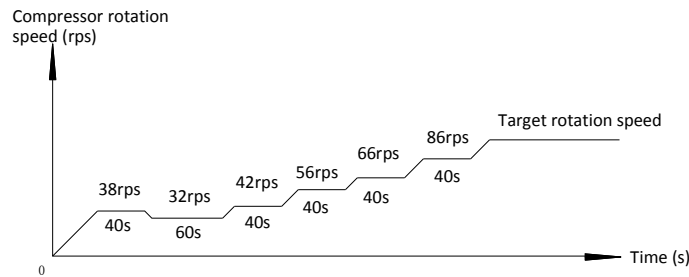
#### 3.1 Compressor Startup Delay Control

In initial startup control and in restart control (except in oil return operation and defrosting operation), compressor startup is delayed such that a minimum of the set re-start delay time has elapsed since the compressor stopped, in order to prevent frequent compressor on/off and to equalize the pressure within the refrigerant system. The compressor re-start delays for cooling and heating modes are set on the user interface. Refer to the Wellea Mono Engineering Data Book Part 3, 7.5 “COOL MODE SETTING Menu” and Part 3, 7.6 “HEAT MODE SETTING Menu”.

#### 3.2 Compressor Startup Program

In initial startup control and in re-start control, compressor startup is controlled according to outdoor ambient temperature. Compressor startup follows one of two startup programs until the target rotation speed is reached. Refer to Figures 3-4.1, 3-4.2 and 3-4.3.

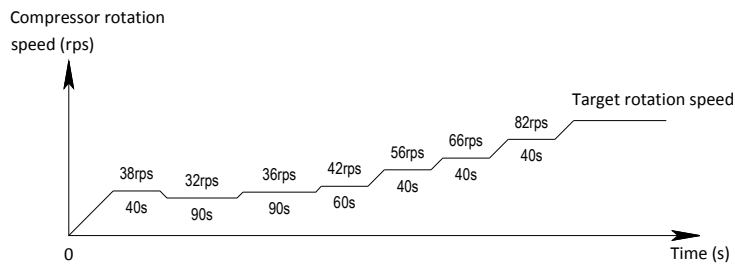
Figure 3-4.1: Compressor startup program<sup>1,2</sup> when ambient temperature is above 4°C



Notes:

1. Once the first, 40-second stage of the program is complete, the program proceeds to the subsequent stages in a step-by-step fashion and exits when the target rotation speed has been reached.
2. This program is used on all Wellea Mono models: 5kW to 16kW, single phase and three phase.

Figure 3-4.2: For 5/7/9kW compressor startup program<sup>1</sup> when ambient temperature is at or below 4°C



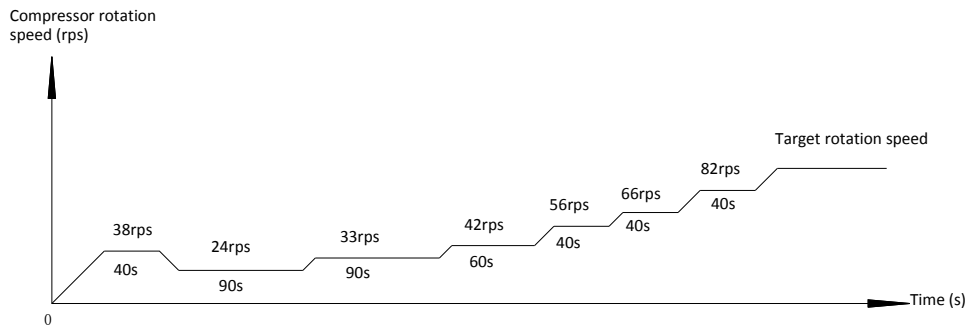
Notes:

1. Once the first, 40-second stage of the program is complete, the program proceeds to the subsequent stages in a step-by-step fashion and exits when the target rotation speed has been reached.



# Wellea Monobloc

Figure 3-4.3: For 12/14/16kW compressor startup program<sup>1</sup> when ambient temperature is at or below 4°C



Notes:

- Once the first, 40-second stage of the program is complete, the program proceeds to the subsequent stages in a step-by-step fashion and exits when the target rotation speed has been reached.

### 3.3 Startup Control for Heating and Domestic Hot Water Operation

Table 3-4.1: Component control during startup in heating and domestic hot water modes

| Component                         | Wiring diagram label | 5/7/9kW | 12/14/16 kW | Control functions and states   |
|-----------------------------------|----------------------|---------|-------------|--|
| Inverter compressor               | COMP                 | •       | •           | Compressor startup program selected according to ambient temperature <sup>1</sup>  |
| DC fan motor / Upper DC fan motor | FAN1 / FAN_UP        | •       | •           | Fan runs at maximum speed <sup>2</sup>   |
| Lower DC fan motor                | FAN_DOWN             |         | •           |  |
| Electronic expansion valve        | EXV                  | •       | •           | Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to outdoor ambient temperature, discharge temperature and suction superheat |
| Four-way valve                    | ST                   | •       | •           | On   |

Notes:

- Refer to Figure 3-4.1, Figure 3-4.2 and Figure 3-4.3 in Part 3, 4.2 “Compressor Startup Program”.
- Refer to Table 3-5.3 in Part 3, 5.6 “Outdoor Fan Control”.

### 3.4 Startup Control for Cooling Operation

Table 3-4.2: Component control during startup in cooling mode

| Component                         | Wiring diagram label | 5/7/9kW | 12/14/16 kW | Control functions and states   |
|-----------------------------------|----------------------|---------|-------------|--|
| Inverter compressor               | COMP                 | •       | •           | Compressor startup program selected according to ambient temperature <sup>1</sup>  |
| DC fan motor / Upper DC fan motor | FAN1 / FAN_UP        | •       | •           | Fan run at maximum speed <sup>2</sup>  |
| Lower DC fan motor                | FAN_DOWN             |         | •           |  |
| Electronic expansion valve        | EXV                  | •       | •           | Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to outdoor ambient temperature, discharge temperature and suction superheat |
| Four-way valve                    | ST                   | •       | •           | Off  |

Notes:

- Refer to Figure 3-4.1, Figure 3-4.2 and Figure 3-4.3 in Part 3, 4.2 “Compressor Startup Program”.
- Refer to Table 3-5.3 in Part 3, 5.6 “Outdoor Fan Control”.

## 4 Normal Operation Control

### 4.1 Component Control during Normal Operation

Table 3-5.1: Component control during heating and domestic hot water operations

| Component                         | Wiring diagram label | 5/7/9kW | 12/14/16kW | Control functions and states  |
|-----------------------------------|----------------------|---------|------------|---|
| Inverter compressor               | COMP                 | •       | •          | Controlled according to load requirement from hydronic system   |
| DC fan motor / Upper DC fan motor | FAN1 / FAN_UP        | •       | •          | Controlled according to outdoor heat exchanger pipe temperature   |
| Lower DC fan motor                | FAN_DOWN             |         | •          |   |
| Electronic expansion valve        | EXV                  | •       | •          | Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to discharge temperature, suction superheat and compressor speed |
| Four-way valve                    | ST                   | •       | •          | On  |

Table 3-5.2: Component control during cooling operation

| Component                         | Wiring diagram label | 5/7/9kW | 12/14/16kW | Control functions and states  |
|-----------------------------------|----------------------|---------|------------|---|
| Inverter compressor               | COMP                 | •       | •          | Controlled according to load requirement from hydronic system   |
| DC fan motor / Upper DC fan motor | FAN1 / FAN_UP        | •       | •          | Controlled according to outdoor heat exchanger pipe temperature   |
| Lower DC fan motor                | FAN_DOWN             |         | •          |   |
| Electronic expansion valve        | EXV                  | •       | •          | Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to discharge temperature, suction superheat and compressor speed |
| Four-way valve                    | ST                   | •       | •          | Off   |

### 4.2 Compressor Output Control

The compressor rotation speed is controlled according to the load requirement. Before compressor startup, the Wellea Mono outdoor unit determines the compressor target speed according to outdoor ambient temperature, leaving water set temperature and actual leaving water temperature and then runs the appropriate compressor startup program. Refer to Part 3, 4.2 “Compressor Startup Program”. Once the startup program is complete, the compressor runs at the target rotation speed.

During operation the compressor speed is controlled according to the rate of change in water temperature, the refrigerant system pressure and the refrigerant temperature.

### 4.3 Compressor Step Control

The running speed of six-pole compressors (used on all models) in rotations per second (rps) is one third of the frequency (in Hz) of the electrical input to the compressor motor. The frequency of the electrical input to the compressor motors can be altered at a rate of 1Hz per second.

# Wellea Monobloc

## 4.4 Four-way Valve Control

The four-way valve is used to change the direction of refrigerant flow through the water side heat exchanger in order to switch between cooling and heating/DHW operations. Refer to Figures 2-3.1 and 2-3.2 in Part 2, 3 “Refrigerant Flow Diagrams”.

During heating and DHW operations, the four-way valve is on; during cooling and defrosting operations, the four-way valve is off.

## 4.5 Electronic Expansion Valve Control

The position of the electronic expansion valve (EXV) is controlled in steps from 0 (fully closed) to 480 (fully open).

- At power-on:
  - The EXV first closes fully, then moves to the standby position (304 (steps)). After 30 seconds the EXV moves to an initial running position, which is determined according to operating mode and outdoor ambient temperature. After a further 150 seconds, the EXV is controlled according to suction superheat and discharge temperature. Once a further 6 minutes have elapsed, the EXV is then controlled according to suction superheat, discharge temperature and compressor speed.
- When the outdoor unit is in standby:
  - The EXV is at position 304 (steps).
- When the outdoor unit stops:
  - The EXV first closes fully, then moves to the standby position (304 (steps)).

## 4.6 Outdoor Fan Control

The speed of the outdoor unit fan(s) is adjusted in steps, as shown in Table 3-5.3.

Table 3-5.3: Outdoor fan speed steps

| Fan speed index | Fan speed (rpm) |     |                        |                        |                        |                        |
|-----------------|-----------------|-----|------------------------|------------------------|------------------------|------------------------|
|                 | 5kW             | 7kW | 10-16kW (1Ph)          |                        | 12-16kW (3Ph)          |                        |
|                 |                 |     | Upper fan <sup>1</sup> | Lower fan <sup>2</sup> | Upper fan <sup>1</sup> | Lower fan <sup>2</sup> |
| 0               | 0               | 0   | 0                      | 0                      | 0                      | 0                      |
| 1               | 300             | 300 | 300                    | -                      | 300                    | -                      |
| 2               | 340             | 340 | 330                    | 300                    | 330                    | 300                    |
| 3               | 400             | 400 | 400                    | 380                    | 400                    | 380                    |
| 4               | 450             | 450 | 460                    | 440                    | 460                    | 440                    |
| 5               | 520             | 520 | 520                    | 500                    | 520                    | 500                    |
| 6               | 600             | 600 | 630                    | 610                    | 630                    | 610                    |
| 7               | 680             | 680 | 780                    | 760                    | 780                    | 760                    |
| 8               | 730             | 730 | -                      | -                      | -                      | -                      |
| 9               | 800             | 800 | -                      | -                      | -                      | -                      |

Notes:

1. The upper fan is labelled FAN\_UP in the wiring diagram. Refer to the Wellea Mono Engineering Data Book Part 2, 4 “Wiring diagram”.
2. The lower fan is labelled FAN\_DOWN in the wiring diagram. Refer to the Wellea Mono Engineering Data Book Part 2, 4 “Wiring diagram”.

### 4.7 Spray liquid cooling control

When the discharge temperature of compressor exceeds 105°C, the solenoid valve opens and the frequency of compressor drops in order to reduce the discharge temperature. When the discharge temperature is below 90°C, the solenoid valve closes.

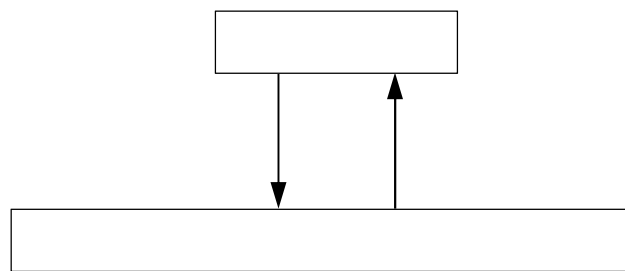
If the discharge temperature exceeds 108°C while the spray liquid cooling control is in progress, which is judged every 20s, the frequency of compressor drops 4Hz until the minimum frequency which differs from every model. When the discharge temperature is below 95°C, the compressor runs at the current frequency.

## 5 Protection Control

### 5.1 High Pressure Protection Control

This control protects the refrigerant system from abnormally high pressure and protects the compressor from transient spikes in pressure.

Figure 3-6.1: High pressure protection control



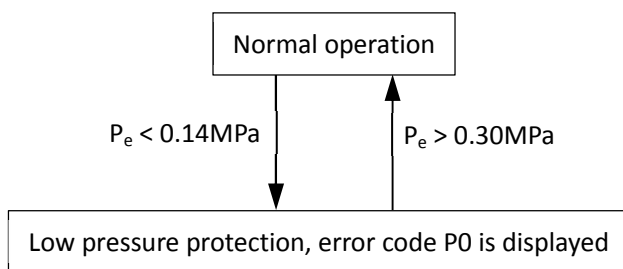
Notes:  
1.  $P_c$ : Discharge pressure

When the discharge pressure rises above 4.2MPa the system displays P1 protection and the unit stops running. When the discharge pressure drops below 3.2MPa, the compressor enters re-start control.

### 5.2 Low Pressure Protection Control

This control protects the refrigerant system from abnormally low pressure and protects the compressor from transient drops in pressure.

Figure 3-6.2: Low pressure protection control



Notes:  
1.  $P_e$ : Suction pressure

When P0 protection occurs 3 times in 60 minutes, the HP error is displayed. When an HP error occurs, a manual system restart is required before the system can resume operation.

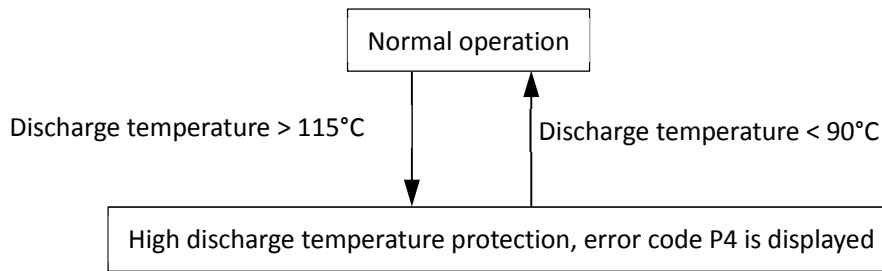
When the suction pressure drops below 0.14MPa the system displays P0 protection and the unit stops running. When the suction pressure rises above 0.3MPa, the compressor enters re-start control.

# Wellea Monobloc

## 5.3 Discharge Temperature Protection Control

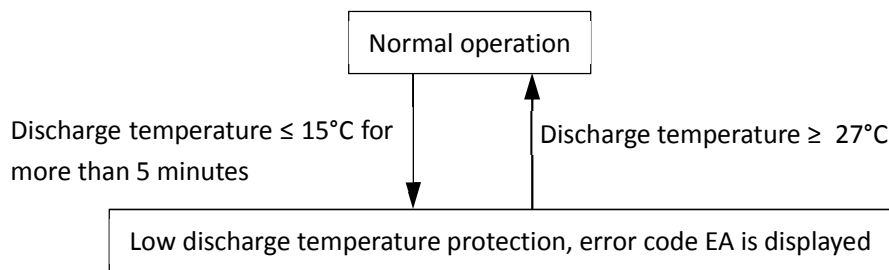
This control protects the compressor from abnormally high temperatures and transient spikes in temperature.

Figure 3-6.3: High discharge temperature protection control



When the discharge temperature rises above 115°C the system displays P4 protection and the unit stops running. When the discharge temperature drops below 90°C, the compressor enters re-start control.

Figure 3-6.4: Low discharge temperature protection control



When the discharge temperature is at or below 15°C for more than 5 minutes, the system displays EA protection and the unit stops running. When the discharge temperature rises to 27°C or higher, the compressor enters re-start control.

## 5.4 Compressor Current Protection Control

This control protects the compressor from abnormally high currents.

Figure 3-6.5: Compressor current protection control

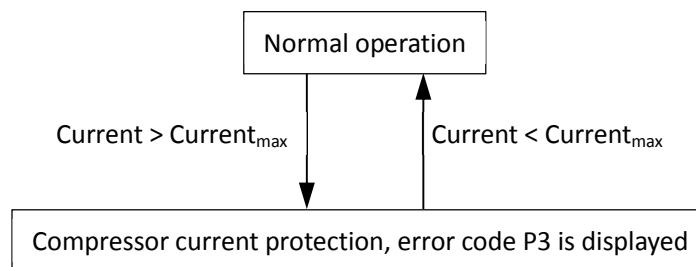


Table 3-6.1: Current limitation for compressors

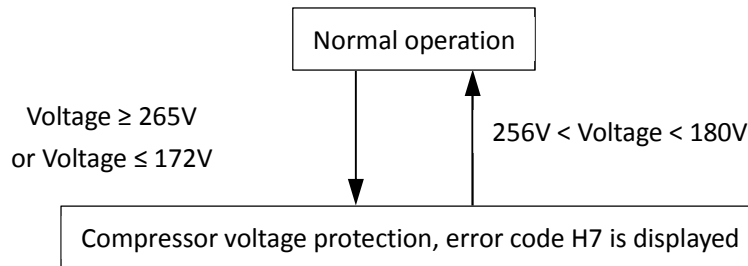
| Model name             | 5/7/9kW       | 12/14/16kW H91 | 12/14/16kW H93 |
|------------------------|---------------|----------------|----------------|
| Compressor model       | SVB220FLGMC-L | MVB42FCBMC     | MVB42FCBMC     |
| Current <sub>max</sub> | 20A           | 31A            | 15A            |

When the compressor current rises above Current<sub>max</sub> the system displays P3 protection and the unit stops running. When the compressor current drops below Current<sub>max</sub>, the compressor enters re-start control.

## 5.5 Voltage Protection Control

This control protects the Wellea Mono from abnormally high or abnormally low voltages.

Figure 3-6.4: Compressor voltage protection control



When the phase voltage of AC power supply is at or above 265V for more than 30 seconds, the system displays H7 protection and the unit stops running. When the phase voltage drops below 265V for more than 30 seconds, the refrigerant system restarts once the compressor re-start delay has elapsed. When the phase voltage is at or below 172V, the system displays H7 protection and the unit stops running. When the AC voltage rises to at or more than 180V, the refrigerant system restarts once the compressor re-start delay has elapsed.

## 5.6 DC Fan Motor Protection Control

This control protects the DC fan motors from strong winds and abnormal power supply. DC fan motor protection occurs when any one of the following three sets of conditions are met:

- Outdoor ambient temperature is at or above 4°C and actual fan speed differs from target fan speed by more than 200rpm for more than 3 minutes.
- Outdoor ambient temperature is below 4°C and actual fan speed differs from target fan speed by more than 300rpm for more than 3 minutes.
- Actual fan speed is less than 150rpm for more than 20 seconds.

When DC fan motor protection control occurs the system displays the H6 error code and the unit stops running. After 3 minutes, the unit restarts automatically. When H6 protection occurs 10 times in 120 minutes, the HH error is displayed. When an HH error occurs, a manual system restart is required before the system can resume operation.

## 5.7 Water Side Heat Exchanger Anti-freeze Protection Control

This control protects the water side heat exchanger from ice formation. The water side heat exchanger electric heater is controlled according to outdoor ambient temperature, water side heat exchanger water inlet temperature and water side heat exchanger water outlet temperature.

In heating mode, if the outdoor temperature falls below 3°C and either the water side heat exchanger water inlet temperature or water side heat exchanger water outlet temperature are below 25°C, the water side heat exchanger electric heater turns on. When the outdoor ambient temperature rises above 5°C and either the water side heat exchanger water inlet temperature or water side heat exchanger water outlet temperature are above 30°C, the water side heat exchanger turns off.

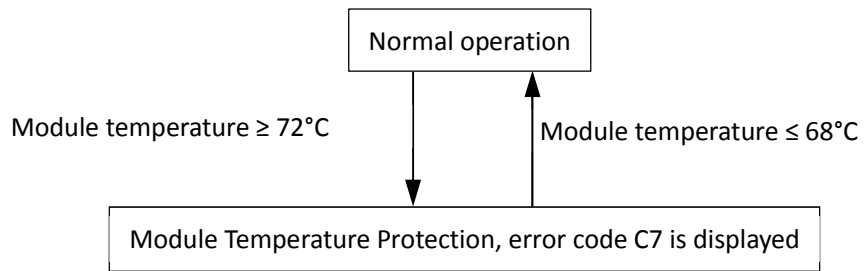
When water side heat exchanger anti-freeze protection occurs the system displays error code Pb and the unit stops running.

# Wellea Monobloc

## 5.8 Module Temperature Protection Control

This control protects the module from abnormally high temperatures only for MHC-V5(7,9)W/D2N8.

Figure 3-6.3: Module Temperature Protection Control



When the module temperature rises at or above 72°C the system displays C7 protection and the unit stops running. When the module temperature drops at or below 68°C, the compressor enters re-start control.

## 6 Special Control

### 6.1 Oil Return Operation

In order to prevent the compressor from running out of oil, the oil return operation is conducted to recover oil that has flowed out of the compressor and into the refrigerant piping. When the oil return operation is being conducted, the outdoor unit refrigerant system main PCB displays code d0.

Timing of oil return operation:

- When the compressor cumulative operating time with running rotation speed less than 42rps reaches 6 hours.

The oil return operation ceases when any one of the following three conditions occurs:

- Oil return operation duration reaches 5 minutes.
- Compressor stops.
- Mode change command is received.

Tables 3-7.1 show component control during oil return operation in cooling mode.

Table 3-7.1: Outdoor unit component control during oil return operation in cooling mode

| Component                         | Wiring diagram label | 5/7/9kW | 12/14/16 kW | Control functions and states                                    |
|-----------------------------------|----------------------|---------|-------------|---|
| Inverter compressor               | COMP                 | ●       | ●           | Runs at oil return operation rotation speed                     |
| DC fan motor / Upper DC fan motor | FAN1 / FAN_UP        | ●       | ●           | Controlled according to outdoor heat exchanger pipe temperature |
| Lower DC fan motor                | FAN_DOWN             |         | ●           |   |
| Electronic expansion valve        | EXV                  | ●       | ●           | 304 (steps)   |
| Four-way valve                    | ST                   | ●       | ●           | Off   |

Tables 3-7.2 show component control during oil return operation in heating and DHW modes.

Table 3-7.2: Outdoor unit component control during oil return operation in heating and DHW modes

| Component                         | Wiring diagram label | 5/7/9kW | 12/14/16 kW | Control functions and states                                    |
|-----------------------------------|----------------------|---------|-------------|---|
| Inverter compressor               | COMP                 | ●       | ●           | Runs at oil return operation rotation speed                     |
| DC fan motor / Upper DC fan motor | FAN1 / FAN_UP        | ●       | ●           | Controlled according to outdoor heat exchanger pipe temperature |
| Lower DC fan motor                | FAN_DOWN             |         | ●           |   |
| Electronic expansion valve        | EXV                  | ●       | ●           | 304 (steps)   |
| Four-way valve                    | ST                   | ●       | ●           | On  |

### 6.2 Defrosting Operation

In order to recover heating capacity, the defrosting operation is conducted when the outdoor unit air side heat exchanger is performing as a condenser. The defrosting operation is controlled according to outdoor ambient temperature, air side heat exchanger refrigerant outlet temperature and the compressor running time.

The defrosting operation ceases when any one of the following three conditions occurs:

- Defrosting operation duration reaches 10 minutes.
- The air side heat exchanger refrigerant outlet temperature is above 8°C for more than 10 seconds.
- The air side heat exchanger refrigerant outlet temperature is above 12°C.



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Table 3-7.3: Component control during defrosting

| Component                         | Wiring diagram label | 5/7/9kW | 12/14/16 kW | Control functions and states                |
|-----------------------------------|----------------------|---------|-------------|---|
| Inverter compressor               | COMP                 | •       | •           | Runs at defrosting operation rotation speed |
| DC fan motor / Upper DC fan motor | FAN1 / FAN_UP        | •       | •           | Off   |
| Lower DC fan motor                | FAN_DOWN             |         | •           |   |
| Electronic expansion valve        | EXV                  | •       | •           | Fully open                                  |
| Four-way valve                    | ST                   | •       | •           | Off   |

### 6.3 Fast DHW Operation

Fast DHW operation is used to quickly meet a requirement for domestic hot water when DHW priority has been set on the user interface. Refer to the Wellea Mono Engineering Data Book Part 3, 7.4 “DHW MODE SETTING Menu”.

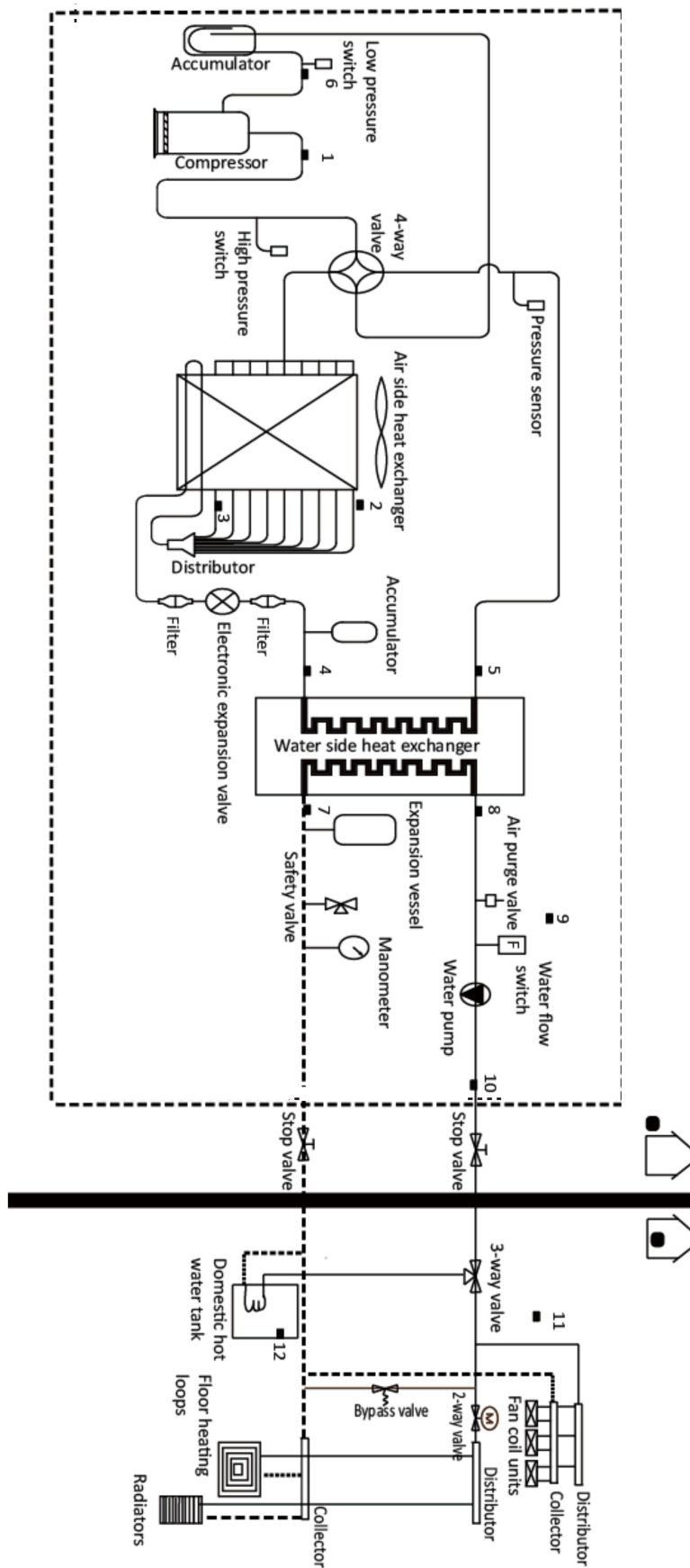
Domestic hot water demand priority can be ended by changing the switch on controller from "on" to "off".

Table 3-7.5: Component control during fast DHW operation

| Component                         | Wiring diagram label | 5/7/9kW | 12/14/16kW | Control functions and states  |
|-----------------------------------|----------------------|---------|------------|---|
| Inverter compressor               | COMP                 | •       | •          | Controlled according to load requirement  |
| DC fan motor / Upper DC fan motor | FAN1 / FAN_UP        | •       | •          | Controlled according to outdoor heat exchanger pipe temperature   |
| Lower DC fan motor                | FAN_DOWN             |         | •          |   |
| Electronic expansion valve        | EXV                  | •       | •          | Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to discharge superheat |
| Four-way valve                    | ST                   | •       | •          | On  |
| Tank electric heater              | TBH                  | •       | •          | On  |

## 7 Role of Temperature Sensors in Control Functions

Figure 3-7.1: Location of the temperature sensors on 5~16KW unit systems



Notes:

1. The names and functions of the temperature sensors labelled 1 to 12 in this figure are detailed in Table 3-7.1.

# Wellea Monobloc

Table 3-7.1: Names and functions of the temperature sensors

| Number | Sensor name <sup>1</sup>   | Sensor code | Mode    | Control functions  |
|--------|--|-------------|---------|--|
| 1      | Discharge pipe temperature sensor  | Tp          | Heating | <ul style="list-style-type: none"> <li>▪ Electronic expansion valve control<sup>2</sup></li> <li>▪ Discharge superheat control</li> </ul>  |
|        |  |             | Cooling | <ul style="list-style-type: none"> <li>▪ Electronic expansion valve control<sup>2</sup></li> <li>▪ Outdoor fan control<sup>3</sup></li> <li>▪ Discharge superheat control</li> </ul>   |
| 2      | Outdoor ambient temperature sensor   | T4          | Heating | <ul style="list-style-type: none"> <li>▪ Compressor startup control<sup>4</sup></li> <li>▪ Compressor output control<sup>5</sup></li> <li>▪ Electronic expansion valve control<sup>2</sup></li> <li>▪ Defrosting operation control<sup>7</sup></li> <li>▪ Low pressure protection control<sup>7</sup></li> <li>▪ Crankcase heater control<sup>9</sup></li> </ul> |
|        |  |             | Cooling | <ul style="list-style-type: none"> <li>▪ Compressor startup control<sup>4</sup></li> <li>▪ Compressor output control<sup>5</sup></li> <li>▪ Electronic expansion valve control<sup>2</sup></li> <li>▪ Outdoor fan control<sup>3</sup></li> <li>▪ Crankcase heater control<sup>9</sup></li> </ul>   |
| 3      | Air side heat exchanger refrigerant outlet temperature sensor                | T3          | Heating | <ul style="list-style-type: none"> <li>▪ Electronic expansion valve control<sup>2</sup></li> <li>▪ Defrosting operation control<sup>7</sup></li> <li>▪ Outdoor fan control<sup>3</sup></li> </ul>  |
|        |  |             | Cooling | <ul style="list-style-type: none"> <li>▪ Compressor output control<sup>5</sup></li> <li>▪ Outdoor fan control<sup>3</sup></li> </ul>   |
| 4      | Water side heat exchanger refrigerant inlet (liquid pipe) temperature sensor | T2          | Heating | <ul style="list-style-type: none"> <li>▪ Compressor output control<sup>5</sup></li> </ul>  |
|        |  |             | DHW     |  |
| 5      | Water side heat exchanger refrigerant outlet (gas pipe) temperature sensor   | T2B         | Heating | <ul style="list-style-type: none"> <li>▪ Freeze prevention control<sup>10</sup></li> </ul>   |
| 6      | Suction pipe temperature sensor  | Th          | Heating | <ul style="list-style-type: none"> <li>▪ Electronic expansion valve control<sup>2</sup></li> </ul>   |
|        |  |             | Cooling |  |
| 7      | Water side heat exchanger water inlet temperature sensor                     | Tw_in       | Heating | <ul style="list-style-type: none"> <li>▪ Freeze prevention control<sup>10</sup></li> </ul>   |
|        |  |             | Cooling |  |
| 8      | Water side heat exchanger water outlet temperature sensor                    | Tw_out      | Heating | <ul style="list-style-type: none"> <li>▪ Compressor output<sup>5</sup> and on/off control<sup>6</sup></li> <li>▪ Freeze prevention control<sup>10</sup></li> </ul>   |
|        |  |             | Cooling |  |
|        |  |             | DHW     |  |
| 9      | Backup electric heater water outlet temperature sensor                       | T1          | Heating | <ul style="list-style-type: none"> <li>▪ Compressor output control<sup>5</sup></li> <li>▪ Backup electric heater control</li> <li>▪ DHW priority control<sup>11</sup></li> <li>▪ Auto mode control</li> </ul>  |
|        |  |             | Cooling | <ul style="list-style-type: none"> <li>▪ Compressor output<sup>5</sup> and on/off control<sup>6</sup></li> <li>▪ Auto mode control</li> </ul>  |
|        |  |             | DHW     | <ul style="list-style-type: none"> <li>▪ Compressor output control<sup>5</sup></li> <li>▪ Backup electric heater control</li> <li>▪ DHW priority control<sup>11</sup></li> </ul>   |
| 10     | Auxiliary heat source water outlet temperature sensor                        | T1B         | Heating | <ul style="list-style-type: none"> <li>▪ Auxiliary heat source control</li> <li>▪ Compressor output control<sup>5</sup></li> </ul>   |
| 11     | Room temperature sensor  | Ta          | Heating | <ul style="list-style-type: none"> <li>▪ Auto mode control</li> <li>▪ Climate related curve</li> <li>▪ Compressor output control<sup>5</sup></li> </ul>  |
|        |  |             | Cooling |  |
| 12     | Domestic hot water tank temperature sensor                                   | T5          | DHW     | <ul style="list-style-type: none"> <li>▪ Disinfection operation control</li> <li>▪ DHW tank immersion heater control</li> <li>▪ Backup electric heater control</li> <li>▪ Auxiliary heat source control</li> <li>▪ Solar energy kit control</li> <li>▪ Compressor output control<sup>5</sup></li> <li>▪ DHW priority control<sup>11</sup></li> </ul>             |

Notes:

1. Sensor names in this service manual referring to refrigerant flow is named according refrigerant flow during cooling operation refer to Part 2, 3 "Refrigerant Flow Diagrams".
2. Refer to Part 3, 4.5 "Electronic Expansion Valve Control".
3. Refer to Part 3, 4.6 "Outdoor Fan Control".
4. Refer to Part 3, 3 "Startup Control".
5. Refer to Part 3, 4.2 "Compressor Output Control".
6. Refer to Part 3, 1 "Stop Operation".
7. Refer to Part 3, 6.2 "Defrosting Operation".
8. Refer to Part 3, 5.2 "Low Pressure Protection Control".
9. Refer to Part 3, 2.1 "Crankcase Heater Control".
10. Refer to Part 3, 2.2 "Freeze Prevention Control".
11. Refer to Part 3, 6.4 "Fast DHW Operation".

# Part 4

# Diagnosis and Troubleshooting

|   |            |
|---|------------|
| <b>1 Outdoor Unit Electric Control Box Layout .....</b> | <b>28</b>  |
| <b>2 Outdoor Unit PCBs .....</b>                        | <b>31</b>  |
| <b>3 Error Code Table .....</b>                         | <b>46</b>  |
| <b>4 Troubleshooting .....</b>                          | <b>48</b>  |
| <b>5 Appendix to Part 4 .....</b>                       | <b>100</b> |

## 1 Outdoor Unit Electric Control Box Layout

AW-WHPM05-H91 / AW-WHPM07-H91 / AW-WHPM09-H91

Figure 4-1.1: Electric control box front view

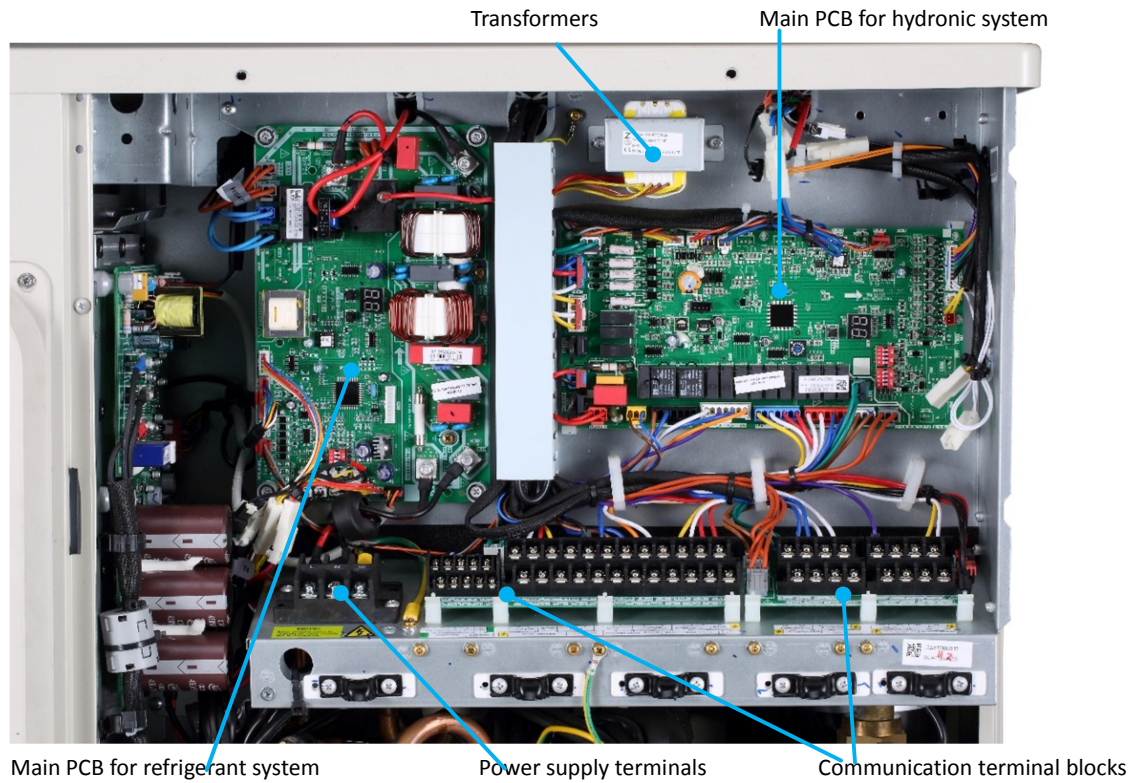
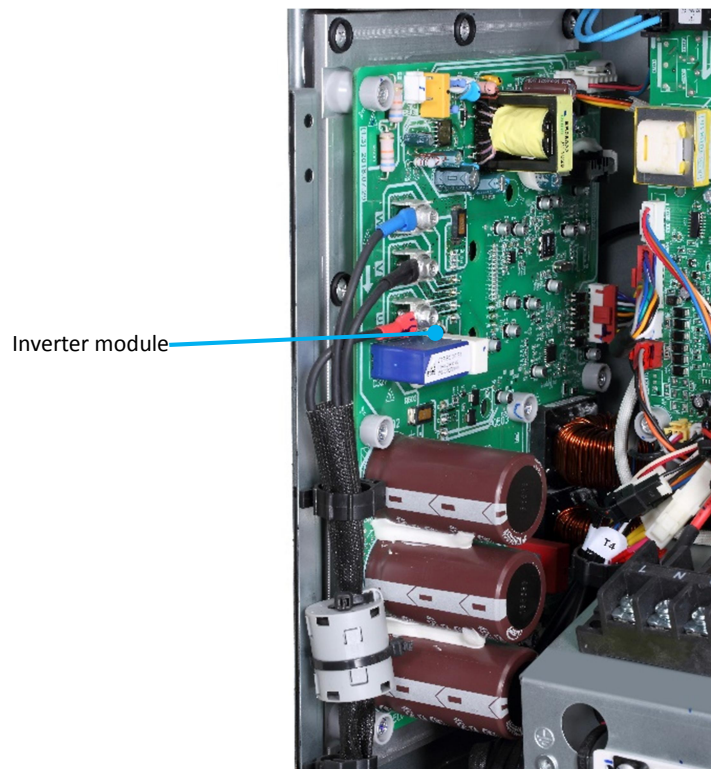
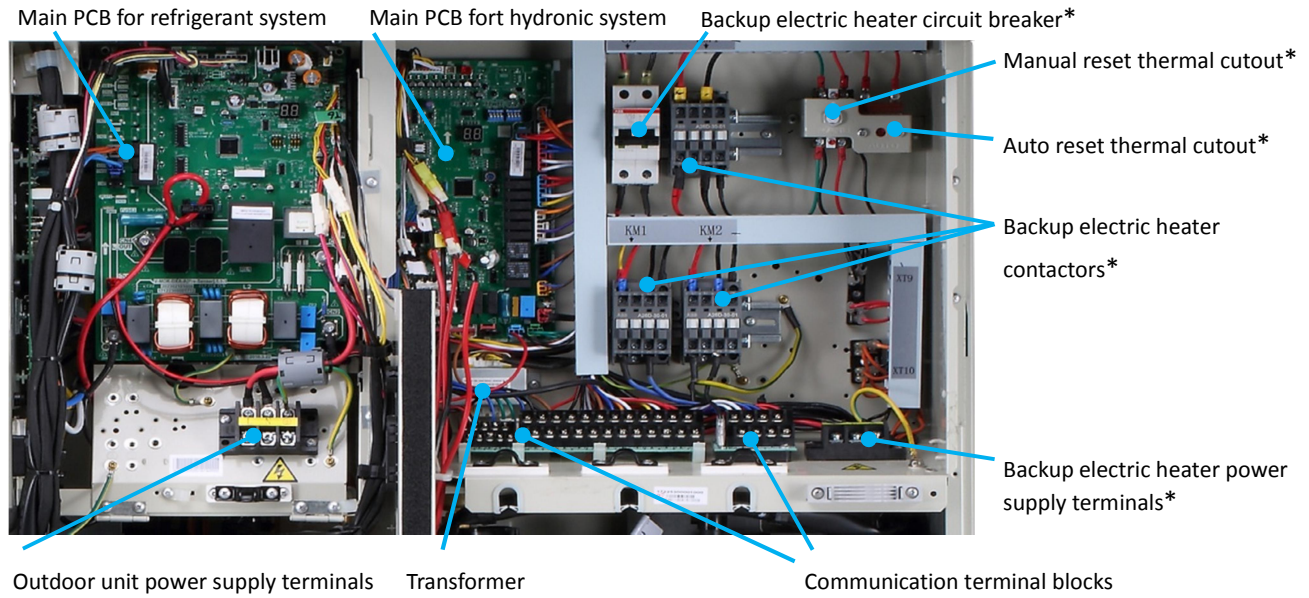


Figure 4-1.2: Electric control box side view



AW-WHPM12-H91 / AW-WHPM14-H91 / AW-WHPM16-H91

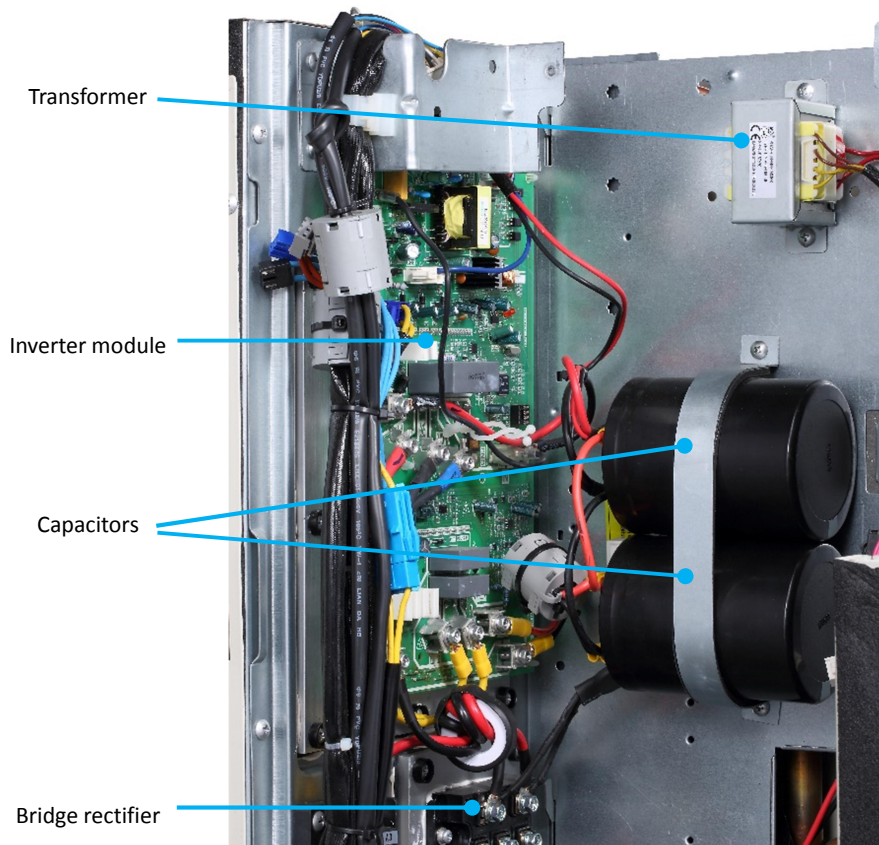
Figure 4-1.3: Electric control box front view



Notes:

1. The components marked with asterisk are applied to the model equipped with backup electric heater.

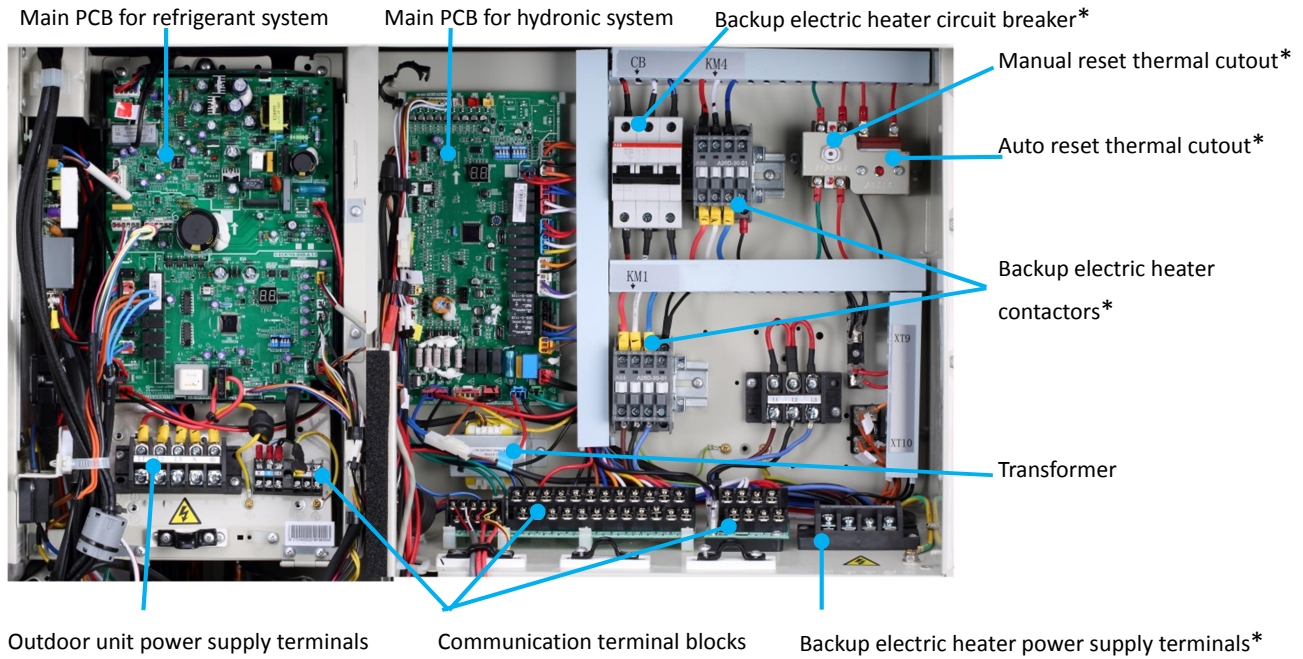
Figure 4-1.4: Electric control box side view



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AW-WHPM12-H93 / AW-WHPM14-H93 / AW-WHPM16-H93

Figure 4-1.5: Electric control box front view – top layer



Notes:

1. The components marked with asterisk are applied to the model equipped with backup electric heater.

Figure 4-1.6: Electric control box front view – bottom layer

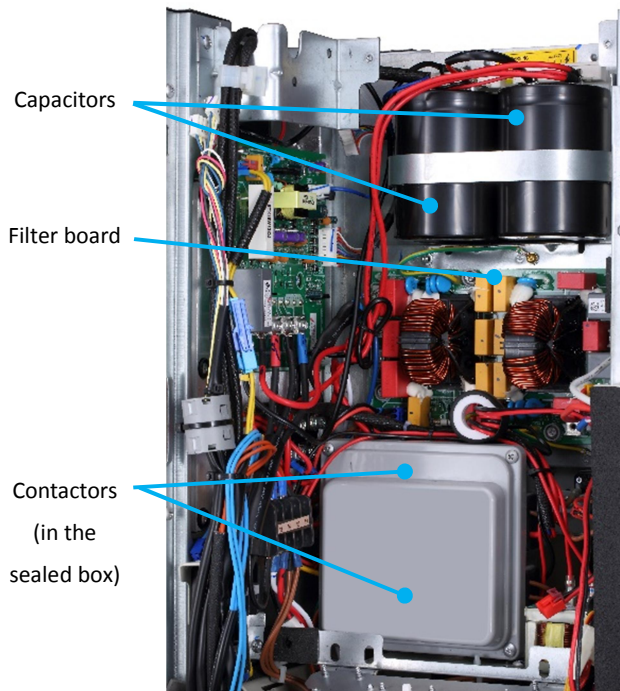
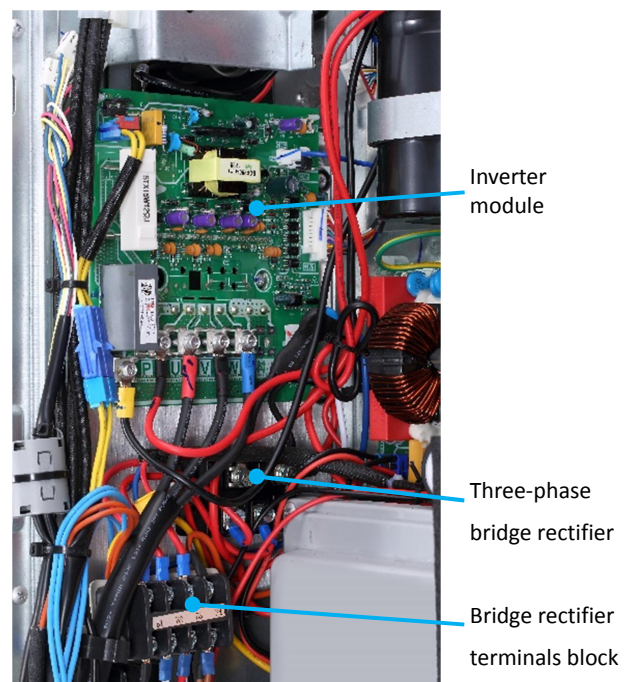


Figure 4-1.7: Electric control box side view



## 2 Outdoor Unit PCBs

### 2.1 Types

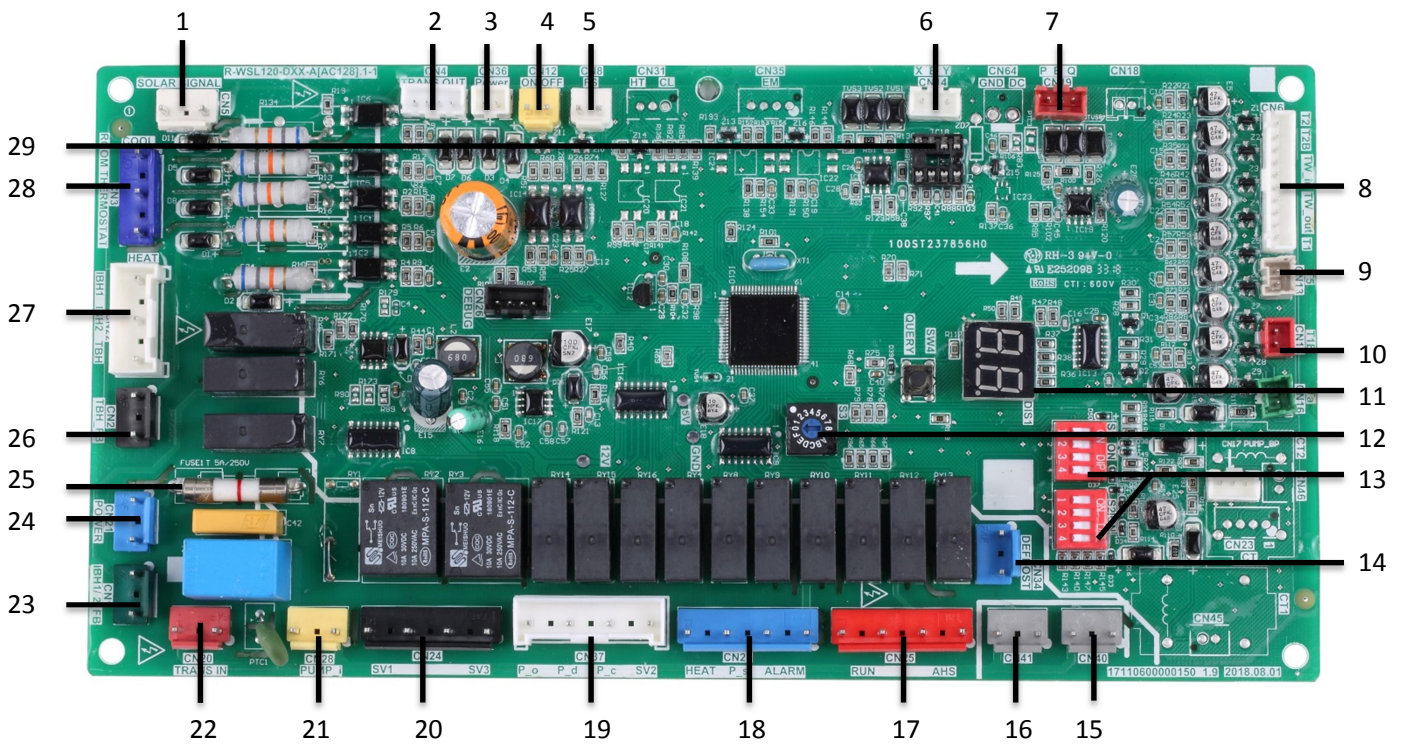
Wellea Mono outdoor units have two main PCBs – one for the hydronic system and one for the refrigerant system. The hydronic system main PCB is the same on all Wellea Mono models. There are three types of refrigerant system main PCB: one for the 5/7/9kW single phase models, one for the 12kW to 16kW single phase models and one for the 12kW to 16kW three phase models.

In addition to the two main PCBs, all models also have an inverter module and the three phase models also have a filter board.

The locations of each PCB in the outdoor unit electric control boxes are shown in Figures 4-1.1 to 4-1.7 in Part 4, 1 “Outdoor Unit Electric Control Box Layout”.

### 2.2 Main PCB for Hydronic System

Figure 4-2.1: Outdoor unit main PCB for hydronic system<sup>1,2</sup>



Notes:

1. This PCB is used on all Wellea Mono models: 5kW to 16kW, single phase and three phase.
2. Label descriptions are given in Table 4-2.1.



# Wellea Monobloc

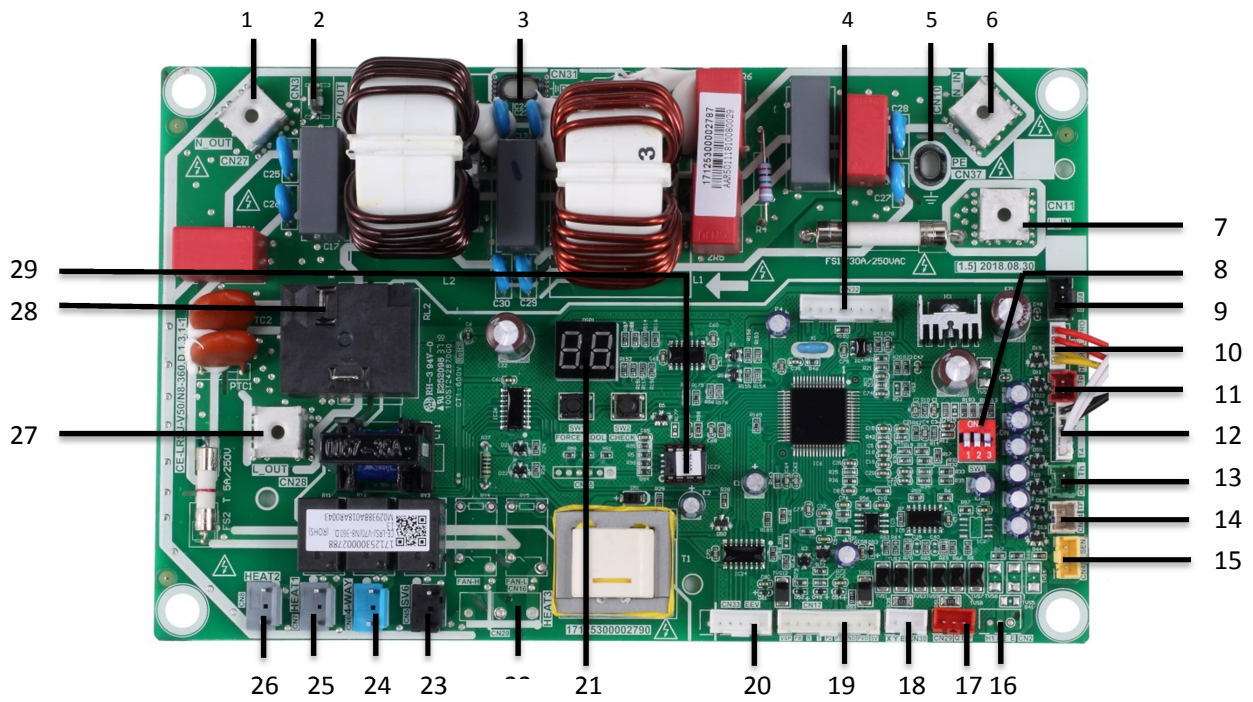
Table 4-2.1: Main PCB for hydronic system

| Label in Figure 4-2.1 | Code   | Content   |
|-----------------------|--------|---|
| 1                     | CN5    | Input port for solar energy   |
| 2                     | CN4    | Output port for transformer   |
| 3                     | CN36   | Power supply port for the wired controller  |
| 4                     | CN12   | Port for remote switch  |
| 5                     | CN8    | Port for flow switch  |
| 6                     | CN14   | Port for communication with the wired controller  |
| 7                     | CN19   | Port for communication with PCB for refrigerant system  |
| 8                     | CN6    | Port for temp. sensors(TW_out, TW_in, T1, T2, T2B)  |
| 9                     | CN13   | Port for temp. sensors(T5, domestic hot water tank temp. sensor)  |
| 10                    | CN15   | Port for temp. sensors(T1B, the final outlet temp. sensor)  |
| 11                    | DIS1   | Digital display   |
| 12                    | S3     | Rotary dip switch   |
| 13                    | S1, S2 | DIP switch  |
| 14                    | CN34   | Output port for deforst   |
| 15                    | CN40   | Port for anti-freeze electric heating tape(internal)  |
| 16                    | CN41   | Port for anti-freeze electric heating tape(internal)  |
| 17                    | CN25   | Output port for external heating source/ Output for operation   |
| 18                    | CN27   | Port for anti-freeze electric heating tape(external)/ port for solar energy pump/ output port for re-mote alarm |
| 19                    | CN37   | Port for external circulted pump (P_o)/ pipe pump(P_d)/ mix pump(P_c) / 2-way valve SV2                         |
| 20                    | CN24   | Port for SV1(3-way valve) and SV3   |
| 21                    | CN28   | Port for internal pump  |
| 22                    | CN20   | Input port for transformer  |
| 23                    | CN1    | Feedback port for temperature switch  |
| 24                    | CN21   | Port for power supply   |
| 25                    | FUSE1  | Fuse  |
| 26                    | CN2    | Feedback port for external temp. switch(shorted in default)   |
| 27                    | CN22   | Control port for backup heater/ booster heater  |
| 28                    | CN3    | Control port for room thermostat  |
| 29                    | IC18   | EEPROM  |

### 2.3 Main PCBs for Refrigerant System, Inverter Modules and Filter Boards

AW-WHPM05-H91 / AW-WHPM07-H91 / AW-WHPM09-H91

Figure 4-2.2: 5/7/9kW outdoor unit main PCB for refrigerant system<sup>1</sup>



Notes:

1. Label descriptions are given in Table 4-2.2.

# Wellea Monobloc

Table 4-2.2: 5/7/9kW outdoor unit main PCB for refrigerant system

| Label in Figure<br>4-2.2 | Code | Content  |
|--------------------------|------|--|
| 1                        | CN27 | Output port N for invert module PCB                              |
| 2                        | CN3  | Output port N for hydro-box control board                        |
| 3                        | CN31 | Port for ground wire   |
| 4                        | CN32 | Port for IC programming  |
| 5                        | CN37 | Port for ground wire   |
| 6                        | CN10 | Input port for neutral wire                                      |
| 7                        | CN11 | Input port for live wire   |
| 8                        | SW3  | DIP switch   |
| 9                        | CN24 | Input port for +12V/5V   |
| 10                       | CN13 | Port for low pressure switch and high pressure switch            |
| 11                       | CN8  | Port for Tp temp. sensor   |
| 12                       | CN9  | Port for outdoor ambient temp. sensor and condenser temp. sensor |
| 13                       | CN1  | Port for Th temp. sensor   |
| 14                       | CN14 | Port for TF temp. sensor   |
| 15                       | CN4  | Port for pressure sensor   |
| 16                       | CN2  | Reserved   |
| 17                       | CN29 | Port for communication with hydro-box control board              |
| 18                       | CN30 | Reserved   |
| 19                       | CN17 | Port for communication with invert module PCB                    |
| 20                       | CN33 | Port for electrical expansion valve                              |
| 21                       | DSP1 | Digital display  |
| 23                       | CN5  | Port for SV6 valve   |
| 24                       | CN6  | Port for 4-way valve   |
| 25                       | CN7  | Port for compressor electric heating tape1                       |
| 26                       | CN8  | Port for compressor electric heating tape2                       |
| 27                       | CN28 | Output port L for invert module PCB                              |
| 28                       | RL2  | Output port L for hydro-box control board                        |
| 29                       | IC23 | EEPROM   |

Figure 4-2.3: 5/7/9kW outdoor unit inverter module

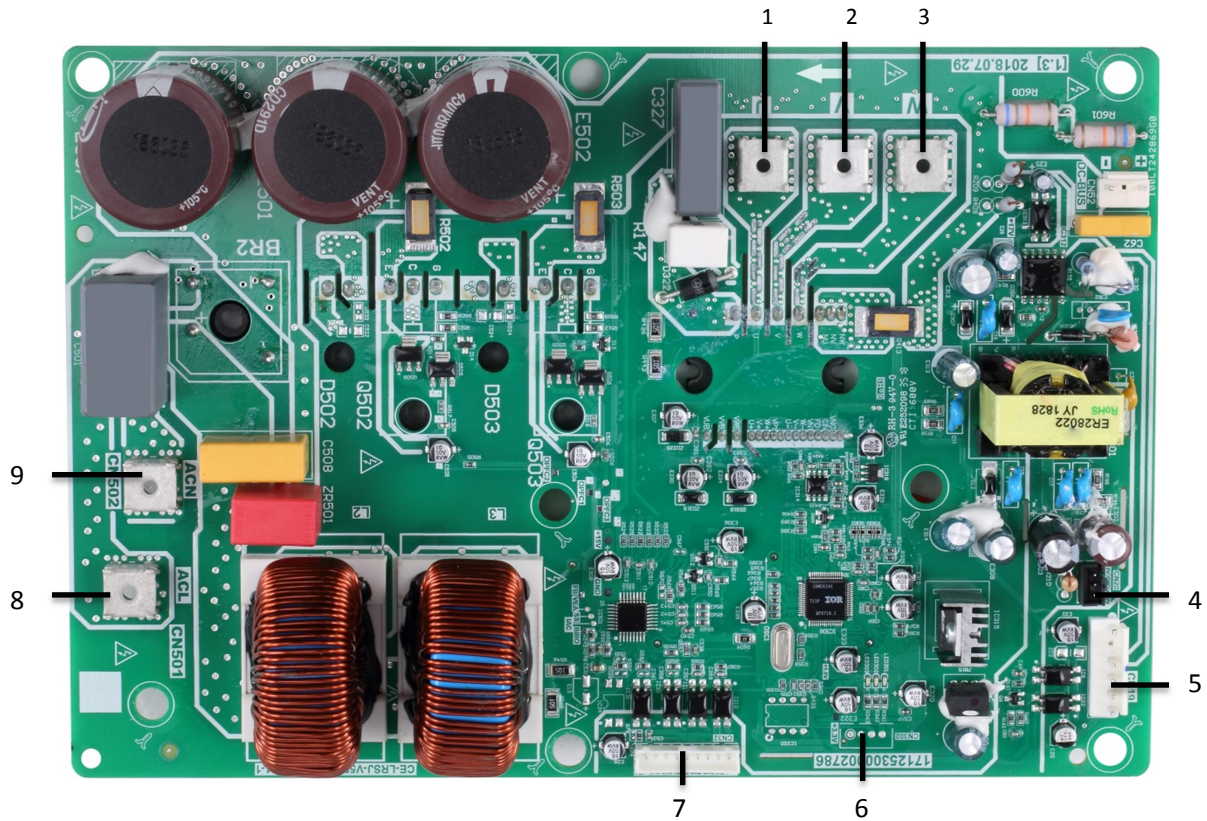


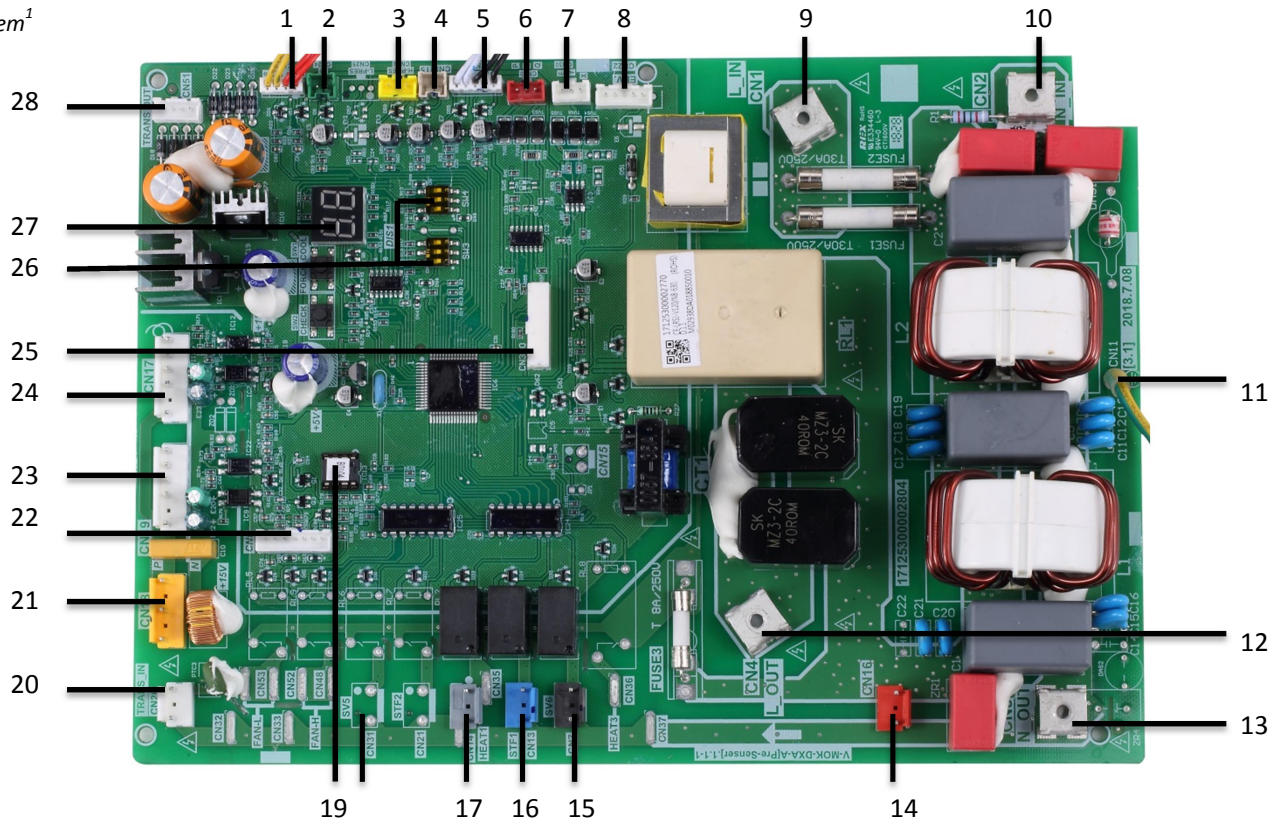
Table 4-2.3: 5/7/9kW outdoor unit inverter module

| Label in Figure 4-2.3 | Code  | Content  |
|-----------------------|-------|--|
| 1                     | U     | Compressor connection port U                           |
| 2                     | V     | Compressor connection port V                           |
| 3                     | W     | Compressor connection port W                           |
| 4                     | CN20  | Output port for +12V/5V(CN20)                          |
| 5                     | CN19  | Port for fan   |
| 6                     | CN302 | Reserved   |
| 7                     | CN32  | Port for communication with PCB for refrigerant system |
| 8                     | CN501 | Input port L for rectifier bridge                      |
| 9                     | CN502 | Input port N for rectifier bridge                      |

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AW-WHPM12-H91 / AW-WHPM14-H91 / AW-WHPM16-H91

Figure 4-2.4: MHC-V12( 14, 16)W/D2N8 outdoor unit main PCB for refrigerant system<sup>1</sup>



Notes:

1. Label descriptions are given in Table 4-2.4.

Table 4-2.4: 12/14/16kW H91 outdoor unit main PCB for refrigerant system

| Label in Figure 4-2.4 | Code       | Content  |
|-----------------------|------------|--|
| 1                     | CN12       | Port for low pressure switch and rapid detection                 |
| 2                     | CN24       | Port for Th temp. sensor   |
| 3                     | CN28       | Port for pressure sensor   |
| 4                     | CN8        | Port for TP temp. sensor   |
| 5                     | CN9        | Port for outdoor ambient temp. sensor and condenser temp. sensor |
| 6                     | CN10       | Port for communication with hydro-box control board              |
| 7                     | CN30       | Reserved   |
| 8                     | CN22       | Port for electrical expansion valve                              |
| 9                     | CN1        | Input port for live wire   |
| 10                    | CN2        | Input port for neutral wire                                      |
| 11                    | CN11       | Ground wire  |
| 12                    | CN4        | Output port for live wire  |
| 13                    | CN3        | Output port for neutral wire                                     |
| 14                    | CN16       | Power supply port for hydro-box control board                    |
| 15                    | CN13       | Port for SV6 value   |
| 16                    | CN13       | Port for 4-way value   |
| 17                    | CN14       | Port for compressor electrical heating tape                      |
| 19                    | IC13       | EEPROM   |
| 20                    | CN26       | Input port for transformer                                       |
| 21                    | CN18       | Power supply port for fan  |
| 22                    | CN6        | Port for communication with invert module PCB                    |
| 23                    | CN19       | Port for down fan  |
| 24                    | CN17       | Port for up fan  |
| 25                    | CN300      | Port for IC programming  |
| 26                    | SW3<br>SW4 | DIP switch   |
| 27                    | DIS1       | Digital display  |
| 28                    | CN51       | Output port for transformer                                      |

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Figure 4-2.5: 12/14/16kW H91 outdoor unit inverter module

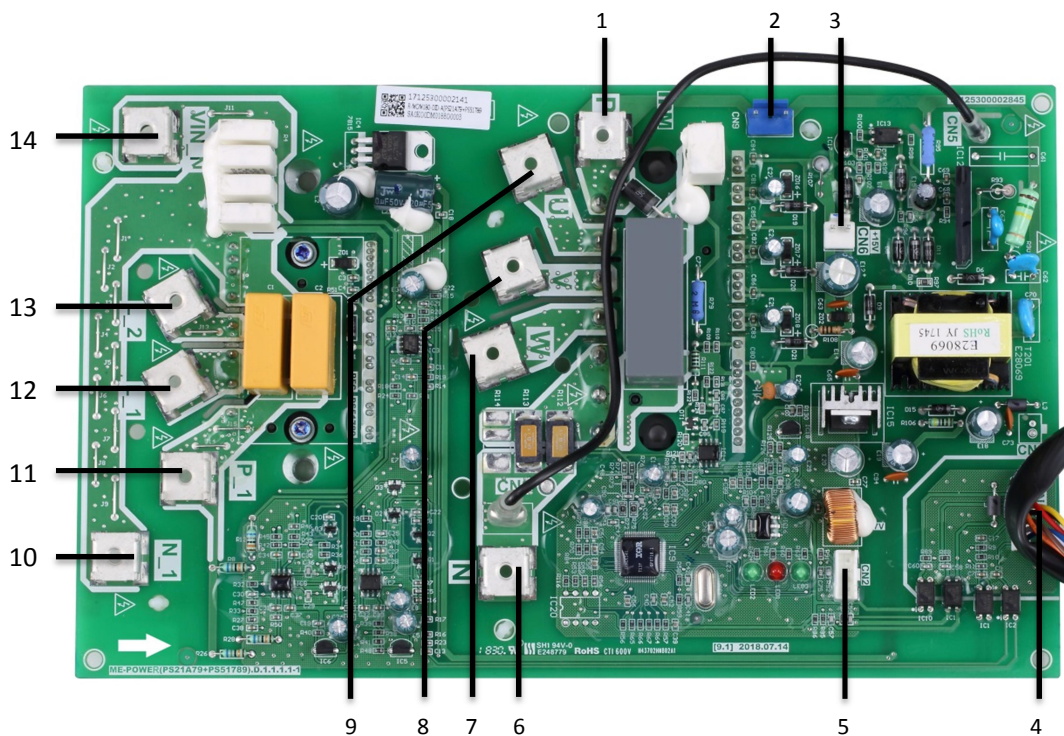
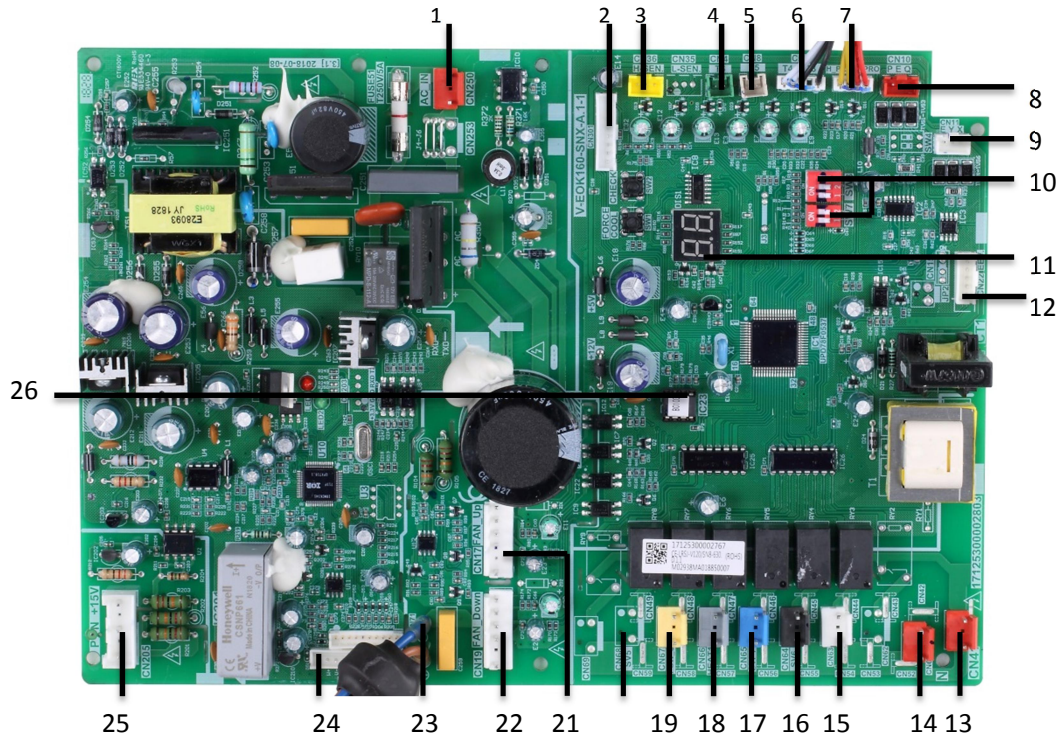


Table 4-2.5: 12/14/16kW H91 outdoor unit inverter module

| Label in Figure 4-2.5 | Code  | Content  |
|-----------------------|-------|--|
| 1                     | P     | Input port P for IPM module                            |
| 2                     | CN9   | Input port for high pressure switch                    |
| 3                     | CN6   | Output port for +15V                                   |
| 4                     | CN1   | Port for communication with PCB for refrigerant system |
| 5                     | CN2   | Reserved   |
| 6                     | N     | Input port N for IPM module                            |
| 7                     | W     | Compressor connection port W                           |
| 8                     | V     | Compressor connection port V                           |
| 9                     | U     | Compressor connection port U                           |
| 10                    | N_1   | Output port N for PFC module                           |
| 11                    | P_1   | Output port P for PFC module                           |
| 12                    | L_1   | Input port for PFC inductance L_1                      |
| 13                    | L_2   | Input port for PFC inductance L_2                      |
| 14                    | VIN-N | Input port N for PFC module                            |

AW-WHPM12-H93 / AW-WHPM14-H93 / AW-WHPM16-H93

Figure 4-2.6: 12/14/16kW H93 outdoor unit main PCB for refrigerant system<sup>1</sup>



Notes:

1. Label descriptions are given in Table 4-2.6.



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Table 4-2.6: 12/14/16kW H93 outdoor unit main PCB for refrigerant system

| Label in Figure 4-2.6 | Code       | Content  |
|-----------------------|------------|--|
| 1                     | CN250      | Power supply port for PCB for refrigerant system                 |
| 2                     | CN301      | Port for IC programming  |
| 3                     | CN36       | Port for pressure sensor   |
| 4                     | CN4        | Port for Th temp. sensor   |
| 5                     | CN8        | Port for TP temp. sensor   |
| 6                     | CN9        | Port for outdoor ambient temp. sensor and condenser temp. sensor |
| 7                     | CN6        | Port for low pressure switch and rapid detection                 |
| 8                     | CN10       | Port for communication with hydro-box control board              |
| 9                     | CN11       | Reserved   |
| 10                    | SW7<br>SW8 | DIP switch   |
| 11                    | DIS1       | Digital display  |
| 12                    | CN22       | Port for electrical expansion valve                              |
| 13                    | CN41       | Port for power supply  |
| 14                    | CN61       | Power supply port for hydro-box control board                    |
| 15                    | CN63       | Out port for PFC contactor coil                                  |
| 16                    | CN64       | Out port for P_line contactor coil                               |
| 17                    | CN65       | Port for 4-way valve   |
| 18                    | CN66       | Port for electric heating tape                                   |
| 19                    | CN67       | PTC control  |
| 21                    | CN17       | Port for up fan  |
| 22                    | CN19       | Port for down fan  |
| 23                    | CN70\71    | Power supply port for module                                     |
| 24                    | CN201      | Port for communication with invert module PCB                    |
| 25                    | CN205      | Port for voltage check   |
| 26                    | IC23       | EEPROM   |

Figure 4-2.7: 12/14/16kW H93 outdoor unit inverter module

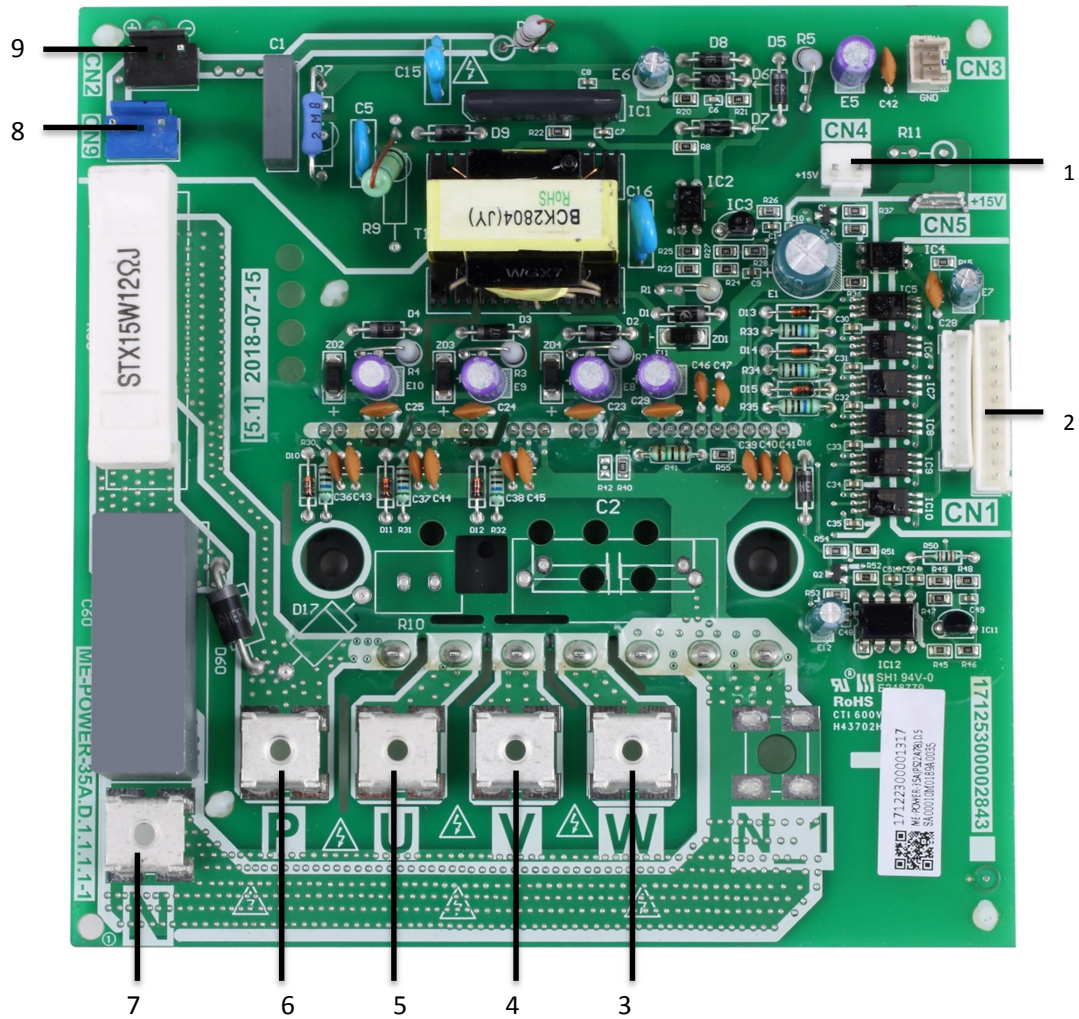


Table 4-2.7: 12/14/16kW H93 outdoor unit inverter module

| Label in Figure 4-2.7 | Code | Content  |
|-----------------------|------|--|
| 1                     | CN4  | Output port for +15V                                   |
| 2                     | CN1  | Port for communication with PCB for refrigerant system |
| 3                     | W    | Compressor connection port W                           |
| 4                     | V    | Compressor connection port V                           |
| 5                     | U    | Compressor connection port U                           |
| 6                     | P    | Input port P for IPM module                            |
| 7                     | N    | Input port N for IPM module                            |
| 8                     | CN9  | Input port N for high pressure switch                  |
| 9                     | CN2  | Power for switching power supply                       |

# Wellea Monobloc

Figure 4-2.8: 12/14/16kW H93 outdoor unit filter board

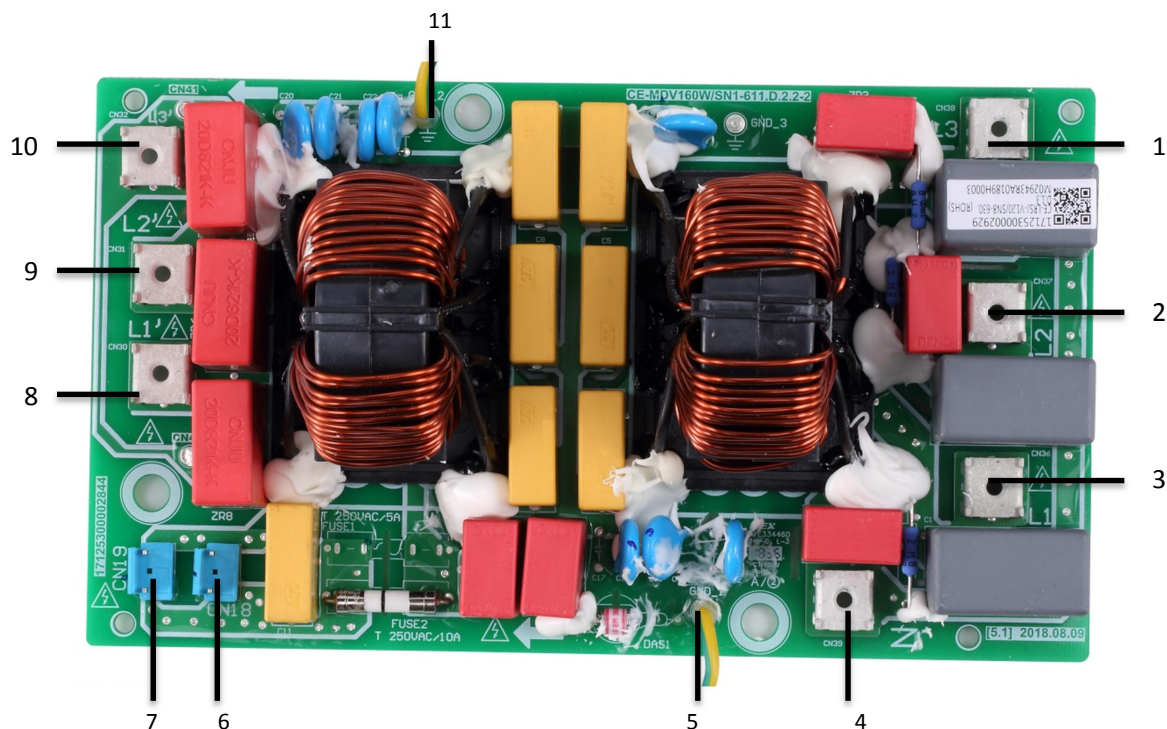


Table 4-2.8: 12/14/16kW H93 outdoor unit filter board

| Label in Figure 4-2.8 | Code  | Content                                  |
|-----------------------|-------|--|
| 1                     | L3    | Power supply L3                          |
| 2                     | L2    | Power supply L2                          |
| 3                     | L1    | Power supply L1                          |
| 4                     | N     | Power supply N                           |
| 5                     | GND_1 | Ground wire                              |
| 6                     | CN18  | Power supply port for load               |
| 7                     | CN19  | Power supply port for main control board |
| 8                     | L1'   | Power filtering output L1'               |
| 9                     | L2'   | Power filtering output L2'               |
| 10                    | L3'   | Power filtering output L3'               |
| 11                    | GND_2 | Ground wire                              |

**2.4 Check Buttons**

**2.4.1 Main PCB for hydronic system SW4 system check button**

Button SW4 is used to check the parameters of the hydronic system. Refer to Table 4-2.1 First, press Button SW4 for 3 seconds and the first parameter (operating mode) will be displayed. Then, on each subsequent press, the next parameter is displayed.

*Table 4-2.9: SW4 system check*

| Number | Parameters displayed on digital display   | Remarks  |
|--------|---|--|
| 1      | Operating mode  | 0: off; 2: cooling; 3: heating; 5: DHW.  |
| 2      | Output requirement before correction (kW)   | Actual value = value displayed   |
| 3      | Corrected output requirement (kW)   | Actual value = value displayed   |
| 4      | Wellea Mono leaving water temperature (°C)  | Actual value = value displayed   |
| 5      | Auxiliary heating source leaving water temperature (°C)   | Actual value = value displayed   |
| 6      | Target leaving water temperature calculated from climate-related curves (°C)  | Actual value = value displayed   |
| 7      | Room temperature (°C)   | Actual value = value displayed   |
| 8      | DHW tank temperature (°C)   | Actual value = value displayed   |
| 9      | Heating mode: Water side heat exchanger refrigerant inlet temperature (°C)<br>Cooling mode: Water side heat exchanger refrigerant outlet temperature (°C) | Actual value = value displayed   |
| 10     | Heating mode: Water side heat exchanger refrigerant outlet temperature (°C)<br>Cooling mode: Water side heat exchanger refrigerant inlet temperature (°C) | Actual value = value displayed   |
| 11     | Water side heat exchanger water outlet temperature (°C)   | Actual value = value displayed   |
| 12     | Water side heat exchanger water inlet temperature (°C)  | Actual value = value displayed   |
| 13     | Outdoor ambient temperature (°C)  | <ul style="list-style-type: none"> <li>▪ When no decimal point is displayed:                             <ul style="list-style-type: none"> <li>• Temperature is <math>\geq -9^{\circ}\text{C}</math></li> <li>• Actual value = value displayed</li> </ul> </li> <li>▪ When decimal point is displayed between the two digits:                             <ul style="list-style-type: none"> <li>• Temperature is <math>\leq -10^{\circ}\text{C}</math></li> <li>• Actual value = value displayed x -10</li> <li>• Example: "1.2" indicates <math>-12^{\circ}\text{C}</math></li> </ul> </li> </ul> |
| 14     | Backup electric heater first element current (A)  | Actual value = value displayed   |
| 15     | Backup electric heater second element current (A)   | Actual value = value displayed   |
| 16     | Most recent code  | "--" is displayed if no error or protection events have occurred since start-up  |
| 17     | Error or protection code previous to most recent code   | "--" is displayed if no error or protection events have occurred since start-up  |
| 18     | Error or protection code previous to 17   | "--" is displayed if no error or protection events have occurred since start-up  |
| 19     | Hydronic system main PCB software version   |  |
| 20     | ----  |  |

# Wellea Monobloc

## 2.4.2 Main PCB for refrigerant system SW2 system check button

Button SW2 is used to check the parameters of the refrigerant system. Refer to Table 4-2.2 First, press Button SW2 for 3 seconds and the first parameter (operating mode) will be displayed. Then, on each subsequent press, the next parameter is displayed.

Table 4-2.10: SW2 system check

| Number | Parameters displayed on digital display   | Remarks  |
|--------|---|--|
| 1      | Operating mode  | 0: standby; 2: cooling; 3: heating; 4 forced cooling.  |
| 2      | Fan speed index   | Refer to Note 1  |
| 3      | Compressor target speed command from hydronic system (rps)  | Actual value = value displayed   |
| 4      | Compressor target speed after restriction by the compressor output control (rps)  | Actual value = value displayed   |
| 5      | Heating mode: Air side heat exchanger refrigerant inlet temperature (°C)<br>Cooling mode: Air side heat exchanger refrigerant outlet temperature (°C) | Actual value = value displayed   |
| 6      | Outdoor ambient temperature (°C)  | <ul style="list-style-type: none"> <li>▪ When no decimal point is displayed: <ul style="list-style-type: none"> <li>• Temperature is <math>\geq -9^{\circ}\text{C}</math></li> <li>• Actual value = value displayed</li> </ul> </li> <li>▪ When decimal point is displayed between the two digits: <ul style="list-style-type: none"> <li>• Temperature is <math>\leq -10^{\circ}\text{C}</math></li> <li>• Actual value = value displayed <math>\times -10</math></li> <li>• Example: "1.2" indicates <math>-12^{\circ}\text{C}</math></li> </ul> </li> </ul> |
| 7      | Discharge temperature (°C)  | When the temperature $< 100^{\circ}\text{C}$ , actual value = value displayed. When the temperature $\geq 100^{\circ}\text{C}$ , actual value = value displayed $\times 10$  |
| 8      | Suction temperature (°C)  | Actual value = value displayed   |
| 9      | TF  | For 5/7/9kW, module temperature is displayed if no error has occurred and "—" is displayed if error has occurred.<br>For 12/14/16kW, "—" is displayed.   |
| 10     | EXV position  | Steps = value displayed $\times 8$   |
| 11     | Input current (A)   | Actual value = value displayed   |
| 12     | Compressor current (A)  | Actual value = value displayed   |
| 13     | Input voltage   | Actual value = value displayed $\times 10$   |
| 14     | DC voltage  | Actual value = value displayed $\times 10$   |
| 15     | Air side heat exchanger refrigerant pressure (MPa)  | Actual value = value displayed   |
| 16     | Refrigerant system main PCB software version  |  |
| 17     | Most recent error or protection code  | "nn" is displayed if no error or protection events have occurred since start-up  |
| 18     | --  |  |

Notes:

1. The fan speed index is related to the fan speed in rpm as described in Table 3-5.3 in Part 3, 5.6 "Outdoor Fan Control".

### 2.4.3 Digital Display Output

Table 4-2.11: Digital display output in different operating states

| Outdoor unit state  | Parameters displayed on hydronic system DSP1 | Parameters displayed on refrigerant system DSP1         |
|---------------------|--|---|
| On standby          | 0  | 0   |
| Normal operation    | Leaving water temperature (°C)               | Running speed of the compressor in rotations per second |
| Error or protection | Error or protection code                     | Error or protection code                                |
| System check        | Refer to Table 4-2.9                         | Refer to Table 4-2.10                                   |



### 2.5 DIP Switch Settings

The rotating coded switch S3(0-F) on the main control board of hydraulic module is used for setting the modbus address. By default the units have this coded switch positioned=0, but this corresponds to the modbus address 16, while the others positions corresponds the number, e.g. pos=2 is address 2, pos=5 is address 5.

Figure 4-2.9 Rotating switch



Figure 4-2.10: Connection

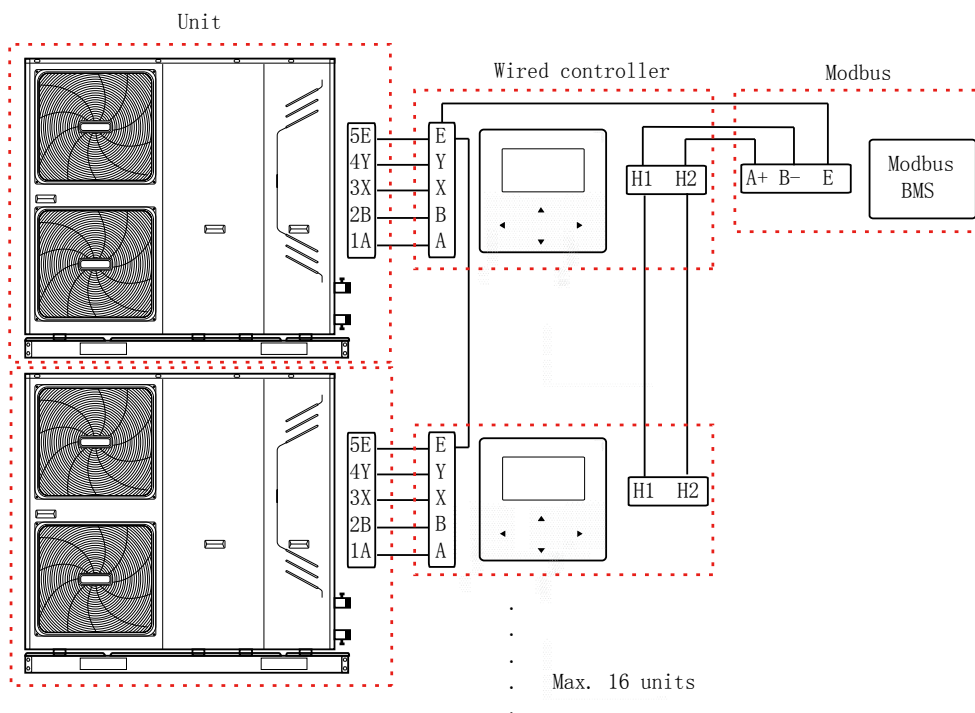
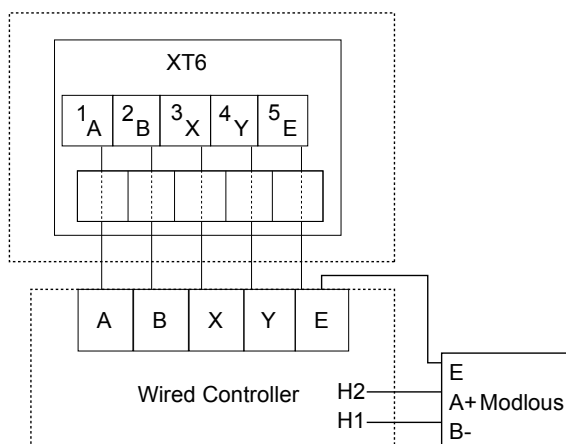


Figure 4-2.11: Wiring



## 3 Error Code Table

Table 4-3.1: Error code table

| Error code | Serial number | Content <sup>1</sup>   | Displayed on   | Remarks                        |
|------------|---------------|--|--|--------------------------------|
| C7         | 65            | Transducer module temperature too high protect   | User interface and refrigerant system main PCB                           | Contact your local dealer      |
| E0<br>E8   | 1<br>9        | Water flow failure   | User interface and hydronic system main PCB                              |                                |
| E1         | 2             | Phase sequence error   | User interface and refrigerant system main PCB                           | Only applies to 3-phase models |
| E2         | 3             | Communication error between outdoor unit and user interface  | User interface and hydronic system main PCB                              |                                |
| E3         | 4             | Backup electric heater exchanger water outlet temperature sensor error                                 | User interface and hydronic system main PCB                              | Sensor T1                      |
| E4         | 5             | Domestic hot water tank temperature sensor error   | User interface and hydronic system main PCB                              | Sensor T5                      |
| E5         | 6             | Air side heat exchanger refrigerant outlet temperature sensor error                                    | User interface and refrigerant system main PCB                           | Sensor T3                      |
| E6         | 7             | Outdoor ambient temperature sensor error   | User interface and refrigerant system main PCB                           | Sensor T4                      |
| E9         | 10            | Suction pipe temperature sensor error  | User interface and refrigerant system main PCB                           | Sensor Th                      |
| EA         | 11            | Discharge pipe temperature sensor error  | User interface and refrigerant system main PCB                           | Sensor Tp                      |
| Ed         | 14            | Water side heat exchanger water inlet temperature sensor error   | User interface and hydronic system main PCB                              | Sensor Tw_in                   |
| EE         | 15            | Hydronic system EEPROM error   | User interface and hydronic system main PCB                              |                                |
| F1         | 116           | DC generatrix voltage is too low   | User interface and refrigerant system main PCB                           |                                |
| H0         | 39            | Communication error between refrigerant system main control chip and hydronic system main control chip | User interface, refrigerant system main PCB and hydronic system main PCB |                                |
| H1         | 40            | Communication error between refrigerant system main control chip and inverter driver chip              | User interface and refrigerant system main PCB                           |                                |
| H2         | 41            | Water side heat exchanger refrigerant inlet (liquid pipe) temperature sensor error                     | User interface and hydronic system main PCB                              | Sensor T2                      |
| H3         | 42            | Water side heat exchanger refrigerant outlet (gas pipe) temperature sensor error                       | User interface and hydronic system main PCB                              | Sensor T2B                     |
| H5         | 44            | Room temperature sensor error  | User interface and hydronic system main PCB                              | Sensor Ta                      |
| H6<br>HH   | 45<br>55      | DC fan error   | User interface and refrigerant system main PCB                           |                                |
| H7         | 46            | Abnormal main circuit voltage  | User interface and refrigerant system main PCB                           |                                |

Table continued on next page ...

Table 4-3.1: Error code table (continued)

|    |    |  |  |  |
|----|----|--|--|--|
| H8 | 47 | Pressure sensor error  | User interface and refrigerant system main PCB |  |
| H9 | 48 | Auxiliary heat source water outlet temperature sensor error  | User interface and hydronic system main PCB    | Sensor T1B   |
| HA | 49 | Water side heat exchanger water outlet temperature sensor error  | User interface and hydronic system main PCB    | Sensor Tw_out  |
| HF | 54 | Refrigerant system EEPROM error  | User interface and refrigerant system main PCB |  |
| P0 | 20 | Low pressure protection  | User interface and refrigerant system main PCB |  |
| HP | 57 |  |  |  |
| P1 | 21 | High pressure protection   | User interface and refrigerant system main PCB |  |
| P3 | 23 | Compressor current protection  | User interface and refrigerant system main PCB |  |
| P4 | 24 | Discharge temperature protection   | User interface and refrigerant system main PCB |  |
| P5 | 25 | High temperature difference between water side heat exchanger water inlet and water outlet temperatures protection | User interface and hydronic system main PCB    |  |
| P6 | 26 | Inverter module protection   | User interface                                 | Displayed on user interface when any of L0, L1, L2, L4, L5, L7, L8 or L9 occur |
| H4 | 43 |  |  |  |
| L0 | -  | Inverter module protection   | Refrigerant system main PCB                    |  |
| L1 | -  | DC bus low voltage protection  | Refrigerant system main PCB                    |  |
| L2 | -  | DC bus high voltage protection   | Refrigerant system main PCB                    |  |
| L4 | -  | MCE error  | Refrigerant system main PCB                    |  |
| L5 | -  | Zero speed protection  | Refrigerant system main PCB                    |  |
| L7 | -  | Phase sequence error   | Refrigerant system main PCB                    |  |
| L8 | -  | Compressor frequency variation greater than 15Hz within one second protection                                      | Refrigerant system main PCB                    |  |
| L9 | -  | Actual compressor frequency differs from target frequency by more than 15Hz protection                             | Refrigerant system main PCB                    |  |
| Pb | 31 | Water side heat exchanger anti-freeze protection   | User interface and hydronic system main PCB    |  |
| Pd | 33 | High temperature protection of refrigerant outlet temperature of condenser in cooling mode                         | User interface and refrigerant system main PCB |  |
| PP | 38 | Water side heat exchanger inlet temperature is higher than outlet temperature in heating mode                      | user interface and hydronic system main PCB    |  |

**Notes:**

1. Sensor names in this service manual referring to refrigerant flow is named according refrigerant flow during cooling operation refer to Part 2, 3 "Refrigerant Flow Diagrams".
2. When the error code appears, the error code corresponding to the error code can be obtained through the H1H2 port by using the host computer to query the wired controller register.



## 4 Troubleshooting

### 4.1 Warning

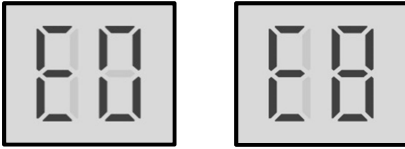
#### Warning



- All electrical work must be carried out by competent and suitably qualified, certified and accredited professionals and in accordance with all applicable legislation (all national, local and other laws, standards, codes, rules, regulations and other legislation that apply in a given situation).
- Power-off the outdoor units before connecting or disconnecting any connections or wiring, otherwise electric shock (which can cause physical injury or death) may occur or damage to components may occur.

## 4.2 E0, E8 Troubleshooting

### 4.2.1 Digital display output



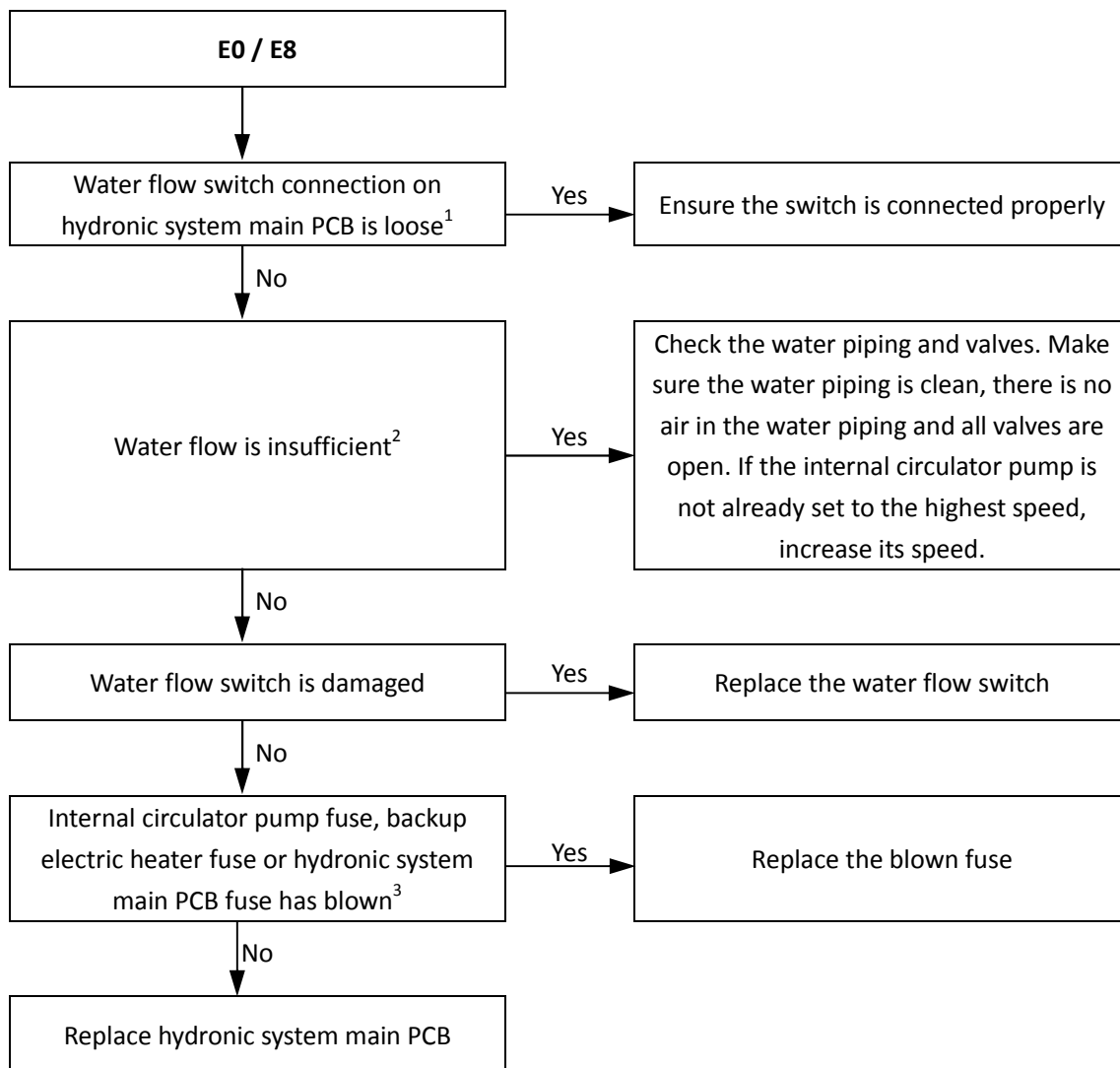
### 4.2.2 Description

- Water flow failure.
- E0 indicates E8 has displayed 3 times. When an E0 error occurs, a manual system restart is required before the system can resume operation.
- Wellea Mono stops running.
- Error code is displayed on hydronic system main PCB and user interface.

### 4.2.3 Possible causes

- The wire circuit is short connected or open.
- Water flow rate is too low.
- Water flow switch damaged.

## 4.2.4 Procedure



### Notes:

1. Water flow switch connection is port CN8 on the main PCB for hydronic system (labeled 5 in Figure 4-2.1 in Part 4, 2.2 "Main PCB for Hydronic System").
2. Check water pressure on the manometer. If the water pressure is not > 1 bar, water flow is insufficient. Refer to Figure 2-1.2 and 2-1.6 in Part 2, 1 "Layout of Functional Components".
3. The fuse is labeled 25 in Figure 4-2.1 in Part 4, 2.2 "Main PCB for Hydronic System".

## 4.3 E1 Troubleshooting

### 4.3.1 Digital display output



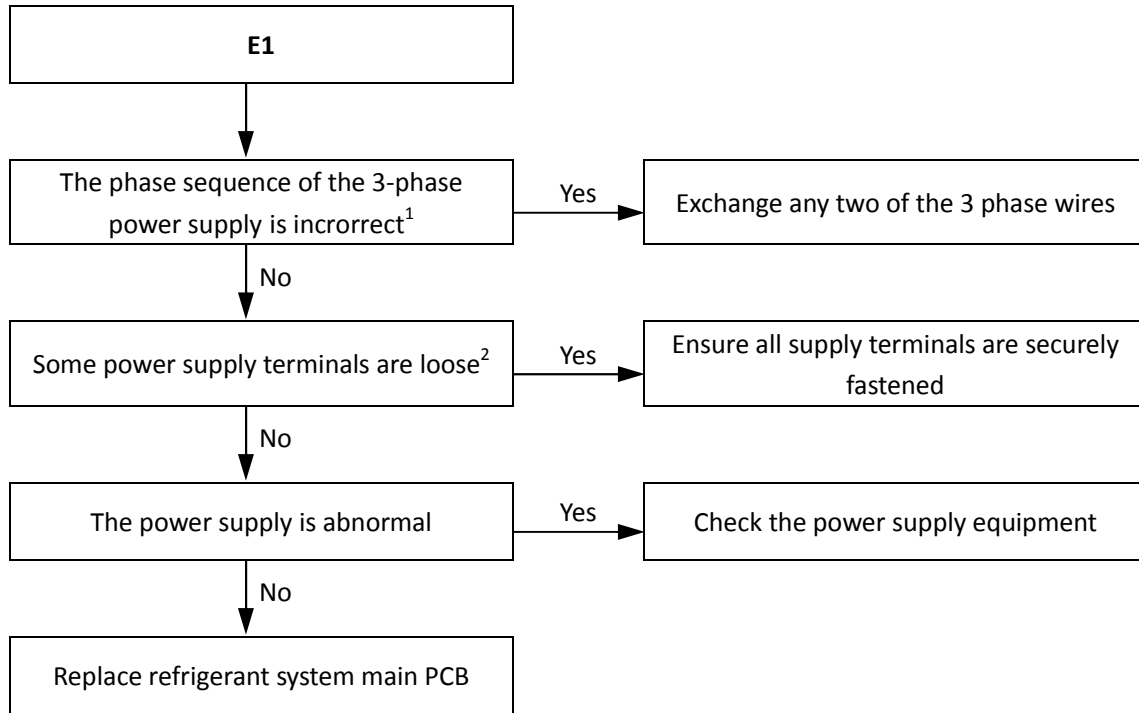
### 4.3.2 Description

- Phase sequence error.
- Only applies to 3-phase models.
- Wellea Mono stops running.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.3.3 Possible causes

- Power supply phases not connected in correct sequence.
- Power supply terminals loose.
- Power supply abnormal.
- Main PCB damaged.

## 4.3.4 Procedure



### Notes:

1. The A, B, C terminals of 3-phase power supply should match compressor phase sequence requirements. If the phase sequence is inverted, the compressor will operate inversely. If the wiring connection of each outdoor unit is in A, B, C phase sequence, and multiple units are connected, the current difference between C phase and A, B phases will be very large as the power supply load of each outdoor unit will be on C phase. This can easily lead to tripped circuits and terminal wiring burnout. Therefore if multiple units are to be used, the phase sequence should be staggered, so that the current is distributed among the three phases equally.
2. Loose power supply terminals can cause the compressors to operate abnormally and compressor current to be very large.

## 4.4 E2 Troubleshooting

### 4.4.1 Digital display output



### 4.4.2 Description

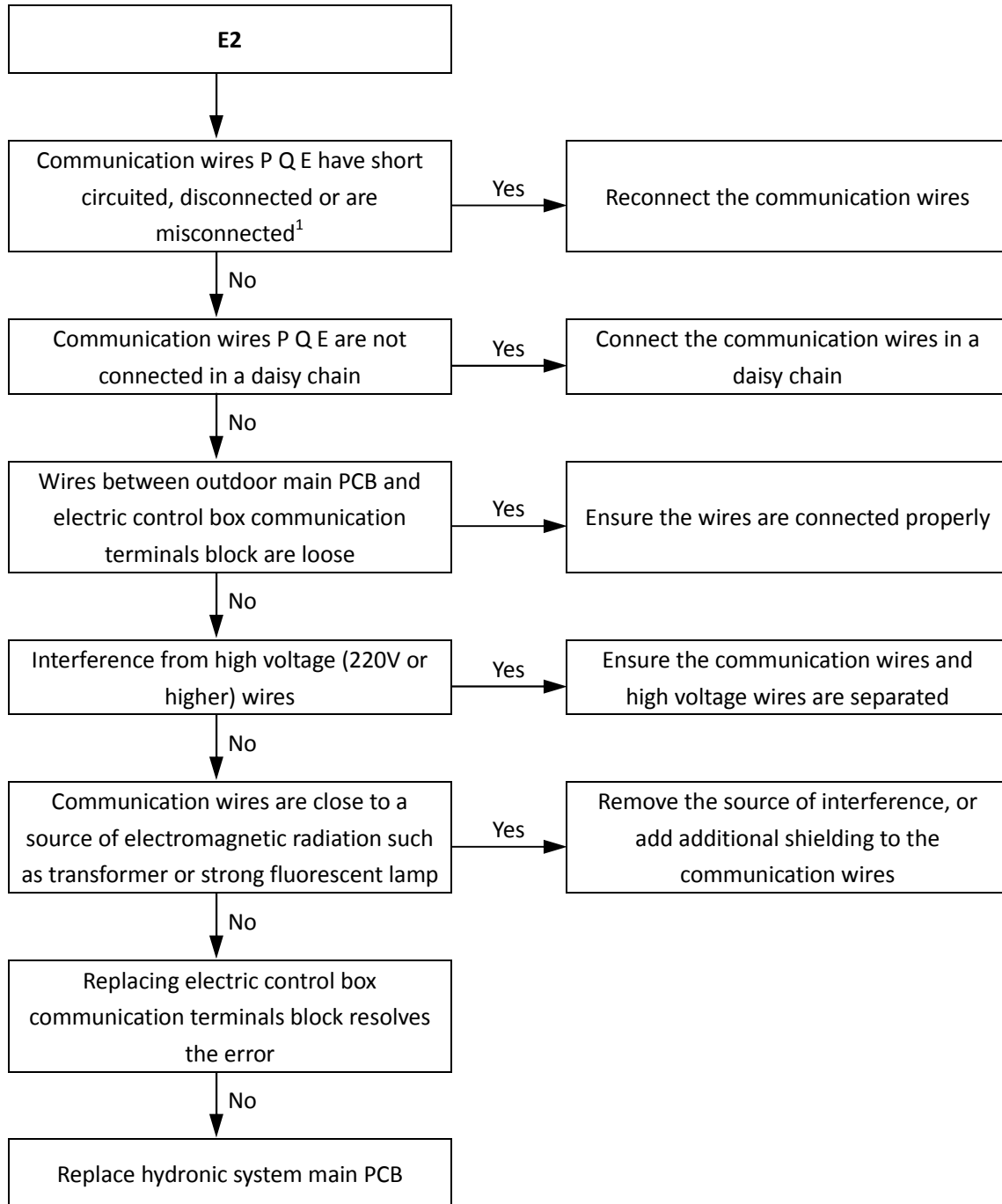
- Communication error between outdoor unit and user interface.
- Wellea Mono stops running.
- Error code is displayed on hydronic system main PCB and user interface.

### 4.4.3 Possible causes

- Communication wires between outdoor unit and user interface not connected properly.
- Communication wiring X Y E terminals misconnected.
- Loosened wiring within electric control box.
- Interference from high voltage wires or other sources of electromagnetic radiation.
- Damaged main PCB or electric control box communication terminals block.

# Wellea Monobloc

## 4.4.4 Procedure

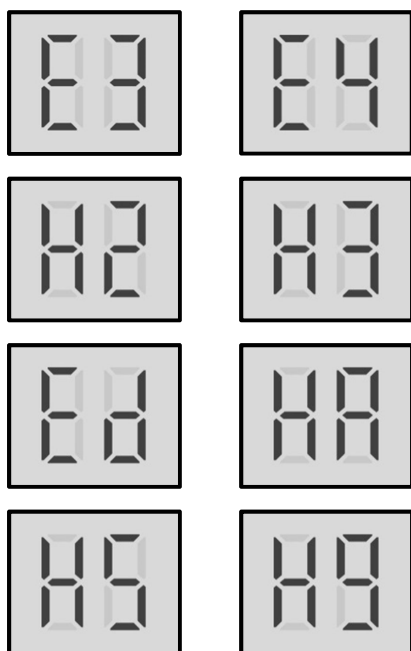


Notes:

1. Measure the resistance among P, Q and E. The normal resistance between P and Q is 120Ω, between P and E is infinite, between Q and E is infinite. Communication wiring has polarity. Ensure that the P wire is connected to P terminals and the Q wire is connected to Q terminals.

## 4.5 E3, E4, H2, H3, Ed, HA, H5, H9 Troubleshooting

### 4.5.1 Digital display output



### 4.5.2 Description

- E3 indicates a backup electric heater water outlet temperature sensor error.
- E4 indicates a domestic hot water tank temperature sensor error.
- H2 indicates a water side heat exchanger refrigerant outlet (liquid pipe) temperature sensor error.
- H3 indicates a water side heat exchanger refrigerant inlet (gas pipe) temperature sensor error.
- Ed indicates a water side heat exchanger water inlet temperature sensor error.
- HA indicates a water side heat exchanger water outlet temperature sensor error.
- H5 indicates a room temperature sensor error.
- H9 indicates an auxiliary heat source water outlet temperature sensor error.
- Wellea Mono stops running.
- Error code is displayed on hydronic system main PCB and user interface.

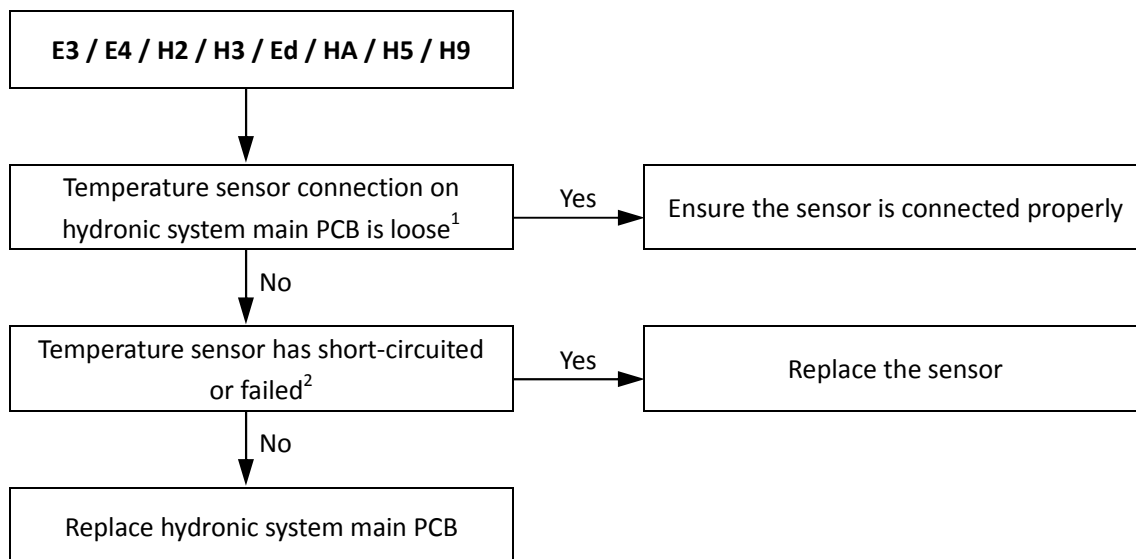
### 4.5.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- Damaged hydronic system main PCB.



# Wellea Monobloc

## 4.5.4 Procedure

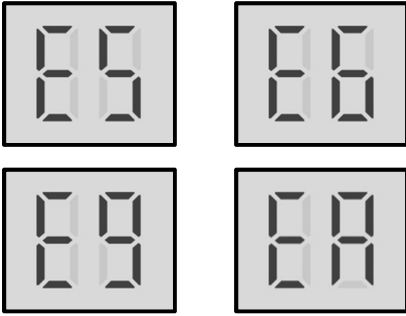


### Notes:

1. Backup electric heater water outlet temperature sensor, water side heat exchanger refrigerant inlet (liquid pipe) temperature sensor, water side heat exchanger refrigerant outlet (gas pipe) temperature sensor, water side heat exchanger water inlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic system main PCB (labeled 8 in Figure 4-2.1 in Part 4, 2.2 "Main PCB for Hydronic System"). Domestic hot water tank temperature sensor connection is port CN13 on the hydronic system main PCB (labeled 9 in Figure 4-2.1 in Part 4, 2.2 "Main PCB for Hydronic System"). Auxiliary heat source water outlet temperature sensor connection is port CN15 on the hydronic system main PCB (labeled 10 in Figure 4-2.1 in Part 4, 2.2 "Main PCB for Hydronic System"). Room thermostat connection is port CN3 on the hydronic system main PCB (labeled 28 in Figure 4-2.1 in Part 4, 2.2 "Main PCB for Hydronic System").
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Table 4-5.1 or 4-5.3 in Part 4, 5.1 "Temperature Sensor Resistance Characteristics".

## 4.6 E5, E6, E9, EA Troubleshooting

### 4.6.1 Digital display output



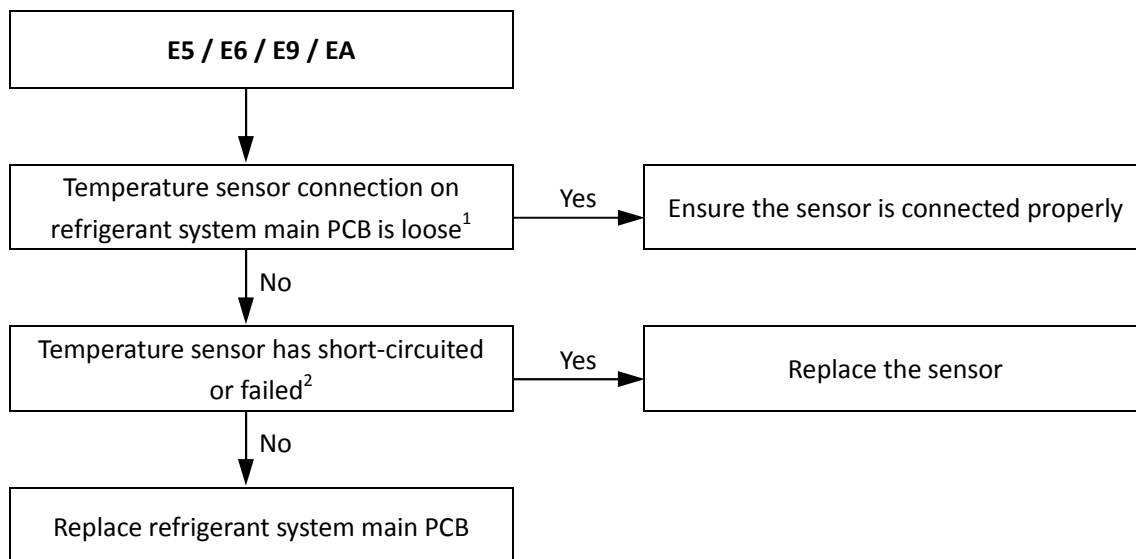
### 4.6.2 Description

- E5 indicates an air side heat exchanger refrigerant outlet temperature sensor error.
- E6 indicates an outdoor ambient temperature sensor error.
- E9 indicates a suction pipe temperature sensor error.
- EA indicates a discharge temperature sensor error.
- Wellea Mono stops running.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.6.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- Damaged refrigerant system main PCB.

## 4.6.4 Procedure



### Notes:

1. Air side heat exchanger refrigerant outlet temperature sensor and outdoor ambient temperature sensor connections are port CN9 on the refrigerant system main PCB (labeled 12 in Figure 4-2.2 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”, (labeled 5 in Figure 4-2.4 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” and labeled 6 in Figure 4-2.6 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”). Discharge pipe temperature sensor connection is port CN8 on the refrigerant system main PCBs (labeled 11 in Figure 4-2.2 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”, (labeled 4 in Figures 4-2.4 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” and labelled 5 in Figure 4-2.6 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”). Suction pipe temperature sensor connection is port CN1 on the MHC-V5(7,9)W/D2N8 outdoor unit refrigerant system main PCB (labeled 13 in Figure 4-2.2 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”), port CN24 on the MHC-V12(14, 16)W/D2N8 outdoor unit refrigerant system main PCB (labeled 2 in Figure 4-2.4 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”) and port CN4 on the MHC-V12(14, 16)W/D2RN8 outdoor unit refrigerant system main PCB (labeled 4 in Figure 4-2.6 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”).
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor’s resistance characteristics table, the sensor has failed. Refer to Table 4-5.1, and Table 4-5.2 in Part 4, 5.1 “Temperature Sensor Resistance Characteristics”.

## 4.7 EE Troubleshooting

### 4.7.1 Digital display output



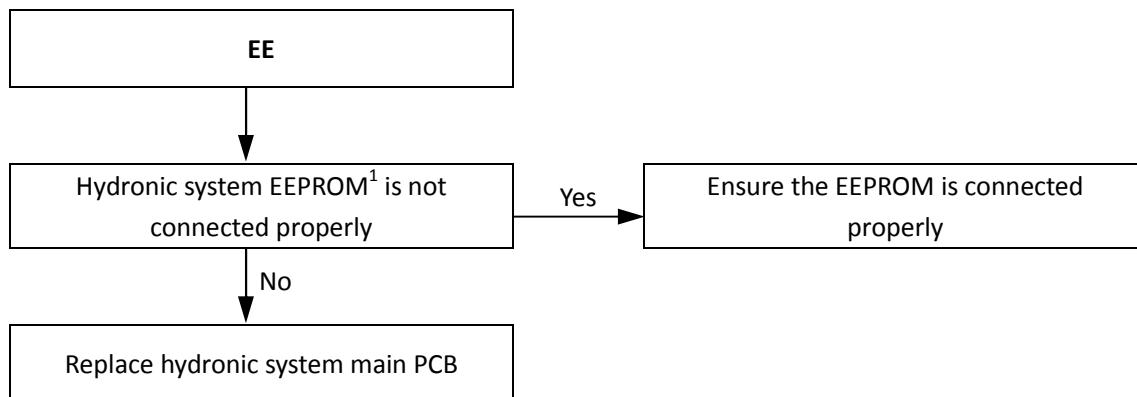
### 4.7.2 Description

- Hydronic system EEPROM error.
- Wellea Mono stops running.
- Error code is displayed on hydronic system main PCB and user interface.

### 4.7.3 Possible causes

- Hydronic system main PCB EEPROM is not connected properly.
- Hydronic system main PCB damaged.

### 4.7.4 Procedure



#### Notes:

1. Hydronic system main PCB EEPROM is designated IC18 on the hydronic system main PCB (labeled 29 in Figure 4-2.1 in Part 4, 2.2 "Main PCB for Hydronic System").

# Wellea Monobloc

## 4.8 F1 Troubleshooting

### 4.8.1 Digital display output



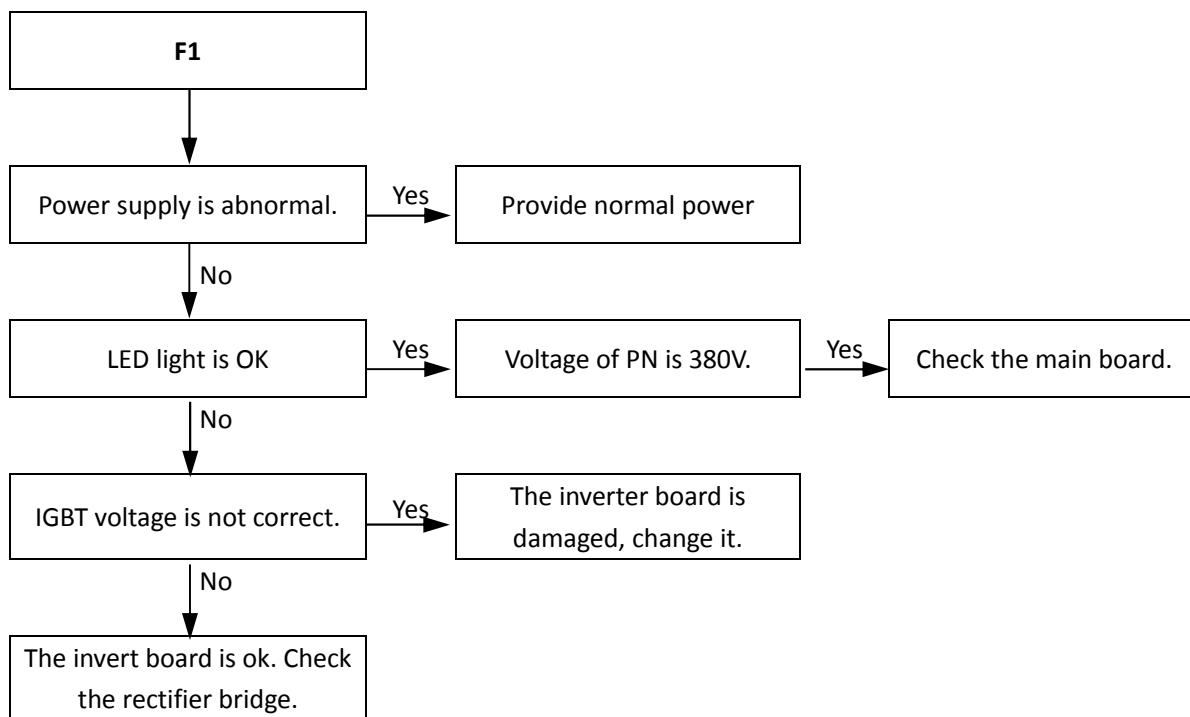
### 4.8.2 Description

- Low DC generatrix voltage.
- Wellea Mono stops running.
- Error code is displayed on hydronic system main PCB and user interface.

### 4.8.3 Possible causes

- The DC generatrix voltage is too low.

### 4.8.4 Procedure



## 4.9 HF Troubleshooting

### 4.9.1 Digital display output



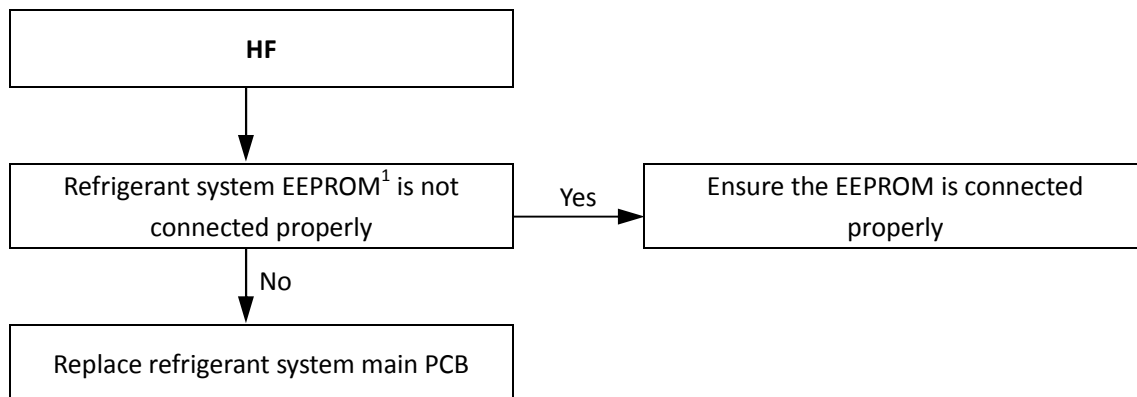
### 4.9.2 Description

- Refrigerant system EEPROM error.
- Wellea Mono stops running.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.9.3 Possible causes

- Refrigerant system main PCB EEPROM is not connected properly.
- Refrigerant system main PCB damaged.

### 4.9.4 Procedure



#### Notes:

1. Refrigerant system main PCB EEPROM is designated IC23 on the refrigerant system main PCBs (labeled 29 in Figure 4-2.2 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”), designed IC13 on the refrigerant system main PCBs (labeled 19 in Figure 4-2.4 in Part 4, 2.2 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”), designed IC23 on the refrigerant system main PCBs (labeled 26 in Figure 4-2.6 in Part 4, 2.2 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”).

# Wellea Monobloc

## 4.10 H0 Troubleshooting

### 4.10.1 Digital display output



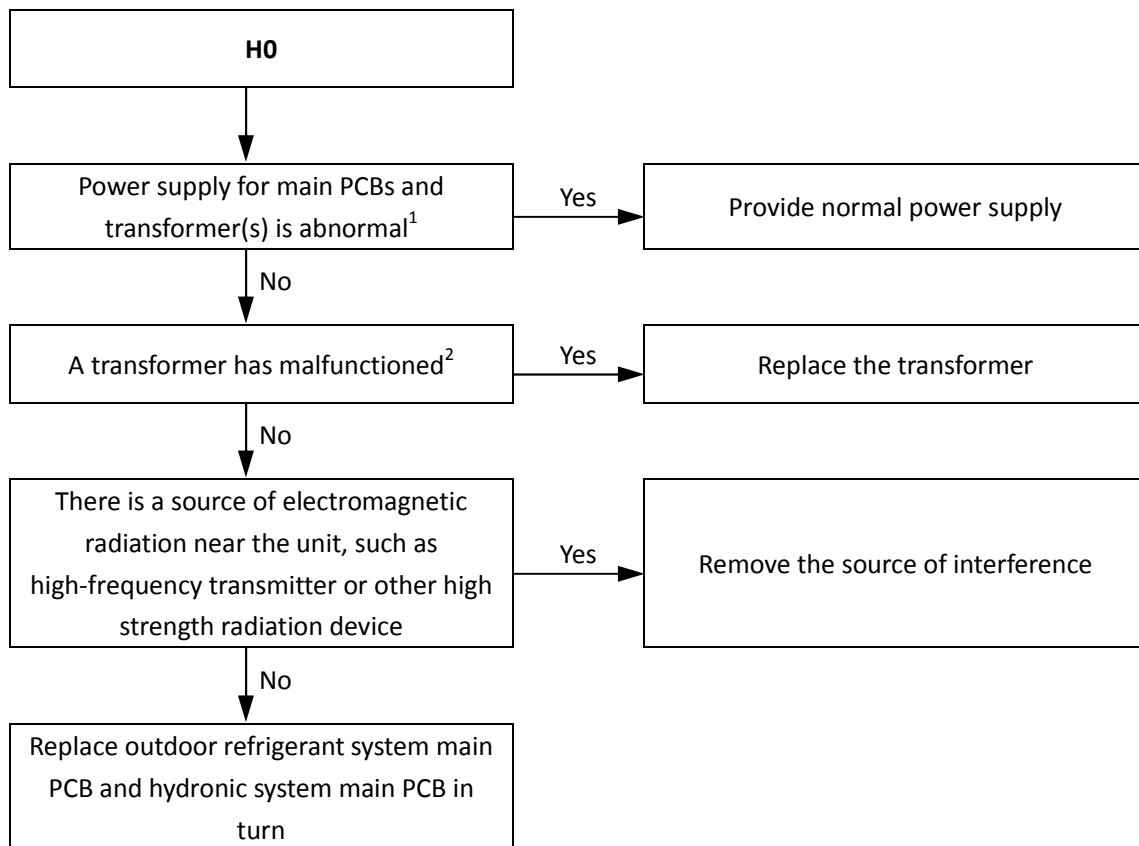
### 4.10.2 Description

- Communication error between refrigerant system main control chip and hydronic system main control chip.
- Wellea Mono stops running.
- Error code is displayed on hydronic system main PCB, refrigerant system main PCB and user interface.

### 4.10.3 Possible causes

- Power supply abnormal.
- Transformer malfunction.
- Interference from a source of electromagnetic radiation.
- Refrigerant system main PCB or hydronic system main PCB damaged.

### 4.10.4 Procedure



#### Notes:

1. Measure the voltages of transformer(s) input port and on the main PCB. The normal voltage between transformer input port terminals is 220V, between GND and 18V is 18V. If one or more of the voltages are not normal, the power supply for main PCB and transformer is abnormal.
2. Measure the voltages of transformer(s) output ports. If the voltages are not normal, the transformer has malfunctioned.

## 4.11 H1 Troubleshooting

### 4.11.1 Digital display output



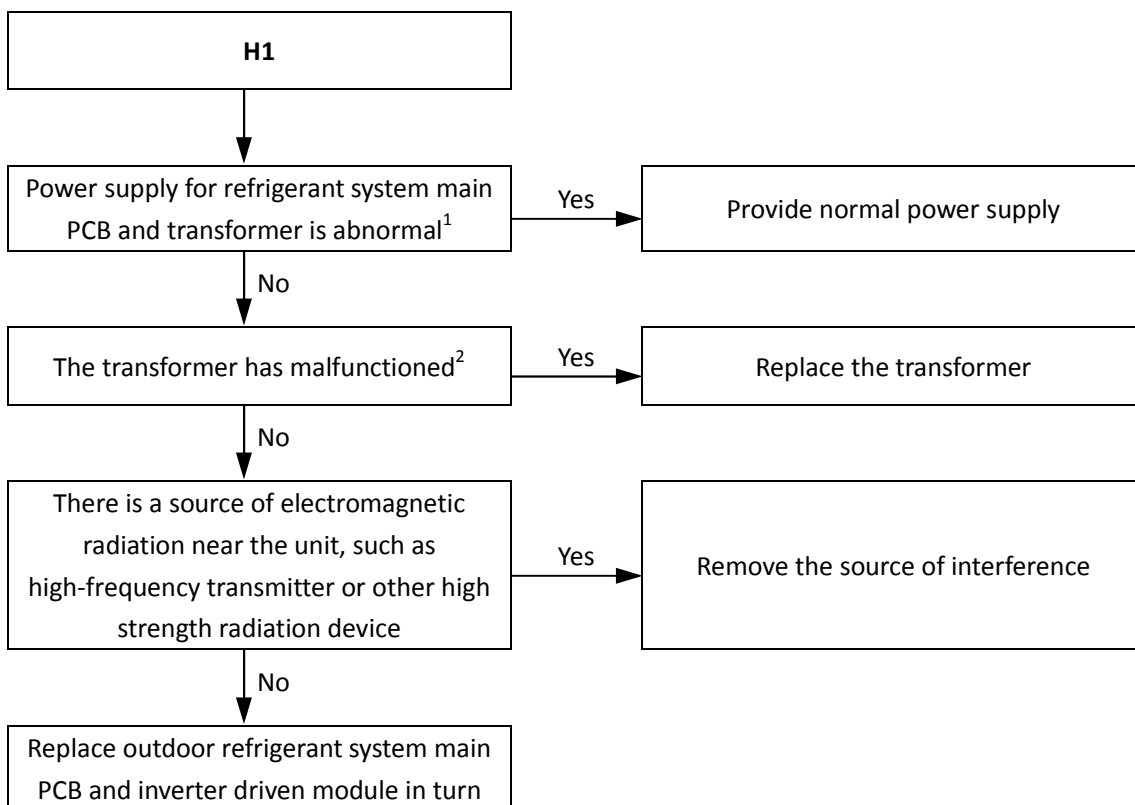
### 4.11.2 Description

- Communication error between refrigerant system main control chip and the inverter driver chip.
- Wellea Mono stops running.
- Error code H1 is displayed on refrigerant system main PCB and user interface.

### 4.11.3 Possible causes

- Power supply abnormal.
- Transformer malfunction.
- Interference from a source of electromagnetic radiation.
- Refrigerant system main PCB or inverter driven module damaged.

### 4.11.4 Procedure



Notes:

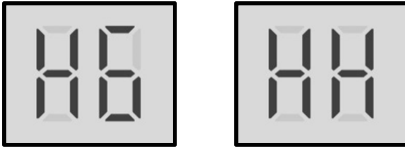
1. Measure the voltages of transformer input port and on the main PCB. The normal voltage between transformer input port terminals is 220V, output two sets of voltages 11V and 17V. If one or more of the voltages are not normal, the power supply for main PCB and transformer is abnormal.
2. Measure the voltages of transformer output ports. If the voltages are not normal, the transformer has malfunctioned.



# Wellea Monobloc

## 4.12 H6, HH Troubleshooting

### 4.12.1 Digital display output



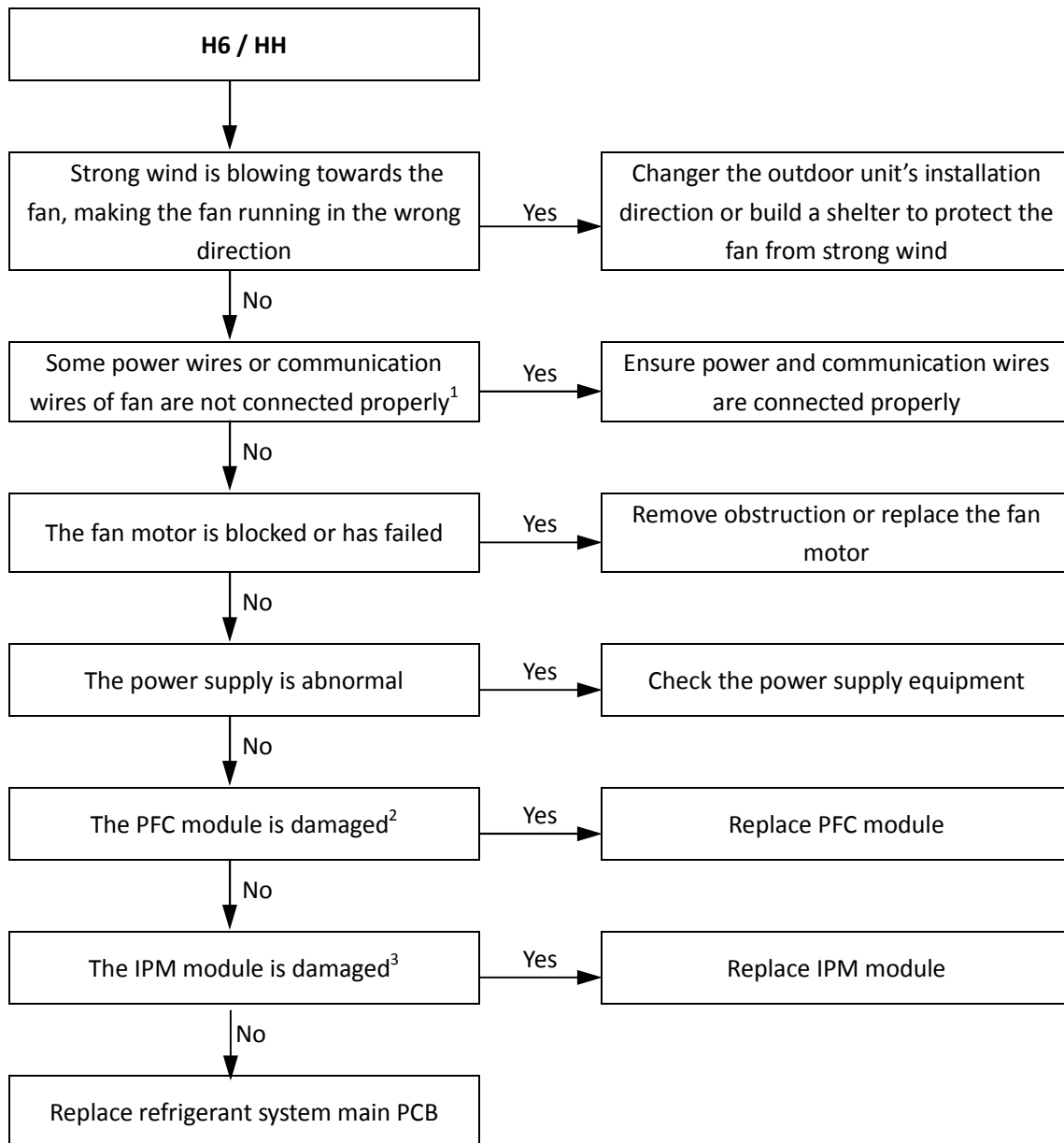
### 4.12.2 Description

- H6 indicates a DC fan error.
- HH indicates that H6 protection has occurred 10 times in 2 hours. When an HH error occurs, a manual system restart is required before the system can resume operation. The cause of an HH error should be addressed promptly in order to avoid system damage.
- Wellea Mono stops running.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.12.3 Possible causes

- Power or communication wires not connected properly.
- High wind speed.
- Fan motor blocked or has failed.
- Power supply abnormal.
- PFC module damaged.
- IPM module damaged.
- Main PCB damaged.

4.12.4 Procedure



Notes:

1. Refer to Figures 4-1.1 to 4-1.7 in Part 4, 1 "Outdoor Unit Electric Control Box Layout" and to the Wellea Mono Engineering Data Book, Part 2, 5 "Wiring Diagrams".
2. Only applies to single-phase power supply models. Check the voltage between "+" and "-" terminals on the PFC module on the inverter module. The normal range is 277V to 354V. If the voltage is outside this range, the PFC module is damaged.
3. Measure the voltage between the DC fan motor power supply's white and black wires. The normal voltage is 15V when the unit is in standby. If the voltage is significantly different from 15V, the IPM module on the inverter module is damaged. The fan connections on each type of refrigerant system main PCB are labelled in Figures 4-2.2, 4-2.4 and 4-2.6 in Part 4, 2.3 "Main PCBs for Refrigerant System, Inverter Modules and Filter Boards".

# Wellea Monobloc

## 4.13 H7 Troubleshooting

### 4.13.1 Digital display output



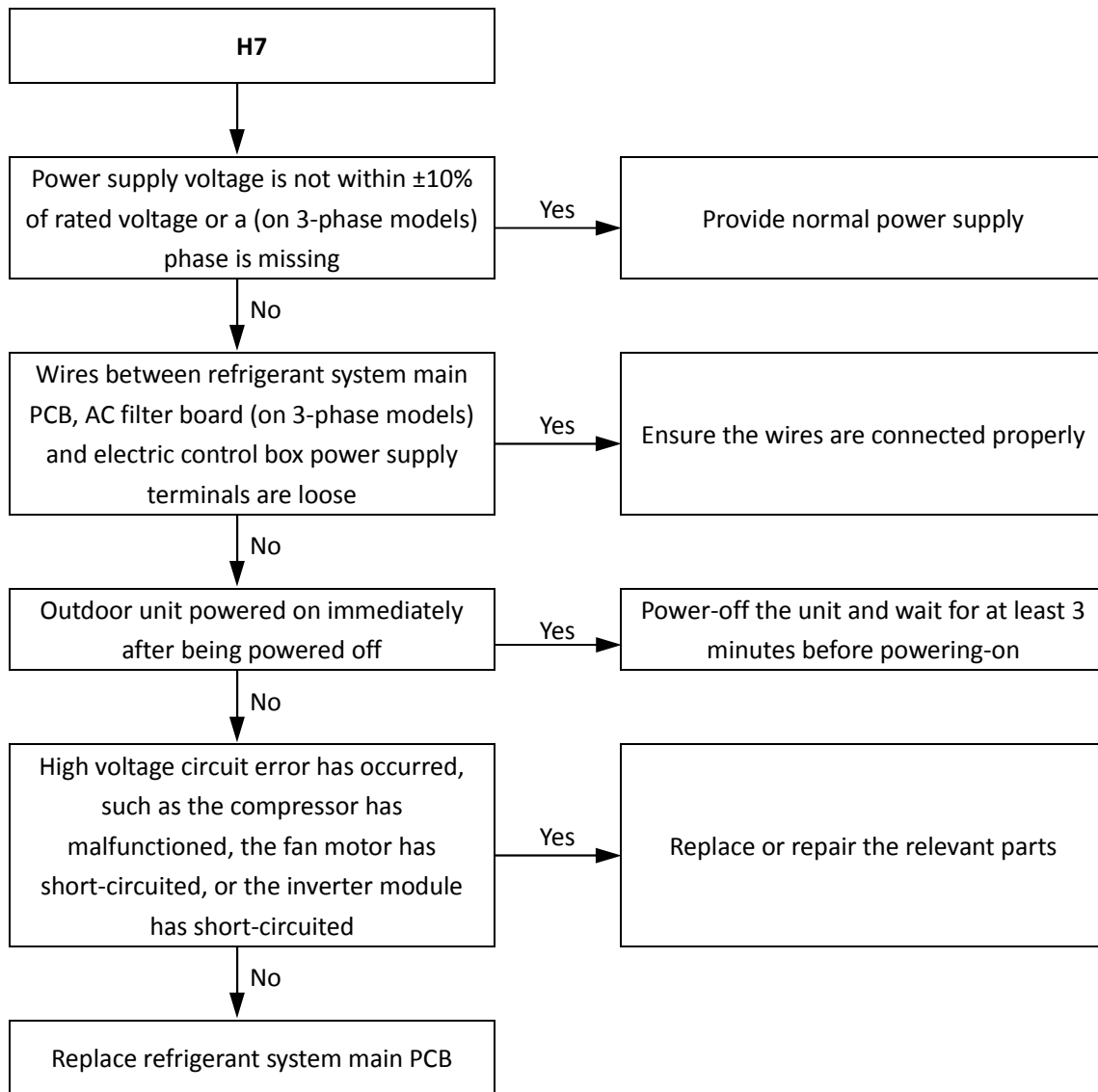
### 4.13.2 Description

- Abnormal main circuit voltage.
- Wellea Mono stops running.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.13.3 Possible causes

- Power supply voltage not within  $\pm 10\%$  of rated voltage or a phase is missing.
- Outdoor unit powered on immediately after being powered off.
- Loosened wiring within electric control box.
- High voltage circuit error.
- Main PCB damaged.

4.13.4 Procedure



# Wellea Monobloc

## 4.14 H8 Troubleshooting

### 4.14.1 Digital display output



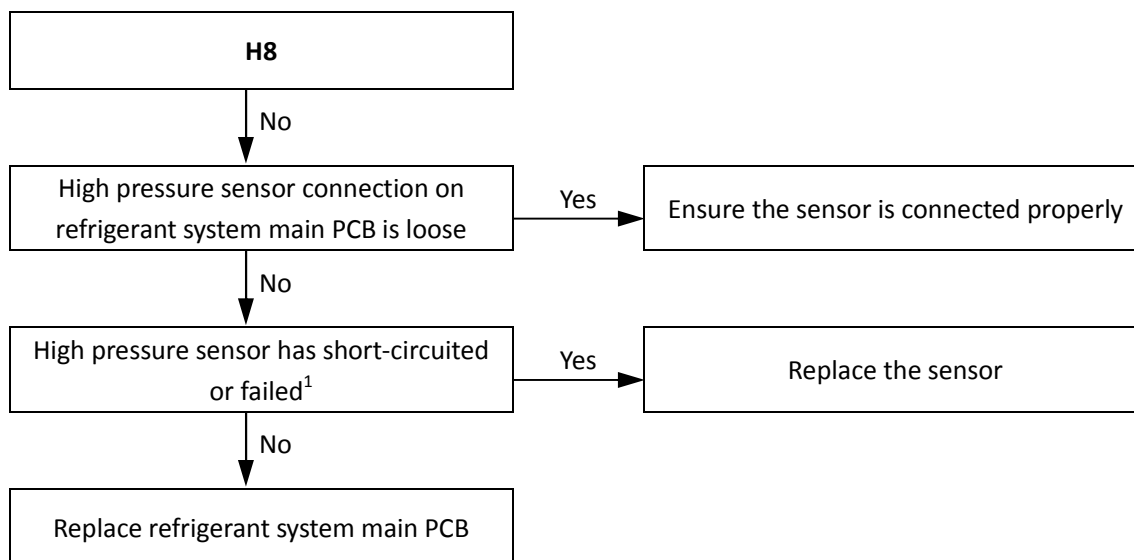
### 4.14.2 Description

- Pressure sensor error.
- Wellea Mono stops running.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.14.3 Possible causes

- Pressure sensor not connected properly or has malfunctioned.
- Refrigerant system main PCB damaged.

### 4.14.4 Procedure

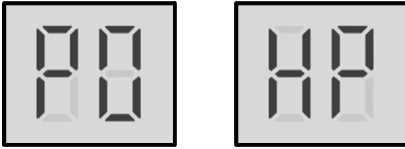


#### Notes:

1. Measure the resistance among the three terminals of the pressure sensor. If the resistance is of the order of mega Ohms or infinite, the pressure sensor has failed. The pressure sensor connection on each type of refrigerant system main PCB is labelled in Figures 4-2.2, 4-2.4 and 4-2.6 in Part 4, 2.3 "Main PCBs for Refrigerant System, Inverter Modules and Filter Boards". Refer also to Part 2, 1 "Layout of Functional Components".

## 4.15 P0, HP Troubleshooting

### 4.15.1 Digital display output



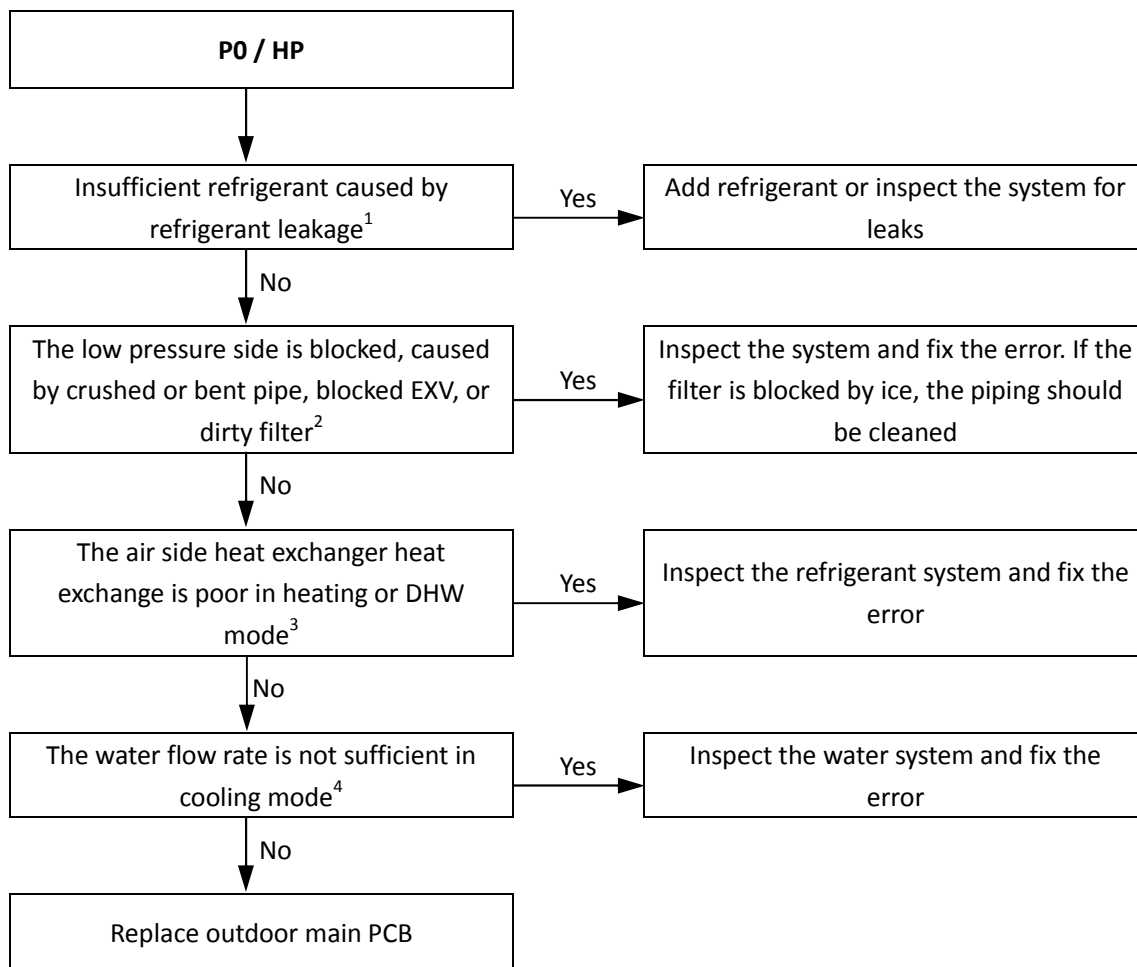
### 4.15.2 Description

- P0 indicates suction pipe low pressure protection. When the suction pressure falls below 0.14MPa, the system displays P0 protection and Wellea Mono stops running. When the pressure rises above 0.30MPa, P0 is removed and normal operation resumes.
- HP indicates P0 protection has occurred 3 times in 60 minutes. When an HP error occurs, a manual system restart is required before the system can resume operation.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.15.3 Possible causes

- Low pressure switch not connected properly or has malfunctioned.
- Insufficient refrigerant.
- Low pressure side blockage.
- Poor evaporator heat exchange in heating mode or DHW mode.
- Insufficient water flow in cooling mode.
- Main PCB damaged.

## 4.15.4 Procedure



### Notes:

1. To check for insufficient refrigerant:
  - An insufficiency of refrigerant causes compressor discharge temperature to be higher than normal, discharge and suction pressures to be lower than normal and compressor current to be lower than normal, and may cause frosting to occur on the suction pipe. These issues disappear once sufficient refrigerant has been charged into the system.
2. A low pressure side blockage causes compressor discharge temperature to be higher than normal, suction pressure to be lower than normal and compressor current to be lower than normal, and may cause frosting to occur on the suction pipe. For normal system parameters.
3. Check air side heat exchanger, fan(s) and air outlets for dirt/blockages.
4. Check water side heat exchanger, water piping, circulator pumps and water flow switch for dirt/blockages.

## 4.16 P1 Troubleshooting

### 4.16.1 Digital display output



### 4.16.2 Description

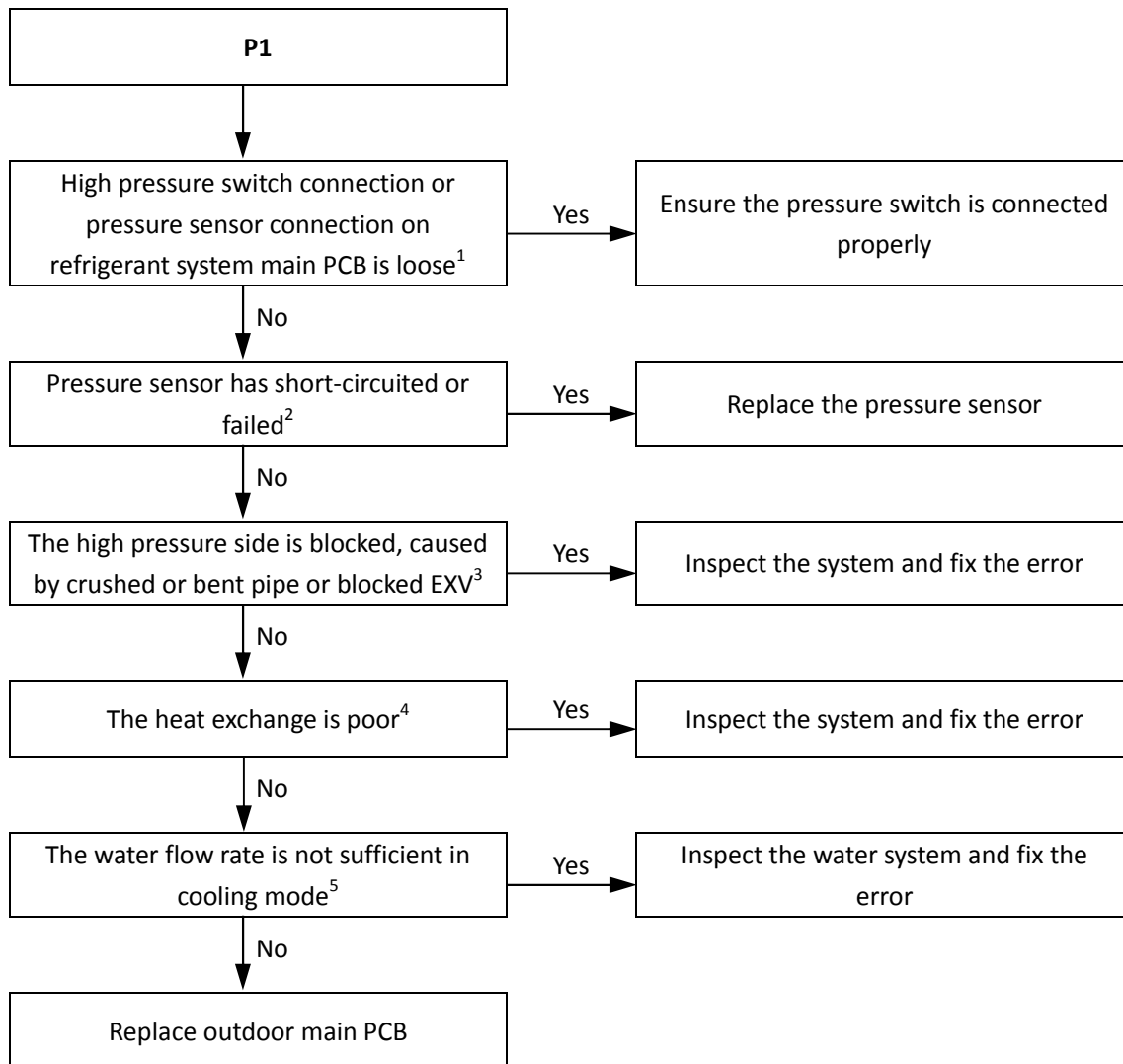
- Discharge pipe high pressure protection. When the discharge pressure rises above 4.2MPa, the system displays P1 protection and Wellea Mono stops running. When the discharge pressure falls below 3.2MPa, P1 is removed and normal operation resumes.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.16.3 Possible causes

- Pressure sensor/switch not connected properly or has malfunctioned.
- Excess refrigerant.
- System contains air or nitrogen.
- High pressure side blockage.
- Poor condenser heat exchange.
- Main PCB damaged.



## 4.16.4 Procedure



### Notes:

1. High pressure switch connection is port CN13 on the MHC-V5(7,9)W/D2N8 refrigerant system main PCB (labeled 10 in Figure 4-2.2 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” ), port CN9 on the MHC-V12(14, 16)W/D2N8 outdoor unit invert module PCB (labeled 2 in Figure 4-2.5 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” ) and port CN9 on the MHC-V12(14, 16)W/D2RN8 outdoor unit invert module PCB (labeled 8 in Figure 4-2.6 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”). Pressure sensor connection is port CN14 on the MHC-V5(7,9)W/D2N8 refrigerant system main PCB (labeled 15 in Figure 4-2.2 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” ), port CN28 on the MHC-V12(14, 16)W/D2N8 refrigerant system main PCB (labeled 3 in Figure 4-2.4 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” ) and port CN36 on the MHC-V12(14, 16)W/D2RN8 refrigerant system main PCB (labeled 3 in Figure 4-2.6 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”).
2. Measure the resistance among the three terminals of the pressure sensor. If the resistance is of the order of mega Ohms or infinite, the pressure sensor has failed.
3. High pressure side blockage causes discharge temperature to be higher than normal, discharge pressure to be higher than normal and suction pressure to be lower than normal.
4. In heating mode check water side heat exchanger, water piping, circulator pumps and water flow switch for dirt/blockages. In cooling mode check air side heat exchanger, fan(s) and air outlets for dirt/blockages.
5. Check water pressure on the manometer. If the water pressure is not > 1 bar, water flow is insufficient. Refer to Figure 2-1.2 and 2-1.6 in Part 2, 1 “Layout of Functional Components”.

## 4.17 P3 Troubleshooting

### 4.17.1 Digital display output



### 4.17.2 Description

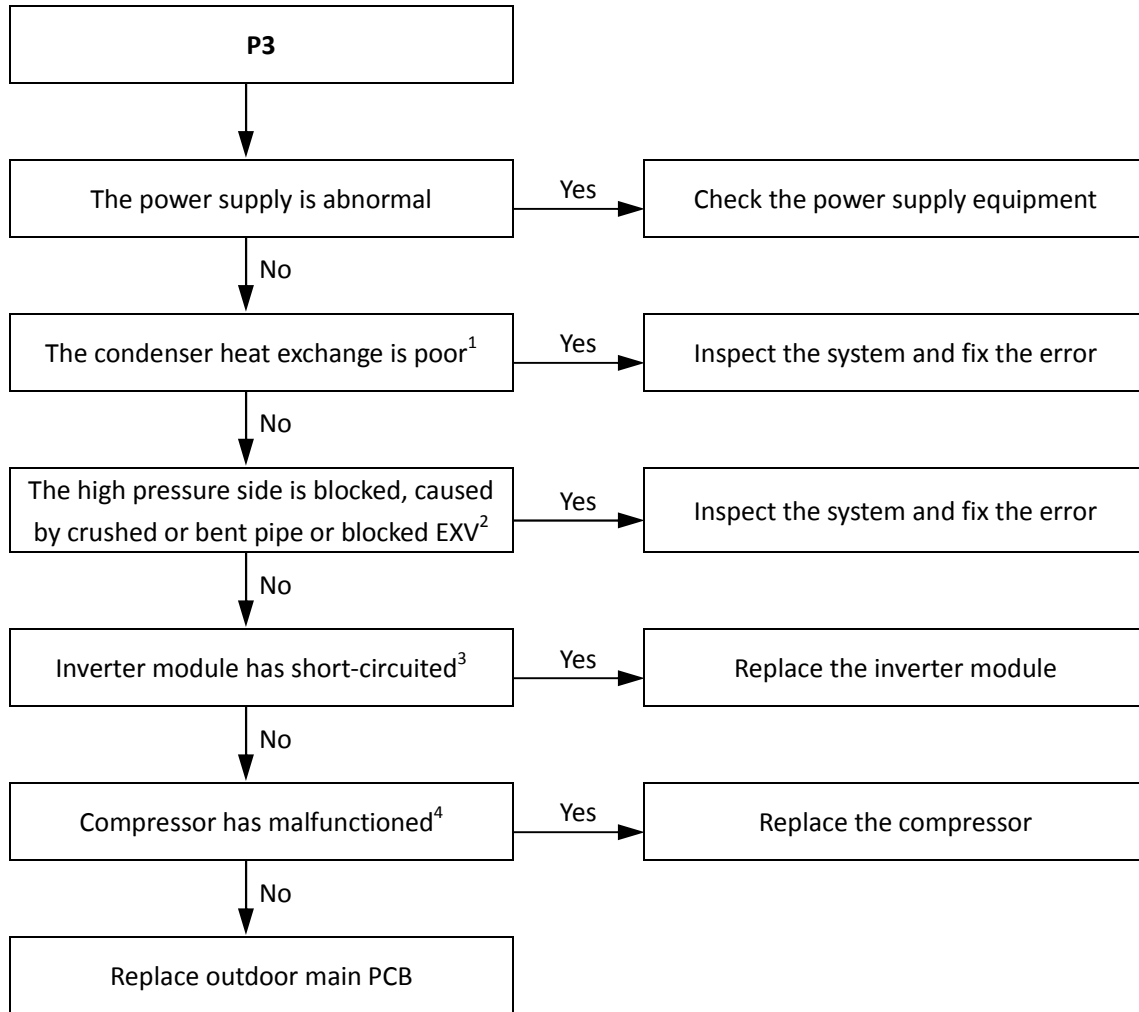
- Compressor current protection.
- When the compressor current rises above the protection value (Single phase 5/7/9kW models 20A, single phase 12 to 16kW models 31A, three phase models 15A), the system displays P3 protection and Wellea Mono stops running. When the current returns to the normal range, P3 is removed and normal operation resumes.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.17.3 Possible causes

- Power supply abnormal.
- Poor condenser heat exchange.
- High pressure side blockage.
- Inverter module damaged.
- Compressor damaged.
- Main PCB damaged.

# Wellea Monobloc

## 4.17.4 Procedure



### Notes:

1. In heating mode check water side heat exchanger, water piping, circulator pumps and water flow switch for dirt/blockages. In cooling mode check air side heat exchanger, fan(s) and air outlets for dirt/blockages.
2. High pressure side blockage causes discharge temperature to be higher than normal, discharge pressure to be higher than normal and suction pressure to be lower than normal.
3. Set a multi-meter to buzzer mode and test any two terminals of P N and U V W of the inverter module. If the buzzer sounds, the inverter module has short-circuited.
4. The normal resistances of the inverter compressor are 0.7-1.5Ω among U V W and infinite between each of U V W and ground. If any of the resistances differ from these specifications, the compressor has malfunctioned.

## 4.18 P4 Troubleshooting

### 4.18.1 Digital display output



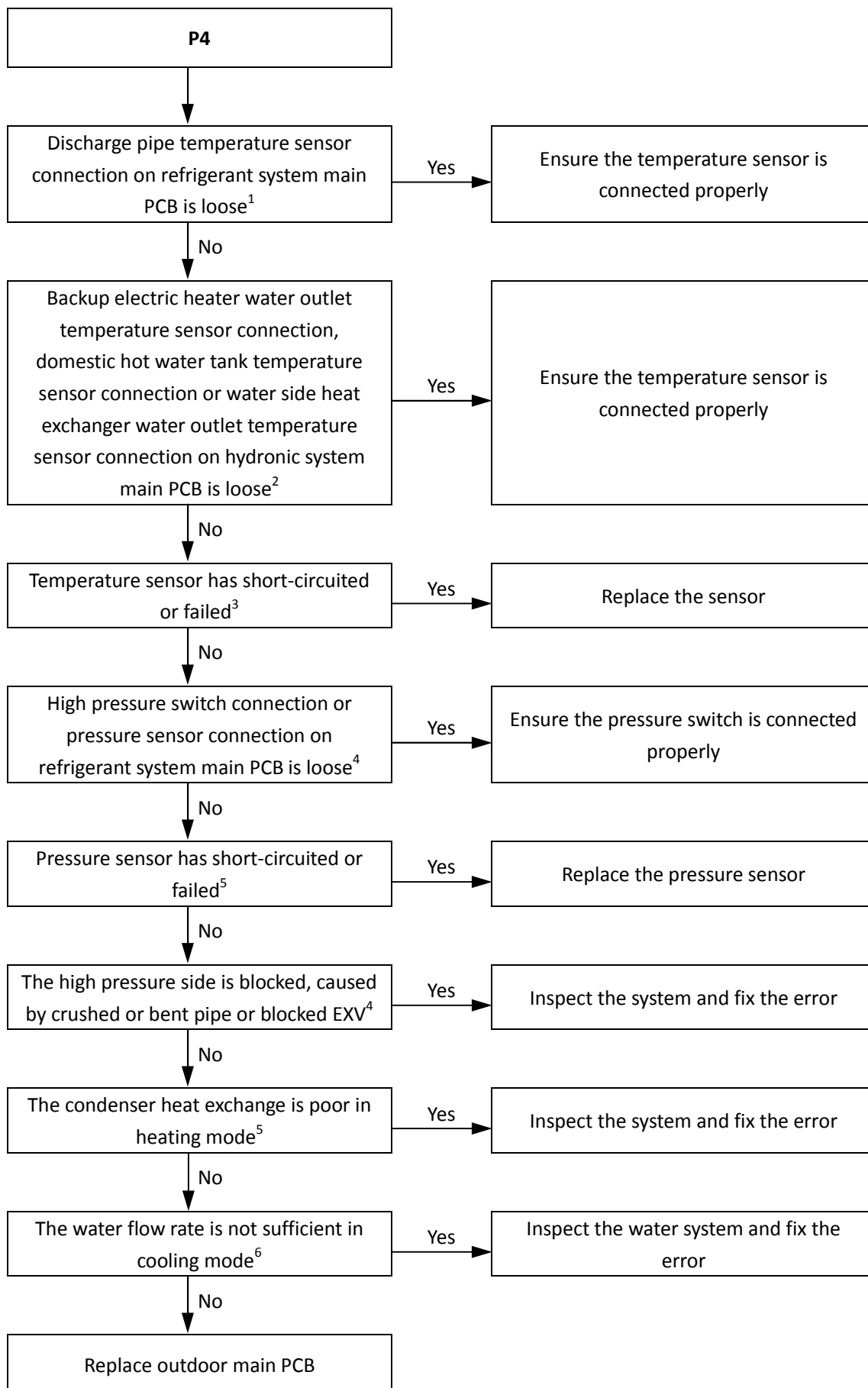
### 4.18.2 Description

- Discharge temperature protection.
- When the compressor the discharge temperature rises above 115°C, the system displays P4 protection and Wellea Mono stops running. When the discharge temperature falls below 90°C, P4 is removed and normal operation resumes.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.18.3 Possible causes

- Temperature sensor error
- High pressure side blockage.
- Poor condenser heat exchange.
- Main PCB damaged.

## 4.18.4 Procedure



## Notes:

1. Discharge pipe temperature sensor connection is port CN8 on the refrigerant system main PCBs (labeled 11 in Figure 4-2.2 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”, (labeled 4 in Figures 4-2.4 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”) and labelled 5 in Figure 4-2.6 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”).
2. Backup electric heater water outlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic system main PCB (labeled 8 in Figure 4-2.1 in Part 4, 2.2 “Main PCB for Hydronic System”). Domestic hot water tank temperature sensor connection is port CN13 on the hydronic system main PCB (labeled 9 in Figure 4-2.1 in Part 4, 2.2 “Main PCB for Hydronic System”).
3. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor’s resistance characteristics table, the sensor has failed. Refer to Part 2, 1 “Layout of Functional Components” and to Table 5-5.1 or 5-5.2 in Part 5, 5.1 “Temperature Sensor Resistance Characteristics”.
4. High pressure switch connection is port CN13 on the MHC-V5(7,9)W/D2N8 refrigerant system main PCB (labeled 10 in Figure 4-2.2 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” ), port CN9 on the MHC-V12(14, 16)W/D2N8 outdoor unit invert module PCB (labeled 2 in Figure 4-2.5 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” ) and port CN9 on the MHC-V12(14, 16)W/D2RN8 outdoor unit invert module PCB (labeled 8 in Figure 4-2.6 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”). Pressure sensor connection is port CN4 on the MHC-V5(7,9)W/D2N8 refrigerant system main PCB (labeled 15 in Figure 4-2.2 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” ), port CN28 on the MHC-V12(14, 16)W/D2N8 refrigerant system main PCB (labeled 3 in Figure 4-2.4 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards” ) and port CN36 on the MHC-V12(14, 16)W/D2RN8 refrigerant system main PCB (labeled 3 in Figure 4-2.6 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Modules and Filter Boards”).
5. Measure the resistance among the three terminals of the pressure sensor. If the resistance is of the order of mega Ohms or infinite, the pressure sensor has failed.
6. High pressure side blockage causes discharge temperature to be higher than normal, discharge pressure to be higher than normal and suction pressure to be lower than normal.
7. Check air side heat exchanger, fan(s) and air outlets for dirt/blockages.
8. Check the water side heat exchanger, water piping, circulator pumps and water flow switch for dirt/blockages.

# Wellea Monobloc

## 4.19 P5 Troubleshooting

### 4.19.1 Digital display



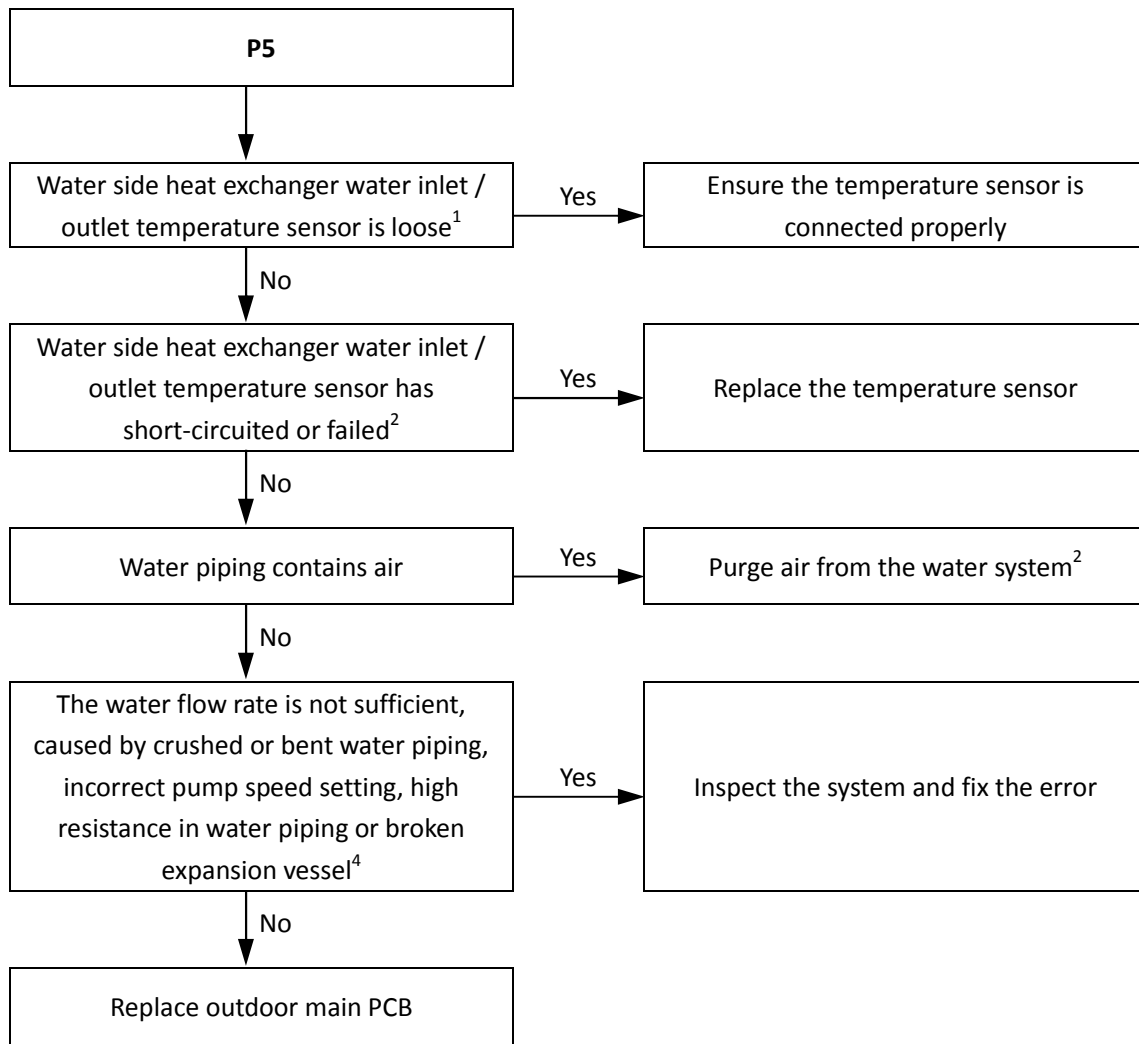
### 4.19.2 Description

- High temperature difference between water side heat exchanger water inlet and water outlet temperatures protection.
- Wellea Mono stops running.
- Error code is displayed on hydronic system main PCB and user interface.

### 4.19.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- Water piping contains air.
- Insufficient water flow.
- Hydronic system main PCB damaged.

4.19.4 Procedure



- Notes:
1. Water side heat exchanger water inlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic system main PCB (labeled 8 in Figure 4-2.1 in Part 4, 2.2 “Main PCB for Hydronic System”).
  2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor’s resistance characteristics table, the sensor has failed. Refer to Part 2, 1 “Layout of Functional Components” and to Table 5-5.3 in Part 5, 5.1 “Temperature Sensor Resistance Characteristics”.
  3. Refer to the Wellea Mono Engineering Data Book, Part 5, 15 “SPECIAL FUNCTIONS”.
  4. Check water pressure on the manometer. If the water pressure is not > 1 bar, water flow is insufficient. Refer to Figures 2-1.2 and 2-1.6 in Part 2, 1 “Layout of Functional Components”.



# Wellea Monobloc

## 4.20 P6 Troubleshooting for single-phase models

### 4.20.1 Digital display output



### 4.20.2 Description

- Inverter module protection.
- Wellea Mono stops running.
- Error code P6 is displayed on the user interface. Specific error code L0, L1, L2, L4, L5, L7, L8 or L9 is displayed on the refrigerant system main PCB.

### 4.20.3 Possible causes

- Inverter module protection.
- DC bus low or high voltage protection.
- MCE error.
- Zero speed protection.
- Phase sequence error.
- Excessive compressor frequency variation.
- Actual compressor frequency differs from target frequency.

### 4.20.4 Specific error codes for P6 inverter module protection

If a P6 error code is displayed on the user interface, one of the following specific error codes is displayed on the refrigerant system main PCB: L0, L1, L2, L4, L5, L7, L8, L9. Refer to Table 4-4.1.

Table 4-4.1: Specific error codes for error P6

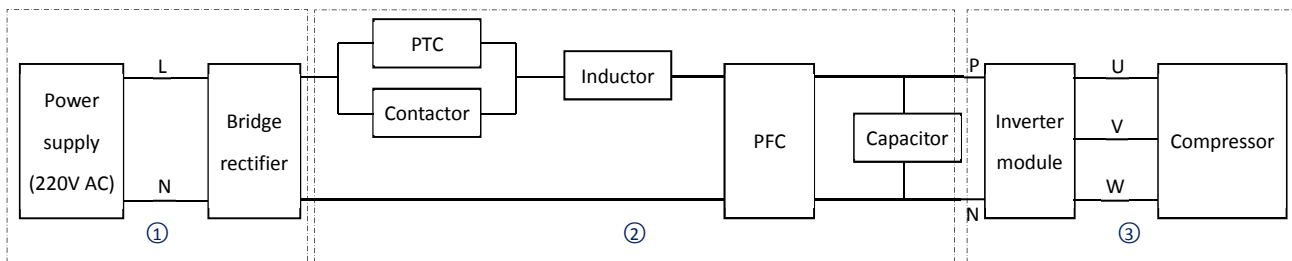
| Specific error code | Content  |
|---------------------|--|
| L0                  | Inverter module protection   |
| L1                  | DC bus low voltage protection  |
| L2                  | DC bus high voltage protection   |
| L4                  | MCE error  |
| L5                  | Zero speed protection  |
| L7                  | Phase sequence error   |
| L8                  | Compressor frequency variation greater than 15Hz within one second protection          |
| L9                  | Actual compressor frequency differs from target frequency by more than 15Hz protection |

The specific error codes can also be obtained from the LED indicators LED1/LED2 on the inverter module. Refer to Table 4-4.2 and Figure 4-2.3 or 4-2.5 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Module and Filter Boards”.

Table 4-4.2: Errors indicated on LED1/2

| LED1/2 flashing pattern                               | Corresponding error   |
|---|---|
| Flashes 8 times and stops for 1 second, then repeats  | L0 - Inverter module protection   |
| Flashes 9 times and stops for 1 second, then repeats  | L1 - DC bus low voltage protection  |
| Flashes 10 times and stops for 1 second, then repeats | L2 - DC bus high voltage protection   |
| Flashes 12 times and stops for 1 second, then repeats | L4 - MCE error  |
| Flashes 13 times and stops for 1 second, then repeats | L5 - Zero speed protection  |
| Flashes 15 times and stops for 1 second, then repeats | L7 - Phase sequence error   |
| Flashes 16 times and stops for 1 second, then repeats | L8 - Compressor frequency variation greater than 15Hz within one second protection          |
| Flashes 17 times and stops for 1 second, then repeats | L9 - Actual compressor frequency differs from target frequency by more than 15Hz protection |

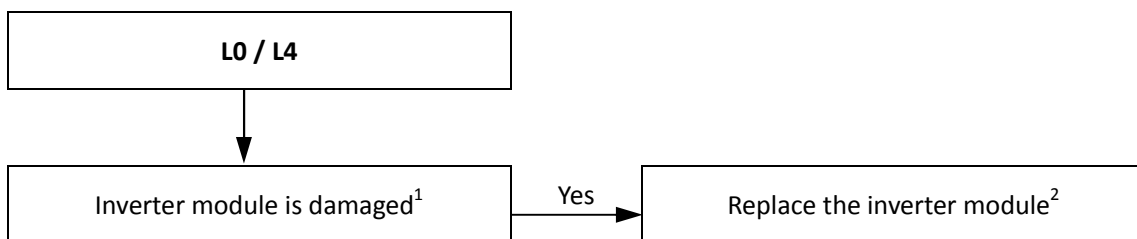
#### 4.20.5 Principle of DC inverter



- ① 220V AC power supply change to DC power supply after bridge rectifier.
- ② Contactor is open, the current across the PTC to charge capacitor, after 5 seconds the contactor closed.
- ③ The capacitor output steady power supply for inverter module P N terminals. In standby the voltage between P and N terminal on inverter module is 310V DC. When the fan motor is running, the voltage between P and N terminal on inverter module is 380V DC.

#### 4.20.6 L0/L4 troubleshooting

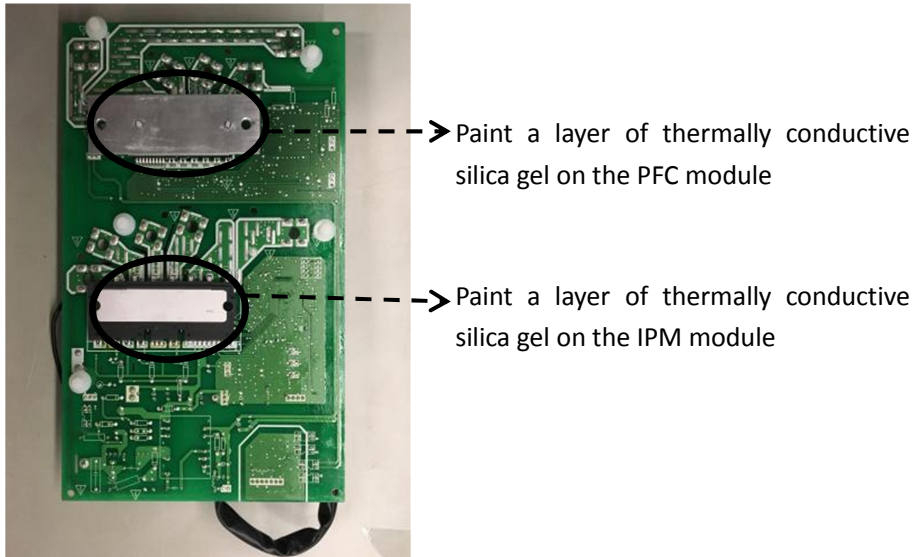
Situation 1: L0 or L4 error appears immediately after the outdoor unit is powered-on



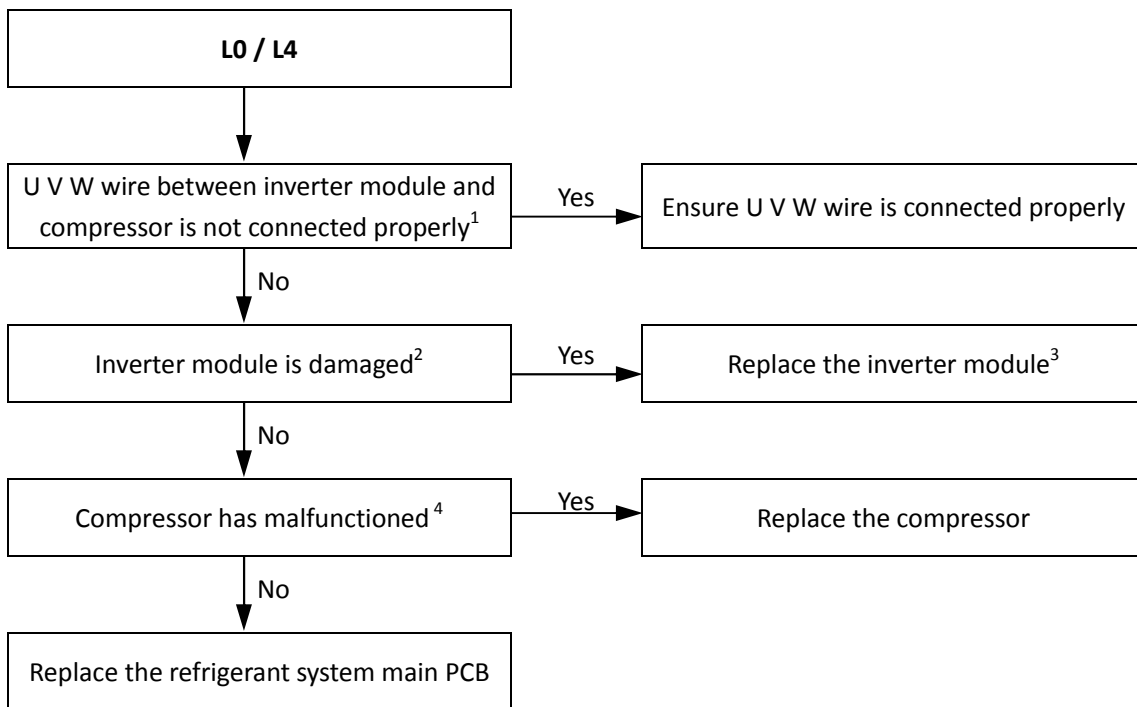
- Notes:
1. Measure the resistance between each of U, V and W and each of P and N on the inverter module. All the resistances should be infinite. If any of them are not infinite, the inverter module is damaged and should be replaced. Refer to Figure 4-2.3 or 4-2.5 in Part 4, 2.3 "Main PCBs for Refrigerant System, Inverter Module and Filter Boards".
  2. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the PFC and IPM modules (on the reverse side of the inverter module PCB). Refer to Figure 4-4.1.

# Wellea Monobloc

Figure 4-4.1: Replacing an inverter module



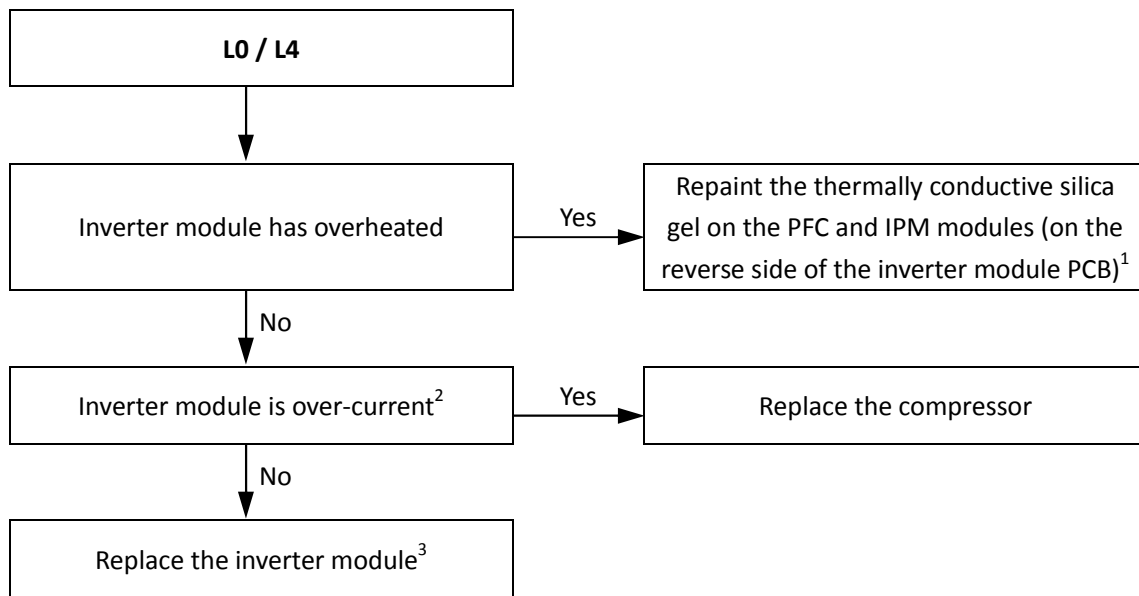
## Situation 2: L0 or L4 error appears immediately after the compressor starts up



Notes:

1. Connect the U V W wire from the inverter module to the correct compressor terminals, as indicated by the labels on the compressor.
2. Measure the resistance between each of U, V and W and each of P and N on the inverter module. All the resistances should be infinite. If any of them are not infinite, the inverter module is damaged and should be replaced. Refer to Figure 4-2.3 or 4-2.5 in Part 4, 2.3 "Main PCBs for Refrigerant System, Inverter Module and Filter Boards".
3. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the PFC and IPM modules (on the reverse side of the inverter module PCB). Refer to Figure 4-4.1.
4. The normal resistances of the inverter compressor are 0.7-1.5Ω among U V W and infinite between each of U V W and ground. If any of the resistances differ from these specifications, the compressor has malfunctioned.

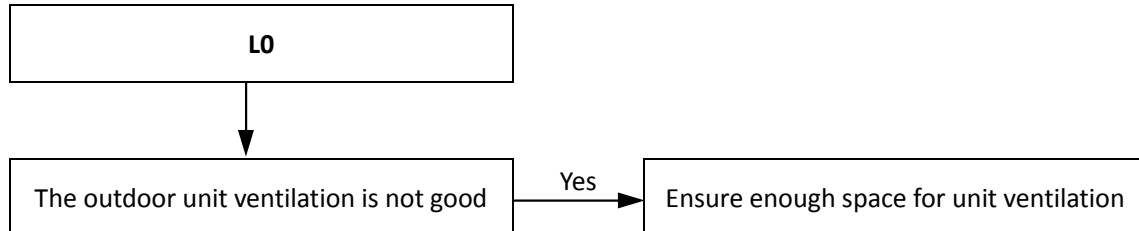
**Situation 3: L0 or L4 error appears after the compressor has been running for a period of time and the compressor speed is over 60rps**



Notes:

1. Refer to Figure 4-4.1.
2. Use clip-on ammeter to measure the compressor current, if the current is normal indicates the inverter module is failed, if the current is abnormal indicates the compressor is failed.
3. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the PFC and IPM modules (on the reverse side of the inverter module PCB). Refer to Figure 4-4.1.

**Situation 4: L0 error appears occasionally/irregularly**

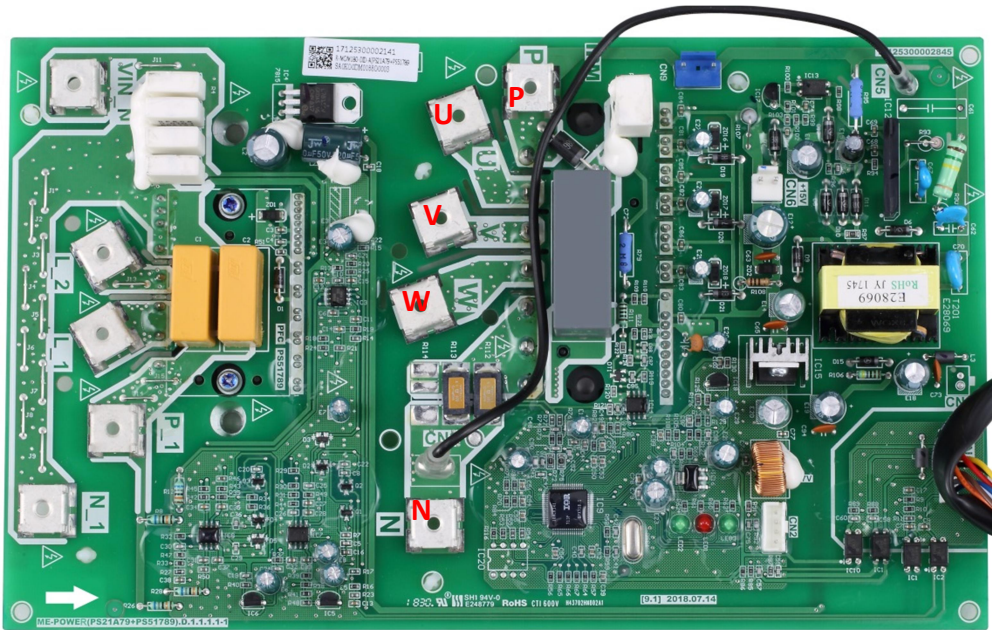


# Wellea Monobloc

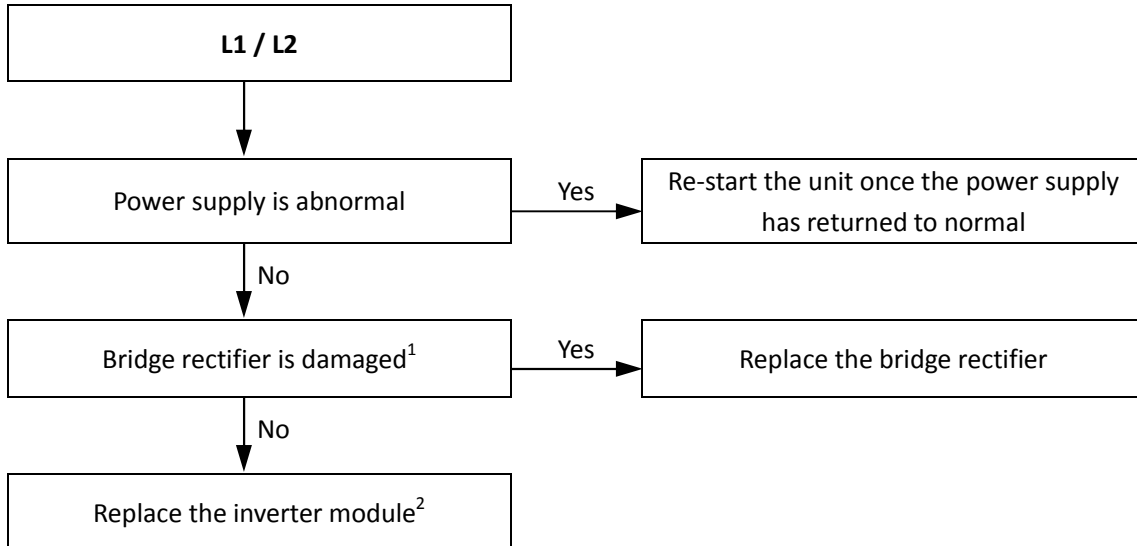
## 4.20.7 L1/L2 troubleshooting

The normal DC voltage between terminals P and N on inverter module is 310V in standby and 380V when the fan motor is running. If the voltage is lower or higher than the normal voltage, the unit displays an L1 or L2 error.

Figure 4-4.2: Inverter module terminals



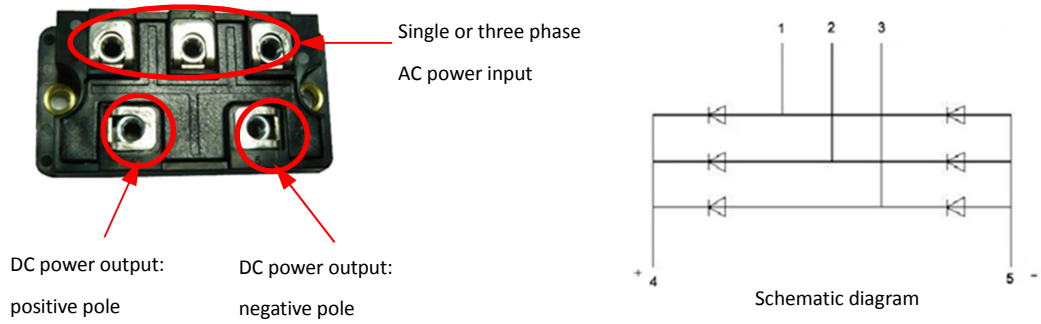
### Situation 1: L1 or L2 error appears immediately after the outdoor unit is powered-on



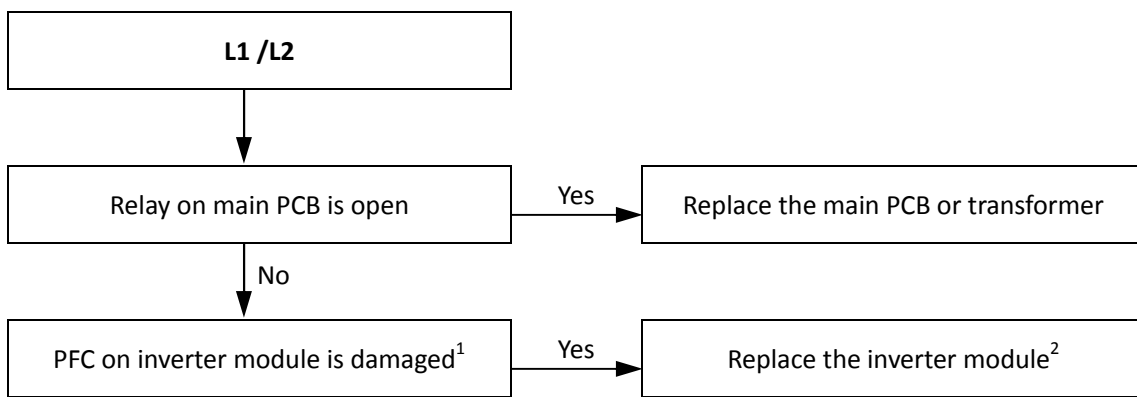
#### Notes:

1. Check the bridge rectifier using one of the following two methods (refer to Figure 4-4.3):
  - Method 1: measure the resistance between any two of the 5 bridge rectifier terminals. If any of the resistances is close to zero, the bridge rectifier has failed.
  - Method 2: dial a multimeter to the diode setting:
    - Put the red probe on the DC power output negative terminal (terminal 5) and put the black probe onto each of the AC power input terminals (terminals 1, 2 and 3) in turn. The voltage between terminal 5 and each of terminals 1, 2 and 3 should be around 0.378V. If the voltage is 0, the bridge rectifier has failed.
    - Put the red probe on the DC power output positive terminal (terminal 4), then put black probe onto each of the AC power input terminals (terminals 1, 2 and 3) in turn. The voltage between terminal 4 and each of terminals 1, 2 and 3 should be infinite. If the voltage is 0, the bridge rectifier has failed.
2. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the PFC and IPM modules (on the reverse side of the inverter module PCB). Refer to Figure 4-4.1.

Figure 4-4.3: Bridge rectifier



**Situation 2: L1 or L2 error appears after the compressor has been running for a period of time and the compressor speed is over 20rps**



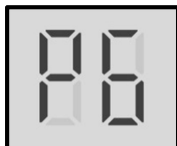
Notes:

1. If the fan motor is running and the DC voltage between terminals P and N on inverter module is not 380V, the PFC is damaged.
2. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the PFC and IPM modules (on the reverse side of the inverter module PCB). Refer to Figure 4-4.1.

# Wellea Monobloc

## 4.21 P6 Troubleshooting for three-phase models

### 4.21.1 Digital display output



### 4.21.2 Description

- Inverter module protection.
- Wellea Mono stops running.
- Error code P6 is displayed on the user interface. Specific error code L0, L1, L2, L4, L5, L7, L8 or L9 is displayed on the refrigerant system main PCB.

### 4.21.3 Possible causes

- Inverter module protection.
- DC bus low or high voltage protection.
- MCE error.
- Zero speed protection.
- Phase sequence error.
- Excessive compressor frequency variation.
- Actual compressor frequency differs from target frequency.

### 4.21.4 Specific error codes for P6 inverter module protection

If a P6 error code is displayed on the user interface, one of the following specific error codes is displayed on the refrigerant system main PCB: L0, L1, L2, L4, L5, L7, L8, L9. Refer to Table 4-4.3.

Table 4-4.3: Specific error codes for error P6

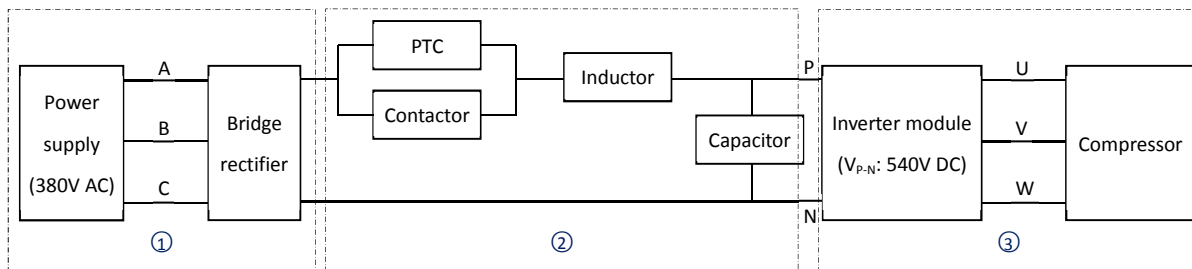
| Specific error code | Content  |
|---------------------|--|
| L0                  | Inverter module protection   |
| L1                  | DC bus low voltage protection  |
| L2                  | DC bus high voltage protection   |
| L4                  | MCE error  |
| L5                  | Zero speed protection  |
| L7                  | Phase sequence error   |
| L8                  | Compressor frequency variation greater than 15Hz within one second protection          |
| L9                  | Actual compressor frequency differs from target frequency by more than 15Hz protection |

The specific error codes can also be obtained from the LED indicators LED1/LED2 on the refrigerant system main PCB. Refer to Figure 4-2.6 in Part 4, 2.3 “Main PCBs for Refrigerant System, Inverter Module and Filter Boards”.

Table 4-4.4: Errors indicated on LED1/2

| LED1/2 flashing pattern                               | Corresponding error   |
|---|---|
| Flashes 8 times and stops for 1 second, then repeats  | L0 - Inverter module protection   |
| Flashes 9 times and stops for 1 second, then repeats  | L1 - DC bus low voltage protection  |
| Flashes 10 times and stops for 1 second, then repeats | L2 - DC bus high voltage protection   |
| Flashes 12 times and stops for 1 second, then repeats | L4 - MCE error  |
| Flashes 13 times and stops for 1 second, then repeats | L5 - Zero speed protection  |
| Flashes 15 times and stops for 1 second, then repeats | L7 - Phase sequence error   |
| Flashes 16 times and stops for 1 second, then repeats | L8 - Compressor frequency variation greater than 15Hz within one second protection          |
| Flashes 17 times and stops for 1 second, then repeats | L9 - Actual compressor frequency differs from target frequency by more than 15Hz protection |

### 4.21.5 Principle of DC inverter



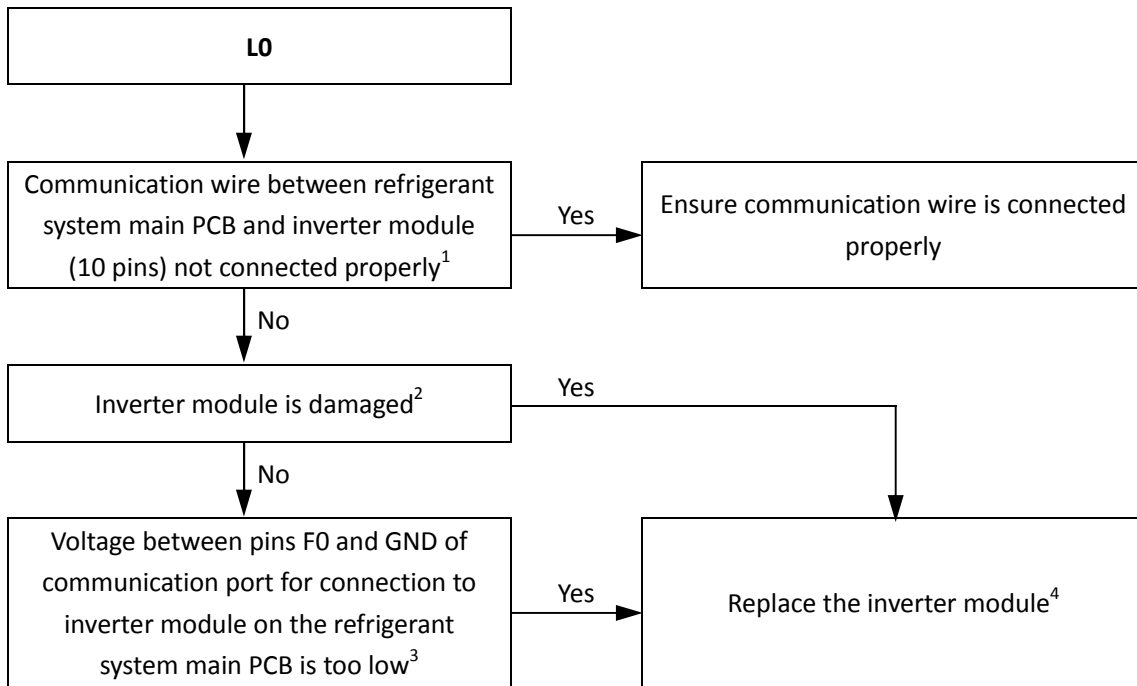
- ① 380-415V AC power supply change to DC power supply after bridge rectifier.
- ② Contactor is open the current across the PTC to charge capacitor, after 5 seconds the contactor closed.
- ③ The capacitor output steady 540V DC power supply for inverter module P N terminals.



# Wellea Monobloc

## 4.21.6 L0 troubleshooting

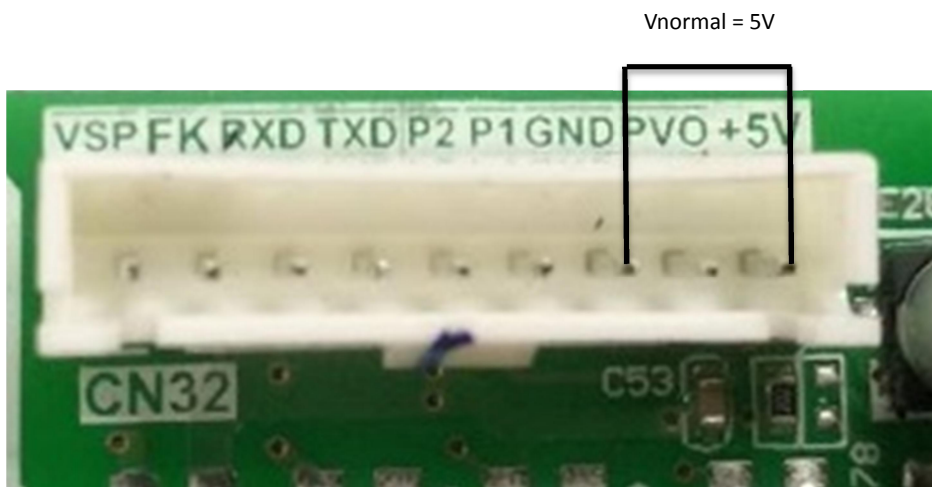
### Situation 1: L0 error appears immediately after the outdoor unit is powered-on



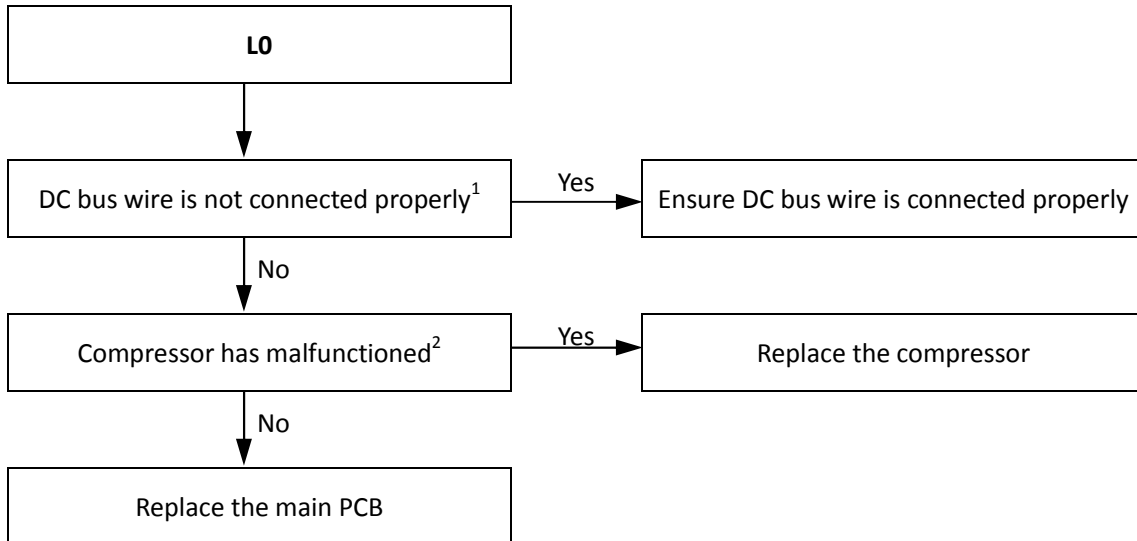
#### Notes:

1. For MHC-V5(7, 9)W/D2N8, the communication port between refrigerant system main PCB and inverter module is port CN17 on refrigerant system main PCB and port CN32 on inverter module. For MHC-V12(14, 16)W/D2N8, the communication port between refrigerant system main PCB and inverter module is port CN6 on refrigerant system main PCB and port CN1 on inverter module. For MHC-V12(14, 16)W/D2RN8, the communication port between refrigerant system main PCB and inverter module is port CN201 on refrigerant system main PCB and port CN1 on inverter module.
2. Measure the resistance between each of U, V and W and each of P and N on the inverter module. All the resistances should be infinite. If any of them are not infinite, the inverter module is damaged and should be replaced. Refer to Figure 4-2.3 or 4-2.5 in Part 4, 2.3 "Main PCBs for Refrigerant System, Inverter Module and Filter Boards".
3. The normal voltage between F0 and GND is 5V. Refer to Figure 4-4.4.
4. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the IPM module (on the reverse side of the inverter module PCB).

Figure 4-4.4: F0 and GND voltage on CN201



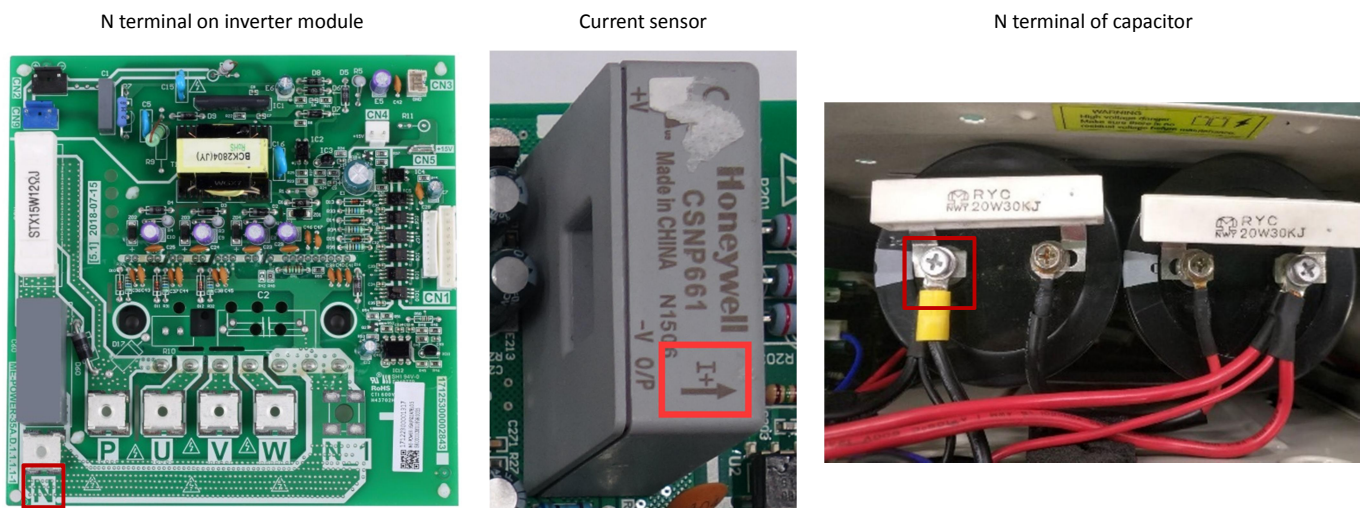
Situation 2: L0 error appears immediately after the compressor starts up



Notes:

1. The DC bus wire should run from the N terminal on the inverter module, through the current sensor (in the direction indicated by the arrow on the current sensor), and end at the N terminal of capacitor. Refer to Figure 4-4.5.

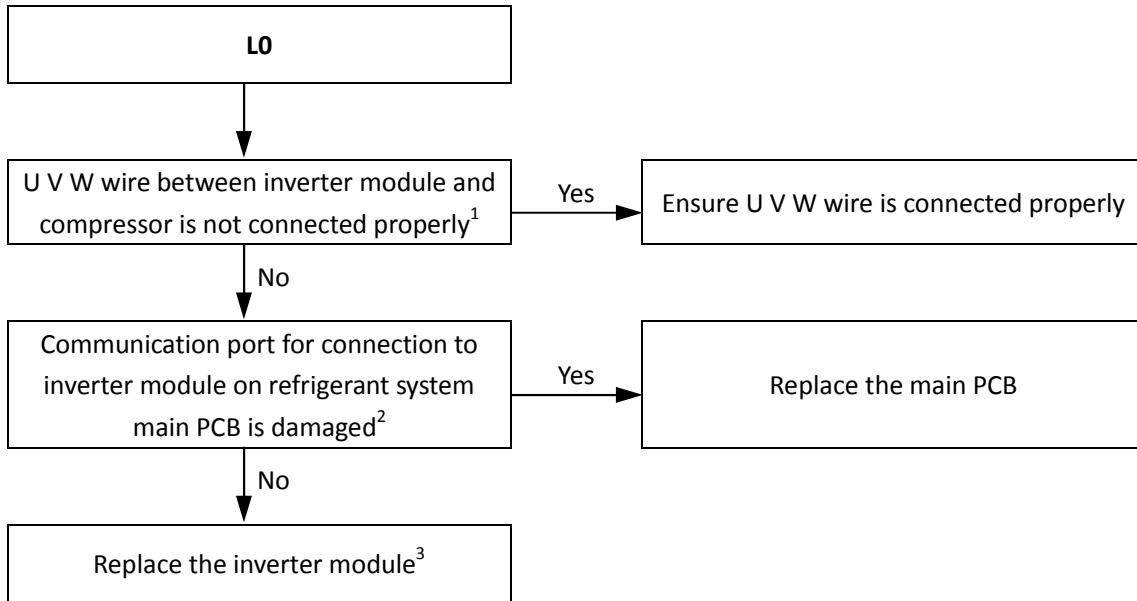
Figure 4-4.5: DC bus wire connection



2. The normal resistances of the inverter compressor are 0.7-1.5Ω among U V W and infinite between each of U V W and ground. If any of the resistances differ from these specifications, the compressor has malfunctioned.

# Wellea Monobloc

## Situation 3: L0 error appears within 2 seconds of compressor start-up



### Notes:

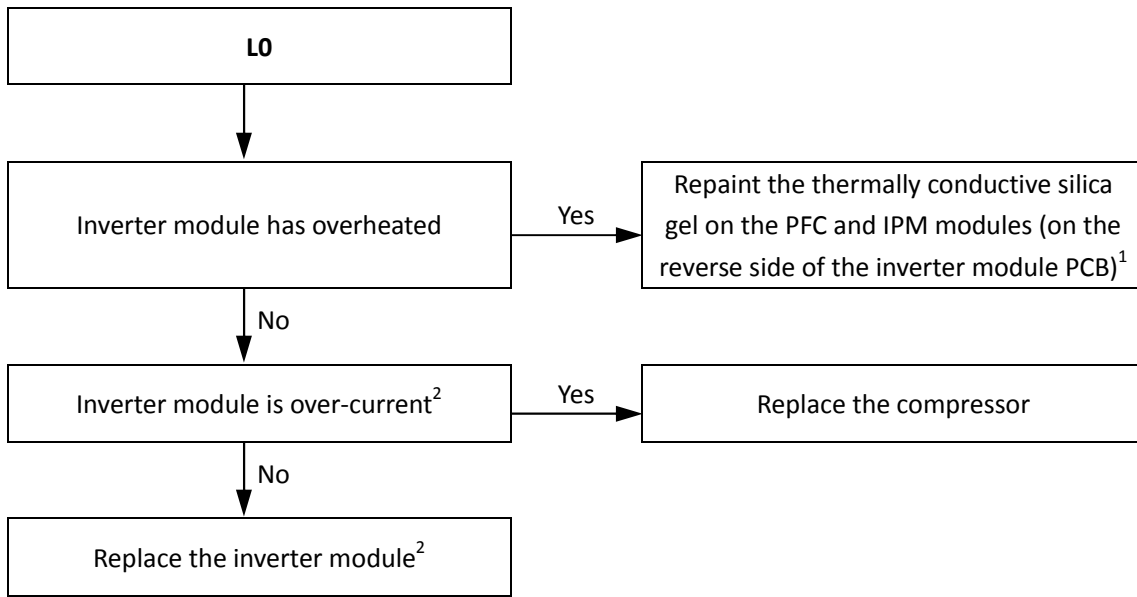
1. Connect the U V W wire from the inverter module to the correct compressor terminals, as indicated by the labels on the compressor.
2. Measure the voltage between each of W-, W+, V-, V+, U-, U+ and GND when the unit is in standby. The normal voltage should be 2.5V-4V and the six voltages should be same, otherwise the communication terminal has failed. Refer to Figure4-4.6.

Figure 4-4.6: Connection port for inverter module



3. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the IPM module (on the reverse side of the inverter module PCB).

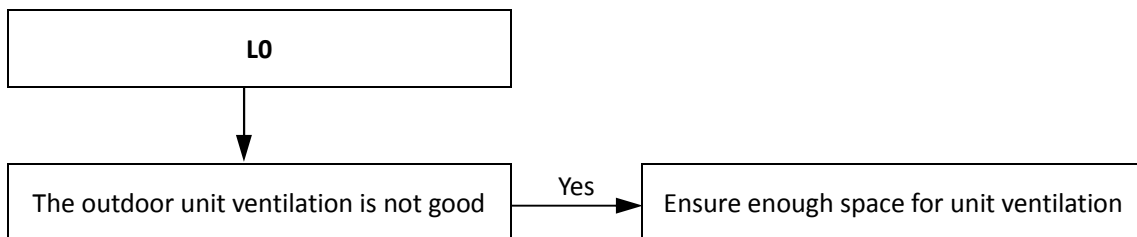
**Condition 4: L0 error appears after the compressor has been running for a period of time and the compressor speed is over 60rps**



Notes:

1. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the IPM module (on the reverse side of the inverter module PCB).
2. Use clip-on ammeter to measure the compressor current, if the current is normal indicates the inverter module is failed, if the current is abnormal indicates the compressor has failed.

**Situation 5: L0 error appears occasionally/irregularly**

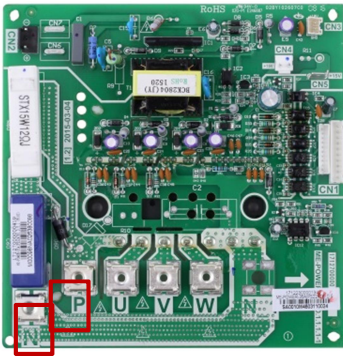


# Wellea Monobloc

## 4.21.7 L1/L2 troubleshooting

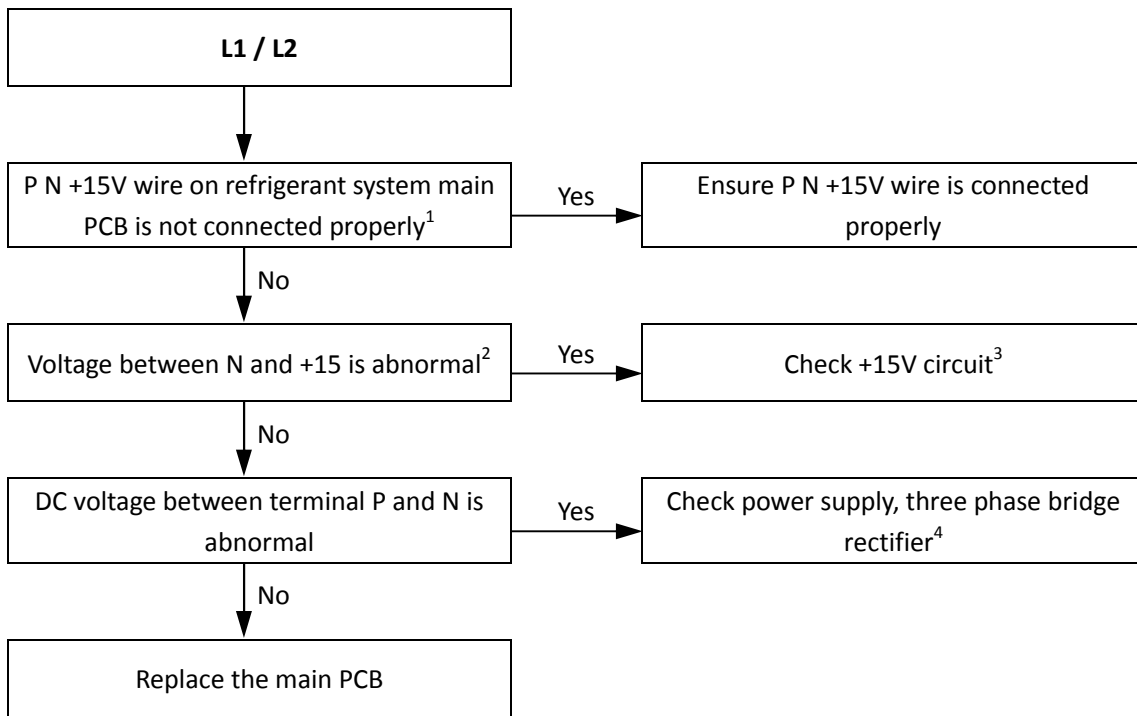
The normal DC voltage between terminals P and N on inverter module is 540V. If the voltage is lower than 300V, the unit displays an L1 error; if the voltage is higher than 800V, the unit displays an L2 error. Refer to Figure4-4.7.

Figure 4-4.7: P, N terminals voltage



$V_{normal} = 540V DC$

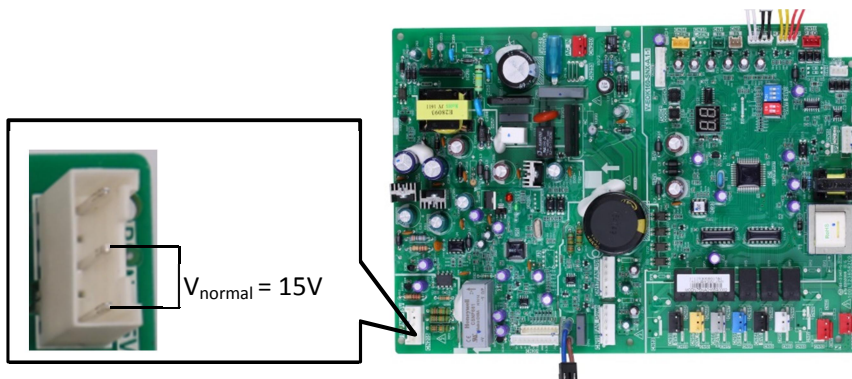
### Situation 1: L1 or L2 error appears immediately after the outdoor unit is powered-on



Notes:

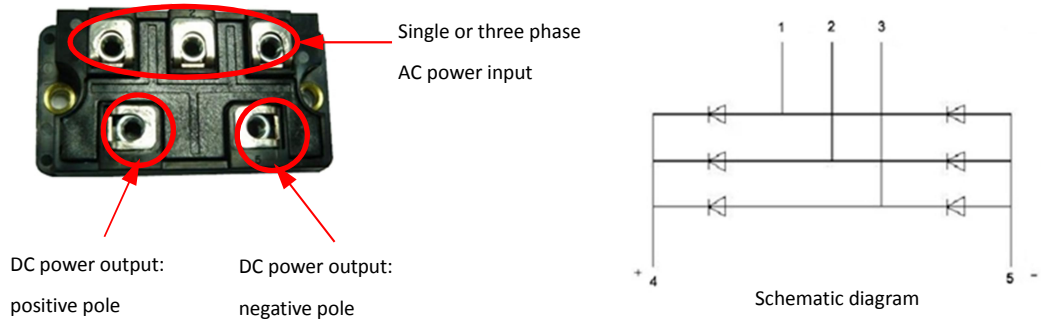
1. P N +15V terminal on refrigerant system main PCB. Refer to Figure4-4.7.
2. Voltage between N and +15. Refer to Figure4-4.8

Figure 4-4.8: P N +15V terminal

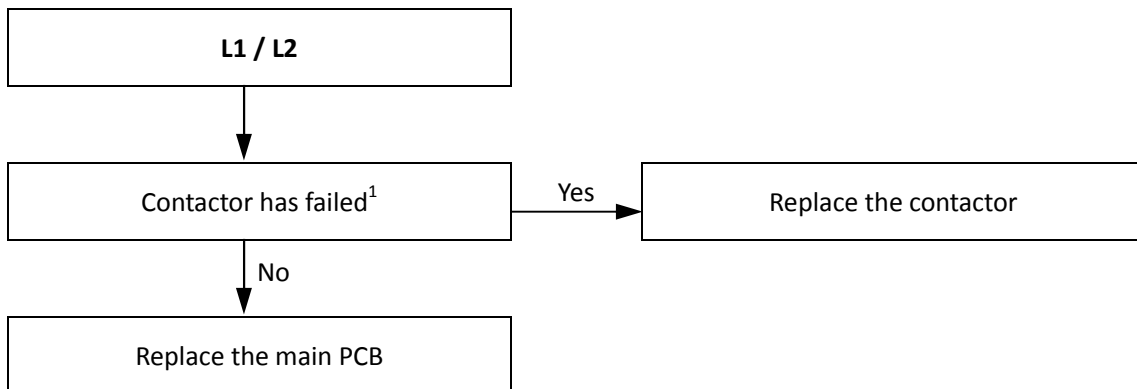


3. Check the +15V circuit according to corresponding wiring diagram. If CN5 on inverter module output voltage is not +15V means the inverter module is failed. If voltage output of inverter module is +15V means main PCB is failed.
4. Check the bridge rectifier using one of the following two methods (refer to Figure 4-4.9):
  - Method 1: measure the resistance between any two of the 5 bridge rectifier terminals. If any of the resistances is close to zero, the bridge rectifier has failed.
  - Method 2: dial a multimeter to the diode setting:
    - Put the red probe on the DC power output negative terminal (terminal 5) and put the black probe onto each of the AC power input terminals (terminals 1, 2 and 3) in turn. The voltage between terminal 5 and each of terminals 1, 2 and 3 should be around 0.378V. If the voltage is 0, the bridge rectifier has failed.
    - Put the red probe on the DC power output positive terminal (terminal 4), then put black probe onto each of the AC power input terminals (terminals 1, 2 and 3) in turn. The voltage between terminal 4 and each of terminals 1, 2 and 3 should be infinite. If the voltage is 0, the bridge rectifier has failed.

Figure 4-4.9: Bridge rectifier



**Situation 2: L1 or L2 error appears after the compressor has been running for a period of time and the compressor speed is 20 - 30 rps**

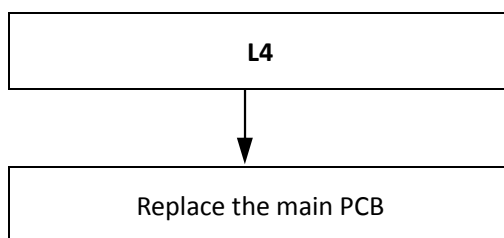


- Notes:
1. Check the voltage between the two wires which connect the contactor with the refrigerant system main PCB. If the voltage is 220V AC and the contactor is open, the contactor has failed.

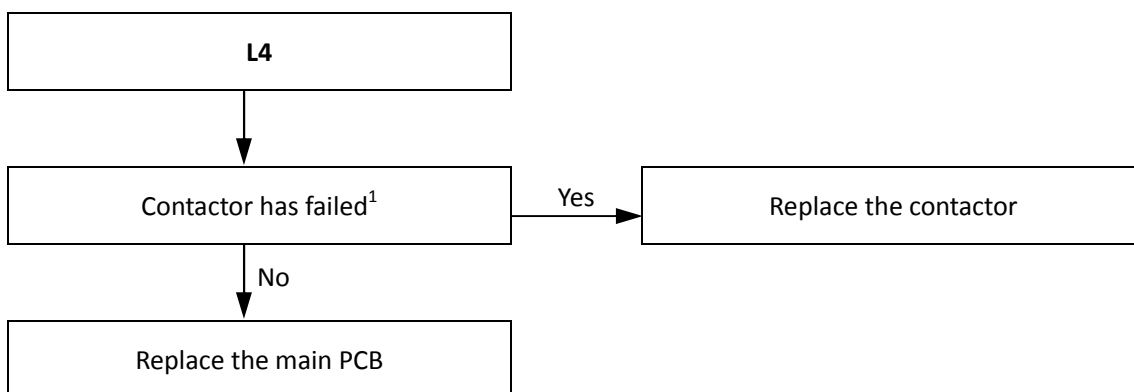
# Wellea Monobloc

## 4.21.8 L4 troubleshooting

Situation 1: L4 error appears immediately after the outdoor unit is powered-on



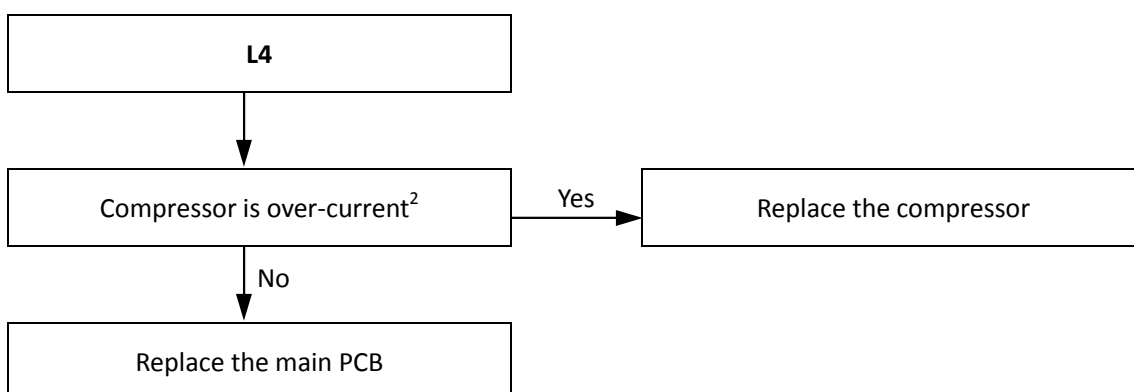
Situation 2: L4 error appears after the compressor has been running for a period of time and the compressor speed is 20 - 30 rps



Notes:

1. Check the voltage between the two wires which connect the contactor with the refrigerant system main PCB. If the voltage is 220V AC and the contactor is open, the contactor has failed.

Condition 3: L4 error appears after the compressor has been running for a period of time and the compressor speed is over 60rps



Notes:

1. Re-start the unit, use clip-on ammeter to measure the compressor current, if the current is normal indicates the compressor is failed, if the current is abnormal indicates the main PCB is failed.

## 4.22 Pb Troubleshooting

### 4.22.1 Digital display output



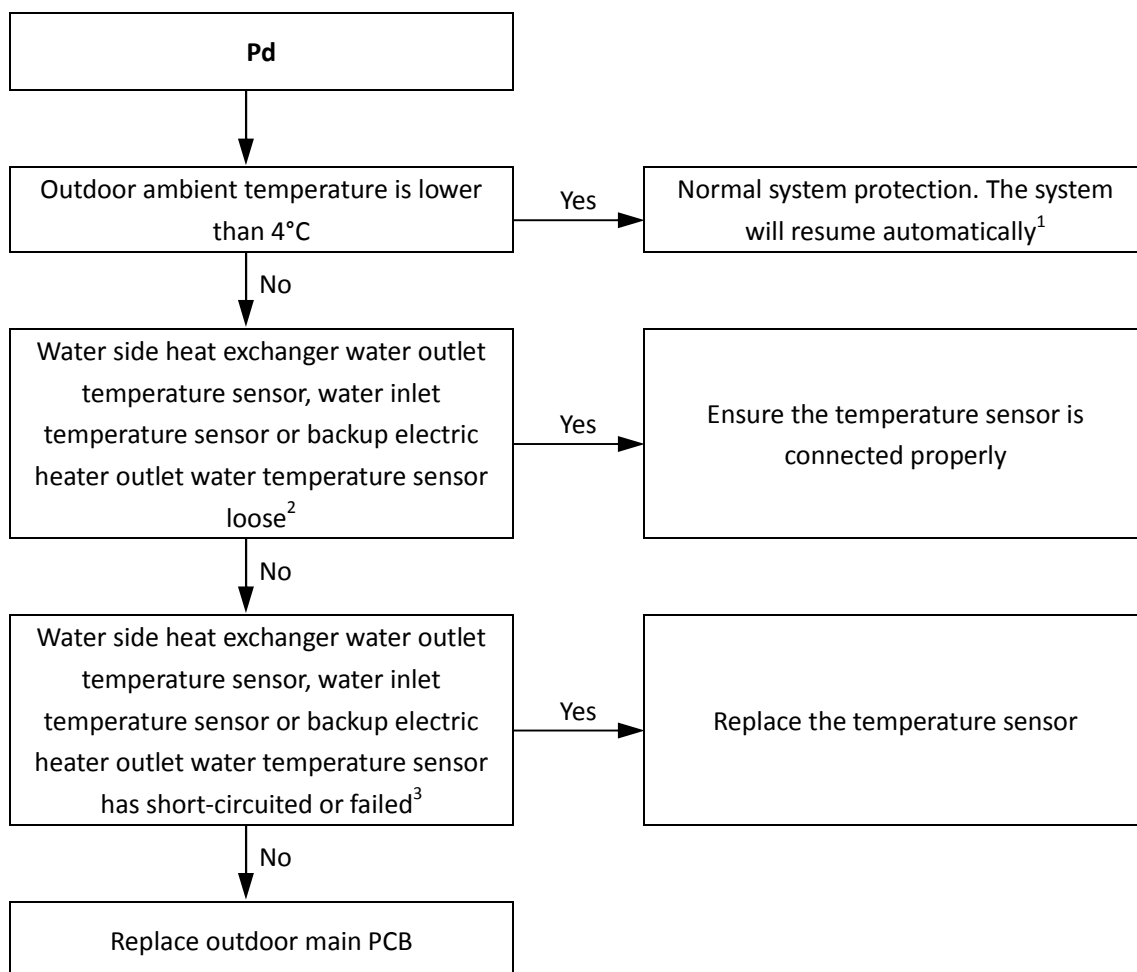
### 4.22.2 Description

- Water side heat exchanger anti-freeze protection.
- Wellea Mono stops running.
- Error code is displayed on refrigerant system main PCB and **ANTI.FREEZE** icon is displayed on user interface.

### 4.22.3 Possible causes

- Normal system protection.
- Temperature sensor not connected properly or has malfunctioned.
- Hydronic system main PCB damaged.

### 4.22.4 Procedure



Notes:

1. Refer to Part 3, 5.7 “Water Side Heat Exchanger Anti-freeze Protection Control”.
2. Backup electric heater water outlet temperature sensor, water side heat exchanger water inlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic system main PCB (labeled 8 in Figure 4-2.1 in Part 4, 2.2 “Main PCB for Hydronic System”).
3. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor’s resistance characteristics table, the sensor has failed. Refer to Part 2, 1 “Layout of Functional Components” and to Table 4-5.3 in Part 4, 5.1 “Temperature Sensor Resistance Characteristics”.



# Wellea Monobloc

## 4.23 Pd Troubleshooting

### 4.23.1 Digital display output



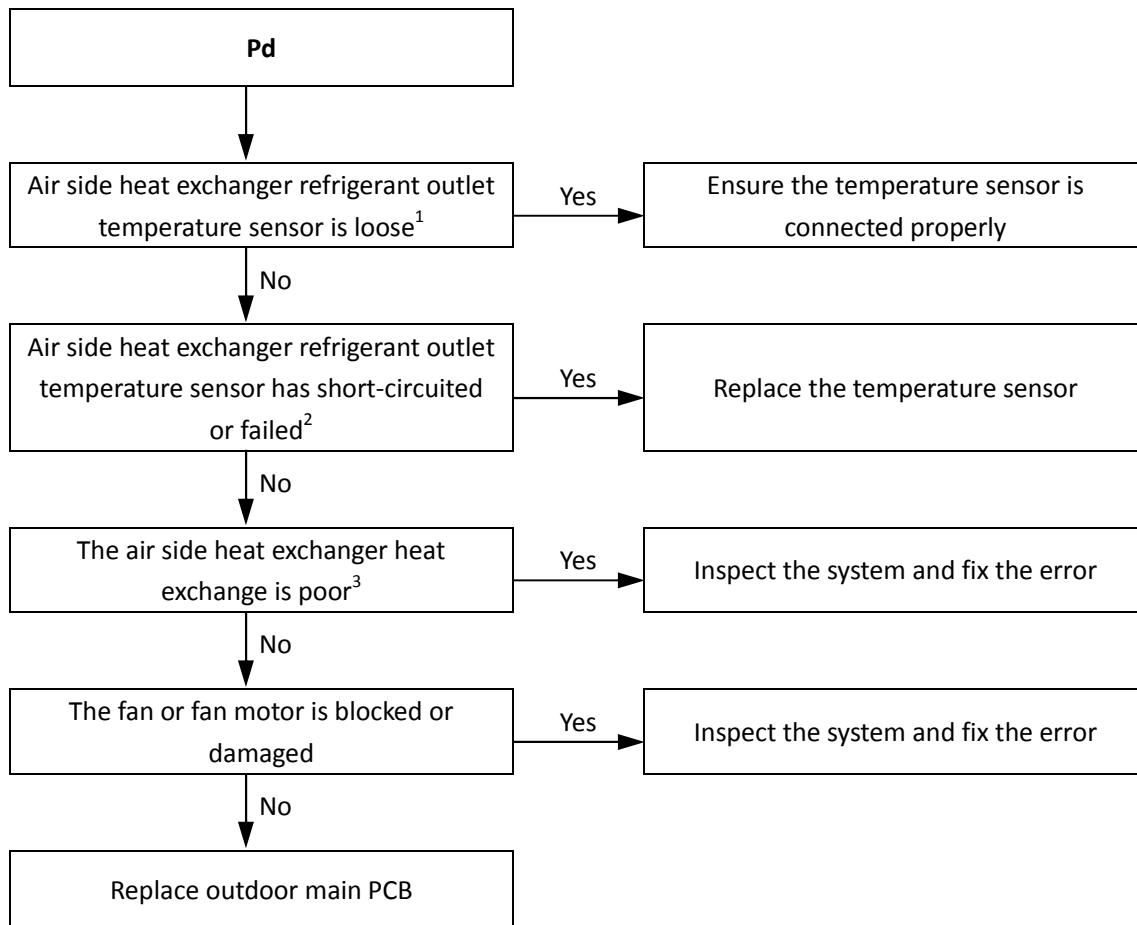
### 4.23.2 Description

- High temperature protection of air side heat exchanger refrigerant outlet in cooling mode. When the air side heat exchanger refrigerant outlet temperature is higher than 62°C for more than 3 seconds, the system displays Pd protection and Wellea Mono stops running. When the air side heat exchanger refrigerant outlet temperature returns drops below 52°C, Pd is removed and normal operation resumes.
- Wellea Mono stops running.
- Error code is displayed on refrigerant system main PCB and user interface.

### 4.23.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- Poor condenser heat exchange.
- Fan motor damaged.
- Hydronic system main PCB damaged.

## 4.23.4 Procedure



## Notes:

1. Air side heat exchanger refrigerant outlet temperature sensor and outdoor ambient temperature sensor connections are port CN9 on the refrigerant system main PCB (labeled 12 in Figure 4-2.2 in Part 4, 2.3 "Main PCBs for Refrigerant System, Inverter Modules and Filter Boards", (labeled 5 in Figure 4-2.4 in Part 4, 2.3 "Main PCBs for Refrigerant System, Inverter Modules and Filter Boards" and labeled 6 in Figure 4-2.6 in Part 4, 2.3 "Main PCBs for Refrigerant System, Inverter Modules and Filter Boards").
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Part 2, 1 "Layout of Functional Components" and to Table 4-5.1 in Part 4, 5.1 "Temperature Sensor Resistance Characteristics".
3. Check air side heat exchanger, fan(s) and air outlets for dirt/blockages.

# Wellea Monobloc

## 4.24 PP Troubleshooting

### 4.24.1 Digital display



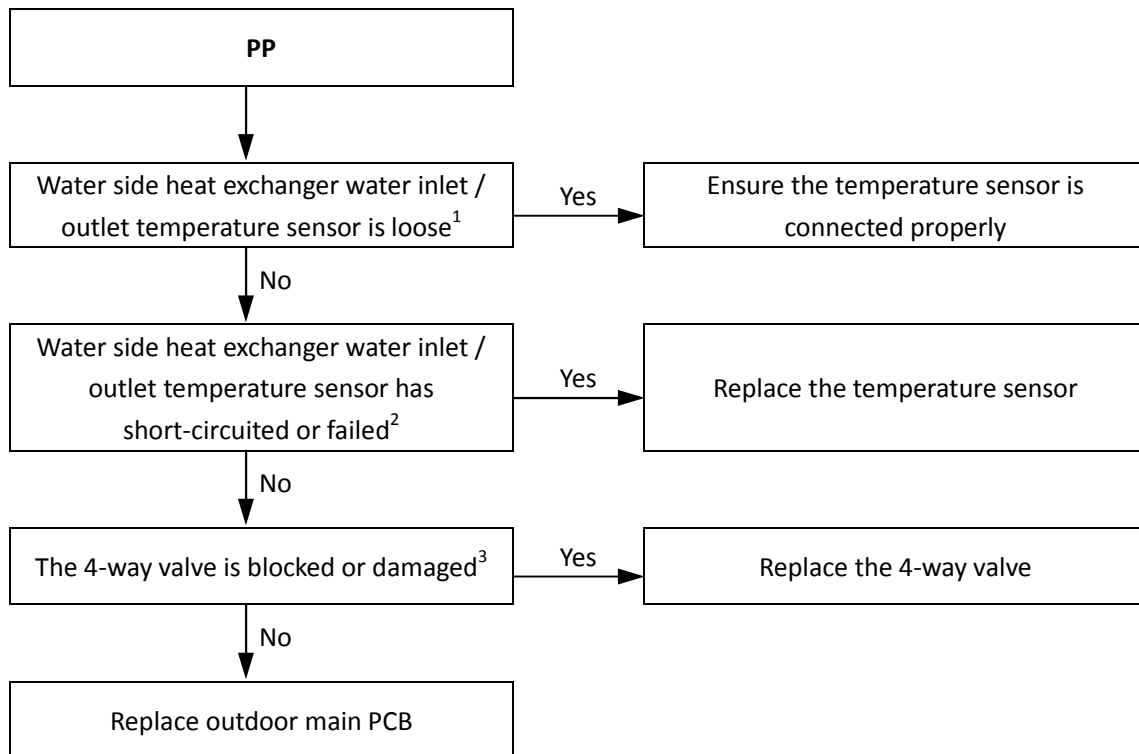
### 4.24.2 Description

- Water side heat exchanger inlet temperature is higher than outlet temperature in heating mode.
- Wellea Mono stops running.
- Error code is displayed on hydronic system main PCB and user interface.

### 4.24.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- 4-way valve is blocked or damaged.
- Hydronic system main PCB damaged.

4.24.4 Procedure



Notes:

1. Water side heat exchanger water inlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic system main PCB (labeled 8 in Figure 4-2.1 in Part 4, 2.2 “Min PCB for Hydronic System”).
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor’s resistance characteristics table, the sensor has failed. Refer to Part 2, 1 “Layout of Functional Components” and to Table 4-5.1 to 4-5.2 in Part 4, 5.1 “Temperature Sensor Resistance Characteristics”.
3. Restart the unit in cooling mode to change the refrigerant flow direction. If the unit does not operate normally, the 4-way valve is blocked or damaged.

## 5 Appendix to Part 4

### 5.1 Temperature Sensor Resistance Characteristics

Table 4-5.1: Outdoor ambient temperature sensor, water side heat exchanger refrigerant inlet / outlet (liquid / gas pipe) temperature sensor, air side heat exchanger refrigerant out temperature sensor and suction pipe temperature sensor resistance characteristics

| Temperature (°C) | Resistance (kΩ) | Temperature (°C) | Resistance (kΩ) | Temperature (°C) | Resistance (kΩ) | Temperature (°C) | Resistance (kΩ) |
|------------------|-----------------|------------------|-----------------|------------------|-----------------|------------------|-----------------|
| -25              | 144.266         | 15               | 16.079          | 55               | 2.841           | 95               | 0.708           |
| -24              | 135.601         | 16               | 15.313          | 56               | 2.734           | 96               | 0.686           |
| -23              | 127.507         | 17               | 14.588          | 57               | 2.632           | 97               | 0.666           |
| -22              | 119.941         | 18               | 13.902          | 58               | 2.534           | 98               | 0.646           |
| -21              | 112.867         | 19               | 13.251          | 59               | 2.44            | 99               | 0.627           |
| -20              | 106.732         | 20               | 12.635          | 60               | 2.35            | 100              | 0.609           |
| -19              | 100.552         | 21               | 12.05           | 61               | 2.264           | 101              | 0.591           |
| -18              | 94.769          | 22               | 11.496          | 62               | 2.181           | 102              | 0.574           |
| -17              | 89.353          | 23               | 10.971          | 63               | 2.102           | 103              | 0.558           |
| -16              | 84.278          | 24               | 10.473          | 64               | 2.026           | 104              | 0.542           |
| -15              | 79.521          | 25               | 10              | 65               | 1.953           | 105              | 0.527           |
| -14              | 75.059          | 26               | 9.551           | 66               | 1.883           |                  |                 |
| -13              | 70.873          | 27               | 9.125           | 67               | 1.816           |                  |                 |
| -12              | 66.943          | 28               | 8.721           | 68               | 1.752           |                  |                 |
| -11              | 63.252          | 29               | 8.337           | 69               | 1.69            |                  |                 |
| -10              | 59.784          | 30               | 7.972           | 70               | 1.631           |                  |                 |
| -9               | 56.524          | 31               | 7.625           | 71               | 1.574           |                  |                 |
| -8               | 53.458          | 32               | 7.296           | 72               | 1.519           |                  |                 |
| -7               | 50.575          | 33               | 6.982           | 73               | 1.466           |                  |                 |
| -6               | 47.862          | 34               | 6.684           | 74               | 1.416           |                  |                 |
| -5               | 45.308          | 35               | 6.401           | 75               | 1.367           |                  |                 |
| -4               | 42.903          | 36               | 6.131           | 76               | 1.321           |                  |                 |
| -3               | 40.638          | 37               | 5.874           | 77               | 1.276           |                  |                 |
| -2               | 38.504          | 38               | 5.63            | 78               | 1.233           |                  |                 |
| -1               | 36.492          | 39               | 5.397           | 79               | 1.191           |                  |                 |
| 0                | 34.596          | 40               | 5.175           | 80               | 1.151           |                  |                 |
| 1                | 32.807          | 41               | 4.964           | 81               | 1.113           |                  |                 |
| 2                | 31.12           | 42               | 4.763           | 82               | 1.076           |                  |                 |
| 3                | 29.528          | 43               | 4.571           | 83               | 1.041           |                  |                 |
| 4                | 28.026          | 44               | 4.387           | 84               | 1.007           |                  |                 |
| 5                | 26.608          | 45               | 4.213           | 85               | 0.974           |                  |                 |
| 6                | 25.268          | 46               | 4.046           | 86               | 0.942           |                  |                 |
| 7                | 24.003          | 47               | 3.887           | 87               | 0.912           |                  |                 |
| 8                | 22.808          | 48               | 3.735           | 88               | 0.883           |                  |                 |
| 9                | 21.678          | 49               | 3.59            | 89               | 0.855           |                  |                 |
| 10               | 20.61           | 50               | 3.451           | 90               | 0.828           |                  |                 |
| 11               | 19.601          | 51               | 3.318           | 91               | 0.802           |                  |                 |
| 12               | 18.646          | 52               | 3.191           | 92               | 0.777           |                  |                 |
| 13               | 17.743          | 53               | 3.069           | 93               | 0.753           |                  |                 |
| 14               | 16.888          | 54               | 2.952           | 94               | 0.73            |                  |                 |

Table 4-5.2: Compressor discharge pipe temperature sensor resistance characteristics

| Temperature (°C) | Resistance (kΩ) | Temperature (°C) | Resistance (kΩ) | Temperature (°C) | Resistance (kΩ) | Temperature (°C) | Resistance (kΩ) |
|------------------|-----------------|------------------|-----------------|------------------|-----------------|------------------|-----------------|
| -20              | 542.7           | 20               | 68.66           | 60               | 13.59           | 100              | 3.702           |
| -19              | 511.9           | 21               | 65.62           | 61               | 13.11           | 101              | 3.595           |
| -18              | 483.0           | 22               | 62.73           | 62               | 12.65           | 102              | 3.492           |
| -17              | 455.9           | 23               | 59.98           | 63               | 12.21           | 103              | 3.392           |
| -16              | 430.5           | 24               | 57.37           | 64               | 11.79           | 104              | 3.296           |
| -15              | 406.7           | 25               | 54.89           | 65               | 11.38           | 105              | 3.203           |
| -14              | 384.3           | 26               | 52.53           | 66               | 10.99           | 106              | 3.113           |
| -13              | 363.3           | 27               | 50.28           | 67               | 10.61           | 107              | 3.025           |
| -12              | 343.6           | 28               | 48.14           | 68               | 10.25           | 108              | 2.941           |
| -11              | 325.1           | 29               | 46.11           | 69               | 9.902           | 109              | 2.860           |
| -10              | 307.7           | 30               | 44.17           | 70               | 9.569           | 110              | 2.781           |
| -9               | 291.3           | 31               | 42.33           | 71               | 9.248           | 111              | 2.704           |
| -8               | 275.9           | 32               | 40.57           | 72               | 8.940           | 112              | 2.630           |
| -7               | 261.4           | 33               | 38.89           | 73               | 8.643           | 113              | 2.559           |
| -6               | 247.8           | 34               | 37.30           | 74               | 8.358           | 114              | 2.489           |
| -5               | 234.9           | 35               | 35.78           | 75               | 8.084           | 115              | 2.422           |
| -4               | 222.8           | 36               | 34.32           | 76               | 7.820           | 116              | 2.357           |
| -3               | 211.4           | 37               | 32.94           | 77               | 7.566           | 117              | 2.294           |
| -2               | 200.7           | 38               | 31.62           | 78               | 7.321           | 118              | 2.233           |
| -1               | 190.5           | 39               | 30.36           | 79               | 7.086           | 119              | 2.174           |
| 0                | 180.9           | 40               | 29.15           | 80               | 6.859           | 120              | 2.117           |
| 1                | 171.9           | 41               | 28.00           | 81               | 6.641           | 121              | 2.061           |
| 2                | 163.3           | 42               | 26.90           | 82               | 6.430           | 122              | 2.007           |
| 3                | 155.2           | 43               | 25.86           | 83               | 6.228           | 123              | 1.955           |
| 4                | 147.6           | 44               | 24.85           | 84               | 6.033           | 124              | 1.905           |
| 5                | 140.4           | 45               | 23.89           | 85               | 5.844           | 125              | 1.856           |
| 6                | 133.5           | 46               | 22.89           | 86               | 5.663           | 126              | 1.808           |
| 7                | 127.1           | 47               | 22.10           | 87               | 5.488           | 127              | 1.762           |
| 8                | 121.0           | 48               | 21.26           | 88               | 5.320           | 128              | 1.717           |
| 9                | 115.2           | 49               | 20.46           | 89               | 5.157           | 129              | 1.674           |
| 10               | 109.8           | 50               | 19.69           | 90               | 5.000           | 130              | 1.632           |
| 11               | 104.6           | 51               | 18.96           | 91               | 4.849           |                  |                 |
| 12               | 99.69           | 52               | 18.26           | 92               | 4.703           |                  |                 |
| 13               | 95.05           | 53               | 17.58           | 93               | 4.562           |                  |                 |
| 14               | 90.66           | 54               | 16.94           | 94               | 4.426           |                  |                 |
| 15               | 86.49           | 55               | 16.32           | 95               | 4.294           |                  |                 |
| 16               | 82.54           | 56               | 15.73           | 96               | 4.167           |                  |                 |
| 17               | 78.79           | 57               | 15.16           | 97               | 4.045           |                  |                 |
| 18               | 75.24           | 58               | 14.62           | 98               | 3.927           |                  |                 |
| 19               | 71.86           | 59               | 14.09           | 99               | 3.812           |                  |                 |

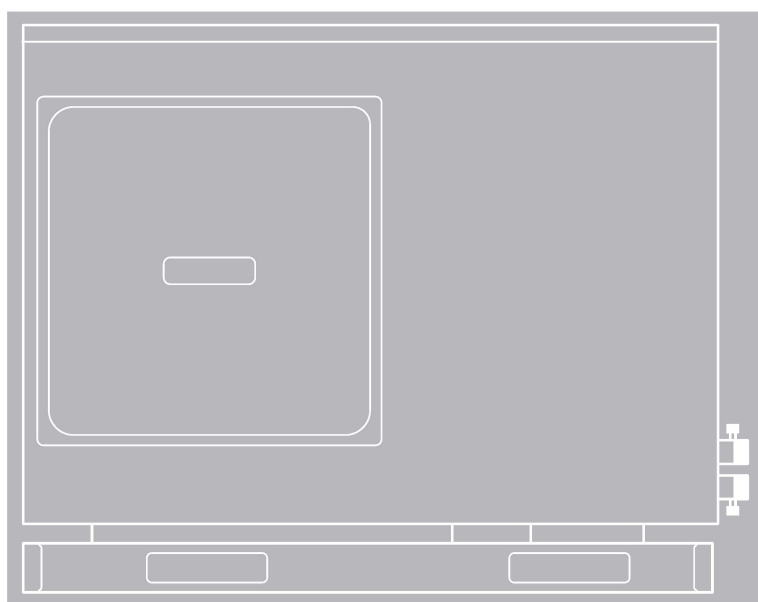
## Wellea Monobloc

Table 4-5.3: Water side heat exchanger water inlet / outlet temperature sensor, backup heater exchanger outlet water temperature sensor and DHW temperature sensor resistance characteristics

| Temperature (°C) | Resistance (kΩ) | Temperature (°C) | Resistance (kΩ) | Temperature (°C) | Resistance (kΩ) | Temperature (°C) | Resistance (kΩ) |
|------------------|-----------------|------------------|-----------------|------------------|-----------------|------------------|-----------------|
| -30              | 867.29          | 10               | 98.227          | 50               | 17.600          | 90               | 4.4381          |
| -29              | 815.80          | 11               | 93.634          | 51               | 16.943          | 91               | 4.3022          |
| -28              | 767.68          | 12               | 89.278          | 52               | 16.315          | 92               | 4.1711          |
| -27              | 722.68          | 13               | 85.146          | 53               | 15.713          | 93               | 4.0446          |
| -26              | 680.54          | 14               | 81.225          | 54               | 15.136          | 94               | 3.9225          |
| -25              | 641.07          | 15               | 77.504          | 55               | 14.583          | 95               | 3.8046          |
| -24              | 604.08          | 16               | 73.972          | 56               | 14.054          | 96               | 3.6908          |
| -23              | 569.39          | 17               | 70.619          | 57               | 13.546          | 97               | 3.5810          |
| -22              | 536.85          | 18               | 67.434          | 58               | 13.059          | 98               | 3.4748          |
| -21              | 506.33          | 19               | 64.409          | 59               | 12.592          | 99               | 3.3724          |
| -20              | 477.69          | 20               | 61.535          | 60               | 12.144          | 100              | 3.2734          |
| -19              | 450.81          | 21               | 58.804          | 61               | 11.715          | 101              | 3.1777          |
| -18              | 425.59          | 22               | 56.209          | 62               | 11.302          | 102              | 3.0853          |
| -17              | 401.91          | 23               | 53.742          | 63               | 10.906          | 103              | 2.9960          |
| -16              | 379.69          | 24               | 51.396          | 64               | 10.526          | 104              | 2.9096          |
| -15              | 358.83          | 25               | 49.165          | 65               | 10.161          | 105              | 2.8262          |
| -14              | 339.24          | 26               | 47.043          | 66               | 9.8105          |                  |                 |
| -13              | 320.85          | 27               | 45.025          | 67               | 9.4736          |                  |                 |
| -12              | 303.56          | 28               | 43.104          | 68               | 9.1498          |                  |                 |
| -11              | 287.33          | 29               | 41.276          | 69               | 8.8387          |                  |                 |
| -10              | 272.06          | 30               | 39.535          | 70               | 8.5396          |                  |                 |
| -9               | 257.71          | 31               | 37.878          | 71               | 8.2520          |                  |                 |
| -8               | 244.21          | 32               | 36.299          | 72               | 7.9755          |                  |                 |
| -7               | 231.51          | 33               | 34.796          | 73               | 7.7094          |                  |                 |
| -6               | 219.55          | 34               | 33.363          | 74               | 7.4536          |                  |                 |
| -5               | 208.28          | 35               | 31.977          | 75               | 7.2073          |                  |                 |
| -4               | 197.67          | 36               | 30.695          | 76               | 6.9704          |                  |                 |
| -3               | 187.66          | 37               | 29.453          | 77               | 6.7423          |                  |                 |
| -2               | 178.22          | 38               | 28.269          | 78               | 6.5228          |                  |                 |
| -1               | 168.31          | 39               | 27.139          | 79               | 6.3114          |                  |                 |
| 0                | 160.90          | 40               | 26.061          | 80               | 6.1078          |                  |                 |
| 1                | 152.96          | 41               | 25.031          | 81               | 5.9117          |                  |                 |
| 2                | 145.45          | 42               | 24.048          | 82               | 5.7228          |                  |                 |
| 3                | 138.35          | 43               | 23.109          | 83               | 5.5409          |                  |                 |
| 4                | 131.64          | 44               | 22.212          | 84               | 5.3655          |                  |                 |
| 5                | 125.28          | 45               | 21.355          | 85               | 5.1965          |                  |                 |
| 6                | 119.27          | 46               | 20.536          | 86               | 5.0336          |                  |                 |
| 7                | 113.58          | 47               | 19.752          | 87               | 4.8765          |                  |                 |
| 8                | 108.18          | 48               | 19.003          | 88               | 4.7251          |                  |                 |
| 9                | 103.07          | 49               | 18.286          | 89               | 4.5790          |                  |                 |

# Airwell

## SERVICE MANUAL WELLEA MONOBLOC R32



**WARNING :**

The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details.